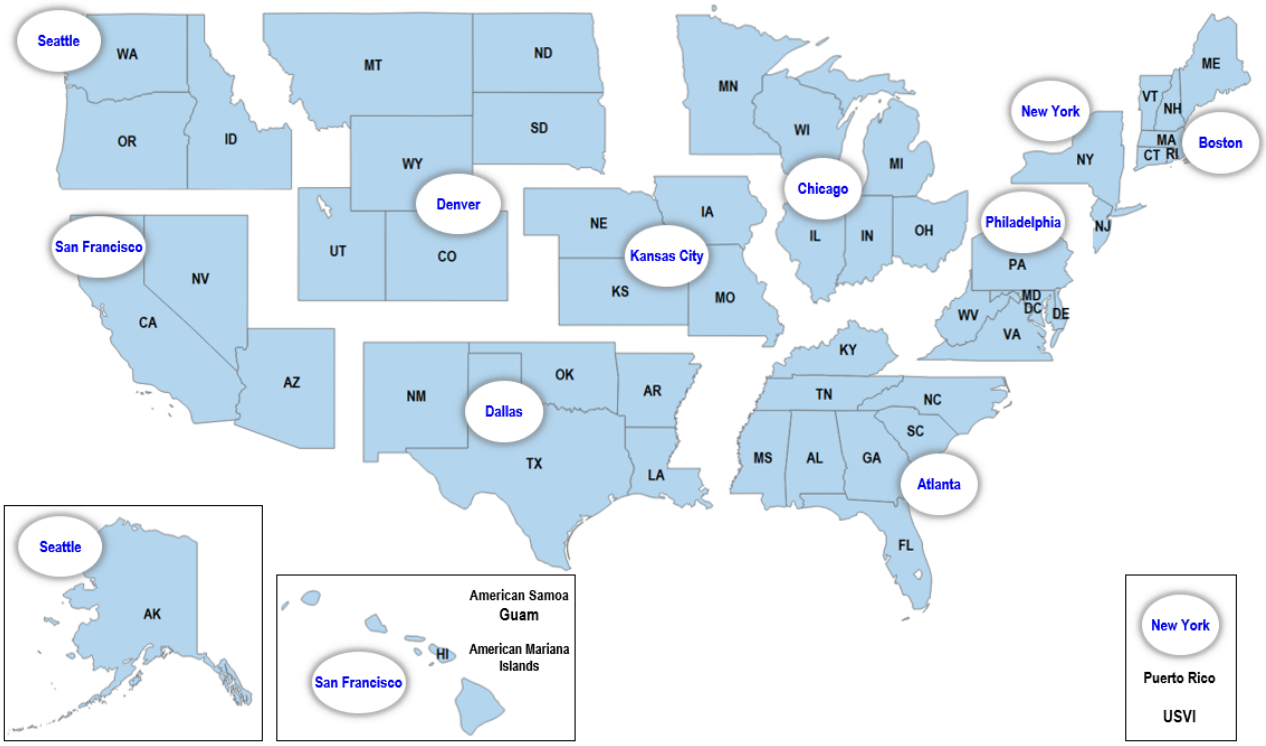
August 2024

CMPRP
Civil Money Penalty Reinvestment Program

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

State CMP Reinvestment Projects Funded in CY 2023

Please click on a region to see the regional CMS Location's respective list of 2023 CMP-funded projects.



The information supplied in this report is provided by the relevant state agency; results are not validated by the Centers for Medicare & Medicaid Services. Previous approval and funding of a project does not guarantee future approval of a same or similar project.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2023
Boston Long-Term Care Location

Connecticut

CT CMP Funds Expended for Administrative Uses in CY 2023: $0.00

CT CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CT Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Maine

ME CMP Funds Expended for Administrative Uses in CY 2023: $0.00

ME CMP Funds Expended for Emergency Uses in CY 2023: $0.00

ME Active CMP Funded Projects in CY 2023: 1

Project Title: Memory-Lane.TV: Supporting Residents with a Diagnosis of Dementia and Their Care Partners through a Positive Plot-Free Digital Intervention

Unique Identifier: ME-0522-MLTC-951

Project Duration: 9/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $59,852.80

Total Amount of CMP Funds Expended During CY 2023 for this Project: $57,790.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Memory-Lane.TV (MLTV)* streaming service will be provided to 60 skilled nursing facilities (SNFs) in Maine. *MLTV* delivers non-pharmaceutical dementia therapy videos for nursing home residents with dementia. The service will facilitate interactive engagement, reminiscing, meditative relaxations, and olfactory simulations through multi-sensory film experiences. Satisfaction surveys will measure the program's success by tracking anti-psychotic medication utilization rates, depression scores, and changes in behavior and mood. The program aims to benefit the nursing home and residents by reducing staff and resident stressors.

Funded Entity(ies):

Maine Long-Term Care Ombudsman Program for the Maine Dementia Care Partnership

Results of the Project:

Interim project results: Project surveys conducted during the 3-month and 6-month periods have resulted in satisfaction rates ranging from 85% to 96% for the program. Facilities report a significant (77-85%) reduction in resident wandering, agitation, and yelling out. Eighty-one to eighty-five percent of facilities reported that the programming increased resident alertness and socialization, and 81% reported that the programming helped staff redirect residents' attention. Facilities also reported improved staff productivity, ranging from 10-20 minutes to five to seven hours daily, using *Memory-Lane.TV (MLTV)* for residents. The project's impact on the use of antipsychotic medication was inconclusive. About half of the facilities (46%) reported a decrease in use; the other half (50%) reported an increase. However, the average range of the reduction of usage of antipsychotic medications was much higher than that of the average increase range. The range for the decrease was 0.04% to 12.87%, and the range for the increase was the same baseline (.04%) but rose to only 6.42%. Final project results are pending.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Massachusetts

MA CMP Funds Expended for Administrative Uses in CY 2023: $67,608.00

MA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MA Active CMP Funded Projects in CY 2023: 1

Project Title: Nursing Home Residents with Dementia

Unique Identifier: MA-0719-ABTA-376

Project Duration: 3/13/2020 to 3/12/2023

Total Amount of CMP Funds Approved for this Project: $2,112,472.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $161,942.33

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will support the Massachusetts Department of Public Health (MDPH) in improving dementia care in skilled nursing facilities by implementing a sustainable, multi-faceted training approach that draws on current state, national, and association recommendations and relies on an evidence-based, holistic, person-centered approach. When developed and implemented, the program would also include input from community partners representing individuals with dementia, family caregivers, and individuals representing a broad range of relevant agencies. Quantifiable target goals and objectives include an increase in competency survey results, as measured both before and after training, among nursing home staff. Additionally, survey results from nursing home leadership demonstrate that at least 75% of participants reported that all five objectives of the leadership training were met.

Funded Entity(ies):

ABT Associates for Caring

Results of the Project:

During the project's third year, the team maintained the engagement of 45 of the original 52 nursing homes in the *Nursing Home Resident with Dementia* program. However, many participants were inactive (i.e., they did not attend program events). The COVID-19 pandemic continued to impact participation in training events. Managing COVID-19 and related reporting responsibilities, as well as staffing turnover and shortages, hindered many facilities' participation in the program. Training and focus group materials were developed using evidence-based approaches and input from subject matter experts (internal to the team and from the stakeholder panel). The program included surveys of both licensed and non-licensed staff, based on core competencies compiled during the first year of implementation. The program also included a family and informal caregiver focus group, as well as two separate trainings designed to provide staff trainers and all staff with a deeper understanding of dementia care that promotes individualized, person-

Massachusetts

MA CMP Funds Expended for Administrative Uses in CY 2023: $67,608.00

MA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MA Active CMP Funded Projects in CY 2023: 1

centered, and holistic care. As an incentive for participating in the training, continuing education units (CEUs) were offered to administrators, social workers, nurses, and other staff, who were provided with certificates of participation. Twenty-one (21) participants received continuing education credits in the program during the third year. Like previous years, more than 75% of participants, including nursing home leadership and staff, found that the training met all objectives and was overwhelmingly considered appropriate, relevant, and suitable for their work. Participants also reported gaining valuable knowledge from the training that they can implement in their facilities. Finally, informal feedback from Family Focus Group participants was positive and encouraging for the program's continuation. Participants were eager to share their experiences and appreciated the opportunity to do so. Although the pandemic caused many facilities to withdraw from the program, the program is viewed as a success for those who were able to participate.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

New Hampshire

NH CMP Funds Expended for Administrative Uses in CY 2023: $1,276.80

NH CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NH Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Rhode Island

RI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

RI CMP Funds Expended for Emergency Uses in CY 2023: $2,706.00

RI Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Vermont

VT CMP Funds Expended for Administrative Uses in CY 2023: $0.00

VT CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VT Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

New Jersey

NJ CMP Funds Expended for Administrative Uses in CY 2023: $77,915.00

NJ CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NJ Active CMP Funded Projects in CY 2023: 3

Project Title: LifeBridge Behavioral Management Program

Unique Identifier: NJ-0122-TBA-903

Project Duration: 4/1/2022 to 3/23/2023

Total Amount of CMP Funds Approved for this Project: $165,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $1,950.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LifeBridge© Behavioral Management Program uses a non-pharmacological strategy to decrease agitation, isolation, and outbursts and improve the quality of life for residents with non-conforming behaviors. Virtual education of family members, residents, and staff members across every department enables them to apply more effective approaches. Residents are also educated regarding their illnesses. The goal is to enhance resident communication and engagement and to assist families and staff in utilizing proven interventions. The MDS (Minimum Data Set) will provide data used to evaluate resident improvement. The measurable results will be: Aggregate 5% reduction of antipsychotic medication use in participating residents and
20% reduction in the following behaviors: physical behavioral symptoms directed toward others; verbal behavioral symptoms directed toward others; and Other behavioral symptoms, not directed toward others.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

The LifeBridge Program requested early termination of the project effective 3/23/2023 due to project staffing turnover and the unavailability of nursing home baseline data. CMP fund expenditures to *LifeBridge Behavioral Management Program* were for training hours and licensure fees. Project results were expected once the facility had completed all the training and reached the program launch phase. The State Agency was anticipating preliminary results to be provided at the fourth quarterly meeting; however, the project stopped abruptly when both trainers resigned by the end of the third quarter. No replacements were found, so the applicant withdrew. No project data on the overall program goal(s)/objective(s) was collected during the project training phase.

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New Jersey

NJ CMP Funds Expended for Administrative Uses in CY 2023: $77,915.00

NJ CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NJ Active CMP Funded Projects in CY 2023: 3

Project Title: The It's Never Too Late (iN2L) New Jersey iNSIGHT Project EXTENSION

Unique Identifier: NJ-0323-INL-1088

Project Duration: 3/28/2023 to 3/27/2026

Total Amount of CMP Funds Approved for this Project: $489,700.71

Total Amount of CMP Funds Expended During CY 2023 for this Project: $394,311.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an extension of the *It's Never Too Late (iN2L) INSIGHT Project*, to be administered in nine (9) additional nursing facilities. It uses virtual computer technology to create meaningful experiences for residents. The project will benefit residents by reducing social isolation and improving their quality of life through virtual computer technology, addressing their life enrichment needs and individual interests, and connecting to their families, friends, caregivers, health professionals, and the world without leaving their homes. The key objectives are to:

1) Create individual profiles for at least 20% of the residents over three years, populating profiles with topics and items that address their needs and interests.
2) Increase the participation of residents involved in group activities using engagement technology by 20%.
3) Increase the participation of residents' involvement in individualized activities using engagement technology by 20%.

Funded Entity(ies):

It's Never Too Late (iN2L)

Results of the Project:

To date, all nine communities are on track with the project timeline. An average of 35% of resident profiles are completed for the goal of 20% of residents having profiles by the end of three years. The latest report showed that four have met or exceeded the 20% target. As of the last quarterly report, seven communities logged more than 100 hours per system, indicating them as super users. Additionally, there is an 8% increase in the participation of residents in group and individual activities using engagement technology. The State was overbilled in the project's first year and will be reimbursed $127,561.91.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

New Jersey

NJ CMP Funds Expended for Administrative Uses in CY 2023: $77,915.00

NJ CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NJ Active CMP Funded Projects in CY 2023: 3

Project Title: The It's Never Too Late (iN2L) New Jersey iNSIGHT Project

Unique Identifier: NJ-0721-INL-812

Project Duration: 9/27/2021 to 9/26/2024

Total Amount of CMP Funds Approved for this Project: $1,835,915.24

Total Amount of CMP Funds Expended During CY 2023 for this Project: $42,010.83

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project utilizes virtual computer technology to create meaningful experiences for 27 residents of skilled nursing facilities (SNFs) in New Jersey. The project will benefit residents by reducing social isolation and improving their quality of life through virtual computer technology, addressing their life enrichment needs and individual interests, and connecting to their families, friends, caregivers, health professionals, and the world without leaving their homes. The key objectives are to:

1) Create individual profiles for at least 80% of the residents, populating profiles with topics and items that address their needs and interests.
2) Increase the participation of residents involved in group activities using engagement technology by 20%.
3) Increase the participation of residents in individualized activities using engagement technology by 20%.

Funded Entity(ies):

It's Never Too Late (iN2L)

Results of the Project:

All communities are on track with the grant timeline. As reported in the ninth quarterly report, an average of 69% of resident profiles are completed, aiming to achieve 80% of residents having profiles by the end of the third year. The latest report showed that 12 of 27 communities met or exceeded the 80% target. As of the last quarterly report, 27 communities logged over 100 hours per system, indicating they were super users. Further, there is a 12.3% increase in the participation of residents in group and individual activities using engagement technology.

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New York

NY CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NY CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NY Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Delaware

DE CMP Funds Expended for Administrative Uses in CY 2023: $30,000.00

DE CMP Funds Expended for Emergency Uses in CY 2023: $0.00

DE Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

District of Columbia

DC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

DC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

DC Active CMP Funded Projects in CY 2023: 0

The District of Columbia reported no CMP-funded projects during the 2023 calendar year.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Maryland

MD CMP Funds Expended for Administrative Uses in CY 2023: $16,146.08

MD CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MD Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2023: $0.00

PA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

PA Active CMP Funded Projects in CY 2023: 7

Project Title: Multi-Sensory Environmental Center

Unique Identifier: PA-0618-HC-087

Project Duration: 1/7/2019 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $27,378.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Multi-Sensory Environmental Center* project aims to create a multi-sensory environment for the facility's 95 residents, promoting well-being without the need for medication. This project will provide a room that fosters a more relaxing environment, benefiting the residents, their families, and staff members. Staff can track moods and behaviors through the caretaker and obtain feedback from other staff members.

Funded Entity(ies):

Homeland Center

Results of the Project:

Homeland resumed the long-range planning process of the organization with the transition to a new team member. This led to exploring additional resources for which the grant funds may be applied, in line with current research in memory care. The Department of Social Services and Activities has been involved in the process, and a meeting with a potential vendor was held. The project is currently developing revisions to the allocation of budget figures in preparation for presentation to the Department of Health Services (DHS), with awareness of the upcoming September 30, 2023, deadline.

Project Title: Promoting Residents' Quality of Life by Facilitating Frequent Advance Care Planning Conversations in Skilled Nursing Facilities

Unique Identifier: PA-0619-WSH-331

Project Duration: 10/1/2019 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $67,361.00

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2023: $0.00

PA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

PA Active CMP Funded Projects in CY 2023: 7

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Promoting Residents' Quality of Life by Facilitating Frequent Advance Care Planning Conversations in Skilled Nursing Facilities* project aims to empower skilled nursing facility staff to facilitate conversations regarding end-of-life wishes. Thirty staff members from skilled nursing facilities in each of these counties will become certified, trained facilitators of advanced care planning conversations with residents. Twelve facilitators in the first year of training will utilize the "Respecting Choices" facilitation model. Facilitators will be monitored on engaging at least three (3) residents and their families per month in advance care planning conversations to improve end-of-life outcomes. The facility anticipates reaching over 3,000 residents and their families in the first year. The residents will have clear end-of-life plans, be able to document their wishes in an Advanced Directive Living Will, select two powers of attorney to express their wishes, and involve their families in the process. Skilled nursing facilities will have a greater concordance of care for their residents. They will be able to reduce moral distress among family members, improve quality of life, reduce the cost of unnecessary treatments, provide an opportunity for improved quality of life by providing comfort care, and reduce staff burnout.

Funded Entity(ies):

WellSpan Health

Results of the Project:

The applicant withdrew their funding request. No CMP funds were expended on the project.

Project Title: Palliative Care Center of Excellence Initiative

Unique Identifier: PA-0619-BHS-333

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $10,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $1,500.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

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Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2023: $0.00

PA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

PA Active CMP Funded Projects in CY 2023: 7

The project aims to enhance existing palliative care efforts in skilled nursing facilities. Funding will be used to underwrite the costs of education and training for staff, as well as education for residents and their families, in palliative care initiatives, disease-state management protocols, and techniques that would improve the residents' quality of life. The goal is to become a Center of Excellence in Palliative Care, enabling residents to function at a higher level of independence and improve their quality of life during their stay. Due to the impacts of the COVID-19 pandemic, the project has been granted a no-cost extension from April 1, 2021, through September 30, 2023.

Funded Entity(ies):

Baptist Homes Society

Results of the Project:

Baptist Senior Family announced they had fulfilled the grant request to establish the Palliative Care Center of Excellence initiative on 3/1/2023. Grant funds were used to underwrite the cost of specialized education and training for staff related to best practices in dementia care, as well as for residents and families, in palliative care initiatives, disease state management protocols, and techniques that would improve the quality of life for the residents. The center's determined goals address the physical, emotional, spiritual, social, intellectual, and community needs of the residents, which supports the culture of wellness embraced by the Baptist Senior Family. All newly hired employees will have six hours of training using the CMS manual *"Hand in Hand: A Training Series for Nursing Homes"* during orientation. This format provides all new employees with the knowledge necessary to deliver care to residents with dementia. Ongoing education in dementia care will be conducted annually. Additionally, the applicant sponsors family support groups that meet at least quarterly. Data continues to be collected and reported at Quality Assurance and Performance Improvement (QAPI) meetings to monitor the ongoing success of the initiative.

Project Title: Individualized Music for Joyful Living

Unique Identifier: PA-0619-CCCC-334

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $11,975.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

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Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2023: $0.00

PA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

PA Active CMP Funded Projects in CY 2023: 7

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Music and Memory* program improves residents' quality of life and is a non-pharmacological intervention that reduces unnecessary antipsychotics for residents diagnosed with dementia and related disorders. Ongoing education will be provided to staff throughout the project. The project has been granted a no-cost extension from April 1, 2021, through September 30, 2023, to complete project activities. The applicant aims to implement the individualized music program, Music and Memory, to improve nursing home resident's quality of life through the implementation of these "five action steps": (1) organizing a motivated team of staff and families; (2) preparing by setting; (3) begin pilot by conducting assessments to identify music preferences, creating playlists, reviewing progress; (4) launch the program throughout the organization; and (5) support the team, work with volunteers, build up community connections, and learn and enhance the program.

Funded Entity(ies):

Crawford County Care Center

Results of the Project:

The applicant withdrew the funding request. No funds were expended on the project.

Project Title: Comprehensive Respiratory Program for PA Skilled Nursing Facilities

Unique Identifier: PA-0521-PDH-792

Project Duration: 9/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $915,200.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Implementation of the *Comprehensive Respiratory Program for Pennsylvania Skilled Nursing Facilities Project* requires a contractor(s) to develop and deliver a comprehensive respiratory protection training program for skilled nursing facilities (SNFs) licensed within the Commonwealth of Pennsylvania (PA). The Pennsylvania Department of Health will encourage program participation for all licensed SNFs in the state,

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2023: $0.00

PA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

PA Active CMP Funded Projects in CY 2023: 7

with a goal of at least 50 percent (N=346) of the 692 state-licensed SNFs completing the program. The contractor will provide comprehensive program management, including development, delivery, tracking, and completion monitoring. The program will be delivered via web-based instruction and recorded to allow all SNFs to access and complete the program on a just-in-time basis. The contractor will engage at least two persons from each participating licensed SNF facility to receive advanced infection prevention and control training/support through enrollment as a full member of the Association of Professionals in Infection Control and Epidemiology (APIC) and enrollment and completion of APIC's Education for Prevention of Infection (EPI) in Long-Term Care Education Series Online Infection Prevention and Control training (27 hours). The project will directly benefit a large number of nursing home residents and their family members across the Commonwealth of Pennsylvania by enhancing comprehensive respiratory protection and infection prevention education, as well as process improvements for SNF healthcare providers throughout the State. Section one of the *Respiratory Protection Program* will equip healthcare personnel in Pennsylvania's SNFs with evidence-based infection prevention and control practices regarding transmission-based precautions, specifically addressing airborne and droplet precautions, as well as general hygiene etiquette. It will also aid them in establishing a facility-based program based on best practice recommendations. Section two will directly benefit SNF residents by improving their quality of care and life through protection from harm relating to potentially avoidable infections. The whole SNF community will be directly involved in each part of the project. Nursing home administration will be engaged to lead the implementation and model the importance of program buy-in for their facilities' staff, residents, and family populations.

Funded Entity(ies):

Pennsylvania Department of Health

Results of the Project:

The Pennsylvania Department of Health's Healthcare-Associated Infection Prevention (HAIP) division is working with APIC Consulting to finalize the *Respiratory Protection Program (RPP)* training curriculum, which will be loaded into the Learning Management System (LMS) in six modules. A marketing and recruitment plan was developed to enroll skilled nursing facility staff in the program, enabling them to take advantage of the training. Course registration is scheduled to open on 8/1/2024. Participants will be able to start the training modules on September 1, 2024. The applicant received approval for a no-cost extension through December 31, 2024, due to the impacts of the COVID-19 pandemic.

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2023: $0.00

PA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

PA Active CMP Funded Projects in CY 2023: 7

Project Title: Purpose With A Passion: A Person-Centered Dementia Program

Unique Identifier: PA-0521-THNH-797

Project Duration: 7/1/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $13,228.85

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

"Purpose With a Passion" will focus specifically on Transitions Healthcare's dementia population, which comprises 40% of the facility's total population. Facility team members across all departments (nursing, activities, dining, etc.) will purchase and assemble life stations, procure specialized dining ware for residents with dementia, and receive comprehensive training in dementia care, all aimed at fostering a positive culture change and enhancing the quality of life for residents with dementia. The objective is to engage dementia residents in purposeful activity and boost the collective skillset of all staff to provide the highest quality care for this population. Anticipation of the reduction in aggressive behaviors commonly associated with dementia, as well as a reduction in the use of antipsychotic medication in the dementia population.

Funded Entity(ies):

Transitions Healthcare North Huntingdon

Results of the Project:

The Pennsylvania State Agency verified with the applicant that the project was not implemented due to staff turnover at the facility. No funds were expended on the project.

Project Title: Resident Engagement and Connectivity Program

Unique Identifier: PA-0322-FCM-934

Project Duration: 8/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $56,931.00

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2023: $0.00

PA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

PA Active CMP Funded Projects in CY 2023: 7

Total Amount of CMP Funds Expended During CY 2023 for this Project: $56,931.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Resident Engagement and Connectivity Program* focuses on technology-assisted resident engagement and connectivity tools consisting of mobile and wall-mounted devices that can be utilized in one-on-one or group settings. These technology devices will cover a range of content that promotes wellness and engagement through videos, games, puzzles, travel experiences, and other activities. Residents' families will also be able to connect with their loved ones by uploading personalized content such as pictures or videos. The project's desired outcome is to see a decrease in psychotropic medication use and a reduction in symptoms of depression among the resident population.

Funded Entity(ies):

Fulton County Medical Center

Results of the Project:

During year three, the facility completed several education sessions at "Town Hall Meetings" and developed an educational sheet on the proper use of the system and troubleshooting techniques. Tracking is monitored by individual and group usage. In January 2024, individual usage was 25; group usage was 22. In February 2024, individual usage was 21; group usage was 34. In March 2024, individual usage was 24, and group usage was 20. During the first quarter of 2024, the total individual usage was 70, and the total group usage was 76.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

Project Title: Advanced Nurse Aide Revitalization Project for Rockingham County and Surrounding Area

Unique Identifier: VA-0518-LAVA-053

Project Duration: 11/1/2018 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $149,800.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $42,500.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project's purpose is to meet the Virginia Board of Nursing's requirement for an Advanced Nurse Aide Certification, which did not exist before this project.

b) LeadingAge, in partnership with Blue Ridge Community College, will create and implement an *Advanced Nurse Aide Certification Program*. LeadingAge set a goal of graduating 30 students from the program and posting the program curriculum on the Board of Nursing's website, allowing other nurses to access it.

c) The project will benefit nursing home residents by increasing the knowledge and skills of the nursing staff who care for them.

d) The curriculum developed from this project will benefit nursing homes by increasing the knowledge and skills of their nursing staff, thereby improving the quality of life and care of their residents. Due to the impact of the COVID-19 pandemic on project activities, the project received a no-cost extension from June 30, 2021, to June 30, 2023.

Funded Entity(ies):

LeadingAge Virginia

Results of the Project:

The project concluded in June 2023 without achieving the goal of 30 students completing the *Advanced Nurse Aide Certification Program*, as only 22 completed the program. Participating students came from seven skilled nursing facilities. The project developed an *Advanced Certified Nursing Assistant (CNA) Curriculum* toolkit to promote the program and encourage other nurse aide education programs to create a pathway for training and licensing more advanced CNAs. Supervisors at nursing facilities where program

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

participants work were asked to complete a post-program survey highlighting the impact of the certificate on nursing facility residents and job performance. One hundred percent (100%) of the supervisors responded "Strongly Agree" to statements about enhanced knowledge and additional skills because of their employees completing the Advanced CNA course, and all supervisors responded that they were "Highly Likely" to refer other colleagues or employees to the Advanced CNA program. The program participants also completed a post-program evaluation, with 100% indicating satisfaction or extreme satisfaction with the program.

Project Title: Reinforcing a Culture of Compassion, Innovation, and Stewardship at Bridgewater Retirement Community

Unique Identifier: VA-0521-BRC-777

Project Duration: 7/30/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $129,115.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $34,810.44

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to reorient existing staff and onboard newer staff to the culture change journey that began in 2011 at Bridgewater Retirement Community (BRC). By partnering with Action Pact, BRC will offer staff training to develop a train-the-trainer model curriculum for BRC's Culture University program that will sustain the ongoing training of current and new staff on culture change.

b) By the end of the project, BRC, in partnership with Action Pact, will have created five courses for BRC's Culture University program, a talent development curriculum whose aim is to ”provide leadership development, competency-based training, the household model, and onboarding and orientation to all team members" that will be delivered by BRC's Human Resources team as well as other key leaders. Throughout the project, BRC will assess staff and resident engagement and satisfaction.

c) The training courses are intentionally designed to place the resident at the center of the culture, thereby improving the quality of life and care for nursing home residents.

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

d) BRC will benefit from this project by increasing staff knowledge and engagement. BRC will also benefit from the sustained staff training on culture change topics offered through the Culture University program.

Funded Entity(ies):

Bridgewater Retirement Community

Results of the Project:

The project ended in June 2023. In partnership with Action Pact, Bridgewater Retirement Community (BRC) trained new staff, reoriented existing staff to the culture change model, and created five (5) courses for BRC's Culture University Program. The five courses are Culture Orientation, Culture Orientation Refresher, Homemaker Training, Dining Training, and Leadership Lunch and Learn.

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: VA-0521-LAV-783

Project Duration: 7/30/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $356,640.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $15,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to improve the quality of life and reduce social isolation and loneliness among nursing facility residents by engaging them in the Java program. The *Java Program* consists of J*ava Music, Java Memory, and Java Mentorship*.

b) The project is a collaboration between LeadingAge Virginia, nursing homes in Virginia, and *Java Group* programs. The project aims to implement Java in 30 skilled nursing facilities in Virginia. The recreation and life enrichment staff at the 30 Virginia homes will implement the suite of *Java* programs over a two-year period. The *Java Music Club* is in months one through six, *Java Memory is* in months seven through twelve, and *Java Mentorship* is in months 13 to 24. Program efficacy will be assessed through participation and observation reports using the Java scale at one program

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

session for at least three (3) participants. The scale will measure a decrease in social isolation, a decrease in loneliness, and an increase in happiness.

c) Nursing facility residents will benefit from the Java programs by developing stronger social and emotional connections with one another. Through sharing grief, sorrow, and happiness in the Java groups, empathetic connections are built, and these social relationships carry over to other activities and nursing home life.

d) Nursing facilities will benefit from increased resident and staff engagement.

Funded Entity(ies):

LeadingAge Virginia

Results of the Project:

This project ended in June 2023. The three *Java* programs (*Music, Memory, and Mentorship*) were implemented in 22 facilities instead of the 30 that were anticipated. Two *Java* programs were implemented at four nursing facilities, while the last four facilities underwent ownership or staffing changes and were unable to continue participation. Among the nursing facilities that reported cumulative participation data for the 24-month project, 750 individual residents participated in *Java Music*, 781 individual residents participated in *Java Memory*, and 318 individual residents participated in *Java Mentorship*. Program efficacy was measured through participation and observation reports using the Java scale at one program session for at least three participants. Results from nursing facilities that fully implemented the Java Music programs showed an average decrease in social isolation of 3.1 points out of ten, an average decrease in loneliness of 2.9 points, and an average increase in happiness of 2.8 points. Results from nursing facilities that fully implemented Java Memory programs showed an average decrease in social isolation of 2.2 points, a 2.3-point average reduction in loneliness, and a 2.3-point average increase in happiness. Lastly, results from nursing facilities that fully implemented *Java Mentorship* programs showed an average decrease in social isolation of 1.6 points, a decrease in loneliness of 2.0 points, and an increase in happiness of 1.8 points.

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

Project Title: "Opening Minds Through Art" for Residents Living with Dementia

Unique Identifier: VA-0521-LAV-784

Project Duration: 9/22/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $1,083,382.35

Total Amount of CMP Funds Expended During CY 2023 for this Project: $409,519.14

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to implement *Opening Minds Through Art (OMA)*, an intergenerational art group for older adults with dementia, in 102 skilled nursing facilities in Virginia. *OMA* group sessions are led by nursing facility staff and involve volunteers partnering with nursing facility residents to create abstract art pieces.

b) The project's goal is to implement *OMA* in 102 Virginia nursing facilities by the end of the project. Full implementation will involve up to three staff from each facility attending training and becoming certified to conduct the program at their facility. The training and certification entail a 15-hour online class from Miami University of Ohio and a day-and-a-half hands-on training practicum. Once staff have become certified, they can lead *OMA* groups at their facility.

c) The program aims to improve the quality of life for nursing facility residents by increasing communication and socialization, providing sustained attention, pleasure, engagement, and calmness, as well as reducing depression, agitation, and stress. Participation may also improve health by enhancing memory, verbal fluency, and problem-solving skills.

d) Nursing facilities will benefit from expanding their programming to include this innovative and creative outlet, which improves the quality of life for residents with dementia.

Funded Entity(ies):

LeadingAge Virginia, in collaboration with Art for the Journey

Results of the Project:

As of quarter two of the project's third year, 51 skilled nursing facilities have been certified, meaning each facility has two certified trainees, and a total of 102 trainees have been certified. Thirty-six certified facilities have implemented *Opening Minds through Art (OMA)* groups, 18 facilities (50%) of which have submitted at

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

least one component of the requested outcome data. Since data collection began in July 2023, 65 *OMA* art sessions have been held, reaching 336 residents. Feedback surveys were collected from resident artists, volunteers, and family members. The resident artist survey consisted of seven questions that measured changes in mood, enjoyment, social engagement, freedom to make choices, attitude toward artwork, and feelings about the time spent. Sixty-one artist surveys were received, with 34% reporting no change in mood during the session, 8% reporting a decrease in mood during the session, and 57% reporting an increase in mood during the session. Volunteers were asked to capture quotes from their resident artist partners and complete a Dementia Attitude Scale. Thirty-two volunteers completed the before and after Dementia Attitude Scale. Results showed increased knowledge about Alzheimer's Disease or Related Dementia (ADRD) and improved comfort around people with ADRD. There were a limited number of responses (three) to the family evaluation tool, as nursing facilities are still working to implement *OMA*, and the family survey is given at the art show that concludes the semester.

Project Title: Culture Change Sustainability at Richfield Living

Unique Identifier: VA-0521-RFL-786

Project Duration: 11/8/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $100,200.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $8,450.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to complete Richfield Living's transition to the Household Model of Care by partnering with Action Pact to train staff in the model, ensuring sustainability and an improved quality of life for residents. Richfield has already transitioned the facility's physical structure to the household model and, with Action Pact, will train and transition the staff.

b) The measurable outcome of this training will be the completed staff training for The Health Center in the household care delivery model and the identification of team mentors responsible for future onboarding and education.

c) By shifting the focus from rigidity in care and strict adherence to schedules to self-determination and daily pleasures, the project aims to improve the lives of Richfield Living residents, while significantly exceeding their basic care needs and requirements. These benefits include freedom of choice,

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

independent decision-making, respect, self-determination, enjoyment of life, privacy, household identity, feelings of belonging to an extended family, and increased staff trust.

d) The nursing facility will benefit by meeting its goal of fully transitioning to the household model.

Funded Entity(ies):

Richfield Living, in collaboration with Action Pact

Results of the Project:

This project ended in March 2023. The project enabled Richfield to train staff in Action Pact's household model techniques and create a path to sustain current and new staff training. Throughout the two-year project, 199 staff members were introduced to the *Person First* and *Positive Approach to Care*. Twenty staff members were trained as trainers in *Person First,* and four were certified as *Positive Approach to Care* trainers.

Project Title: Positive Approach to Care

Unique Identifier: VA-0521-RSC-787

Project Duration: 9/22/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $263,702.54

Total Amount of CMP Funds Expended During CY 2023 for this Project: $63,899.07

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to train and certify staff in *Positive Approach to Care (PAC)*, a person-centered dementia-specific care model, at Riverside's three campuses.

b) The *PAC* training is a train-the-trainer model that will enable it to be sustained beyond this project. During the project, several staff members will be trained and certified at different levels: 12 trainers, 36 coaches, and 80 champions, to achieve sustainable improvements in the quality of dementia care at Riverside. Efficacy of the program will be measured through staff and family satisfaction surveys, workforce post-workshop *PAC* evaluation forms, and three measurements related to resident quality

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

of life: incidents of falls, antipsychotic percentile long-stay per point right, and overall facility CMS 5-star ratings.

c) Residents should feel more productive and valued. De-escalating residents' anxiety and decreasing medications will result in fewer side effects and lower pill burden for residents, improving their quality of life.

d) Nursing facilities will benefit from staff equipped with new skills related to approaching, cueing, and connecting with people living with dementia, thereby creating a positive and caring environment. Team members will have developed observational skills to address unmet emotional and physical needs, increasing work satisfaction.

Funded Entity(ies):

Riverside Center for Excellence in Aging and Lifelong Health (CEALH)

Results of the Project:

As of quarter two of the project's third year, 18 staff have become certified trainers, 14 have been certified as coaches, and 85 have become champions. The trainers present content to their colleagues that increases awareness of more effective ways to interact with residents and complete tasks more efficiently. The coaches are fellow team members available for peer-to-peer coaching on skills and habits. They facilitate skill changes taught by the trainers. Champion training is shorter and more general than trainer and coach certification. It enables a larger group of staff to become familiar with the *PAC* model. According to the latest quarterly report, Riverside indicates that data on resident falls, antipsychotic use, and facility star ratings are inconclusive and will be reported on in Human Resource-related outcomes next quarter.

Project Title: Trauma-Informed Care

Unique Identifier: VA-0521-VCU-788

Project Duration: 10/29/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $552,591.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $193,738.67

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

a) The project aims to develop a multi-level organizational toolkit that nursing facility administrators and teams can use to identify and eradicate ageism, trauma, and compassion fatigue, promoting resilience and well-being among the direct care workforce and residents.

b) Toolkit development will be a multi-phase process, built in collaboration with the nursing facility workforce to determine content and pilot test assessment and training tools. The nursing facility staff will help determine the efficacy of the organizational assessment and training by completing surveys after reviewing the assessment and watching the online training.

c) The toolkit will benefit nursing facility residents as staff implement new activities and processes that help them connect with residents. Additionally, when implemented, the new policies and practices recommended in the toolkit will help reduce direct care provider stress, improving the quality of care for residents.

d) Nursing facilities will benefit from an accessible resource designed for them.

Funded Entity(ies):

Virginia Commonwealth University

Results of the Project:

As of quarter two of the project's third year, the project team has completed much of the foundational work, including engaging nursing facility staff about the toolkit content and piloting the organizational assessment. The team has also been collaborating with web developers to create the website's content and design. During the most recent quarterly report, the project team reported on survey results from the pilot testing of the online trauma resilience 101 training. Thirty-seven staff members from nursing facilities completed surveys about the online training. The survey of the online trauma resilience training looked at demographics, job role, years of experience in long-term care, familiarity with working with older adults who have shared stories related to trauma, loss, or grief, and satisfaction with the content (trauma and resilience concepts). Overall, responses regarding the training content were positive, with over 50% of respondents indicating that they were satisfied or very satisfied with the content topic.

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

Project Title: Reading2Connect®: A One-of-a-Kind Program to Enhance the Social-Emotional Wellbeing of Long-Stay Residents Through the Power of Age/Dementia-Friendly Books

Unique Identifier: VA-0522-AGE-954

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $445,070.65

Total Amount of CMP Funds Expended During CY 2023 for this Project: $192,666.94

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to train and certify staff to implement *Reading2Connect®*, a program centered on books adapted for adults living with dementia. *Reading2Connect®* is a resident-centered and resident-directed activity involving reading independently and working with the facility's life enrichment programs.

b) The goal is to increase the presence of the *Reading2Connect®* program in 30 nursing facilities and assess resident and staff engagement. Up to three staff members from each facility will be trained as *Reading2Connect®* coaches, enabling them to facilitate the group sessions. Each facility will also identify an implementation and outcomes coordinator. Program efficacy will be measured through staff knowledge gained from the coach training program and resident outcomes from participation in the *Reading2Connect®* group.

c) The project should benefit the residents by addressing the seven dimensions of wellness as identified by the International Council on Active Aging: Social by providing opportunities and support for authentic conversation; emotional by enabling fun, self-affirming, autonomous experiences; Intellectual by reviving memory, language, and thinking skills; vocational by fostering self-directed experiences and opportunities to initiate, lead, and help others; spiritual by offering books with religious and devotional content; environmental by promoting inclusion and diversity with culturally specific book content; and physically by keeping residents awake and participatory in unscripted, spontaneous activities.

d) Skilled nursing facilities will benefit from increased resident and staff engagement.

Funded Entity(ies):

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

AGE-u-cate Training Institute

Results of the Project:

As of quarter two of the project's second year, Age-u-cate has recruited 12 of the desired 15 facilities to participate in the second *Reading2Connect*® training cohort. Four of those 12 facilities have at least one staff member who has completed the *Reading2Connect*® coach training. All four of the trained coaches met the goal of earning 80% or higher on the training competency assessment. Throughout the project, resident outcome data have been received from 17 facilities (two from the second-year cohort and the remaining 15 from the first-year cohort) as of December 30, 2023. The resident outcome data is collected through quarterly questionnaires sent to the facility outcomes coordinators. The questionnaire assesses the frequency of resident participation (goal: 60% reporting often), the frequency of positive responses from resident participation (goal: 60% reporting sometimes or often), and the increase in resident interest in participating in activities (goal: 30%). Results from the 17 facilities are as follows: 64% of respondents indicated that residents participated often, 100% indicated positive responses sometimes or often, and 20% indicated an increase in resident interest in participation.

Project Title: Baby Farm Animal Program

Unique Identifier: VA-0522-GWH-957

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $144,680.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $35,076.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide residents of four nursing facilities with regular visits from farm animal vendors to help counteract the adverse effects of institutional living.

b) The project will implement the *Baby Farm Animal Program*, which will involve regular visits from an animal vendor to four skilled nursing facilities. The impact of the visits will be measured through post-visit surveys given to nursing facility staff.

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

c) Nursing facility residents who participate in the project are expected to experience improved mood, decreased agitation/aggression, increased engagement, improved motivation, improved self-esteem, and improved quality of life.

d) Nursing facilities will benefit from increased resident and staff engagement.

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

As of quarter two of the project's second year, visits to the four nursing facilities have continued, with visits to each facility typically occurring on a monthly basis. Feedback from post-visit staff surveys has been universally positive. One hundred percent (100%) of residents say their quality of life has improved "a lot" or "a great deal." Life Enrichment staff have reported that isolative residents attend animal events. Family members also attend monthly visits.

Project Title: Therapeutic Equine Experience

Unique Identifier: VA-0522-GWH-959

Project Duration: 11/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $384,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $116,275.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to engage skilled nursing facility residents in therapeutic visits to an equine farm.

b) The project will include regular visits to equine facilities, where residents from four skilled nursing facilities will observe a working stable, learn the horses' names and histories, write poems and stories about their impressions, and practice mindfulness and movement to improve focus and verbalization. The goal is to demonstrate meaningful improvement in one or more measures for 80% of participants as a result of participating in the visits. Improvement will be measured through survey questions about mood pre and post-visit of residents as well as open-ended questions; observations

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

from staff about resident mood, behavior, and benefits after the visit and program participation; and resident care plans will document the impact on psychosocial well-being, mood, cognition, and behavior, and carry over to in-house life enrichment goals.

c) Participants will benefit through improved moods, psychosocial well-being, life satisfaction, engagement, and learning.

d) Nursing facilities will benefit from increased resident and staff engagement.

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

As of quarter two of the project's second year, regular visits to an equine facility continue for residents from four nursing facilities. Each facility has consistently reported that participants are energized by the horse outings, talking excitedly to others about the experience, keeping up with the date of the next outing, and being guided away from episodes of agitation or isolation by simply asking them about the horse trips. Residents report that the visits improve their quality of life by "a lot" or "a great deal." And 25% of residents surveyed report that quality of life is improved by "a moderate amount" or "a little." Data collection is still underway.

Project Title: Addressing the Impacts of Social Isolation with the Stronger Memory Program

Unique Identifier: VA-0522-GWH-960

Project Duration: 10/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $324,907.73

Total Amount of CMP Funds Expended During CY 2023 for this Project: $90,831.98

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to implement the *Stronger Memory Program*, an intervention designed to improve cognitive function, in skilled nursing facilities in Virginia. The *Stronger Memory Program* aims to

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

alleviate the decline many residents experienced during the COVID-19 pandemic through simple math, reading aloud, and writing by hand, activities said to stimulate the brain.

b) The goal is to implement the *Stronger Memory Program* in 100 nursing facilities by the end of the project, reaching at least 750 long-stay residents with mild cognitive impairment. The project aims to achieve a minimum of 80% of participating residents reporting an improvement in their cognitive function. Other goals for the project include ensuring that at least 75% of the facilities implementing the program will have conducted at least one additional session with five or more residents with mild cognitive impairment, and that at least 50% of the facilities will have incorporated *Stronger Memory* into their regular programming.

c) The program empowers residents to take proactive steps in caring for their brain health. Residents take pride in what they can accomplish and enjoy an improved quality of life by engaging with others and forming deeper connections while exercising their minds.

d) Nursing facilities will benefit from increased resident and staff engagement.

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

As of quarter two of the project's second year, five *Stronger Memory* cohorts have been recruited, consisting of skilled nursing facilities and residents participating in a 12-week session of the *Stronger Memory Program*. The four cohorts reporting outcome data have involved 33 nursing facilities and 356 nursing facility residents. The fifth cohort had not begun as of the most recent project report. Data from the four cohorts indicate that of those resident participants who completed the program evaluation, 72% reported improved cognitive function. Additionally, 15 of the 33 facilities have conducted at least one additional session, and eight of those facilities have incorporated Stronger Memory into their regular programming so far.

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

Project Title: SNFClinic

Unique Identifier: VA-0522-LTCC-963

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $738,750.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $239,850.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide a centralized technology-based system for training, staff management, and resident care resources. *SNFClinic* is an extension project designed to address the issue of training current and new hires in an environment of high turnover rates.

b) Long-Term Care Consultants intends to implement the *SNFClinic* project in 25 one-, two-, and three-CMS star-rated skilled nursing facilities. The expected outcomes of participation in this project include an increase in the overall quality of person-centered care, a reduction in survey deficiencies, an improvement in scope and severity tags, and compliance improvement.

c) Nursing facility residents will benefit from having a more competent and knowledgeable staff due to the staff training offered through the project. Improvements to the four outcome measures tracked through this project will also improve residents' quality of life.

d) Nursing facilities will benefit from the staff management system and the resources and improvements to the four outcome measures being tracked through this project.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

As of quarter two of the second year of the project, there are 22 nursing facilities enrolled in the project. Outcome data from the most recent project report indicate that 100% of the participating facilities improved in at least 31% of their Minimum Data Set (MDS) Quality Measures (QMs) (measuring overall quality). There was nothing to report for the compliance outcome, as none of the facilities were the subject of an inspection survey during the time frame. Results of survey deficiencies and scope and severity tags were

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

documented in the previous project report as mixed, and the data were deemed insufficiently robust to draw conclusions.

Project Title: It's Never Too Late (iN2L) Equipment and Software at the Sitter and Barfoot Veterans Care Center

Unique Identifier: VA-0522-SBV-966

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $71,899.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $49,619.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to address the psychosocial and individual cognitive needs of nursing facility residents using It's Never Too Late *(iN2L)*, a computer-based program that engages residents in personalized digital experiences and activities.

b) Recreational staff and other staff will utilize the technology to enhance programming and engagement with nursing facility residents. Engagement and impact on residents will be measured through improved Quality of Life surveys and the *iN2L* monthly usage report.

c) The technology will provide residents individualized opportunities to stay engaged and have person-centered experiences that enhance their quality of life.

d) The nursing facility will benefit from increased resident and staff engagement.

Funded Entity(ies):

Sitter and Barfoot Veterans Care Center

Results of the Project:

As of quarter two of the project's second year, the It's Never Too Late *(iN2L)* system continues to be highly utilized in small and large group settings, as well as in one-on-one sessions. Popular group activities

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

include crossword puzzles and word games. Monthly usage reports indicate daily usage of several hours. Data collection is still underway.

Project Title: It's Never Too Late (iN2L) Equipment and Software at the Virginia Veterans Care Center

Unique Identifier: VA-0522-VVCC-968

Project Duration: 11/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $71,899.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $49,619.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to address the psychosocial and individual cognitive needs of nursing facility residents using It's Never Too Late *(iN2L)*, a computer-based program that engages residents in personalized digital experiences and activities.

b) Recreational staff and other staff will utilize the technology from the grant to enhance programming and engagement with nursing facility residents. Engagement and impact on residents will be measured through the improved Quality-of-Life survey, a tracking tool report, and the *iN2L* monthly usage report.

c) The technology will provide residents individualized opportunities to stay engaged and have person-centered experiences that enhance their quality of life.

d) The nursing facility will benefit from increased resident and staff engagement.

Funded Entity(ies):

Virginia Veterans Care Center

Results of the Project:

As of quarter two of the project's second year, the activities staff have incorporated It's Never Too Late (iN2L) activities into the monthly calendars. The facility continues to use the *iN2L* in “down” activity time to

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

help with sensory stimulation, calming measures, and reminiscing. Therapeutic music is a popular choice for enhancing experiences during dining and various special events. Data collection is still underway.

Project Title: Virginia's Wound Care Excellence Program

Unique Identifier: VA-0522-VWP-970

Project Duration: 8/1/2022 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: $137,042.15

Total Amount of CMP Funds Expended During CY 2023 for this Project: $109,452.43

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide virtual wound care training to improve the standard of care and close the existing knowledge gap in wound care.

b) The project goal is to train and certify 200 nurses within the project timeline. The Vohra training curriculum comprises eleven courses, downloadable study guides, and a certifying final exam.

c) As a result of this educational program, residents in participating nursing homes will receive better care in treating and preventing pressure injuries and related conditions, and experience improved quality of care. Residents are expected to benefit from increased pressure ulcer healing rates, improved comfort levels, a minimized risk of infections, pain, suffering, loss of function, and life-threatening complications, as well as enhanced safety and satisfaction with care. Residents are expected to benefit from increased pressure ulcer healing rates, improved comfort levels, a minimized risk of infections, pain, suffering, loss of function, and life-threatening complications, as well as enhanced safety and satisfaction with care.

d) Nurses with expert training and education in wound care directly impact the level of clinical care and expertise available to a resident and the care outcomes. Thus, the new wound care skills the nurses acquire will benefit the nursing facilities where they work, increasing the facility's ability to mitigate wound issues.

Funded Entity(ies):

Vohra Wound Physicians of Florida, LLC

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

Results of the Project:

The project aimed to certify 200 nurses; however, only 158 were certified in the wound care program during the project term. Vohra received positive feedback from nurses and their facilities regarding the wound care certification program. Many participants reported enjoying the course and gaining valuable and deeper insights into wound care management.

Project Title: Next Steps in Dementia Care (NSDC)

Unique Identifier: VA-0821-TMF-830

Project Duration: 7/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $682,184.54

Total Amount of CMP Funds Expended During CY 2023 for this Project: $406,996.08

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to train nursing facility staff in *Next Steps in Dementia Care (NSDC)*, a team-based approach to successfully address behavioral changes in persons with dementia.

b) Through online learning modules featuring video vignettes and concept videos, 60 nursing facility staff members will enhance their ability to recognize the causes of expressions of distress for each individual with dementia and proactively learn to prevent or manage behaviors should they manifest. Staff learning will be measured through pre- and post-test assessments. The impact on residents will be measured through documented resident behavior at the beginning, middle, and end points of staff training.

c) Residents with dementia will benefit from an improved quality of life through staff trained in *NSDC*.

d) Licensed nurses who complete the program will receive continuing nursing education units, and non-nurses will receive a certificate of completion.

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2023: $170,642.33

VA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

VA Active CMP Funded Projects in CY 2023: 16

As of quarter two of the project's second year, 24 of the 30 skilled nursing facilities have been recruited to participate in the second training cohort; in the first cohort, 34 nursing homes were recruited, with 71% having at least one staff member complete the training. Data collection on staff learning and resident impact is still underway.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

West Virginia

WV CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WV CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WV Active CMP Funded Projects in CY 2023: 1

Project Title: Resident-Directed and Trauma-Informed Care: An Educational Program

Unique Identifier: WV-0518-LAWV-044

Project Duration: 1/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $65,985.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide nursing homes (NHs) with the tools to exceed federal minimum compliance in delivering support, enhancing knowledge, and increasing awareness of the care delivery system, autonomy, and satisfaction. The project was halted for 18 months due to the impact of the COVID-19 pandemic.

b) Quantifiable Goals and Objectives: Provide a minimum of eight online webinars (continuing education units (CEUs) provided); provide a minimum of three planning or review sessions with presenters to provide feedback and offer follow-up ideas; and provide a minimum of three question-and-answer (Q and A) sessions with attendees from 2022 and 2023 training sessions to provide additional assistance where needed.

c) The project empowers NH residents to be more meaningful participants in determining their care and the quality of life they experience in their NHs, as well as in planning for discharge back to the community. It also helps staff recognize the importance of how past traumatic episodes in a person's life can continue to influence current behaviors and establish ways to minimize staff intervention that may trigger the recurrence of those behaviors.

d) Additional target audiences include nursing home staff and family members of NH residents.

Funded Entity(ies):

Legal Aid of West Virginia Regional Long-Term Care Ombudsman Program

Results of the Project:

Following the halt of the project due to the COVID-19 pandemic, the Trauma-Informed Care project commenced with a 3-hour webinar event on October 5, 2022. They continued to host seven webinars in 2023 on the following dates: February 15, March 15, April 19, May 17, June 28, July 19, and August 23.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

West Virginia

WV CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WV CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WV Active CMP Funded Projects in CY 2023: 1

The webinars were recorded and are available on the West Virginia Long-Term Care Ombudsman's YouTube page, ensuring they remain a continuing resource for facilities. The webinars were well-received and well-attended. Legal Aid of West Virginia has requested an extension of the grant through December 31, 2024, to accommodate an additional eight webinars throughout the remainder of 2024. Due to personnel losses, the Office of Health Facility Licensure and Certification (OHFLAC) has hired a new person to oversee the project that will process the pending request for an extension.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2023: $0.00

AL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AL Active CMP Funded Projects in CY 2023: 4

Project Title: CARES Project

Unique Identifier: AL-1019-ANHA-449 / 2019-04-AL-0806

Project Duration: 2/6/2020 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $519,542.52

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The Alabama Nursing Home Association *CARES Project* provides training to 159 nursing homes (NHs) across the state to improve the quality of care for residents with dementia.

b) The program aims to increase staff training by 25% using the *CARES Dementia* curriculum. The goal is to improve nursing home resident outcomes, measured by reducing behavioral incidents and contributing to an improved overall experience for residents, staff, and the facility's reputation in the community.

c) The project will enhance dementia care for NH residents, potentially leading to improved health outcomes and a higher quality of life.

d) Target audiences beyond NH residents will include healthcare professionals involved in resident care. Due to the impacts and interruptions caused by the COVID-19 pandemic, the project was granted a no-cost extension through December 31, 2024.

Funded Entity(ies):

Alabama Nursing Home Association

Results of the Project:

The *CARES Dementia Program* project is meeting its goals. The objective of training 25% of the 4,847 total staff across 159 participating sites in the *CARES® Dementia Basics™* and *CARES® Dementia-Related Behavior™ Online Training and Certification programs* was met, with one staff member per site completing certification for each program. The project reports that 8,791 certified nursing facility staff members have been trained in the *Dementia Basics Program*, with 6,665 successfully completing the certification process. Additionally, 6,149 staff members have been trained in the *Dementia-Related Behavior Program*, with

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2023: $0.00

AL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AL Active CMP Funded Projects in CY 2023: 4

5,251 becoming certified. Throughout the project, 14,940 staff members have been trained, and 11,916 have completed certifications.

Project Title: Fewer Drugs and Bugs

Unique Identifier: AL-0321-UAB-762 / 2021-04-AL-0329

Project Duration: 6/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: $1,660,812.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project aims to improve resident care in long-term care facilities (LTCFs) by focusing on staff training, medication management, infection control, and best practices. To achieve this, the project has three quantifiable goals: conduct training for 90 percent of the direct care staff in participating skilled nursing facilities with a focus on nurses and certified nursing assistants; reduce antipsychotic drug use in residents by at least 25 percent; and decrease preventable infection rates by 20 percent.

Funded Entity(ies):

University of Alabama at Birmingham

Results of the Project:

Despite the high staff turnover, the project has trained 100% of the nursing home staff at participating facilities. While falling short of the 25% target for antipsychotics, the program met with the directors of multiple facilities to discuss the barriers involved with antipsychotic reduction and identified areas for further improvement. By emphasizing non-pharmaceutical strategies for managing care-resistant resident behaviors, the program reduced infection rates by 18% and provided project deliverables for continuity of training, further reducing the prevalence of infections in these facilities.

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2023: $0.00

AL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AL Active CMP Funded Projects in CY 2023: 4

Project Title: Virtual Dementia Tour

Unique Identifier: AL-0521-SWD-774 / 2021-04-AL-0430

Project Duration: 11/1/2021 to 10/31/2024

Total Amount of CMP Funds Approved for this Project: $1,120,044.16

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Virtual Dementia Tour (VDT)* program aims to provide realistic simulation training for staff caring for residents with dementia, ultimately improving their quality of life. Using sensory tools and immersive experiences, staff are sensitized to the challenges faced by those with dementia, leading to enhanced care practices. The goal is to enroll 125 nursing homes in the project, aiming to achieve a 90% improvement in staff understanding and attitudes towards dementia care, based on pre- and post-*VDT* surveys. Second Wind Dreams was granted a no-cost extension from November 1, 2023, through October 31, 2024.

Funded Entity(ies):

Second Wind Dreams

Results of the Project:

The *Virtual Dementia Tour (VDT*) training has been completed by 76 certified nursing home staff. Post-*VDT* surveys revealed that 96% of participants expressed willingness to alter their care approach for individuals with dementia. Dementia-Aware Competency Evaluation (DACE) outcomes demonstrated a 20-40% increase across various care domains and observed care behaviors. Positive shifts were noticed in the DACE before and after the implementation of the *VDT*. Each nursing home conducted at least three staff evaluations to assess progress, with improvements exceeding 20% in each domain of care or care behavior.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2023: $0.00

AL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AL Active CMP Funded Projects in CY 2023: 4

Project Title: Bingocize

Unique Identifier: 2020-04-AL-1008

Project Duration: 1/1/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $948,718.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Bingocize® merges exercise with Bingo to enhance resident well-being in long-term care settings. Targeting increased daily activity and reduced falls offers both physical and social benefits. Residents socialize with peers, staff, and university students, fostering intergenerational connections. The project's primary goal is to implement *Bingocize*® in 40 certified nursing facilities (CNFs) throughout Alabama, aiming to improve the quality of life for nursing home residents. Ten faculty members and 975 students from seven Alabama universities will receive training to lead *Bingocize*® and will partner with CNF staff to implement *Bingocize®.* The project also aims to demonstrate skill and knowledge through training 280 CNF staff to lead *Bingocize*® with CNF residents over the project term. The Alabama Nursing Home Association was granted a no-cost extension from December 31, 2023, through June 30, 2024, due to the impacts of the COVID-19 pandemic on project activities.

Funded Entity(ies):

Auburn University at Montgomery

Results of the Project:

One hundred and three (103) certified nursing facility (CNF) staff underwent *Bingocize*® leader training during the project. Ten university faculty members and 244 students also completed the *Bingocize*® leader training. Throughout the project, 28 facilities participated, with 1,576 residents actively engaging in *Bingocize®.* However, obtaining data was hindered due to inconsistent and inaccurate Minimum Data Set (MDS) facility reporting, which made it difficult to assess the program's impact on activities of daily living (ADLs) and fall reduction.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Project Title: Reducing Falls with Artificial Intelligence (AI)

Unique Identifier: FL-1019-VST-446 / 2019-04-FL-0701

Project Duration: 8/1/2020 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: $395,640.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $28,440.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) For three years, the recipient will partner with ten skilled nursing facilities (SNFs) in Florida to identify and reduce resident fall risk(s).

b) Participating nursing home staff will be trained using VSTBalance, an artificial intelligence movement analysis system. VSTBalance can assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes.

- Desired Outcome A: a 10% reduction in the score for Minimum Data Set (MDS) item I3900 (Hip Fractures).
- Desired Outcome B: Each facility will experience a 10% reduction in falls and a 10% reduction in falls with injury. This improvement will correlate to a 10% reduction in the score for MDS items J1800 and J1900 (Any Falls Since Admission/Entry or Reentry or Prior Assessment, whichever is more recent).
- Desired Outcome C: Each facility will see an improvement of at least 20% in gait speed for participating residents, which will correlate to a reduction in falls and an improvement in longevity and quality of life.
- Desired Outcome D: Residents identified as having balance and function deficiencies who received treatment will, on average, show an improvement of at least 15% in balance and function assessment scores.
- Desired Outcome E: According to aggregate data from the voluntary post-assessment survey, resident satisfaction scores will be at least 75% on average. This survey, comprising five questions, will assess resident satisfaction and engagement with the system.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

c) Staff members can use results to improve and tailor care for residents. The applicant's system can also flag residents with minimal progress and notify the nursing staff, who can alter the resident's care plan.

d) Ten nursing homes in Florida.

Funded Entity(ies):

VirtuSense Technologies

Results of the Project:

Final project results:

Outcome A: The hip fracture reduction goal, similar to the fall reduction goal, had sites consistently achieve or miss their metrics across all three years. Six of the seven sites that reported this data achieved their goal. One nursing home consistently saw a 100% reduction in most years or a 50% reduction. They never saw more than one hip fracture on-site within a year. Two others achieved the goal within one year, but neither location nor the other reported Minimum Data Set (MDS) data in the project's final year. One nursing home did not meet this goal over the entire three-year project, and this location was one of the sites with the lowest utilization rates.

Outcome B: When reviewing the fall metrics for the project, the applicant looked at the final fall reduction achieved by the end of year three. The fall metrics were continuously compared to the baseline year of 2019-2020, which was established at the project's outset. Throughout the term, the project continued to face similar challenges across all years, with baseline fall numbers from a year of COVID-19 outbreaks and isolation, and low to no usage from many of the sites due to nursing home staffing and COVID-19 issues. Throughout all three years of the project, facilities consistently achieved or did not achieve their fall reduction goals. Most sites utilizing the equipment continued to meet the fall and mobility goals in each of the three years, while most sites that did not use the equipment missed the mobility and reduction goals. Four of the ten achieved the fall without injury reduction, and two of the six sites that reported J1800 achieved the reduction goal. Three nursing homes did not provide the required MDS data because they either chose not to continue with the project due to a change in ownership or lacked an MDS coordinator. Two locations did not report for the final year, and one had not reported since quarter two of Year Two.

Outcome C: The gait mobility improvement metric showed the most success. This is an important metric for assessing mobility improvements, as research has shown a correlation between gait speed and longevity, as well as overall fall risk. Gait speed analysis predicts fall risk over the next 12 months and may assist in resident care planning. Six of the eight locations re-tested residents in gait to achieve the mobility

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

improvement goal of 20%, with most locations exceeding the 20% goal. The gait test was the most utilized test on the system. One of the system's highest users consistently achieved approximately a 50% improvement across the final two years of the project. Two locations were unable to report re-test data for this mobility metric. Two locations with re-test data did not see an improvement in gait. This may be due to underutilizing the system and opting out of the project after the ownership changed. One location did not start properly utilizing the equipment until the last two quarters of the project.

Outcome D: The balance mobility metric was the metric that locations had the most difficulty achieving. Consistently, all participating locations except for one did not achieve this goal across the three years. The balance test was the most underutilized test throughout the project and experienced the most testing errors. The test must be performed correctly to achieve optimal results. When the initial test was performed incorrectly, the comparison results with the re-test were skewed. The inconsistency may be why the locations did not see an improvement in the balance metric. One location achieved the balance metric goal in two of the three years of the project, while most locations did not report re-test data for the balance sitting reach test.

Outcome E: The project also tracked resident satisfaction. While participation in the survey was optional, it only had to be completed once for each resident using the system. No resident satisfaction data was reported for locations that have not utilized the equipment well. The project received data from six of the locations for the satisfaction scores. Each location that reported satisfaction data exceeded the 75% patient satisfaction goal. A lesson learned is to make the survey mandatory on the second screening to ensure that more satisfaction data is reported.

Project Title: The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond

Unique Identifier: FL-0720-MHR-648 / 2020-04-FL-0728

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $10,388.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

a) *The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond* will implement the suite of Java Group programs.

b) The purpose of Java Group programs is three-fold: 1) to develop staff capacity to build a culture of peer support and peer mentoring with training and advisory support provided by Dr. Kristine Theurer; 2) to implement a structured approach to peer support and mentoring through the Java Group programs (Java Music, Java Memory Care, and Java Mentorship); and 3) to assess the programs from a perspective of the resident, volunteer, and staff participants and share the results.

- Target one: The project aims to achieve the following: 70% of the program components will be facilitated as intended, and at least 50% of participating residents will be assessed at baseline, three months, and six months.
- Target two: Most residents will demonstrate positive responses to the program, such as reduced social isolation and loneliness, and increased happiness for most students assessed.
- Target three: Most residents will be involved in the program. Residents participating in the Java programs will be evaluated using the Java Scale (a visual analog scale) to establish benchmarks and measure changes in social isolation, loneliness, and happiness.

c) The structured and consistent participation of residents in peer support and peer mentoring will foster new and close relationships, promoting active social citizenship among residents.

d) One nursing home.

Funded Entity(ies):

Perry Oaks Health Care (formerly Marshall Health and Rehabilitation Center)

Results of the Project:

Final project results: Though the participating nursing home experienced significant challenges over the two-year term, they reported success with the *Java Project*. An overview webinar about the Java Project was held, and Paula Twitty, Administrator, and Kradesha Edwards, Social Services Director, were in attendance. Two staff members were trained in the Java programs, and all three programs were implemented. The project has received feedback from residents participating in the Java programs. The facility reports positive behavioral responses and increases in socialization, with overall positive outcomes. Residents listen to and support other residents in the groups.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

- The *Java Project* was implemented over two years: Java Music started in month one, Java Memory in month nine, and Java Mentorship in month 14.
- The total number of sessions and participants over the two years:
  - Java Music (over 24 months): 81 total sessions with 65 residents;
  - Java Memory (over 15 months): 51 total sessions with 48 residents;
  - Java Mentorship (over 11 months): 41 sessions with 35 residents.
- Observed behavior change averages among participants:
  - Java Music: average decrease in observed social isolation: 26%, average decrease in observed loneliness: 26%, average increase in observed happiness: 27.5%;
  - Java Memory: average decrease in observed social isolation: 32.3%, average decrease in observed loneliness: 26.5%, average increase in observed happiness: 23.7%;
  - Java Mentorship: average decrease in observed social isolation: 59.5%, average decrease in observed loneliness: 60%, average increase in observed happiness: 59.5%.

COVID-19 restrictions were a challenge during the project. There were times when no group sessions could be held due to restrictions; however, these restrictions were eased in Year 2. The nursing home adapted the Java Scale because they found the original Java Scale to be too difficult, as observed over time (baseline, three, and six months) with residents. Instead, they used a revised version of the scale that examined the changes in residents before and during a particular group, both before the group started and throughout the group, which proved effective. Although the facility experienced staffing challenges (staffing shortages and the original project leader left), they were able to grow all three of the Java programs over the two years. The *Java Mentorship* program was adapted in response to COVID-19, and the adaptation proved successful. The program engaged low-functioning residents, with group participants excited about their roles and being part of something, and uplifted them through song, which has brought about some positive change in the residents who have participated. Some behaviors have decreased, and some are more excited about their day. The responses during this program have been positive, uplifting, and full of sharing. The residents have enjoyed sharing with others without shame, feeling comfortable, and gaining a deeper understanding of others' feelings. One participant was among the happiest peers and enjoyed attending the program. She always yells, "Yes, Mom, Java, coffee, and friends. Let's go," when it is time to go to the program. The first thing she does when she gets to the group is throw kisses and yell, "I love y'all." The *Java Memory* program lifted spirits and warmed hearts. The residents continue to come, share, and laugh. *Java Memory* was a little easier to introduce to the residents. Some come in as judgmental and

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

negative. By the time the program ends, it ends on a positive note. One participant brings a group together and can make the saddest person in the group laugh. What stood out most was how he stopped in the hallway to greet others and invite them to *Java*. Another is always on time and excited about Java. Learning from him that he was depressed before the program and how it helped was enlightening. The *Java Mentorship* program went well. The mentors arrived on time, ready to collect their name badges. The visitors were always welcoming and eager for company. The participants learned that they could share love without having groups while quarantined. Residents created "Get Well Soon" cards, and warm greetings and messages were sent out.

Project Title: Patient-Centered Care Project

Unique Identifier: FL-0720-COLT-649 / 2020-04-FL-0729

Project Duration: 3/1/2021 to 2/28/2024

Total Amount of CMP Funds Approved for this Project: $99,030.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $12,880.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Patient-Centered Care Project* will implement the It's Never Too Late (iN2L) program.

b) *The Patient-Centered Care Project* aims to enhance the social, cognitive, spiritual, physical, and emotional well-being of residents. The goals are to increase resident participation in group activities by 15-20% and participation in individualized activities by 15-20%.

c) The iN2L program offers diverse solutions for resident engagement to help reduce social isolation.

d) One nursing home.

Funded Entity(ies):

Orlando Lutheran Towers dba The Commons at Orlando Lutheran Towers

Results of the Project:

Interim project results: The It's Never Too Late (iN2L) technology continues to be used daily for scheduled programs and independently by the residents. Usage has increased over the last reporting period. The

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

project is averaging over 13 hours of use per day. iN2L offers our residents a wide variety of programs that would otherwise not be possible. The residents enjoy watching movies, playing games (e.g., Bingo, crossword puzzles, cards), listening to religious sermons, listening to music, learning something new, traveling worldwide, and participating in many other programs. iN2L offered something new for the residents each month. Using iN2L enhances social, cognitive, spiritual, physical, and emotional programs. In the most recent reporting quarter, group activity participation increased by 211%, individual activity participation increased by 107%, and overall participation increased by 156% compared to the first quarter of the project (March to May 2021, when the program was implemented). The baseline was adjusted because group activities were not conducted in the prior months due to the COVID-19 pandemic.

Project Title: Leveraging Clinical Staff Engagement through Education in PALTC (Post-Acute, Long-Term Care) Project

Unique Identifier: FL-0720-FMDA-650 / 2020-04-FL-0728BB

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $197,500.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $8,295.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will provide partial scholarships to eligible physicians, advanced practice nurses, physician assistants, consultant pharmacists, nurse administrators, registered nurses, and Nursing Home Administrators to attend the Florida Society for Post-Acute and Long-Term Care Medicine, Inc.'s (FMDA) *Leveraging Clinical Staff Engagement Through PALTC (Post-Acute, Long-Term Care)* Certificate Program.

b) Participants who complete the program will be empowered on numerous levels to provide better patient-centered care to skilled nursing facility (SNF) residents. The program's success is expected when all scholarships are utilized (500), empowering participants to provide better person-centered care to nursing home residents.

c) The certificate program will benefit residents by educating providers on better care for residents in treatment and prevention.

d) Up to 500 participants from nursing homes statewide.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Funded Entity(ies):

FMDA - The Florida Society for Post-Acute and Long-Term Care Medicine, Inc.

Results of the Project:

Final project results: It has been two years since the original contract was executed and 21 months since the project was launched during the height of the COVID-19 pandemic. Valuable experience and insight into the ever-changing needs of the long-term care professional community were gained during that time, which enhanced the value of the Certificate of Excellence Program. While there was interest and engagement from many eligible applicants, the project faced challenges getting participants to complete the program. The COVID-19 pandemic had a significant impact on healthcare providers, who faced increased workloads, burnout, vaccine hesitancy, and a rise in attrition rates. As a result, some participants found it challenging to find the time and energy to complete the program. Additionally, many dedicated, experienced, and long-term skilled nursing facility (SNF) employees left their jobs to take positions in other industries. Combined with increased pressure on existing staff, it has created a severe staffing shortage. This has been a significant, ongoing barrier to participation in this training. As a result, the project had fewer participants than was initially estimated. Despite these challenges, the Florida Society for Post-Acute and Long-Term Care Medicine, Inc. (FMDA) worked to support the participants by providing additional resources and flexible completion options. FMDA also recognized the importance of providing ongoing support and encouragement to the participants throughout the program to ensure their success. A total of 159 scholarships were awarded during the project term. The project continued to encourage enrolled participants to complete the program. FMDA maintained the online Socio/Webex platform and kept it active until August 31, 2023. During the program, a lesson learned was that it would have been easier for participants if they had not had to keep track of the completed sessions. The program received feedback from some participants who found it challenging to track which sessions they had completed and which still needed to be finished. In hindsight, the number of potential participants may have been overestimated. One future consideration is possibly lowering the required hours to earn the certificate, as 20 was the minimum out of 29. This time commitment may have been viewed as a barrier to some potential participants.

Project Title: iNSPIRE Project

Unique Identifier: FL-1120-LAFL-689 / 2020-04-FL-1022

Project Duration: 8/1/2021 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: $926,573.56

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Total Amount of CMP Funds Expended During CY 2023 for this Project: $252,779.32

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will implement the It's Never Too Late (iN2L) program in 17 skilled nursing facilities (SNFs).

b) The person-centered project aims to improve residents' social, cognitive, spiritual, physical, and emotional well-being. The goals of the *iNSPIRE Project* are to 1) reduce social isolation by addressing the life enrichment needs and individual interests of Florida SNF residents, as well as 2) improve their quality of life. The objectives will be accomplished with the assistance of family members, volunteers, and the iN2L Customer Success Manager (CSM). The project will utilize the iN2L Quality of Life and Social Connection Survey to track social isolation goals and quality of life.

c) The iN2L program offers resident engagement activities to help reduce feelings of social isolation.

d) Seventeen Florida nursing homes.

Funded Entity(ies):

It's Never Too Late (iN2L)

Results of the Project:

Interim project results: Quality of Life (QOL) surveys have continued to provide an opportunity to understand what residents experience in their day-to-day lives during the designated quarter. The insights gained from the QOL survey results are shared with the project leaders, and the information obtained is disseminated to the executive leadership within the community. Project leaders have been informed that the Customer Service Manager (CSM) is available for all necessary assistance, including a detailed overview of usage and Quality of Life (QOL). Regular contact with the community-appointed project leaders is executed to provide guidance and expert advice. Community participants continue to work toward a multi-disciplinary approach to reducing social isolation through group engagement. This, in turn, will increase the quality of life for the residents involved. Quality of Life Surveys: The project goals of the *iNSPIRE Project* are to (1) reduce social isolation by addressing the life enrichment needs and individual interests of Florida skilled nursing facility (SNF) residents, and (2) improve their quality of life. To achieve these goals, several specific, measurable, achievable, and relevant objectives will be achieved over a three-year project. These goals will be accomplished with family members, volunteers, and the iN2L Customer Success Manager. Quality-of-life (QOL) surveys have continued to provide an opportunity to

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

understand what residents experience in their day-to-day lives during the designated quarter. The latest QOL survey results are positive, indicating that residents primarily do not feel socially isolated, which contributes to an improved quality of life. To track progress toward goals, communities conduct quarterly surveys involving 20% of their skilled nursing facility (SNF) population. The average QOL surveys completed and reported are collected by the project CSM. A total of 15 of the 16 participating communities participated in Quality-of-Life Surveys during Quarter nine due to the absence of the project leader in one community. Within the current quarter, the data was analyzed from the information provided at baseline (3.49) to the current Quarter nine (3.33), resulting in a 4.69% difference, or a 0.16 difference. The CSM would like to note that the change within the original baseline of (3.51) was based on the 17 original participating communities. Due to internal organizational changes, one organization opted to merge its two neighboring skilled nursing facilities (SNFs). This merger resulted in a reduction in the baseline average due to the reduction of project participants. During Quarter Nine, another factor was the participation and submission of 15 out of 16 participants. Final project results are pending.

Project Title: Eldergrow GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: FL-1120-LAFL-694 / 2020-04-FL-1124

Project Duration: 6/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: $1,074,003.57

Total Amount of CMP Funds Expended During CY 2023 for this Project: $265,425.51

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) LeadingAge Florida aims to implement the *Eldergrow GARDEN Project* in 22 participating Florida nursing homes.

b) The *Eldergrow GARDEN Project* is an interactive and purposeful resident project that brings nature indoors with indoor therapeutic gardens. A team of Eldergrow educators teaches therapeutic horticulture classes and monitors residents' physical and emotional engagement after every session. Residents are measured on the six wellness goals set forth by the American Horticultural Therapy Association: socialization, sensory stimulation, cognitive stimulation, motor skills, spatial awareness, and creative expression, using the categories of met, partially met, or did not meet. In addition, educators gauge emotional states before and after class to measure Eldergrow's impact on

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

residents' emotional well-being. Eldergrow strives to reach an 80% resident attainment rate on both goals.

c) The gardens will benefit residents by enhancing their quality of life, improving their emotional well-being, and enhancing the quality of care by focusing on therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. The project will help alleviate the stress of the current isolating environment caused by COVID-19 through more meaningful group and one-on-one interactions. Residents will become more engaged and have opportunities to socialize throughout the project.

d) The project is implemented in 24 nursing homes in Florida.

Funded Entity(ies):

LeadingAge Florida

Results of the Project:

Interim project results:

1. Wellness and Engagement Goal: Total participants-1,857; Total percentage who met or partially met goals-96.6%; Total percentage who met goals-85.1%; percentage who partially met goals-11.5%; percentage of other outcomes-3.4%.
2. Emotional State: Total percentage whose emotional state either improved or remained positive-88.4%; Total percentage whose emotional state remained positive-81.7%; Total percentage whose emotional state improved-6.7%; Total percentage of other outcomes-11.6%.

Final project results are pending.

Project Title: Virtual Dementia Tour Comprehensive Experiential Education Program

Unique Identifier: FL-0621-SWD-811 / 2021-04-FL-0629

Project Duration: 1/1/2022 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $1,110,112.07

Total Amount of CMP Funds Expended During CY 2023 for this Project: $501,380.09

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) Second Wind Dreams (SWD) will implement the *Virtual Dementia Tour (VDT) Experiential Education Program* in 125 skilled nursing facilities (SNFs).

b) The program aims to improve resident care through evidence-based experiential training. Additionally, staff will be assessed using the Dementia Aware Competency Evaluation (DACE) tool, which provides an evidence-based and quantifiable assessment. The applicant will train two facilitators in a train-the-trainer model, and the facilitators will then train all existing facility caregivers within one year. After one year, new personnel will receive training from the facilities' Dementia Center of Excellence trainers. After the *VDT* has been conducted twice, SWD will conduct a comparative data analysis. The project aims to increase empathy for those living with dementia. The success of this goal will be determined by an increase in empathic care compared to the results before VDT (significant positive variance between pre- and post-surveys). DACE scores closer to five indicate that greater person-centered care is being performed.

c) The *VDT* makes something intangible, like empathy, tangible by allowing staff members to see themselves as impaired and behave in ways that simulate their residents' needs. Through this understanding, staff begin to identify how their care towards their residents with dementia will change, directly impacting the residents. This is the core of empathic person-centered care: the ability to look at the residents living with dementia, identify with them, and respond accordingly.

d) The project will include 125 nursing homes.

Funded Entity(ies):

Second Wind Dreams

Results of the Project:

Final results: The Dementia Aware Competency Evaluation (DACE) tool helps staff and caregivers learn how their actions in the caregiving role are sensed by the person with dementia, directly impacting the relationship and the quality of care provided. This learning method enables real-world feedback and training tailored to the staff's specific situation. DACE is conducted by an observer familiar with dementia care while Activities of Daily Living (ADL) care is given. DACE is administered to staff before the first site visit and then again two weeks after. It is administered a third time, approximately two weeks after the second site visit. Each participating nursing home received an email introducing DACE and was asked to identify a contact

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

person to ensure the evaluations were completed according to the schedule. Each contact was provided with a link to view a 45-minute webinar about DACE, which included an informational handout and an evaluation. The webinar included examples of good and bad person-centered care, along with instructions on scoring the evaluation. After viewing the webinar, an assessment was given to determine whether the staff member understood the responsibility of conducting DACE. If a passing score was not obtained, they were given another opportunity to view the webinar. DACE results showed that the *VDT* training made a measurable difference among nursing home care delivery staff. Results have been separated into two categories: 1) DACE Results by Domain of Care and 2) DACE Results by Tasks. For this project, SWD analyzed 1st, 2nd, and 3rd DACE assessment forms from 37 nursing homes. During DACE, staff are scored using a five-point Likert scale across four care domains. The average score at DACE 1 (before the *VDT*) was 3.33 out of five (5), the average score at DACE 2 (after the first *VDT*) was 4.26 out of five (5), and the average score at DACE 3 (after the second *VDT*) was 4.37 out of five (5). DACE scores closer to five indicate that greater person-centered care is being performed. This demonstrates a notable improvement in providing person-centered care during activities of daily living (ADLs) following participation in the Virtual Dementia Tour. For example, the occurrence of a staff member engaged in reinforcement, praise, or touch increased in all categories by almost a whole point. A calm, gentle touch during care, as opposed to a rough and abrupt one, gives the person with dementia a sense of well-being, indicating that the care partner is paying attention to them in a caring way. Additionally, the increase in positive praise indicates that the care partners were focused on assisting the person with dementia with a task rather than doing it for them. After the *VDT*, staff also provided residents with more choices in how they would like to receive care. Keeping the person with dementia engaged in ADLs helps provide a sense of control over the process and creates diversion when necessary. Allowing the resident living with dementia this level of participation, the agency decreases the likelihood of behavioral challenges during the caregiving session. After experiencing the social and environmental barriers of dementia during the *VDT*, the staff's ability to provide a more person-centered approach to care increased. The *VDT* project was a collaborative effort to train staff in delivering empathetic, person-centered care to residents with dementia or memory care issues. Maintaining regular communication enabled SWD trainers and staff to provide continuous support to nursing home facilitators, helping them establish their *VDT* training within their facilities. Comments received from nursing home staff consistently reflected individual and facility-wide improvements in perspective, attitude, and actions. Throughout the project, SWD acquired consistent data that measured outcomes and provided a snapshot of the project's success, which the project anticipates will lead to enhanced relationships between caregivers and residents, resulting in those with dementia receiving more consistent, sensitive, and empathetic care.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Project Title: Florida Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: FL-1021-VWPM-860 / 2021-04-FL-1013

Project Duration: 2/1/2022 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $208,554.45

Total Amount of CMP Funds Expended During CY 2023 for this Project: $69,476.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to implement a one-year initiative to provide scholarships to 300 nurses in 300 certified nursing facilities to complete the online wound care certification program.

b) The project is designed specifically for nurses in skilled nursing facilities to enhance the care they deliver, increase their educational level, and close the knowledge gap in wound care across the state of Florida. Success is measured by the number of Vohra Wound Care Certified nurses per quarter, to have 300 certified before the end of the program.

c) Residents at skilled nursing facilities where nurses obtained the Vohra Wound Care Certificate will receive better care both in treatment and prevention.

d) The project will allow 300 nurses in Florida nursing homes to complete the wound care certification program. This project is an extension of the previously approved project FL-1018-VOHRA-169 / 2018-04-FL-1018.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC

Results of the Project:

Final project results: The project achieved 190 certifications, representing 63.3% of the 300 available certifications. The 190 completed courses reached 79 nursing facilities—the program aimed to improve the quality of care for facility residents with a wound care-certified nurse. Nurses with higher levels of training have the potential to impact patient outcomes as measured by various clinical wound outcome measures. To evaluate these potential impacts on clinical outcomes, the project tracked quality measures that were publicly reported to CMS before and after a nurse was trained in this program. Facilities with a nurse completing the program had a slightly lower percentage of high-risk, long-stay residents with pressure

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

ulcers before starting the program. In these facilities, the rate was 8.5%, compared to an average rate of 8.8% across all facilities in Florida before the program's start. After the program's completion, the number of long-stay residents with pressure ulcers decreased by 1%, while the average rate for Florida facilities increased by 0.2% from 8.8% to 9.0%. (Note: Based on CMS Quarter 4 2022 data. The program was completed in 2023, and its impact cannot yet be reported due to the reporting lag time. However, the project has seen a positive impact from this program in multiple states over the past years. Notably, the changes in skin integrity of short-stay residents post-acute care: the pressure ulcer/injury quality measure is no longer available or reported in the Minimum Data Set (MDS) quality measures dataset. The project received positive feedback from nurses and facilities. Many participants expressed that they enjoyed the course and gained valuable insight into wound care management.

Project Title: SNFClinic

Unique Identifier: FL-1121-LTCC-878 / 2021-04-FL-1122

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $795,100.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $222,714.84

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *SNFClinic* project will offer participating skilled nursing facilities tools, reference materials, and training.

b) The project aims to improve overall staff performance and accountability. (1) Outcome A Measurement: Increase resident satisfaction and person-centered care through staff training. (2) Outcome B Measurement: Reduction in survey deficiencies. (3) Outcome C Measurement: Improvement in scope and severity tags. (4) Outcome D Measurement: Improvement in compliance.

c) By implementing pre-made, industry-tested policies and procedures, residents of the participating facilities will likely benefit from an overall improvement in their quality of care.

d) The program will be open to 28 nursing homes.

Funded Entity(ies):

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Long-Term Care Consultants, LLC

Results of the Project:

Interim project results:

- Outcomes A and B: Increases and decreases in the number, scope, and severity of survey citations (Outcomes A and B) are measured by tracking the participating facilities' overall CMS health inspection score. Two of the 28 participating facilities have baseline and updated (subsequent) survey data; of those two, one (50%) improved in both Outcomes A and B. The other half failed to improve in these measurements. Only 7% of the participating facilities have received a recertification survey since the project began. This data is as of September 30, 2023, reporting due to no health inspection surveys at participating homes during the reporting quarter through December 31, 2023.
- Outcome C: The acceptance rate of a Plan of Correction (Outcome C) is measured by the participating facilities' ability to successfully develop a Plan of Correction (POC) that meets the requirements of the survey teams by improving the capability of the facilities to design and draft plans that quickly address survey shortfalls. After the baseline survey, it took Facility 1 24 days to submit an acceptable Plan of Correction (POC). Following the most recent survey, the facility took 29 days to submit an acceptable proof of concept (POC). It took Facility #2 30 days to submit an acceptable POC after the baseline survey. Following the most recent survey, the facility took 34 days to submit an acceptable proof of concept (POC). This data is as of September 30, 2023, reporting due to no health inspection surveys at participating homes during the reporting quarter through December 31, 2023.
- Outcome D: Improvements in the overall quality of person-centered care (Outcome D) are measured by tracking baseline and current quality measures (QMs) from the Minimum Data Set (MDS) data tracked by CMS. All the participating facilities improved their overall QM performance. The average facility improved in 48% of their QMs. This represents a significant single-quarter increase of 4% over the third quarter of 2023 (44% average overall improvement). The participating facilities' overall MDS QM performance is the most significant project success. The data shows a significant average increase in the overall quality of care. This data is as of December 31, 2023, reporting quarter.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Project Title: "The Commons Goes Virtual" Project

Unique Identifier: FL-0922-COL-1014 / 2022-04-FL-0826

Project Duration: 4/1/2023 to 3/31/2026

Total Amount of CMP Funds Approved for this Project: $17,100.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $8,700.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) *The Commons Goes Virtual Project* will implement the Rendever virtual reality (VR) program, designed to reduce social isolation in senior living communities by harnessing the power of shared positive experiences, thereby significantly enhancing the quality of life for the nursing home's residents.

b) The project's primary goal is to reduce social isolation. The project aims to increase residents' participation in group activities by 15-20% and in individualized activities by 15-20%.

c) Shared experiences suggest that strengthening relationships between individual residents, residents and staff, residents and their families, and staff between the families is possible.

d) One nursing home.

Funded Entity(ies):

The Commons at Orlando Lutheran Towers

Results of the Project:

Interim project results: Group activity participation increased by 39% compared to the first three months of use, and individual activity participation increased by 70%.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: FL-0922-PHM-1015 / 2022-04-FL-0830

Project Duration: 5/1/2023 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: $189,952.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $122,959.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) *The Java Project: Addressing Social Isolation and Loneliness* will implement the suite of Java Group programs. The purpose of the Java Group programs is three-fold: 1) to develop staff capacity to build a culture of peer support and peer mentoring with training and advisory support provided by Dr. Kristine Theurer; 2) to implement a structured approach to peer support and mentoring through the Java Group programs (Java Music, Java Memory Care, and Java Mentorship); and 3) to assess the programs from a perspective of the resident, volunteer, and staff participants and share the results.

b) Project goals/objectives:

- Target goal 1: At least 50% of participating residents will be assessed once for each program.
- Target goal 2: Most residents will demonstrate positive responses to the program, such as reduced social isolation and loneliness, and increased happiness for most students assessed.

c) The structured and consistent participation of residents in peer support and peer mentoring will foster new and close relationships, promoting active social citizenship among residents.

d) Fourteen nursing homes.

Funded Entity(ies):

Palm Healthcare Management

Results of the Project:

Interim project results:

- Target goal 1—*Java Music* and *Java Memory Care*: 57% of the participating nursing homes met the goal of assessing at least 50% of the participating residents.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

- Target goal 2—The observed behavior change averages among participants in nursing homes for Java Music showed an average reduction in observed social isolation by 15%, an average decrease in observed loneliness by 11%, and an average increase in observed happiness by 16%.
- *Java Memory* achieved an average decrease in observed social isolation of 17%, an average reduction in observed loneliness of 14%, and an average increase in observed happiness of 18%.

Project Title: CaregiversFL Career Program

Unique Identifier: FL-1220-FHCA-714 / 2020-04-FL-1218

Project Duration: 10/1/2021 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $1,868,730.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $606,685.49

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to recruit certified nursing assistants (CNAs) into the long-term care workforce.

b) The project aims to recruit 3,000 certified nursing assistants (CNAs) into Florida's long-term care workforce over two years. A comprehensive project evaluation will include pre- and post-data, as well as an assessment of vacancy and retention rates (utilizing state data where available). Specifically, the data will measure the baseline of current CNAs working in nursing homes and the turnover rate, the number of nurse aides hired in each project year, and the number of nurse aides who complete six months of continuous employment.

c) Nursing home residents will benefit from the *CaregiversFL Career Program*, which focuses on recruiting and retaining long-term caregivers. This will lead to a more stable workforce and improve the quality of care and the quality of life for residents.

d) Florida nursing homes statewide.

Funded Entity(ies):

Florida Health Care Association Education and Development Foundation

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Florida

FL CMP Funds Expended for Administrative Uses in CY 2023: $61,270.69

FL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

FL Active CMP Funded Projects in CY 2023: 12

Results of the Project:

Final project results: The Florida Health Care Education and Development Foundation (FHCEDF) developed the *CaregiversFL Career Program* to recruit 3,000 certified nursing assistants (CNAs) into Florida's nursing home workforce over two years. After the project, 4,045 potential job seekers were connected with 392 participating providers across the state. Therefore, the program's comprehensive media campaign was deemed a success, having exceeded the project's initial goal of 3,000 by 34%. The baseline for current CNAs, for this analysis, was defined as the third quarter of 2021, which aligned with the program's inception and the conclusion of the first year of the grant funding period, also in the third quarter of 2022. Analysis was limited to the availability of the publicly reported Payroll-Based Journal (PBJ) data. Therefore, the results provided are the total number of CNAs employed by participating providers through the second quarter of 2023 and do not capture the final quarter of the grant funding period. Notwithstanding, FHCDEF does not believe the lack of the final quarter data substantially impacts the overall analysis. There were 44,698 CNAs employed by participating providers at the baseline inception of the program. At the end of year one, this number declined to 37,323 certified nursing assistants (CNAs). Finally, the most recent available data (as of the second quarter of 2023) indicate that 33,218 CNAs were employed by participating providers. Therefore, throughout the project, a 25% decline in CNAs occurred. While evaluation of the program's recruitment and retention efforts indicated an overall decline in the number of CNAs working in Florida's nursing homes over the grant period, FHCDEF believes state legislative staffing requirement changes were likely a contributing factor. Ongoing connections established with partner associations, educational settings, and other community stakeholders, as well as the establishment of the Florida.CarefortheAging.org website, will continue to support long-term care recruitment in the future. The overall performance of the marketing campaign yielded 33,058,332 impressions across paid, owned, and earned media. There were 123,587 clicks via paid and owned social media ads, and a total of 8,134 forms were submitted to either 1) get hired as a CNA or 2) be interested in becoming a CNA. As a result, contact information for 4,045 job seekers was sent to providers participating in the program. Of those, 3,210 were licensed CNAs seeking employment, and 835 were interested in becoming CNAs.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

Project Title: Building Resources for Delivering Person-Centered Care in Georgia Nursing Homes

Unique Identifier: 2017-04-GA-1128

Project Duration: 5/23/2018 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $1,663,275.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $7,356.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will assess culture change awareness in Georgia skilled nursing facilities (SNFs) using surveys, focus groups, and stakeholder interviews to identify barriers and training needs. The project aims to identify and disseminate real-time web-based information and resources for Georgia's nursing homes. The project will provide scholarships for person-centered education to nursing home staff. The applicant will develop and pilot an interactive competency-based online continuing education training for nursing home staff on person-centered care and culture change.

b) The project identifies barriers to culture change and training needs across Georgia. It uses that information to publish micro-learnings to support the education of nursing home staff, residents, and families.

c) The training will benefit nursing home residents through improved person-centered care practices, including enhanced communication, the development of more personalized care plans, and increased awareness of statewide resources.

d) Educating and providing resources to nursing home staff on person-centered care will enhance staff knowledge and behaviors, resulting in improved overall quality of care for nursing home residents.

Funded Entity(ies):

Georgia State University

Results of the Project:

The project developed, tested, and launched the Culture Change Matters interactive 20-hour online program with 14 nursing homes. Data were collected from 23 nursing homes, involving 851 respondents, aged 18-88. The project provided 354 staff scholarships to attend relevant regional meetings and

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

collaborated with over 20 partners in supporting the training modules. Two (2) nursing homes, Heardmont Health and Rehabilitation in Elberton, Georgia, and Heart of Georgia in Eastman, Georgia, completed the pilot of the educational modules. The competency assessment for the pilot sites shows improvement from the pre-test to the post-test in 15 of the 17 staff competencies, specifically in communication and person-centered care. Based on feedback, a version of the content has been created for the required staff onboarding. Continuous and consistent communication on project educational training for Georgia's nursing homes is available through a series of microlearning videos, YouTube playlists categorized by topic, the Culture Change Network of Georgia (CCNG) YouTube channel and website, and Fan pages on Facebook, LinkedIn, Twitter, and Instagram. Using the competency assessment for the pilot sites, the project demonstrated improvement from the pre-test to the post-test in 15 of the 17 staff competencies related to communication and person-centered care. The project awarded 354 scholarships to nursing home staff who completed the person-centered care education.

Project Title: Emergency Preparedness in Georgia Certified Nursing Homes

Unique Identifier: 2017-04-GA-1219

Project Duration: 4/20/2018 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $1,963,594.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Emergency Preparedness in Georgia Certified Nursing Homes* project aims to train more than 2,000 Georgia long-term care (LTC) staff, State Agency personnel, and state surveyors to enhance and strengthen ongoing disaster preparedness efforts at their facilities. Due to the impacts of the COVID-19 pandemic, the project was granted a no-cost extension from February 28, 2021, through February 28, 2023, which resulted in project delays.

b) The project will demonstrate knowledge gained by all course attendees through in-training surveys and participant feedback.

c) The project aims to strengthen relationships between the LTC community and healthcare responders, thereby enhancing emergency preparedness efforts and outcomes.

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

d) The overall program goal is to implement information gained by care providers and administrators in these courses at the facility level. Residents will become more engaged in ongoing preparedness efforts, and staff will be able to provide improved care to residents during disasters.

Funded Entity(ies):

University of Georgia Research Foundation Inc.

Results of the Project:

The *Georgia Long-Term Care Emergency Preparedness Educational Program (GA LTCEPEP)* delivered 51 courses to 922 participants (less than the 2,000 projected), representing 83% of Georgia's nursing homes. Together with healthcare coalition leadership and the Georgia State Fire Marshal's Office, the program delivered tailored and comprehensive education on emergency preparedness at the facility level. The resources provided by the program, including educational courses, online resource portals, e-newsletters, educational videos, and emergency preparedness kits, strengthened the preparedness efforts of participating nursing homes. The COVID-19 pandemic and the subsequent increase in staffing shortages and turnover rates posed significant challenges for nursing homes and the program.

Project Title: Comprehensive Delivery of Person-Directed Care for Persons Living with Dementia Project

Unique Identifier: GA-0720-AGR-630 / 2020-04-GA-0312

Project Duration: 5/1/2021 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: $276,729.71

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Comprehensive Delivery of Person-Directed Care for Persons Living with Dementia Project* will implement multiple systems and staff training using three platforms: MemoryWell, MapHabit, and I'm Still Here. The platforms aim to create a culture of person-centered care, where staff will increase their knowledge of each resident's individuality and unique needs, based on the resident's biographical information and training on caring for elders, specifically those with dementia.

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

b) The project will be conducted in 11 phases to retrieve and document individual stories from 50% of the facility's residents and create benchmarks for each resident to support project goals of increasing or preserving levels of engagement, cognition, physical health, and behaviors by 20%. Pre- and post-surveys, as well as feedback, will be used to evaluate the changes.

c) The data gathered will equip the various nursing home staff (Administrator, nurses, therapists, Activity Director) to create advanced care plans and trauma-informed care plans based on person-centered care.

d) Family members are encouraged to create stories and engage in activities with the residents.

Funded Entity(ies):

A.G. Rhodes

Results of the Project:

The project aimed to develop a culture of person-directed care by using the MemoryWell program, which is integrated into the facility's PointClickCare electronic health record. The PointClickCare system gives care plan teams and direct care staff easy access to residents' stories for comparison with residents' care plans. Thirty (30) stories and seven (7) family surveys were completed. MapHabit was successfully implemented at the A.G. Rhodes Skilled Nursing and Rehabilitation Cobb campus, with custom programming tailored to meet the unique needs of A.G. Rhodes stakeholders, including residents, family members, and staff. Specialists and therapists have curated the program to improve or maintain residents' cognitive and physical health. Thirty (30) 'Engage Rise' kits were supplied to the residents to encourage one-on-one activities with visiting family members and staff. The kits included dementia-friendly supplies to enhance fine motor skills and paper-based kits to facilitate conversations between individuals with dementia and their support partners. The *"I'm Still Here*" Hearthstone's educational training program post-training evaluation demonstrated that the I'm Still Here® approach has been incorporated into the organization's culture. Complete findings of the pre-to-post assessment show a 20% Increase in positive forms of engagement and an increase in or preservation of quality of life, a 3% increase in or preservation of cognition, and a slight decrease in or lack of increase in depressive symptoms, decrease or absence of increase in responsive behaviors, and consistent quality of life from pre-training (Mean=24.1) to post-year 1 (Mean=24.3) to post-year 2 (Mean=24.1).

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

Project Title: Improving Quality of Life Through Engaged Communities

Unique Identifier: GA-1020-LST-678 / 2020-04-GA-0311

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $53,568.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide eight skilled nursing facilities with CommunityShare devices. Each device connects to a television and provides access to calendar tools, digital signage, and on-demand activity resources (e.g., games, therapeutic music, news, and podcasts). The residents' families will also have access to an application that connects with the facilities' scheduling system.

b) The primary objective for each community is to achieve 100% adoption and usage of community information displays. The project will measure adoption and use by tracking the content (activities, announcements, menus, pictures, videos, birthdays) added to display through the LifeShare administration area.

c) The second objective is to increase family engagement through the use of mobile applications in each community. LifeShare Technologies will measure this by tracking statistics reporting how often the content is accessed via the mobile app using unique community PINs (personal identification numbers).

d) The third objective is for communities to use on-demand activity resources to engage residents. LifeShare will track the activity and use of the on-demand resources by monitoring the navigational clicks in the activity resources system. This includes games, therapeutic music, faith selections, news, and podcasts.

Funded Entity(ies):

LifeShare Technologies (Spectrio)

Results of the Project:

Improving Quality of Life Through Engaged Communities provided eight (8) skilled nursing facilities with Spectrio CommunityShare devices, providing calendar tools, digital signage, on-demand activity resources,

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

and a digital mobile application (app) for each community. All eight (8) locations continued to use the Spectrio Lifeshare platform. Feedback from the community administrators, staff, residents, and their families is positive. There were three (3) primary objectives for the program. The first objective was 100% adoption and usage of community information displays, resulting in all but one community fully utilizing the platform due to staff turnover in their activities department. The final cumulative count of activities, announcements, menus, pictures, videos, and birthdays added to displays at the participating communities was 7,511 content posts over the project term. The second objective was to increase family engagement through mobile app usage, but only 25% of the communities utilized the mobile app. This involved residents and their family members downloading the app to their mobile devices and logging in on a regular basis. Finally, the third objective is to engage the residents using the on-demand activity resources with 63%; five (5) communities utilize the on-demand resource and interact with games, music, and the picture slide show.

Project Title: Georgia Long-Term Care Infectious Disease Educational Program

Unique Identifier: GA-1120-UGARFI-692 / 2020-04-GA-1117

Project Duration: 5/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: $1,576,873.39

Total Amount of CMP Funds Expended During CY 2023 for this Project: $517,022.24

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The three-year infectious disease educational program was made available to all clinical and non-clinical positions at each Georgia-certified long-term care (LTC) facility. The program will provide resources via printed materials, a thumb drive, online password-protected portals, a project webpage, biannual e-newsletters, and three educational videos.

b) The project will provide 21 *Long-Term Care Infectious Disease – Foundations Courses* and 21 *Long-Term Care Infectious Disease – Principles Courses*, with 14 total course offerings per project year.

c) Increased participation in facility-level infection control programs can decrease infection rates and facilitate improved hygiene practices, ultimately improving the quality of care for the residents. The educational program aims to enhance community partnerships and reduce infection rates, ultimately benefiting the residents of nursing homes in Georgia.

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

d) Partnering agencies included the Georgia Health Care Association, Georgia Department of Public Health, Project Firstline, Centers for Disease Control and Prevention, Health and Human Services Administration for Strategic Preparedness and Response, and Georgia Healthcare Coalition leadership.

Funded Entity(ies):

University of Georgia Research Foundation Inc.

Results of the Project:

Interim project results: As of December 2023, 387 participants representing 50% of Georgia's nursing homes have participated in the program. Overall, facility participation has been lower than desired and impacted by staffing shortages. However, participant feedback has remained overwhelmingly positive, with many citing the program's organization, resources, and knowledgeable instructors. One nursing home reported a reduction in its infection rate from 13.9% to 3.6% after participating in the program. All biannual e-newsletters have been distributed with topics ranging from Candida auris to enhanced barrier precautions. The program's last educational video, Infection Control Issues in Dietary, is in the final stages of completion.

Project Title: A Trauma-Informed Approach to Improving Dementia Care in Georgia's Nursing Homes

Unique Identifier: GA-0621-GSU-809 / 2021-04-GA-0628

Project Duration: 9/1/2021 to 8/31/2025

Total Amount of CMP Funds Approved for this Project: $1,578,486.33

Total Amount of CMP Funds Expended During CY 2023 for this Project: $457,756.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project supports the delivery of person-centered dementia care by resourcing Georgia's skilled nursing home staff to develop competencies through several modalities, including microlearning videos, live and asynchronous webinars, and access to continuing education. The education will equip staff with key competencies in the following areas: trauma-informed approach, person-

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

centered dementia care, non-pharmacological approaches, resident engagement, inclusive communication, culture change, and evidence-based quality improvement processes. Due to the impacts of the COVID-19 pandemic, the project was granted a no-cost extension from 9/1/2024 through 8/31/2025.

b) The project will publish a total of 36 micro-learnings related to the seven competency areas, deliver at least 18 contact hours of live and asynchronous webinars targeting the development of the seven competency areas, provide "seats" for 450 nursing home staff to complete intensive education on person-centered care and non-pharmacological approaches to dementia care, demonstrate positive change in practice for nursing home staff related to person-centered care, culture change, quality improvement practices and non-pharmacological approaches. Changes in practice will be evaluated pre- and post-intensive education using the Kansas Culture Change Instrument.

c) The training will benefit nursing home residents, as staff will provide advanced, person-centered dementia care by developing relationships with them, identifying each resident's individual needs and behaviors, fostering empathy, and creating a care plan tailored to meet the needs of each resident with dementia.

d) This project will enhance the nursing home environment and foster a culture change for both staff and residents. Changes in practice around the misuse of antipsychotic drugs and non-pharmacological approaches will be assessed using reported practice measures.

Funded Entity(ies):

Georgia State University, Gerontology Institute

Results of the Project:

By the end of the 2023 calendar year, the project had provided staff at 145 skilled nursing facilities (SNFs) in Georgia with at least one contact hour of training. This cumulative number includes those who have completed a webinar, the Georgia Health Care Association (GHCA) virtual event, the pre-conference intensive at the Georgia Medical Director Association (GMDA), and those using seats for intensive training, such as Certified Eden Associate Training (CEAT) *and Dementia Beyond Drugs (DBD*). Sixty-four (64) nursing homes had staff who attended multiple events. The project had approximately 1,100 registrants for the 14 live webinars or hybrid events delivered, including staff and stakeholders from 61 nursing homes (with 14 being late adopters or one-star rated nursing homes). For *CEAT,* 82 staff and stakeholders and staff from fourteen (14) nursing homes have completed the 2022 training, and 70 staff and stakeholders from eleven (11) nursing homes have completed the 2023 CEAT class, which began on March 21, 2023.

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

For *DBD*, 124 staff and stakeholders from 24 nursing homes completed the first training session in 2022, and 109 staff and stakeholders completed the second DBD training, which convened on September 28, 2023. The results from the *DBD* training pre- and post-test show an improvement in the nursing home environment and relationships, as measured by the Kansas Culture Change Instrument. There was also an increase in the staff discussions of appropriate anti-psychotic drug use within the nursing homes. To date, nine quarterly newsletters have been distributed via email distribution list with links to compiled person-centered dementia care resources. Approximately 590 social media posts featuring digestible microlearning educational content (including reposts) have been created, delivering 12.5 contact hours of Person-Centered Dementia Care content through live webinars and asynchronous options for nursing home staff, with 11.0 contact hours available asynchronously. Nursing staff and stakeholders can access project content via two websites, newsletters, video blogs, and educational social media.

Project Title: Georgia It's Never Too Late (iN2L) iNSIGHT Project

Unique Identifier: GA-1121-INL-867 / 2021-04-GA-1103

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: $642,227.50

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) *The Georgia iNSIGHT (Integrate Fun, Sustainable, Innovative, Groundbreaking and Helpful Technology) Project* is focused on internet access that can serve as a communications medium and a means for residents to interact with their communities of affinity (family, friends, and those who share their interests) outside the facility or to use for various programs and tools for residents' engaged entertainment.

b) The project goals are to create resident profiles with 80% of the resident census in each participating skilled nursing facility and increase activity participation by 20%. To date, three of the nine communities have exceeded their resident profile creation goal of 80% or more, and activity participation has increased by 14% across all participants.

c) It's Never Too Late (iN2L) allows skilled nursing facilities (SNFs) to provide their residents' dignity and additional opportunities for choice, social integration, and interactions with their caregivers,

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2023: $39,893.70

GA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

GA Active CMP Funded Projects in CY 2023: 7

family, and friends. Engagement technology offers residents opportunities to stay connected through experiences and life-enriching activities, while enhancing or maintaining their level of function.

d) iN2L's content offers various function levels and interests to engage residents, including those with cognitive impairment, resulting in improved quality of life and better overall health outcomes.

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

The Georgia iNSIGHT Project has been implemented in nine (9) skilled nursing facilities (SNFs). Utilizing It's Never Too Late (iN2L) content, the project aims to reduce social isolation and enhance the overall quality of life. A 2% increase in positive outcomes has been observed from the project's inception to its second year, with a notable rise in the third quarter. This progress is evident in both passive and active engagement, with active participation facilitated by managing over 428 current personal profiles. A 5% increase from the project's initiation in 2022 to the current year underscores heightened resident participation in individual and group activities, fostering a sense of connection. The tracking and measurement will extend through the final year, from 2023 to 2024, to ensure a comprehensive understanding of the project's long-term impact.

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

Project Title: Stories in Mind

Unique Identifier: KY-0621-FHM-801 / 2021-04-KY-0527

Project Duration: 5/23/2022 to 5/22/2025

Total Amount of CMP Funds Approved for this Project: $581,059.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $191,164.92

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide participating certified nursing facilities (CNFs) with weekly programming options focusing on art, music, theatre, and history. The program aims to engage, entertain, and provide socialization opportunities by collaborating to create purposeful, collaborative works (such as a story, play, song, or artwork) that can be shared among residents, their family members, and staff.

b) The program will provide a total of 2,718 engagement sessions at a minimum of six to nine CNFs over three years with the goal of 90% of facilities agreeing that the programming will help residents combat feelings of loneliness and isolation; help to create confidence via a sense of purpose and accomplishment; provide increased opportunities for meaningful connections between residents, family members, and staff; provide fun and entertainment at each session; help to increase calmer behavior among participating residents, which leads to increased success in general care procedures such as bathing, dressing, medical checks, and eating behaviors; increases verbal communication; improves attitudes and general demeanor.

c) The project will enhance residents' quality of life by offering meaningful, creative, and history-centered activities that engage residents regardless of their cognitive abilities.

d) The target audience beyond the residents includes the CNF staff and residents' families, who will receive training to understand how the *Stories in Mind* program works and provide input on the types of engagements that are interesting and beneficial to the residents.

Funded Entity(ies):

Frazier History Museum

Results of the Project:

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

Interim results as of December 31, 2023: The project has recruited nine certified nursing facilities (CNFs), and over 380 engagements have been conducted since the intervention began in October 2022. A total of 4,250 residents have participated to date, with an average resident attendance of 10.95%. Residents and local communities have continued to respond positively to the program. Several local newspapers and news stations have featured the project, creating more interest and support. A survey of the Life Enrichment Directors from seven of the nine participating CNFs indicated positive changes in residents' demeanors and positive changes in the residents' relationships with staff and other residents.

Project Title: Promoting Health Across the Lifespan Among Kentucky Certified Nursing Facility Residents Through Bingocize®, an Evidence-based Health Promotion Program

Unique Identifier: KY-0621-UKRF-806 / 2021-04-KY-0614

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $1,086,310.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $227,633.79

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project's purpose is to implement *Bingocize*® (a combination of physical exercise and the game of bingo) in 30 certified nursing facilities (CNFs) over a three-year term to improve the quality of life (QOL) of nursing home residents.

b) The project will expand on previous efforts by expanding the *Bingocize*® program and staff training to 30 additional CNFs, recruiting a minimum of 12 faculty and 120 students from a minimum of six Kentucky universities to be trained to lead *Bingocize*® with residents, and improving the quality of life of CNF residents at the 30 participating CNFs across Kentucky with the goal of 75% of residents demonstrating improved functional status and social engagement after participating in Bingocize®.

c) The program will benefit residents by improving functional performance, leading to maintenance in activities of daily living (ADLs), reducing fall risk, and improving social engagement by allowing residents to communicate with other residents, staff, and university faculty and students.

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

d) The direct care staff, faculty, and students trained to lead *Bingocize* sessions are the target audience beyond the resident. In addition to assisting the CNF with implementing the program, students provide social and inter-generational relationships that benefit both the student and the resident.

Funded Entity(ies):

The University of Kentucky Research Foundation

Results of the Project:

Interim results as of 12/31/2023: The University of Kentucky Research Foundation has recruited 30 certified nursing facilities (CNFs) to participate in the project, with a total of 1,073 residents having participated to date. Currently, 23 CNFs are implementing sessions twice weekly; three CNFs are completing training, two CNFS are on hold due to administration and staff changes, and Fifty-five (55) CNF staff have completed *Bingocize*® Leadership Training. Nine university/college partnerships are in place, and 107 student volunteers have assisted CNFs in *Bingocize*® sessions to date. The Minimum Data Set (MDS) data collection has been delayed due to difficulties in aggregating data resulting from inconsistent data programs among the CNFs.

Project Title: Accelerating Quality Improvement for Long-Stay Residents in Kentucky Nursing Homes Using Culture Change During COVID-19

Unique Identifier: KY-0821-AI-822 / 2021-04-KY-0728

Project Duration: 6/30/2022 to 6/29/2025

Total Amount of CMP Funds Approved for this Project: $1,724,366.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $427,916.75

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to maximize residents' quality of life (QOL) by using The Eden Alternative Path to Mastery protocol in eight certified nursing facilities (CNFs) over three years in two phases (Milestones 1 and 2).

b) Participating CNFs will go through the Eden Path to Mastery Training and Education for the Eden Alternative Milestones 1 and 2, receive consultation and technical assistance from Altarum and Eden

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

staff, and receive performance feedback to drive sustained quality and process improvements. Desired outcomes include:

- Each nursing home will report progress on at least 50% of the Systems Change Tracking Tool (SCTT) items.
- Residents of each home report progress on at least 40% of the items in the Resident Systems Change Tracking Tool (R-SCTT).
- Among those registered to attend, 90% of nursing home staff members will receive certification through Certified Eden Associate Training.
- Throughout the project, nursing staff turnover will be reduced by 5% aggregate across all participating nursing homes.

c) Residents will benefit from improved quality of life by utilizing the Eden Alternative to reduce social isolation.

d) The CNF staff, administration, and resident families are the target audience beyond the resident.

Funded Entity(ies):

Altarum Institute

Results of the Project:

Interim results as of 12/31/2023: Six of the eight participating certified nursing facilities (CNFs) have completed Milestone One of the Eden Training. During the first year of the project, 93 training courses were provided to the CNFs, totaling over 1,200 hours of staff training on the principles of person-centered care. Seventy-one (71) nursing home staff completed the Certified Eden Associate Training (CEAT) for an 89% completion rate; 14 staff completed High Engagement (35%); and eight staff completed LeaderSHIFTS (20%). Staff turnover remains a concern regarding the project's success. Due to their care duties, fewer staff members can attend in-person training, so more options have been offered virtually. Despite staffing difficulties, year two has seen all eight CNFs progressing through Milestone 1 and making strides on their selected tracks and practices.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

Project Title: Quality Staffing Project

Unique Identifier: KY-1019-KDMS-456 / 2019-04-KY-0517

Project Duration: 3/16/2020 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $195,058.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $177,361.97

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to address gaps in resident care for underperforming, rural certified nursing facilities (CNFs) by providing training and in-depth consultations on areas where CNFs are underperforming. Training sessions and consultations will focus on creating a "qualified and stable direct care workforce" within each CNF. Due to delays resulting from the COVID-19 pandemic, the project was granted a no-cost extension from January 31, 2022, through February 1, 2023. An additional no-cost extension was granted through September 30, 2023, to expand the service area and increase the available pool of facilities to participate from 10 counties to 54 counties.

b) The project aims to increase positive resident outcomes by addressing quality staffing issues. Specifically, the project will increase staff knowledge of topics related to quality care and the effects of quality staff on residents; provide in-depth ongoing consultation with three CNFs, resulting in a reduction in the use of physical restraints and antipsychotic medication, a reduction in injurious falls, and a reduction in activities of daily living decline.

c) Stable, consistent direct care staff have been shown to benefit residents. Consistent interaction with individuals providing direct care reduces the number of preventable injuries and hospitalizations, leading to improved overall well-being.

d) The target audience beyond the residents is the CNF staff receiving training.

Funded Entity(ies):

Kentucky Department for Medicaid Services

Results of the Project:

The *Quality Staffing Project* was implemented in three (one- or two-star rated) certified nursing facilities (CNFs) in the Appalachian Region of Kentucky. Each CNF has completed team selection, training, and

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

facility assessment and has developed and launched a mentoring program. One CNF implemented a facility-wide huddle program, created a "Huddles" training video, and developed an employee emergency assistance fund. Another launched a facility culture change program focusing on employee growth and support, staff and resident relationship development, and teamwork. The project developed a series of four mentoring program trainings, a six-week training series focused on wellness, health, and stress reduction, as well as a series of podcast mini-trainings to appeal to a broader audience. Direct care staff turnover rates during project implementation indicate mixed results. One CNF experienced a 13% decrease in turnover rates over the six quarters, while the other two saw increases in staff turnover of 3% and 5%.

Project Title: Providing Enrichment Around Residents' Lives (PEARL)

Unique Identifier: KY-1021-RSN-859 / 2021-04-KY-1013

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $38,741.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $32,521.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to deliver a person-centered experience and to meet the specific needs of Redbank's residents, staff, and families with It's Never Too Late (iN2L) technology.

b) The project will implement iN2L adaptive computer technology to enhance the quality of life (QOL) of 50 residents and improve communication between them and their families, friends, and the community. Specifically, the project will create 50 personalized page buttons, increase resident participation in group activities by 20%, and increase resident participation in individualized activities by 20%.

c) The project will benefit residents by providing access to person-centered technology and communication applications that connect residents, friends, and the community, offering more personalized, life-enriching activities. The program will allow staff to interact with residents in more meaningful ways.

d) The target audience beyond the residents is the staff, who will receive training on the use of iN2L technology, and residents' families and friends, who will also receive training on the use of iN2L technology to encourage its use with residents and provide an additional means of communication.

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

Funded Entity(ies):

Henderson County Healthcare Corporation dba Redbanks Skilled Nursing

Results of the Project:

Interim results as of 12/31/2023: The full implementation of the program was delayed due to missing equipment during the initial setup in August 2022. It's Never Too Late (iN2L) activities are now on the activities calendar. iN2L information is included in the new staff onboarding process, in resident admission paperwork, and sent to residents' families. Ongoing reminders are sent to staff, residents, and their families regarding activities, hand hygiene, social media, and safety on social networking platforms. Turnover in both the facility administration and the Activities Director position has impacted technology usage in 2023. Since the project started, there have been 1,447 usage hours since July 2022, and 49 of 50 Personal Page buttons have been created.

Project Title: Long-Term Care (LTC) Autonomous Temperature Screening Project

Unique Identifier: KY-1220-TTF-698 / 2020-04-KY-1202

Project Duration: 6/10/2021 to 6/9/2024

Total Amount of CMP Funds Approved for this Project: $6,770,887.50

Total Amount of CMP Funds Expended During CY 2023 for this Project: $1,967,250.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will implement contactless temperature scanning in up to 284 certified nursing facilities (CNFs) to ensure efficient daily fever and symptom screening of staff and visitors, thereby limiting resident exposure to COVID-19 and other infectious diseases, and effectively tracing any recorded viral exposure.

b) The project will partner with Care.ai to install temperature sensor devices at the entry points of participating Community Nursing Facilities (CNFs). It will provide daily contactless temperature checks and COVID-19 symptom screenings for all staff and visitors, and it will maintain records in a secure dashboard accessible to CNF leaders. A secure app and associated dashboard will be developed to provide data on all screening employees and visitors, ensuring efficient documentation

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

of screening outcomes and effective tracing should any potential exposures be identified. The kiosk utilizes LED lights on badges of employees, vendors, and visitors to provide information on whether screening has been completed and whether the individual is potentially infectious, thereby providing visible assurance to everyone at a CNF that the risk of COVID-19 exposure is low.

c) In addition to enhancing resident safety, the temperature sensors will increase clinical capacity by freeing up clinical resources to add capacity back to the unit floor.

d) The target audience beyond the resident is staff and any visitors to the CNF.

Funded Entity(ies):

The Trilogy Foundation

Results of the Project:

Interim results (as of 12/31/2023): The Long-Term Care (LTC) Autonomous Temperature Screening Project recruited 197 of 275 (72%) eligible CMS-certified LTC facilities to participate in the project. A total of 2,272,975 screenings have taken place since the project's implementation in June 2021. Since the system's deployment, no participating facilities have received new infection control citations related to failure to comply with COVID-19 reporting. A project modification was approved to utilize the remaining funds to provide an additional year of monitoring subscription costs for the participating certified nursing facilities and to extend the project's end date to June 9, 2024.

Project Title: Engage with Your Community

Unique Identifier: KY-1221-CCC-898 / 2021-04-KY-1227

Project Duration: 7/11/2022 to 7/10/2025

Total Amount of CMP Funds Approved for this Project: $495,397.52

Total Amount of CMP Funds Expended During CY 2023 for this Project: $151,199.58

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

a) The project aims to improve the quality of life (QOL) for 500 residents from 25 certified nursing facilities (CNFs) through meaningful engagement and to help decrease negative perceptions of aging.

b) Program implementation will promote intergenerational virtual interactions with each participating resident to complete a single joint project or multiple mini-projects that are important to each resident.

c) The project will facilitate relationships between participating residents and volunteers. These pairs will develop goal-oriented projects to achieve two objectives: 1) increase the sense of purpose in 50% of participating residents and 2) decrease loneliness in 50% of participating residents.

d) The target audience beyond the nursing home residents is the volunteers who engage with the participating residents. Up to 500 volunteers will be trained to implement the project and utilize the Engage workbooks.

Funded Entity(ies):

Create Circles Corporation

Results of the Project:

Interim results as of 12/31/2023: Certified nursing facility (CNF) recruitment efforts began in July 2022, with 24 certified nursing facilities participating. Twelve CNFs are actively holding sessions, 12 CNFs have completed the onboarding process, and 31 CNFs and four chains have indicated interest in participating in the project.

- Twenty-nine residents are currently paired with volunteers, and ten have completed the program.
- Two hundred sixty-seven (267) volunteers have registered, and 164 have been trained and are ready to pair with a nursing home resident. A larger number of residents have dropped out of the program recently due to a decline in mental and physical health. Staffing shortages and a lack of tablet technology to conduct sessions continue to pose major obstacles to the project. The project is looking into alternative methods, including in-person visits from volunteers from nearby schools.

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

Project Title: Quality Assurance and Performance Improvement (QAPI) Project

Unique Identifier: KY-1221-PMR-900 / 2021-04-KY-1228

Project Duration: 3/3/2023 to 3/2/2025

Total Amount of CMP Funds Approved for this Project: $495,141.30

Total Amount of CMP Funds Expended During CY 2023 for this Project: $282,125.13

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will provide training on designing and implementing a quality assurance and performance improvement program to improve care in at least 40 certified nursing facilities (CNFs).

b) The project will provide 100-200 participants with a two-day in-person training on designing and implementing a *Quality Assurance Performance Improvement (QAPI)* program in a nursing facility, followed by a 90-day practice implementation period for at least 40 CNFs. Participants will learn the skills needed to design, implement, and maintain documentation and evidence of their ongoing, comprehensive program to improve quality of care (QOC) and quality of life (QOL) for the residents within the CNFs, to improve the participating facility's CMS quality Star Rating (one to five stars), reducing *QAPI*-related citations, and overcoming barriers to *QAPI* program success.

c) Nursing home (NH) residents will benefit when the staff in their facilities receive QAPI training and resources, enabling them to provide better care to residents and thus improve their quality of care (QOC) and quality of life (QOL).

d) The target audience beyond the NH residents is the CNF staff participating in the training.

Funded Entity(ies):

Proactive Medical Review

Results of the Project:

Interim results as of December 31, 2023: The project has recruited 277 participants from 76 certified nursing facilities (CNFs) throughout the Commonwealth of Kentucky that are enrolled. A quality assurance performance improvement (*QAPI*) toolkit and seven *QAPI* focus area toolkits were completed, and electronic access was provided to all participants. Two hundred eight (208) participants have downloaded the toolkits to date. Four two-day *QAPI* workshops were held, and an additional two-day workshop was

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2023: $223,872.99

KY CMP Funds Expended for Emergency Uses in CY 2023: $9,986.53

KY Active CMP Funded Projects in CY 2023: 8

offered virtually to those who were unable to attend in person. A total of 166 participants completed the two-day workshop. The 90-day Practice Implementation Period (PIP) is ongoing, with the five most common PIP topics that the facilities chose to focus on, including falls, wounds, pressure ulcers, skin integrity, documentation, urinary tract infections (UTIs), and abuse. The final one-day workshops were scheduled to occur in January and February 2024.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2023: $0.00

MS CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MS Active CMP Funded Projects in CY 2023: 5

Project Title: Long-Term Care Resident Welfare (LTCRW), also known as It's Never Too Late (iN2L) Project

Unique Identifier: MS-0220-LTC-571 / 2020-04-MS-0219

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: $378,366.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $172,169.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Long-Term Care Resident Welfare (LTCRW) Project*, *also known as It's Never Too Late (iN2L),* aims to implement the iN2L system. The project provides nursing home residents in six skilled nursing facilities (SNFs) in Mississippi with access to person-centered recreation and leisure activities, aiming to improve the overall quality of life for these residents. The project aims to establish an integrated and enriched activity program for residents in six nursing facilities. The goal is to increase participation in group or one-on-one activities, customize personal "pages" and digital biographies that reflect the residents' preferences and interests, and promote a greater number of staff- or volunteer-facilitated Skype interactions with family and friends per month. These goals and objectives will be achieved over a 36-month term. The participating nursing homes are Hattiesburg Health and Rehabilitation, Forest Hill Nursing Center, Glen Oaks Nursing Center, Tunica County Health and Rehabilitation, Union County Health and Rehabilitation, and Quitman County Health and Rehabilitation.

Funded Entity(ies):

Long-Term Care Management

Results of the Project:

It's Never Too Late (iN2L) was able to create My Pages for most residents, although it was not always possible to keep everyone updated throughout the COVID-19 pandemic. Some of the facilities had better luck creating biographies for their residents. iN2L had constant pushback or disinterest from residents and families. The iN2L system used Skype as its video call software. Most families and residents interested in video calls did not want to use Skype but instead elected to use their phone's proprietary software (ex., FaceTime) to complete their calls. iN2L did not consistently meet the 10 interactions per week, per facility. Throughout the project, there were ups and downs with resident involvement in activities through the iN2L

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2023: $0.00

MS CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MS Active CMP Funded Projects in CY 2023: 5

system. Still, overall, they did not increase the participation in either individual or group activities. The residents were mostly disinterested in the wall units, except for using them to watch TV or play bingo. At the more rural facilities, the residents were more interested in calling bingo "the old-fashioned way." Despite everything, IN2L had a select few residents who consistently used the IN2L devices throughout the grant term and continue to do so now. Some features that provide background music or atmospheric benefits are used heavily during holidays.

Project Title: Bingocize®: An Evidence-Based Health Promotion Program to Improve the Quality of Life of Mississippi Certified Nursing Facility Residents

Unique Identifier: MS-0320-MSU-579 / 2020-04-MS-0229

Project Duration: 10/1/2021 to 9/20/2024

Total Amount of CMP Funds Approved for this Project: $360,928.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $38,248.44

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The primary goal of the *Bingocize*® project is to use the Western Kentucky University (WKU) Center for Applied Science in Health Aging (CASHA) model to train 170 certified nursing facility (CNF) staff to implement the *Bingocize*® program in 24 CNFs across Mississippi within three years. The secondary goal is to facilitate robust and long-term community partnerships between faculty (4) and students (200) at Mississippi State University and CNF staff. The project aims to allow CNF residents to participate in a program that can improve their quality of life in several ways. First, the exercise portion of the program will positively impact functional performance, leading to the maintenance of activities of daily living (ADLs) and the reduction of fall risk. Second, because the *Bingocize*® program is a group activity, residents can engage socially and communicate with other residents, staff, university faculty, and students. Finally, residents will enjoy playing *Bingocize*® and winning prizes.

Funded Entity(ies):

Mississippi State University

Results of the Project:

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2023: $0.00

MS CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MS Active CMP Funded Projects in CY 2023: 5

The Mississippi *Bingocize*® team has made solid and steady progress toward the *Bingocize*® project goals. This is the thirteenth (13th)quarterly report prepared for the Mississippi Division of Medicaid and the Centers for Medicare and Medicaid Services (CMS) official review. As of March 31st, 2024, the team had trained 192 people. It issued *Bingocize*® certificates, with 59 of them being certified nursing facility (CNF) staff, 126 being university students who plan on or are interested in working in healthcare or geriatric nursing, and six (6) being university faculty who teach gerontology-relevant courses or work with geriatric populations. Every Friday at Dungan Memorial Home, an undergraduate student worker visits to assist with *Bingocize*®. A Mississippi State University (MSU) volunteer can help despite a class time conflict. Every Thursday afternoon at Louisville Healthcare, LLC, two undergraduate students consistently assist with *Bingocize*® activities, with five to eight Mississippi State University (MSU) undergraduates volunteering each session. At least 15 residents participate in *Bingocize*®. At Trinity Place Retirement Community, two undergraduate students were scheduled to assist with *Bingocize*® activities in March. However, the roof of the activity center collapsed, and the *Bingocize*® activities have been suspended. Project activities are planned to resume at Trinity Place Retirement Community in May. Final project results are pending.

Project Title: SNFClinic

Unique Identifier: MS-0620-LTCC-625 / 2020-04-MS-0527

Project Duration: 9/14/2020 to 9/14/2023

Total Amount of CMP Funds Approved for this Project: $738,750.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $165,300.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The primary goal and purpose of the *SNFClinic* project is to provide comprehensive, accurate, and cost-effective tools that ensure skilled nursing facilities (SNFs) deliver high-quality care to their residents. *SNFClinic* aims to assist participating facilities in developing systems that demonstrate better pathways, contributing to improved resident satisfaction and outcomes. This benefits both residents and the facility through educational training, enhancing care delivery for residents. Over a three-year term, the *SNFClinic* project aims to improve the quality rating of 25 Mississippi nursing homes from one to two stars by providing educational training and checklists designed to enhance nursing staff performance. The project aims to demonstrate that enhancing the quality of care residents receive will also lead to an improvement in their overall quality of life. The project aims to use the Minimum Data Set (MDS) to assess project success.

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2023: $0.00

MS CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MS Active CMP Funded Projects in CY 2023: 5

Funded Entity(ies):

Long-Term Care Consultants

Results of the Project:

The *SNFClinic* project outcomes demonstrate that 24 participating skilled nursing facilities (SNFs) were equipped with computer technology over three years to support staff training and resident care. Twenty-three (23) out of 24 facilities improved in almost half (48.88%) of their Minimum Data Set (MDS) quality measures, demonstrating that the project met its goal of improving the quality of person-centered care provided at facilities. Sixty-five percent (65%) of the participating facilities improved baseline and subsequent health inspection scores by 57.42%. These results demonstrate that the project contributed to improved health inspection score outcomes, reduced survey deficiencies, and improved the scope and severity of tags. Upon the project's conclusion, 13 participating facilities chose to continue using SNFClinic as their private payers.

Project Title: Smile Proud: Improving Oral Health Among Mississippi Nursing Home Residents Project

Unique Identifier: MS-0820-TMF-659 / 2020-04-MS-0820

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $563,152.66

Total Amount of CMP Funds Expended During CY 2023 for this Project: $54,538.36

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The two-year *Smile Proud Project* aims to implement a comprehensive oral care training program in 60 skilled nursing facilities throughout Mississippi, with a focus on facilities that have a CMS one- or two-star quality rating. The program includes on-site staff education in oral care for nursing home residents, as well as the creation of an oral health promotion toolkit.

Funded Entity(ies):

TMF Health Quality Initiative

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2023: $0.00

MS CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MS Active CMP Funded Projects in CY 2023: 5

Results of the Project:

Smile Proud: *Improving Oral Health Among Mississippi Nursing Home Residents* Project's results include: The *Smile Proud* Mississippi (MS) project began on March 1, 2021; recruited 53 nursing homes through February 2023; completed training 1 for 86 staff members in four nursing homes during Quarter 4, Year 2, for a total of 752 staff members in 51 nursing homes trained to date; completed training 2 for 58 staff members in six nursing homes in Quarter 4, Year 2, for a total of 589 staff members in 50 nursing homes trained to date; completed training 3 for 22 staff members in 12 nursing homes in Quarter 4, Year 2, for a total of 408 staff members in 50 nursing homes trained to date; completed training 4 for 30 staff members in 16 nursing homes in Quarter 4, Year 2, and 174 staff members in 50 nursing homes trained to date; and completed 13 Baseline Oral Health Activity forms that were returned to TMF after considerable outreach. One thousand two hundred forty-three (1,243) residents received oral care from staff trained in the proper procedure and how to identify oral cancer during this quarter. Additionally, a statewide sustainability plan was developed, which led to dental hygiene students conducting a clinical rotation with nursing home residents. This primarily benefits those with no or limited funding sources for oral care.

Project Title: Make "Diversicare" Great Again

Unique Identifier: MS-0919-DHS-412 / 2019-04-MS-0911

Project Duration: 1/6/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $140,436.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Diversicare Healthcare Services requested funding to implement It's Never Too Late (iN2L) technology in three facilities. Each center's Administrator will manage the project's implementation and evaluation individually and provide progress reports to the Senior Administrator for oversight and assistance as needed. The project aims to reduce antipsychotics, antidepressants, and antianxiety classes closer to the national average of 7.2% over three years.

Funded Entity(ies):

Diversicare Healthcare Services

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2023: $0.00

MS CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MS Active CMP Funded Projects in CY 2023: 5

Results of the Project:

With the use of the It's Never Too Late (iN2L) technology, Diversicare Healthcare Services was able to pull up campfire scenes. At the same time, the residents made s'mores and reminisced about their childhood to adulthood. They can host a movie night featuring their favorite movies, as requested by residents. During the Thanksgiving season, the residents could watch Macy's live Thanksgiving Day parade and have dinner while listening to soothing music. Bingo was also a big hit for the facility, residents, and hospice volunteers. The games for individual use helped with residents' boredom, and the therapeutic music for all occasions made for an awesome conversation during socials. The therapy team also utilized the mobile device for therapy sessions.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Project Title: Pride in Care NC: A LGBT Cultural Competency Training for Skilled Nursing Facilities for the North Carolina Culture Change Coalition Enhancement Grant

Unique Identifier: NC-0619-CCOG-317 / 2019-04-NC-0603

Project Duration: 11/1/2019 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: $509,800.24

Total Amount of CMP Funds Expended During CY 2023 for this Project: $47,726.38

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to develop educational material specifically tailored to provide lesbian, gay, bisexual, and transgender (LGBT) cultural competency training for skilled nursing facility (SNF) staff and skilled nursing facility (SNF) resident advocates in North Carolina (NC) over three years. Due to the impacts of the COVID-19 pandemic, the project was granted a six-month no-cost extension through April 30, 2023.

b) The program offers 16 in-person, three-hour *Pride in Care* training over the project term. 100% of all SNF staff member participants will score 70% or better on pre-tests and 80% or better on post-tests. The project aims to administer 8,400 online SAGE training vouchers over the entire period.

c) Creating effective policies and procedures for a safe, respectful, and welcoming environment for LGBT SNF residents.

d) Nursing home staff, caregivers, State Surveyors, and the Long-Term Care Ombudsman.

Funded Entity(ies):

Centralina Council of Governments

Results of the Project:

- Centralina hosted 17 *Pride in Care North Carolina* trainings during the grant performance period, including the in-person pilot.
- 167 individuals (SNF staff, surveyors, ombudsmen) were trained as *Pride in Care North Carolina* trainers during the grant performance period.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

- Evaluation results show that those trained in *Pride in Care* had a statistically significant improvement in their comfort level, creating inclusive skilled nursing environments and supporting LGBT+ residents. (average 0.421 improvement in evaluation facets, with the largest increase in awareness of resources for LGBT+ residents and an increase in knowledge and awareness of health disparities for LGBT+ residents).
- In addition, *Pride in Care* leaders shared their plans to implement best practices such as updating or emphasizing nondiscrimination policies, considering an anti-bullying policy, creating more inclusive marketing, using LGBT-friendly symbols on site to create a welcoming environment, incorporating sexual orientation and gender identity questions during the intake process, including LGBT topics and events in programming and developing a regular, ongoing, reoccurring schedule for *Pride in Care* training using *Pride in Care* materials.

Project Title: CAN-NC Elder Arts Initiative

Unique Identifier: NC-0819-CAN-389 / 2019-04-NC-0802

Project Duration: 4/4/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $463,250.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $69,580.81

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will provide a multidisciplinary art program to residents in nursing homes located across North Carolina.

b) Introduce a participatory, multidisciplinary arts program to approximately 400 residents at 18 participating nursing homes across North Carolina over three years—a 45% increase in resident activity participation (group and individual) over the project period. Increase participant access to the arts by 65% throughout the project.

c) Create an environment conducive to personal self-expression, identity, and enhanced quality of life.

d) Not applicable

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Funded Entity(ies):

Center for Creative Aging North Carolina

Results of the Project:

- The project provided multidisciplinary arts programming to residents in 18 nursing homes (nine in Guilford County and nine in other rural counties).
- In Year 1, five facilities had an average resident participation of 14-29%; in Year 2, 14 facilities had an average of four to twelve residents participating in each session; and in Year 3, 18 facilities participated with an average of four to twelve residents participating per session. Four facilities saw an increase in participation between Year 2 and Year 3, nine facilities remained unchanged, and four facilities joined the project in Year 3.
- Based on testimonials provided in each quarterly report, the project achieved its goal of creating an environment conducive to personal self-expression, identity, and enhanced quality of life.

Project Title: iN2L (It's Never Too Late) Mobility Project

Unique Identifier: NC-0919-NCDVA-406 / 2019-04-NC-0909

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $82,407.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *iN2L (It's Never Too Late) Mobility Project* offers personalized, life-enriching, re-engaging, and redirecting activities to its residents, thereby improving participants' overall quality of life.

b) The program aims to increase resident participation in individual and group activities by 10% each quarter and achieve an overall participation rate of 70% among residents, either in groups or as individuals, by the end of the project term. Thirty resident My Story, My Page digital biographies will be developed. The project also aims to achieve an overall improvement in resident satisfaction of 90% by the end of the project. Eligible nursing home staff will receive continuing education units (CEUs) for all iN2L onsite training.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

c) The project benefits residents by widening the individualized programming options available.

d) Not applicable

Funded Entity(ies):

North Carolina State Veterans Home - Black Mountain

Results of the Project:

There was a 6% increase in resident group and/or individual participation each quarter and an 85% overall improvement in resident satisfaction. 30 My Story/My Page digital biographies were developed, and four eligible staff gained continuing education units for onsite It's Never Too Late (iN2L) training.

Project Title: Caregivers NC

Unique Identifier: NC-1019-FCNC-453 / 2019-04-NC-1019

Project Duration: 3/1/2021 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: $2,484,130.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $617,577.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Caregivers NC* project aims to implement a multipronged marketing effort to recruit prospective nurse aides to work in skilled nursing facilities. With the expected addition of 4,000 new nurse aides into the North Carolina (NC) long-term care workforce, the project will help remedy a state-wide staffing shortage impacting skilled nursing facilities, directly improving the quality of care delivered to nursing home residents.

Funded Entity(ies):

FutureCare of North Carolina, Inc.

Results of the Project:

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

The *Caregivers NC* project registered 3,140 individuals. Of those registered, 768 completed the Nursing Assistant I program, and those who completed the program had an 86.4% success rate. During the 36-month project, 246 skilled nursing facilities (SNFs) registered to participate in the program. Additionally, 57 community colleges and 14 proprietary schools participated in *Caregivers NC*. The project completed 15 virtual webinars, which were housed on the *FutureCare NC* website.

Project Title: Virtual Valley It's Never Too Late (iN2L) Project

Unique Identifier: NC-1119-VVC-466 / 2019-04-NC-1104

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $50,348.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $11,312.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Virtual Valley' It's Never Too Late' (iN2L) Project aimed to improve residents' interactions with each other, with the outside world, and enhance* functional safety, cognition, and exercise.

b) The program also proposed increasing resident participation in group activities by 30% to 40% and participation in individualized activities by 30% to 40% over 36 months, resulting in increased positive emotions and overall satisfaction after 36 months.

c) The applicant also sought to help residents rebuild their social networks to stay in touch with current events and their loved ones outside the facility through applications associated with the iN2L system.

d) Not applicable

Funded Entity(ies):

Valley View Care and Rehabilitation

Results of the Project:

All project goals were met: 33% participation increase in resident involvement in group activities over the entire project period; 38% participation of resident involvement in individualized activities over the entire project period; 22% increase in positive emotion and overall satisfaction over the entire project period.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Project Title: Cultural Change Transformation to Neighborhood and Household Model Project

Unique Identifier: NC-1119-GEHC-471 / 2019-04-NC-1108

Project Duration: 4/1/2022 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: $122,138.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $122,138.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will implement the neighborhood and household models to improve residents' overall quality of care.

b) Increase resident satisfaction by 70% over a two-year project period. Increase staff retention by 35% and reduce the use of antianxiety and antidepressant drugs by 30% over a two-year project period.

c) Enhance the normalcy of the home to improve privacy and foster stronger relationships among fellow residents, caregivers, and the community.

d) Not applicable

Funded Entity(ies):

Givens Health Center

Results of the Project:

The average turnover in the last two quarterly reports has increased by 6.2% (project ends March 31, 2024). The use of antidepressant medication has decreased from 31% to 23%, and the use of anti-anxiety medication has fluctuated throughout the 24-month project period but stabilized at 9%. Overall resident satisfaction scores at the last assessment were 3.65% to 3.77% on a 5-point scale on all metrics.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Project Title: Technology for Smoky Project

Unique Identifier: NC-1119-SRHR-478 / 2019-04-NC-1115

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: $60,064.65

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Technology for Smoky Project* proposes creating a person-centered environment using the It's Never Too Late (iN2L) technology and creating a cybercafe.

b) The project aims to increase resident activity participation by 5% per quarter, for a total increase of 60% over three years.

c) Achieve a 5% increase in *Technology for Smoky Project* satisfaction per quarter for a 60% total increase over three years.

d) Nursing home staff and family members of residents.

Funded Entity(ies):

Smoky Ridge Health and Rehabilitation

Results of the Project:

It was discovered in May 2023 that the project had a 7-month gap between the implementation of the Year 1 and Year 2 contracts and a one-month gap between the implementation of the Year 2 and Year 3 contracts. The final report provided did not indicate any conclusive results of the project and only provided the following information: 1) The COVID-19 pandemic and staff turnover significantly contributed to the delay in program implementation. 2) The larger smart TVs have been more well-received by residents than the smaller tablets, probably due to the "learning curve". 3) The facility changed ownership halfway through the project, and 4) the facility has switched Wi-Fi providers, making the iN2L devices easier to use. It's Never Too Late (iN2L) staff were helpful with training new staff during turnover and providing technical assistance.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Project Title: To Know Me - A Method to Enhance Person-Centered Care

Unique Identifier: NC-1219-2NOMI-492 / 2019-04-NC-1207

Project Duration: 5/1/2020 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: $1,455,556.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $299,192.18

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *"To Know Me"* project will provide residents and their families a platform to create life storybooks. The storybooks will help staff better relate to and understand the residents, improving person-centered care techniques.

b) The project aims to increase resident and family satisfaction by 30% over three years by providing 60 North Carolina-certified nursing homes with life storybooks for 6,000 nursing home residents and their families. Understanding the residents' life stories will also enhance staff competence in person-centered care practices by 30%.

c) Life storybooks will help nursing homes develop comprehensive care plans and assessments based on residents' histories and experiences.

d) Nursing home staff and family members.

Funded Entity(ies):

2Nomi

Results of the Project:

The project achieved an overall 19% increase in resident satisfaction with person-centered care in the following areas:

- An increase in staff willingness to learn about the resident's individual psychosocial needs/preferences and past experiences.
- Staff engage residents in meaningful conversations based on a deeper understanding of the residents' histories, beliefs, and achievements.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

- Staff greet residents by name of choice and respect other personal preferences.
- Residents have opportunities for self-expression, intellectual activities, and favorite hobbies. Staff satisfaction with training and their perceived benefit of the project to the residents:
- Extent of personalizing care to residents – 12% increase in satisfaction.
- Organizational support – 14% increase in satisfaction.
- Environmental accessibility – 12.5% increase in satisfaction.

Project Title: Improving Resident Care, Quality of Life, and Staff Retention Through the Implementation of SERVICE: An Organization-Wide Culture Change Model Project

Unique Identifier: NC-0120-GG-520 / 2020-04-NC-0102

Project Duration: 5/1/2020 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $1,059,332.75

Total Amount of CMP Funds Expended During CY 2023 for this Project: $40,388.24

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The Gilster Group will implement the *Improving Resident Care, Quality of Life, and Staff Retention Through the Implementation of Service: An Organization-Wide Culture Change Model Project* in 15 nursing homes over three years to create culture change focused on management programs, processes, and systems through the implementation of the *SERVICE (Service, Education, Respect, Vision, Inclusion, Communication, and Enrichment)* model.

b) The project aims to increase residents' quality of care and life by achieving a 10% decrease in the citations of F-tags F656, F675, F684, and F67918, increasing resident and family quality of care and life satisfaction survey ratings by 20%, increasing staff satisfaction by 20%, and decreasing staff turnover by 20%.

c) This project promotes the inclusion and participation of all residents, families, and staff, which will generate a sense of ownership and loyalty, enhance organizational performance and success, and improve the quality of life for those who live and work in long-term care. The resulting increase in stakeholder satisfaction and decreased staff turnover will enable a better understanding of resident

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

needs, consistent person-centered care, and enhanced relationships among staff, residents, and their families.

d) Family members and nursing home staff.

Funded Entity(ies):

The Gilster Group

Results of the Project:

The project implemented the *SERVICE Model* in 15 skilled nursing facilities over a 36-month project period. Final results: 3.8% total decrease in staff turnover; 29% decrease in state investigated complaints; resident satisfaction decreased by 0.05%, and family satisfaction decreased by 0.11%; staff satisfaction decreased by 0.19%; increase in F-tag citations from baseline to endpoint.

Project Title: North Carolina Long-Term Care Emergency Preparedness Project

Unique Identifier: NC-0220-ULRF-547 / 2020-04-NC-0204

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: $2,072,301.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $753,670.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to develop and deliver a comprehensive training program on catastrophic disaster planning and structural mitigation for approximately 1,800 direct care staff and managers in long-term care facilities across North Carolina, covering a range of hazards.

Funded Entity(ies):

University of Louisville

Results of the Project:

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Interim results: The project has completed nine emergency preparedness training sessions, both virtually and in person. Six thousand seven hundred thirty-four (6,734) users have access to the web, which requires registration for the conferences. The project concludes on 4/30/2024.

Project Title: Restore and Engage for an Active Life (R.E.A.L.)

Unique Identifier: NC-0620-PB-626 / 2020-04-NC-0615

Project Duration: 8/1/2021 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: $134,957.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The applicant, Pennybyrn at Maryfield, will use It's Never Too Late (iN2L) technology to connect residents physically, virtually, and socially.

b) The project will create individual content pages and buttons for at least one-third of the residents identified to participate in the project over a three-year term. The project aims to achieve a 20% increase in overall resident satisfaction over a 36-month period.

c) Nursing home residents will benefit from the project, which will enhance resident-family interactions and support therapeutic sessions by encouraging movement and activity beyond traditional sessions.

d) Family members.

Funded Entity(ies):

Pennybyrn at Mayfield

Results of the Project:

Interim results:

1) The project created individual content pages and buttons for 80% of the residents who were identified to participate in the project.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

2) 12% increase in overall resident satisfaction.

Project Title: Improving the Quality of Care While Reducing the Spread of COVID-19 to Residents and Staff of Skilled Nursing Facilities Through the Effective Use of Telemedicine

Unique Identifier: NC-0720-TRECS-636 / 2020-04-NC-0716

Project Duration: 4/1/2021 to 8/1/2023

Total Amount of CMP Funds Approved for this Project: $196,159.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $11,717.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The Trecs Institute's project will provide telemedicine carts in 10 skilled nursing facilities (SNFs) in North Carolina, enabling physicians to conduct virtual bedside visits.

b) The project aims to increase the quality of care for residents by 60%, decrease unnecessary hospital admissions of SNF residents by 40%, and show a 40% increase in financial impact for the participating SNFs over the 27-month project term.

c) The nursing home resident will benefit from the reduced number of residents requiring hospital admission.

d) Nursing home staff.

Funded Entity(ies):

The TRECS Institute

Results of the Project:

1) The project provided telemedicine services in 10 participating skilled nursing facilities in North Carolina.

2) 28.4% of telemedicine calls may have prevented hospitalization.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

3) Avoided hospitalizations potentially generated a $5.6 million savings for Medicare and a cost savings for some facilities that was large enough to continue telemedicine services after program funding ended.

Project Title: Java Project

Unique Identifier: NC-0720-CHRC-642 / 2020-04-NC-0724CC

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $9,800.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) Over two years, the *Java Project* will implement three evidence-based peer support and mentoring programs (Java Music, Java Memory Care, and Java Mentorship) at Cary Health and Rehabilitation Center.

b) The project will introduce peer-centered mentoring and inclusiveness activities to the participating facility, aiming to reduce social isolation and loneliness by 40% over the two-year project period.

c) The peer support and mentoring model will help reduce loneliness and social isolation, while providing residents with a renewed sense of purpose and increased engagement.

d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Cary Health and Rehabilitation Center

Results of the Project:

The project implemented the *Java Group* programs: music, memory, and mentorship. *The Java Music* improvement score averages 47% for isolation, loneliness, and happiness*;* the *Java Memory* improvement score averages 35% for isolation, loneliness, and happiness; and the *Java Mentorship* improvement score averages 40% for isolation, 45% for loneliness, and 50% for happiness.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Project Title: Befriending Project

Unique Identifier: NC-1120-JSI-695 / 2020-04-NC-1130

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: $332,923.02

Total Amount of CMP Funds Expended During CY 2023 for this Project: $110,000.04

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to develop, implement, and package a program for " Befrienders " volunteers committed to regularly visiting nursing home residents.

b) The program will make at least 30 suitable matches between Befriender volunteers and residents at each participating facility over the three-year project period. A 35% increase in resident group and individual activity participation is expected due to interaction with Befriender volunteers over the three-year project term. Also anticipated is a 50% increase in the residents' psychological well-being resulting from interaction with Befriender volunteers over a three-year project period.

c) The project will benefit the nursing home residents by reducing loneliness and increasing meaningful social interaction between volunteers and residents.

d) Nursing home staff, Befriender volunteers, and family members.

Funded Entity(ies):

Joyful Seniors, Inc.

Results of the Project:

The project did not achieve all stated measures and goals. This project was terminated, and no additional payments were made after October 2023. Findings include:

1) There is no indication that a preliminary program manual was started at the project's beginning.

2) There is no indication that the resident-to-volunteer matches that were made continued beyond the initial meeting.

3) No data from satisfaction surveys was provided during the project.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

4) The volunteer training (PowerPoint) was not developed until the second year of the project, even though volunteers were being matched with residents in the first year.
5) There is no evidence that volunteers were being monitored to address adherence to project expectations and address questions/concerns.
6) No project deliverables or data were provided during the project.
7) Quarterly reports did not indicate the following:
   - Total number of volunteers recruited/trained.
   - Total number of residents identified for the program.
   - Total number of matches made.

Project Title: Promoting Resident Well-being in North Carolina Nursing Home Resident Councils

Unique Identifier: NC-1220-NCSU-696 / 2020-04-NC-1201

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: $350,432.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $112,812.11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to develop, pilot, and evaluate a training curriculum for over 400 North Carolina nursing home Resident Councils. The training consists of a series of video modules and accompanying print materials.
b) The applicant will develop a collection of six video modules, along with accompanying supplementary documents.
c) The project directly benefits nursing home residents by contributing to skill sets that increase their ability to take control over aspects of their lives. In supporting resident council functioning, the project contributes to improving residents' levels of interaction and activity.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

d) Resident councils and nursing home staff were the target audience.

Funded Entity(ies):

North Carolina State University

Results of the Project:

Interim results:

- During the project, training curricula and manuals were developed and distributed to North Carolina skilled nursing facility Resident Councils.
- Video modules one through three have been shown to partnering facilities, with plans to show modules four and five. Project leads are gathering feedback from participating resident councils from partnering pilot facilities.
- Friends of Residents in Long-Term Care (FORLTC) and community partners will receive a final report, and videos will be available on the FORLTC website.

Project Title: Live Music Virtually or In-person

Unique Identifier: NC-0321-TMCC-759 / 2021-04-NC-0312

Project Duration: 10/1/2021 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: $440,080.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $91,961.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Live Music Virtually or In-person* project will provide therapeutic music services to residents in 12 skilled nursing facilities across Pender, Brunswick, and New Hanover counties in North Carolina.

b) The program aims to reduce falls, medications, and behaviors and stabilize weight in at least half of the residents participating in the program over a three-year project period. At least 75% of the observations related to changes in condition to a resident's breathing rhythm, effort, and depth of respiration following the music session will demonstrate a shift by at least one lower number to a

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

higher number over the entire project period. Decrease by at least one number in the six survey categories of reduction in anxiety, pain, mood, breathing, loneliness, and sleep issues on at least 75% of the therapeutic session resident surveys over the three-year project period.

c) Bedside live music can support a steady heart rhythm, distract the mind from anxious thoughts, counteract throbbing pain, promote deeper breathing, provide access to good thoughts associated with familiar songs, and support the dying process.

d) Not applicable

Funded Entity(ies):

Therapeutic Musicians of Coastal Carolina

Results of the Project:

Interim results:

- The project provided therapeutic bedside music in 12 skilled nursing facilities in three counties.
- Changes in breathing depth have been measured at 89% (no change), 1.2% decrease in breathing depth, and 9.8% increase in breathing depth; changes in breathing rhythm - 89.4% showed no change in rhythm post-session, 1 % did not maintain steady rhythm and 9.4% experienced a steadier rhythm during the session; scores for "helping with feeling calm/less anxious" increased by 4.8%, "help with pain relief " increased by 3.25%, "helped me feel happier" increased by 4.3%, "helped me breathe easier" increased by 3.8%, "helped me cope with loneliness" increased by 4.1%, and "helped me sleep or rest better" increased by 4.1%.

Project Title: Tsali Cares

Unique Identifier: NC-0321-CIHA-764 / 2021-04-NC-0331

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: $71,035.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $10,852.00

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to combat the isolation of the Native American population served at Tsali Care Center through the It's Never Too Late (iN2L) computer technology system.

b) The project will create individual content pages for at least 50 residents on My Page. The program hopes to increase participation of residents' involvement in group activities by 50% from 15% over the project term, increase the participation of residents' involvement in individualized activities by eight percent for bedbound residents and 50% for mobile residents from 15% and 45%, respectively, over the entire project period. The applicant also aims to decrease negative feelings of isolation by 20% from an average baseline score of 3.3 and increase feelings of quality of life from an average baseline score of 2.9 over the project period.

c) The project will expand residents' social networks by providing them with companionship and enhancing their relationships with caregivers.

d) Nursing home staff and family members.

Funded Entity(ies):

Cherokee Indian Hospital Authority

Results of the Project:

Interim results:

- The project has increased resident participation in group activities by 50%.
- The project reports a 95% completion rate for creating My Page individual resident content pages.
- Based on quality of life (QOL) surveys, the project reports a 100% decrease in negative feelings of isolation.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Project Title: LifeBridge Behavioral Program

Unique Identifier: NC-1021-TBA-863 / 2021-04-NC-0309

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: $396,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $100,075.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to develop and implement a facility-specific individualized resident program to provide staff training and support, concentrating on behavioral problem-solving, prevention, and response.

b) Over three years in approximately 36 North Carolina nursing homes, the project will achieve a five percent (5%) reduction in the aggregate score for minimum data set (MDS) item N0410A and a 20% reduction in the aggregate score for MDS E0200A, E0200B, and E0200C.

c) The program aims to enhance resident safety by reducing challenging behaviors that have been demonstrated.

d) Nursing home staff.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

Interim results:

- Fourteen of 36 targeted skilled nursing facilities have been onboarded.
- There has been a 23% reduction in antipsychotic medication usage.
- All reporting facilities report reduced physical aggression, verbal aggression, and other behaviors.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2023: $124,061.84

NC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NC Active CMP Funded Projects in CY 2023: 19

Project Title: Bingocize: An Evidence-based Health Promotion Program to Improve the Quality of Life of North Carolina Certified Nursing Home Facility Residents

Unique Identifier: NC-0322-WCU-917 / 2022-04-NC-0228

Project Duration: 2/1/2023 to 1/31/2026

Total Amount of CMP Funds Approved for this Project: $1,165,955.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $300,821.72

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) One hundred eighty (180) certified nursing facility (CNF) staff from forty-five. CNFs will demonstrate the skill and knowledge to lead the *Bingocize* program over three years.

b) Seven faculty members and 600 students from three North Carolina universities will partner with certified nursing facility (CNF) staff to demonstrate their skills and knowledge and lead the *Bingocize* program.

c) Over three years, activities of daily living (ADLs), falls, and social engagement will be evaluated for two thousand twenty-five (2,025) CNF residents from forty-five CNFs participating in the *Bingocize* program.

d) Not applicable

Funded Entity(ies):

Western Carolina University

Results of the Project:

Interim results: 26 facilities have completed onboarding for the *Bingocize* program; eight (8) of those facilities have not yet begun offering sessions as of January 31, 2024; 63 of 180 (35%) targeted staff members have completed training in Year 1; 12 faculty were trained in Year 1; 66 students were trained in Year 1, and 48 of those students were participating in *Bingocize* programs by the end of Year 1.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

Project Title: The Resident Enlightenment Encounters Project

Unique Identifier: SC-0120-SAHC-543 / 2020-04-SC-0124

Project Duration: 6/1/2021 to 6/1/2023

Total Amount of CMP Funds Approved for this Project: $946,779.95

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide 14 skilled nursing facilities with It's Never Too Late (iN2L) systems and three-year subscriptions to the program's assortment of services designed to address resident engagement and continuous learning.

b) The project aims to enhance residents' overall quality of life, mitigate the restrictions and isolation associated with chronic medical conditions, and improve their rehabilitation outcomes by increasing the number of residents engaged in the program from the baseline.

c) The project has been incorporated into therapy sessions.

d) The project engages residents, resulting in improved cognitive tasks, problem-solving, recall, sequencing, and memory.

Funded Entity(ies):

South Atlantic Health Care

Results of the Project:

Final report: The facilities continue to experience the benefits of the technology devices to keep residents connected and engaged, as evidenced by usage at several facilities. Recreational use of the It's Never Too Late (iN2L) technology devices continues for each facility's activities department. Many residents utilize technology to stay engaged and connected. Facilities have integrated the appropriate iN2L technology devices into individual treatment plans to enhance the value of treatment sessions. The project has enhanced treatment plans, specifically with Speech Therapy, to benefit cognitive tasks, problem-solving, recall, sequencing, and memory. Occupational therapy has utilized the driving simulator protocol for residents planning to be discharged home to their prior level of driving function. The independent use of iN2L technology by the overall resident population has increased. Eight of the 14 communities have signed

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

subscription contracts to continue using the iN2L content. Seven communities kept at least one of their iN2L systems, with 90% keeping the 70' systems, and one community kept two engagement systems and one tablet with iN2L.

Project Title: It's Never Too Late (iN2L) South Carolina iNSIGHT

Unique Identifier: SC-0722-INL-997 / 2022-04-SC-0708

Project Duration: 11/1/2022 to 11/1/2025

Total Amount of CMP Funds Approved for this Project: $1,332,403.81

Total Amount of CMP Funds Expended During CY 2023 for this Project: $893,048.81

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The goal of the "*It's Never Too Late (iN2L) South Carolina iNSIGHT*" project is to enhance the quality of life for older adults in South Carolina by implementing the iN2L technology platform. This platform is designed to provide personalized engagement and therapeutic activities tailored to the needs and preferences of older adults, including those living in long-term care settings. The project aims to improve participants' cognitive function, social interaction, emotional well-being, and overall quality of life through innovative technology and tailored programming.

b) Project objectives include improving cognitive function, enhancing social interaction, promoting emotional well-being, and ultimately enhancing participants' overall quality of life.

c) The project aims to benefit nursing home residents by providing personalized engagement, enhancing cognitive function, promoting social interaction, enhancing emotional well-being, and fostering independence.

d) The project aims to benefit nursing homes by enhancing resident satisfaction, reducing staff burden, improving the facility's reputation, boosting staff morale, and enhancing operational efficiency.

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

All participating skilled nursing facilities (SNFs) have completed the project's initial kick-off process and started utilizing the It's Never Too Late (iN2L) technology within their communities. However, challenges such as high nursing home staff turnover, technical issues, and COVID-19 outbreaks have resulted in limited technology usage. Despite these issues, all 23 SNFs show progress in utilizing the technology. During this period, 20 of 23 communities reached or maintained the super-user status (exceeded 100 hours) on one or more of their systems. Four out of the 23 communities had between 50 and 100 hours of usage, considered good usage. One community had less than 50 hours of usage on at least one system during this quarter. The Customer Success Manager (CSM) continues to work with all participating communities, providing tools and suggestions to help build technology usage. The usage results indicate a 32.06% increase from the second to fourth quarters. The average usage increased from 220.06 hours in the second quarter to 290.62 hours in the fifth quarter. The CSM will continue to offer refresher training. Each community will continue or start building its resident profiles (10 out of 23 have yet to reach the 20% profile creation goal). The CSM will continue to send the communities monthly tips, activity calendar ideas, and links to the iN2L monthly webinar, which is recommended for participating communities to attend.

Project Title: Personalized Art4life

Unique Identifier: SC-0921-TTU-841 / 2021-04-SC-0902

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $1,011,262.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to enhance the quality of life for residents with cognitive, mental, or developmental challenges by addressing issues such as agitation, symptoms of anxiety and depression, and feelings of isolation through tailored interventions and support systems.

b) The project aims to cultivate a nurturing atmosphere that empowers individuals to thrive and reach their fullest potential by prioritizing positive interactions and facilitating meaningful engagements.

c) The initiative's key focus area is reducing reliance on antipsychotic medications. Through targeted interventions and alternative therapeutic modalities, the program endeavors to minimize the necessity for pharmaceutical interventions.

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

d) The program will equip caregivers with essential tools and resources to alleviate the burden of caregiving. This includes facilitating smoother caregiving processes, fostering deeper connections, and mitigating stressors that may arise in the caregiving journey.

Funded Entity(ies):

Tennessee Technological University

Results of the Project:

Project results as of the most recent reporting period (9/1/2023-12/31/2023):

- Eighteen staff were trained during this period. Two hundred seventy-nine (279) staff have been trained during the project.
- Five facilities were trained during this period. As a result of the project, 68 facilities were trained, which impacted 457 nursing home residents.

The two project goals were measured using the Resident Impact Evaluation tool. Residents were measured in each area of Behavior, Mood, and Quality of Life; 155 were monitored for changes.

- Twenty-one percent (21%) of residents saw decreased agitation, multiple physical complaints, and loss of interest in usual activities. Twenty-five (25%) saw reduced agitation, multiple physical complaints, and loss of interest in usual activities over nine months.
- Twenty percent (20%) saw decreased mood-related signs, including anxiety, sadness, irritability, and lack of reactivity to pleasant events from baseline to three months. Twenty-four percent (24%) saw reduced mood-related signs, including anxiety, sadness, irritability, and lack of reactivity to pleasant events from baseline to nine months.
- There was a noted increase of 26.4% in quality-of-life reporting from baseline to nine months.

Facial response results:

- 22% of the residents showed a positive change from baseline in initiating eye contact due to the implementation of art over three months. Twenty-three percent (23%) of residents showed a positive change from baseline in initiating eye contact due to the implementation of art over nine months.
- 28.7% of the residents responded with a smile due to the implementation of art in the baseline during the 3 months. Twenty-nine percent (29%) responded with a smile due to the implementation of art in the baseline during the 9 months.

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

- 24% of the residents exhibited a relaxed face due to the implementation of art from the baseline to the three months. Twenty-six percent (26%) of the residents exhibited a relaxed face due to the implementation of art from the baseline to the nine months.

Vocal response results:

- 23% of participants would speak or make pleasant sounds, such as humming and whistling, while engaging in art from the baseline to the three months. 23.4% of participants would speak or make pleasant sounds, such as humming and whistling, while engaging in art from the baseline to the nine months.

Body movement results:

- 27% showed increased body movement when engaging in art mediums compared to 3 months.
- 26% showed increased body movement when engaging in art mediums compared to the nine-month baseline.

Mental:

- 22.9% expressed recognition of artwork created over the three months. 23.4% expressed recognition of artwork created over the nine months.
- 20.4% showed increased verbal response from the baseline to the three months. 21% showed a rise in verbal response from the baseline to the nine months.
- 15% showed increased pride in their artistic self-accomplishment from the baseline to the nine months.
- 16% showed increased pride in their artistic self-accomplishment from the baseline to the nine months.
- 27.4% showed increased joy from the baseline to the three months. There was no change in joy over the nine months.
- 19.9% were better able to communicate verbally or non-verbally from baseline to the three months. There was no change in verbal communication over nine months.

Staff Satisfaction:

- 78.9% of staff agree that this training program is excellent.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

- 98.4% of staff feel they can facilitate an art session after the training.
- 89.8% realize this art session is more than just arts and crafts after the training.
- 93% agree that the story behind the art is important.
- The project aimed to reduce the use of anti-psychotic medications; however, there were no changes noted in anti-psychotic medications at this time.

Project Title: Bingocize SC: An Evidence-Based Health Promotion Program to Improve the Quality of Life of South Carolina Certified Nursing Facility Residents

Unique Identifier: SC-0921-WTU-843 / 2021-04-SC-0901

Project Duration: 2/8/2022 to 2/8/2025

Total Amount of CMP Funds Approved for this Project: $1,302,340.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $356,391.87

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to implement the *Bingocize*® program within 60 skilled nursing facilities (SNFs) in South Carolina (SC), to improve or maintain the physical and mental abilities of residents. Additionally, the project seeks to enhance residents' overall quality of life, both physically and mentally, while benefiting facility staff and participating students.

b) Through the engaging activities provided by *Bingocize*®, the project aims to promote social interaction, empower residents to take an active role in their health, improve mood and emotional well-being, and foster a sense of achievement and fulfillment among participants. Ultimately, the project endeavors to create a positive and supportive environment within nursing homes that promotes the holistic well-being of residents and enhances their overall quality of life.

c) *Bingocize*® aims to benefit residents by improving physical and mental abilities, fostering social engagement, empowering autonomy, boosting mood and emotional well-being, and providing a sense of achievement and fulfillment.

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

d) The program will benefit the nursing home overall by providing a structured and engaging activity for residents, reducing caregiver burden, and improving staff morale through positive resident outcomes.

Funded Entity(ies):

Winthrop University

Results of the Project:

Interim project results: 267 university faculty and students have uploaded a certificate of completion for the *Bingocize*® - South Carolina training.

- Objective 1: Three hundred (300) certified nursing facility (CNF) staff will demonstrate skill and knowledge to lead *Bingocize*® with CNF residents over the 3-year grant period.
  - Status: 175 staff have completed certification.
- Objective 2: Ten (10) faculty and 800 students from Winthrop University, Anderson University, and Coastal Carolina University will demonstrate the skills and knowledge to lead *Bingocize*® and will partner with CNF staff to implement *Bingocize*® programs over the 3-year grant period.
  - Status: 267 university faculty or students have completed certification.
- Objective 3: 3,000 CNF residents from sixty (60) CNFs will participate in *Bingocize*®. The number of resident falls, changes in activities of daily living (ADLs), and social engagement will be evaluated over the 3-year grant period.
  - Status: 1,102 residents have participated in the *Bingocize*® program.

At the end of this reporting period, at least 1,102 CNF residents have participated in *Bingocize*® since the beginning of the program. Four additional nursing homes were added to the project during 2023, but not all are fully active. At least 465 residents participated in *Bingocize*® four or more times between October and December 2023. *Bingocize*® has been implemented at some level in 54 skilled nursing facilities (SNFs), with five additional nursing homes added during the third quarter. The program continues to grow. Final results are pending.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

Project Title: South Carolina Long-Term Care Emergency Preparedness Educational Program

Unique Identifier: SC-1120-UGA-690 / 2020-04-SC-1020

Project Duration: 6/1/2021 to 6/1/2024

Total Amount of CMP Funds Approved for this Project: $1,261,091.88

Total Amount of CMP Funds Expended During CY 2023 for this Project: $415,966.86

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to train long-term care administrators and clinical and non-clinical staff in disaster and emergency management decision-making and planning, equipping them with the necessary knowledge, skills, and abilities.

b) The project aims to strengthen relationships between emergency management services, healthcare coalitions, and the long-term care community.

c) The education program provides staff with the knowledge, tools, and resources to improve their facility's emergency preparedness program and ensure the safety of all residents.

d) Refining the emergency preparedness plans, policies, procedures, communication plans, and training and exercises is sustainable for real-world responses. Nursing home staff will likely benefit from the training.

Funded Entity(ies):

University of Georgia Research Foundation Inc.

Results of the Project:

The University of Georgia Institute for Disaster Management (UGA IDM) delivered two (2) Long-Term Care Emergency Preparedness (LTCEP)-Basic Courses and one (1) LTCEP-Advanced Course in South Carolina (SC).

- Six certified nursing homes attended the 10/12/2023 basic course.
- Four certified nursing homes attended the 11/9/2023 advanced course.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SC CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SC Active CMP Funded Projects in CY 2023: 5

- Seven certified nursing homes attended the 11/10/2023 basic course.
- Postcards were created to send to each facility to invite them to upcoming courses.
- As of December 2023, the *South Carolina Long-Term Care Emergency Preparedness Educational Program (SC-LTCEPEP)* has had 253 participants representing 135 certified long-term care facilities. Therefore, 69% of South Carolina's nursing homes have participated in the program since June 2021.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

Project Title: Infection Prevention, Antimicrobial Stewardship, and Rapid Response in Southern Middle Tennessee Skilled Nursing Facilities

Unique Identifier: TN-0918-MRMC-144 / 2018-04-TN-0903

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $928,787.07

Total Amount of CMP Funds Expended During CY 2023 for this Project: $48,437.49

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Maury Regional will implement the *Infection Prevention, Antimicrobial Stewardship, and Rapid Response in Southern Middle Tennessee Skilled Nursing Facilities (SNFs)* project. The project aims to reduce the incidence and burden of healthcare-associated infections through education, antibiotic stewardship management, and the deployment of a Virtual Rapid Response (VRR) team utilizing telemedicine in 13 nursing homes. Project goals include reducing 30-day readmission rates from SNF by 10%, increasing the use of the Virtual Rapid Response Teleconsultation (VRRT) program by 50% year over year, and reducing SNF readmissions with sepsis present on admission (POA). The project was granted a six-month extension due to the impacts of the COVID-19 pandemic on the project activities.

Funded Entity(ies):

Maury Regional Medical Center

Results of the Project:

Maury Regional recruited 11 skilled nursing facilities (SNFs) to reduce the incidence and burden of healthcare-associated infections through education, antibiotic stewardship management, and deployment of a Virtual Rapid Response (VRR) team. Through open communication, collaboration, and dedication to delivering the best care in a timely manner to residents, the project has achieved positive outcomes. Ten out of the eleven nursing homes that participated (91%) have used the Virtual Rapid Response Teleconsultation (VRRT) program. Seventy-nine percent of residents who received a VRRT call did not require transfer to the hospital for a higher level of care. With the use of *"Treat in Place"* protocols, participants have avoided unnecessary transfers to another setting or level of care by 78% and have avoided potential admissions by 82%. The project observed a decrease in 30-day readmissions to 8.9%.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

The hospital and participating nursing homes have established relationships through this project that will enable the continuation of shared knowledge and future collaboration on improving the care of residents.

Project Title: Tennessee Person-Centered Music Program

Unique Identifier: TN-0918-TAC-145 / 2018-04-TN-0905

Project Duration: 2/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $1,000,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $40,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Tennessee Arts Commission will implement the *Music and Memory* program, renamed the *Tennessee Person-Centered Music Program (TPCMP),* in 147 skilled nursing facilities (SNFs) to improve the quality of life and care for residents, including those suffering from cognitive disorders such as dementia or Alzheimer's. The project aims to reduce the use of antipsychotic, anti-anxiety, and anti-depressive medications (based on the baseline rates before project implementation), increase access to activities that engage residents, and enhance person-centered care by staff. The project was granted a five-month extension due to the impacts of the COVID-19 pandemic on the project activities.

Funded Entity(ies):

Tennessee Arts Commission

Results of the Project:

The Tennessee Arts Commission recruited 78 nursing homes to participate in their music and memory program, renamed the *Tennessee Person-Centered Music Program (TPCMP*). Project results showed a 38.33% medication decrease for all medications (anti-psychotic, anti-anxiety, and anti-depressants), a 72% decrease in sedative/hypnotics' medication dosages, 58% improvement in resident's physical, verbal, and other adverse behavioral symptoms for participating residents, and 69% of nursing home staff felt that resident's adverse behavioral symptoms decreased. Additionally, 98% of nursing home staff reported an improved quality of life and care for residents, as well as increased access to activities and enhanced resident engagement in person-centered care. 100% of the program coaches (i.e., staff who managed

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

TPCMP at their facility) were retained and did not leave their jobs. Project results also showed that 86% of nursing home residents reported an improved quality of life, and 100% reported that the *Tennessee Person-Centered Music Program* improved the quality of life and care for residents at their facility.

Project Title: CARES Online Dementia Training

Unique Identifier: TN-0719-WSCC-356 / 2019-04-TN-0703

Project Duration: 10/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $350,254.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $3,325.02

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Walters State Community College (WSCC) will implement the *CARES Online Dementia Training* project to educate and empower skilled nursing home staff with the techniques, tools, and resources needed to help residents with Alzheimer's or other related dementia diagnoses. The project will provide workforce training opportunities for up to 350 certified nursing assistants (CNAs) in 10 rural counties. It aims to decrease CNA turnover and absenteeism. Due to the impacts of the COVID-19 pandemic on project activities, the project was granted a six-month extension through March 31, 2023.

Funded Entity(ies):

Walter's State Community College

Results of the Project:

Walter State Community College recruited six nursing homes and 65 certified nursing assistants (CNAs) to implement the *CARES Online Dementia Training* project to educate and empower skilled nursing facility (SNF) staff with the techniques, tools, and resources needed to help residents living with Alzheimer's or cognitive-related dementias. CNAs who completed the 33-hour training are qualified to sit for the *CARES Dementia Specialist (CDS)* credentialing exam. CNAs of the participating nursing homes spent an average of 123 minutes per day per resident with Alzheimer's disease. According to survey results from the CNAs, 75% were satisfied with the training, and 25% indicated they were strongly satisfied.

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

Project Title: Virtual Dementia Tour (VDT)

Unique Identifier: TN-0919-SWD-422 / 2019-04-TN-0628

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $2,229,488.96

Total Amount of CMP Funds Expended During CY 2023 for this Project: $18,819.56

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Second Wind Dreams, aims to implement the *Virtual Dementia Tour (VDT)* in 100 skilled nursing facilities (SNFs) throughout Tennessee. *VDT* is a technology-based platform that simulates the effects of dementia on nursing staff. Through these simulations and training, the project aims to enhance the staff's understanding of the needs of residents with dementia. The recruitment process is first-come, first-served, with each recruited facility receiving one day of specialized training for two staff members and one day of VDT training for the entire facility's staff. Trainers will return to each nursing facility nine months after the initial training to conduct a second training experience.

Funded Entity(ies):

Second Wind Dreams, Inc.

Results of the Project:

Second Wind Dreams only recruited 64 skilled nursing facilities (SNFs) in 45 counties (the goal was 100 SNFs) to participate in the *Virtual Dementia Tour (VDT)* project that builds sensitivity and awareness in individuals caring for those with dementia through individualized, experiential learning. Out of the 64 nursing homes recruited, 42 nursing homes completed the training due to staffing shortages or the impacts of the COVID-19 pandemic. Thirty-eight percent (38%) of the nursing homes that completed the training were one- or two-star-rated facilities by CMS. Overall, approximately 1,418 SNF staff completed the *VDT* training. One staff member's feedback on the program was, "Fully immerses you in a day as a dementia resident! This project will help me better understand and provide better care." Survey responses collected showed that 95% of staff who participated in the *VDT* stated that the experience would change the way they care for people with dementia. Data indicated an improvement in providing person-centered care during activities of daily living (ADLs) after participants went through the *Virtual Dementia Tour*. During the Dementia Aware Competency Evaluation (DACE), staff are observed in four possible domains of activities

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

of daily living (ADL). The average score at DACE I (before the VDT) was 34.69 out of 51; the average score at DACE II (after the *VDT*) was 40.02 out of 51; the average score at DACE III (final observation) was 45.30 out of 51. DACE scores closer to 51 indicate that more empathetic, person-centered care is being delivered.

Project Title: The ENHANCE Goals of Care Discussions in Tennessee Long-Term Care Facilities Project: Empowering Nursing Homes to Accomplish Nuanced Communication Expertise and Goals of Care Discussions in Tennessee Long-Term Care Facilities

Unique Identifier: TN-1219-VUMC-510 / 2019-04-TN-1216

Project Duration: 7/1/2020 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $593,300.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $41,358.02

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Vanderbilt University Medical Center's *Empowering Nursing Homes to Accomplish Nuanced Communication Expertise (ENHANCE) Goals of Care Discussions in Tennessee Long-Term Care Facilities* project aims to recruit 18 rural and distressed skilled nursing facilities (SNFs) over three years to train 360 SNF staff. Residents, family members, clinicians, and staff in each participating facility will learn effective communication skills and how to conduct conversations that will elicit each resident's preferences. Project outcomes include increasing the number of residents with goals of care (GOC)-centered plans of care (POCs) and increasing the number of advanced care plans (ACPs) and Physician Orders for Life-Sustaining Treatment (POLST) forms. The project will collaborate with each nursing home's leadership team to design a system that integrates the GOC process into the existing culture of the nursing home. The project was granted a one-year no-cost extension through June 30, 2024, due to the impacts of the COVID-19 pandemic on project activities.

Funded Entity(ies):

Vanderbilt University Medical Center

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

Results of the Project:

Interim project results: The program *Empowering Nursing Homes to Accomplish Nuanced Communication Expertise for Meaningful Goals of Care Conversations (ENHANCE)* has engaged with eighteen nursing homes across Tennessee to train staff. The project aims to impact the residents' quality of life directly, the staff's morale, and the delivery of proper care at the right time for the right residents, based on their individual preferences. One hundred seventeen (117) staff from seventeen facilities have completed six (6) hours of training modules on improving communication skills with residents and their families. A preliminary look across the 17 sites shows a decrease in the number of Do-Not-Resuscitate (DNR) forms completed by a median of 1%, an increase in the number of transitions to hospice by a median of 50%, an increase in 30-day readmission rate by a median of 16% (there was no change in the number of transfers) in the months since the training was implemented as compared to the same number of months before staff having access to the training. Fifty-eight percent (58%) of trained staff responded to an evaluation of the training, giving the modules an average score of 4.4 out of five, where five (5) indicates an "excellent" rating. Respondents most frequently endorsed that patient communication, management, and treatment were the two competency areas that were learned or improved from participating in the training. Sixty-six percent (66%) of respondents report that they plan to implement the communication strategies learned, and 64% of respondents believe that this training will positively impact resident health outcomes. Final project results are pending.

Project Title: Tennessee Department of Health Vaccine-Preventable Diseases and Immunization Project

Unique Identifier: TN-1219-TDHIP-512 / 2019-04-TN-1219

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $379,141.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Tennessee Department of Health (TDH) Vaccine-Preventable Diseases and Immunization Project* aims to implement the program in 20 skilled nursing homes across Tennessee. The project provides participating nursing homes with influenza (flu) immunization coverage, Healthcare Effectiveness Data Information Set (HEDIS) rates that fall below Healthy People 2020 (HP2020) goals, and enables them to

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

complete a needs assessment survey. Survey results will be used to provide individualized technical assistance to address barriers to the successful immunization of staff and residents. Nursing homes receive training in using the Tennessee Immunization Information System (TennIIS) to query the immunization status of residents and staff and report administered vaccines into the system. This project will directly benefit nursing home residents and staff by assisting enrolled facilities in achieving HP2020 goals. The overall program objective is to increase facility flu and pneumococcal Healthcare Effectiveness Data and Information Set (HEDIS) measures by 20% above 2018-2019 rates or above the relevant year's goals (whichever is greater) and to successfully enroll the partnering nursing homes as Tennessee Immunization Information System (TennIIS) users by January 31, 2023.

Funded Entity(ies):

Tennessee Department of Health (TDH)

Results of the Project:

The Tennessee Department of Health (TDH) recruited 25 skilled nursing homes to participate in the *TDH Vaccine Preventable Disease and Immunization Project* to receive training in the use of the Tennessee Immunization Information System (TennIIS) and training on how to improve HEDIS influenza and pneumococcal rates. Of the 25 nursing homes recruited, 20 were enrolled in TennIIS. Project coordinators and nurses provided staff education on the importance of these vaccines in reducing resident morbidity and mortality. They coached staff on the appropriate messaging when discussing vaccines with residents and families, troubleshooting barriers, and assisting with other necessary improvements needed to raise coverage rates and increase reporting. Based on assessments, nurses and coordinators provided in-person and virtual visits to monitor vaccination initiatives. The facilities were trained in TennIIS to look up and report on residents' vaccination status. Although 20 facilities were signed up for TennIIS, only six (6) facilities reported administration of influenza and pneumococcal immunizations in TennIIS. Administration counts varied among the few facilities that remained with the project throughout the COVID-19 pandemic. There was limited ability to measure project outcomes due to the limited number of self-reported data from participants and low reporting rates of target vaccinations to TennIIS.

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

Project Title: ArtTherapy4Life Tennessee

Unique Identifier: TN-0420-AT-611 / 2020-04-TN-0430

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: $665,086.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $111,731.66

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Over three years, Tennessee Technological University will implement the *ArtTherapy4Life Tennessee* project in 100 skilled nursing facilities (SNFs) across Tennessee to improve nursing home residents' quality of life and care through person-centered care. *ArtTherapy4Life* is a fine arts program for self-expression while stimulating brain activity. Through the use of clinical art therapy, the project aims to reduce antipsychotic drug use as well as improve cognitive function, communication, autonomy, and positive interactions in residents.

Funded Entity(ies):

Tennessee Technological University

Results of the Project:

The *ArtTherapy4Life Tennessee* project recruited 100 nursing homes for a statewide clinical art therapy initiative aimed at improving the quality of life for residents with diverse diagnoses and impairments, particularly those facing cognitive or mental health challenges. Project outcomes indicate improvements in mood-related signs, behavioral disturbances, and overall well-being among the residents. Findings revealed that 16.1% of residents reported feeling better overall, 16.4% noted an enhancement in memory, and 13.1% expressed feeling better about life. Furthermore, reductions in anxiety, sadness, and irritability were observed, with 10%, 16.5%, and 23.7% of residents experiencing respective decreases in these symptoms. There was a 16% decrease in the daily use of antipsychotic medications, highlighting the potential for non-pharmacological interventions to alleviate symptoms. The implementation of art therapy improved residents' social engagement and communication skills, as evidenced by increased eye contact, smiling, relaxed facial expressions, and verbal or non-verbal communication.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

Project Title: Best Practices Dissemination and Quality Improvement Support for Skilled Nursing Facilities via a Tennessee Culture of Safety Center (CSC) Project

Unique Identifier: TN-0520-QSOURCE-619 / 2020-04-TN-0504

Project Duration: 10/1/2020 to 3/30/2024

Total Amount of CMP Funds Approved for this Project: $2,570,400.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $839,821.27

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Best Practices Dissemination and Quality Improvement Support for Skilled Nursing Facilities (SNFs) via a Tennessee Culture of Safety Center (CSC) Project* aims to help improve the quality of life for skilled nursing facility (SNF) residents by reducing the number of serious survey deficiencies. Throughout the three-year project, CSC will engage with 20 SNFs each year (60 in total) in intensive regional quality improvement collaboratives, focusing on the most identified improvement opportunities related to resident safety and quality of life. Coordinated activities will be evaluated to enhance quality assurance and performance improvement (QAPI) knowledge, and the implementation of QAPI will also be assessed. Multidisciplinary teams will receive training on QAPI principles related to a performance improvement project (PIP). The project was granted a six-month no-cost extension through March 30, 2024, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Qsource

Results of the Project:

Qsource's Tennessee Culture of Safety Center recruited 107 skilled nursing facilities (SNFs) to participate in intensive regional quality improvement (QI) collaboratives focused on the most common improvement opportunities for resident safety and quality of life. 100% of participating facilities completed a performance improvement project (PIP) and improved outcome measures on their quality assurance performance improvement (QAPI) topic. During the project's first year, participating SNFs achieved an 8% relative improvement rate (RIR) in resident falls and an 18% RIR in staffing. In year two, facilities achieved a relative improvement rate (RIR) of 49% in falls with major injury, 8% in nursing staff turnover, and 3% in antipsychotic use. In year three, facilities achieved an RIR of 10% in falls, 36% in nursing staff turnover,

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

3% in antipsychotic use, and 30% in facility-acquired pressure injuries. During the final term of the project, four (4) facilities achieved an RIR of 17% in falls, 50% in falls with major injury, and 13% in antipsychotic use. Facility-acquired pressure injuries decreased to zero, achieving a 100% RIR. Nursing staff turnover achieved a 12% RIR over the last reporting quarter. The program achieved an average of 22% RIR in increasing QAPI knowledge. On average, 68% of the participating SNFs completed all four training modules. Over the project term, staff and resident satisfaction showed an RIR average of 12%.

Project Title: Preventing Abuse, Neglect, and Exploitation (PANE) Project

Unique Identifier: TN-0520-KKCCAC-621 / 2020-04-TN-0428

Project Duration: 9/1/2020 to 2/28/2024

Total Amount of CMP Funds Approved for this Project: $284,396.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $90,727.22

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Preventing Abuse, Neglect, and Exploitation (PANE) Project* will implement a comprehensive training program for nine skilled nursing facility (SNF) staff within Knox County, Tennessee. The *PANE Project's* target outcomes focus on increasing nursing home residents' rights by conducting training that will provide education covering elder abuse, neglect, and exploitation. The *PANE Project* aims to provide nursing home staff with opportunities to learn how to protect their residents before being cited, aligning with the Centers for Medicare and Medicaid Services (CMS) abuse alert icon initiative. The project aims to achieve a goal of at least 80% of staff demonstrating knowledge gained from the training. The project aims to reduce abuse, neglect, and exploitation incidents by 50% after implementing the training.

Funded Entity(ies):

Knoxville-Knox County Community Action Committee

Results of the Project:

The *Preventing Abuse, Neglect, and Exploitation (PANE) Project* recruited three skilled nursing facilities (SNFs) to engage in the *PANE Project,* which is short of the initial goal of recruiting nine facilities. Over 400 SNF staff members received program training throughout the project. An average of 10% improvement in

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

knowledge surrounding abuse was achieved after taking the training course, with a 98% satisfaction rating reported by attendees. Similarly, 91 residents within the participating facilities have been directly impacted through the *PANE* program, with 560 residents being affected indirectly. Administrators of the three facilities reported a decrease in abuse, neglect, and exploitation reports, as well as a decrease in staff turnover. The facilities indicated that they plan to continue using the *PANE* curriculum and training materials after the project. Final project results are pending.

Project Title: Quality Improvement Collaborative for COVID-19 Prevention and Control in Middle Tennessee Nursing Homes

Unique Identifier: TN-0920-VUMC-669 / 2020-04-TN-0917

Project Duration: 5/1/2021 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: $1,170,700.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $259,881.37

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Vanderbilt University Medical Center aims to implement the *Quality Improvement Collaborative for COVID-19 Prevention* project in approximately 75 skilled nursing facilities (SNFs) across Middle Tennessee to mitigate the impacts of COVID-19 and decrease unintended consequences such as social isolation, weight loss, and pressure ulcers. The project will implement evidence-based COVID-19 prevention and control recommendations through quarterly facility assessments, tailored training, and a regional quality improvement (QI) collaborative. Resident safety and quality metrics (e.g., pressure ulcers, falls, weight loss) will be evaluated for participating nursing homes, and the project will compare these rates with those of non-participating facilities in the region. The project was granted a six-month extension through October 31, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Vanderbilt University Medical Center

Results of the Project:

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

The *Quality Improvement Collaborative for COVID-19 Prevention and Control* project recruited 56 skilled nursing facilities (SNFs) in the Middle Tennessee area (the goal was 75) to assist with COVID-19 prevention, control, and impact on quality of care through a quality improvement (QI) collaborative. Participating SNFs had consistently higher percentages of occupied beds than non-participating sites. For example, in March 2023, participating facilities had an average occupancy rate of 78%, compared to 73% for non-participating facilities. This gap of 4-5% is consistent throughout the project timeline. Additionally, the 12-month rolling average of emergency department visits per 1,000 resident days was significantly lower at participating sites (1.10) vs non-participating sites (1.43). The unadjusted 12-month rolling average of emergency department visits per 1,000 residents was 1.10 for participating sites versus 1.43 for non-participating sites. The project's Nurse Practitioners (NPs) met one-on-one with participating nursing homes, focusing on quality improvement (QI) topics that the facilities chose, including medication management. For example, one facility successfully achieved its goal of having over 85% of residents on nine or fewer medications, decreased the number of medication passes per 24-hour period from 3.5 to 2 and saw a decrease in the number and percentage of residents taking antipsychotics (22/105, 21% vs 24/89, 27% at baseline), despite an increase in the number of residents. A second facility focused on residents with 10 or more medications and was able to deprescribe 94 medications that were no longer medically necessary.

Project Title: Bingocize®

Unique Identifier: 2019-04-TN-0705

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $1,007,817.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $171,253.84

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Western Kentucky University's (WKU) Center for Applied Science in Health and Aging will implement the *Bingocize*® project in 100 skilled nursing facilities (SNFs) to improve the quality of life for nursing home residents. The project aims to improve resident life enrichment, and residents participating in *Bingocize*® will have the opportunity to engage socially and communicate with other residents. The program involves activities and exercises designed to enhance functional performance, improve activities of daily living

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

(ADLs), and reduce the risk of falls. The project's end date was extended from September 30, 2022, to September 30, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Western Kentucky University

Results of the Project:

Bingocize® recruited 4,119 residents from 77 nursing homes to increase resident life enrichment, including increased physical activity opportunities, positive emotional responses, and social engagement. The program has been demonstrated to enhance activities of daily living (ADLs) and decrease fall risk. Residents participating in *Bingocize*® socially engaged with other residents, staff, and volunteers. Based on reports received, most participating facilities offered *Bingocize*® twice per week on non-consecutive days. Therefore, resident participants at each partnering site received positive and encouraging opportunities to engage in physical movement. Two hundred twenty-six (226) staff members were trained to implement the program, resulting in 81% of their project goal.

Project Title: Continuity of Care Project

Unique Identifier: TN-0121-MC-726 / 2021-04-TN-0113

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: $376,500.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $101,578.77

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Magnet Culture, LLC, aims to implement the *Continuity of Care Project* for 360 department heads and leaders in 30 Tennessee skilled nursing facilities (SNFs) to address the urgent quality of care challenge caused by the massive turnover in long-term care facilities. The project aims to reduce the annual turnover percentage of direct care and other front-line staff per participating community by at least two percent (2%) by the completion of the program and to improve the 90-day retention rate of direct care and other front-line staff new hires under the participating managers by 5% of those hired during the final nine months of the

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

program. After the program, participants will have created a strategic retention action plan addressing their specific staffing problems to decrease the turnover rate of direct care staff and improve resident care.

Funded Entity(ies):

Magnet Culture, LLC

Results of the Project:

Interim project results: The *Continuity of Care Project* has recruited 265 supervisors from 93 skilled nursing facilities (SNFs) across the state. Magnet Culture has engaged the managers within participating facilities in its retention-based training program, which is 100% virtual and delivered via six hours of online training modules accessible 24/7, as well as nine months of live virtual training and group coaching with a Retention Strategist. In Year 1, project outcomes indicate that the project achieved a 42% retention rate for all staff hired during the program. In Year 2, they achieved a 15% improvement in the participating facilities' retention rate (they increased from 47% to 62%). During both years, nine out of 10 participants surveyed gave the program an "Above Average" rating and would recommend it to their peers.

Project Title: Accelerating Quality Improvement for Long-Stay Residents in Tennessee Nursing Homes Using Culture Change During COVID-19

Unique Identifier: TN-0121-AI-728 / 2021-04-TN-0106

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: $1,480,889.96

Total Amount of CMP Funds Expended During CY 2023 for this Project: $413,538.78

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Altarum Institute aims to implement the "Accelerating Quality Improvement for Long-Stay Residents in Tennessee (TN) Nursing Homes Using Culture Change During COVID-19" project in eight nursing homes, focusing on improving resident quality of life by training skilled nursing facility (SNF) staff to engage in protocols that enhance their responsiveness to residents' needs and preferences. The project will implement targeted training for eight nursing homes over three years, utilizing The *Eden Alternative Path to*

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2023: $155,190.17

TN CMP Funds Expended for Emergency Uses in CY 2023: $692,620.32

TN Active CMP Funded Projects in CY 2023: 13

Mastery™ guide services and protocols. The project aims to promote culture change by implementing a person-centered approach to care, prioritizing the needs and preferences of residents.

Funded Entity(ies):

Altarum Institute

Results of the Project:

Interim project results: Altarum Institute has recruited eight (8) nursing homes to implement *The Alternative Path to Mast*ery *Eden* ™ protocol to embrace person-centered care practices. With personalized education and training offerings, consultation, and an emphasis on quality improvement, nursing homes are learning how to create a place where residents can live with dignity, respect, and choice. A total of 62 participating staff have completed the Certified Eden Associate training. Eden consultants completed 52 site visits to provide tailored education to advance each home's goals outlined in their action plans. On average, across all participating nursing homes, culture change practices were implemented by 75% when they joined the program, and this increased to 86% by the fourth calendar year quarter of 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Illinois

IL CMP Funds Expended for Administrative Uses in CY 2023: $272,486.38

IL CMP Funds Expended for Emergency Uses in CY 2023: $0.00

IL Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in the 2023 calendar year.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2023: $60,933.86

IN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

IN Active CMP Funded Projects in CY 2023: 6

Project Title: Accelerated Antimicrobial Stewardship for "At-Risk" Skilled Nursing Facilities: Reducing the Impact of Multidrug-Resistant Organisms (MDROs) and C. difficile on Resident Quality of Life

Unique Identifier: IN-1219-ARS-497

Project Duration: 7/1/2020 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $1,062,432.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $230,944.51

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project's training will reduce the prevalence of Multi-Drug Resistant Organisms (MDROs) and Clostridium difficile (C-diff) colonization and infections in skilled nursing facilities through an effective *Antimicrobial Stewardship Program* (ASP).

b) The ASP will be implemented in ten "at-risk" facilities yearly for three years. It will include educational webinars for prescribers, nurses, and pharmacy staff on optimal antimicrobial prescribing and treating specific infectious diseases, with a focus on improving the residents' care and reducing complications. Regular one-on-one interactions between skilled nursing facility-appointed contacts include case reviews, therapy optimization, and follow-up referrals to physicians and specialists. Education related to ASP will also be provided to residents and families.

Funded Entity(ies):

Antimicrobial Resistance Solutions, Inc. (ARS)

Results of the Project:

Thirty skilled nursing facilities participated. The program achieved the following goals: educational program development tailored to each facility, both in-person and on-demand lectures; website and application (app) decision support tool development tailored to each facility; facility data acquisition - antimicrobial utilization, laboratory data, and facility intake assessment; facility-specific program dashboards and antibiograms; increased and shared knowledge of Antimicrobial Stewardship Program (ASP) terms, concepts, and education across a facility and its staff; development and use of ASP tools such as dashboards, data requests from labs and other third-party vendors, facility antibiograms, and education has created ASP sustainability across facilities moving forward.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2023: $60,933.86

IN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

IN Active CMP Funded Projects in CY 2023: 6

Project Title: Virtual Education to Improve Quality of Care in Long-Term Care

Unique Identifier: IN-1221-UIN-884

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: $393,364.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $78,907.28

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to increase the number of long-term care professionals with training certificates in abuse and neglect prevention, emergency and disaster management, and pressure ulcer prevention.

b) Participants will improve their knowledge, skills, and abilities in preventing abuse and neglect, emergency and disaster preparedness, and managing and preventing pressure ulcers. The training ensures that facilities have the resources and tools to provide high-quality healthcare.

c) The ultimate goal is to benefit residents by preventing abuse and neglect, pressure ulcers, and enhancing emergency and disaster preparedness and management.

d) The training will be offered to administrative and nursing staff, as well as facility education leaders.

Funded Entity(ies):

Uindy Center for Aging and Community

Results of the Project:

The *Abuse and Neglect Prevention Course and Emergency and Disaster Management Course* have each been offered twice, and the *Pressure Injury Prevention Course* has been offered four times. More than 100 staff from nursing homes attended the courses. Over 95% of evaluation respondents rated the characteristics of the sessions as excellent or good for all courses. Post-tests also revealed a gain in knowledge of the subject matter. Final results are pending.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2023: $60,933.86

IN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

IN Active CMP Funded Projects in CY 2023: 6

Project Title: Indiana's Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: IN-1221-VWPM-885

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: $198,216.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $123,945.19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) *The Indiana Wound Care Excellence Program for Skilled Nursing Facilities* was created to help increase the knowledge of nurses working at certified facilities in Indiana regarding wound care.

b) This program will provide wound care certification for 280 nurses.

c) Having wound care-certified nursing in facilities will improve the quality of care for nursing home residents.

d) One nurse from 280 nursing homes in Indiana is eligible for this training and certification.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC (Vohra Wound Physicians)

Results of the Project:

Two hundred fourteen (214) nurses from nursing homes in Indiana have completed the wound care training and certification. Final results are pending.

Project Title: MyndVR

Unique Identifier: IN-0722-MAC-984

Project Duration: 4/1/2023 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: $189,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $189,000.00

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2023: $60,933.86

IN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

IN Active CMP Funded Projects in CY 2023: 6

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) *MyndVR* is a virtual reality (VR) product that will be provided to 18 Majestic Care facilities. This activity will provide immersive experiences for all residents.

b) The Goals are that at least 60% of residents using *MyndVR* would report that the activity made them feel as if they were able to visit someplace they were otherwise unable to go, would recommend other residents use the VR activity, and would report that they are looking forward to using VR again.

c) The activity will improve quality of life through reduced isolation, increased socialization, and anticipation for the future. When the VR activity is used as an intervention for anxiety, pain, and sundowning behaviors, quality of care will also be improved for residents.

d) The target audience is residents in the 18 Majestic Care nursing homes.

Funded Entity(ies):

Majestic Care

Results of the Project:

The *MyndVR* activity was utilized by 490 residents during the 1st quarter and 698 residents in the 2nd quarter of the project. The goal was for at least 60% of residents using *MyndVR* to report that the activity made them feel as if they were able to visit somewhere they were otherwise unable to go, would recommend the VR activity to other residents, and would report that they are looking forward to using VR again. The survey responses showed that 66% to 91% of residents reported the above. The VR activity has also been utilized as a non-pharmacological intervention for mood and behavior symptoms with positive results.

Project Title: MyndVR

Unique Identifier: IN-0722-ASC-985

Project Duration: 1/1/2023 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $170,100.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $170,100.00

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2023: $60,933.86

IN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

IN Active CMP Funded Projects in CY 2023: 6

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

MyndVR is a virtual reality (VR) product that will be provided to 15 American Senior Communities (ASC) facilities. This activity will provide immersive experiences for all residents, enhancing their quality of life by reducing isolation, increasing socialization, and fostering a sense of anticipation for the future. The goals are that at least 60% of residents using *MyndVR* would report that the activity made them feel as if they were able to visit somewhere they were otherwise unable to go, would recommend the VR activity to other residents, and would report that they are looking forward to using VR again. Quality of care will also be improved for residents when the VR activity is used as an intervention for anxiety, pain, and sundowning behaviors.

Funded Entity(ies):

American Senior Communities

Results of the Project:

The *MyndVR* activity was utilized by 660 residents during the 1st quarter and 615 residents during the 2nd quarter of the project. The goals of this project were for at least 60% of residents using *MyndVR* to report that the activity made them feel as if they were able to visit someplace they were otherwise unable to go, would recommend other residents use the VR activity, and would report that they are looking forward to using VR again. The survey responses showed that 86 - 91% of residents reported the above. The VR activity has also been utilized as a non-pharmacological intervention for mood and behavioral symptoms, with positive results.

Project Title: Healthcare Leadership Conference

Unique Identifier: IN-1222-IDH-1042

Project Duration: 1/1/2023 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $182,599.99

Total Amount of CMP Funds Expended During CY 2023 for this Project: $182,599.99

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2023: $60,933.86

IN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

IN Active CMP Funded Projects in CY 2023: 6

a) The project will implement one healthcare leadership conference during calendar year 2023, providing an opportunity for long-term care leaders to enhance the care of their residents.

b) At the conference, long-term care healthcare leaders will hear about current evidence-based practices addressing quality of life and quality of care concerns, and also receive materials that can be used to educate staff, residents, and their families.

c) Participants can apply best practices from the conference information to enhance the quality of care and improve the lives of residents. Conference materials will be provided that can be easily implemented in a timely manner.

d) The target audience comprises all long-term healthcare leaders and staff.

Funded Entity(ies):

Indiana Department of Health (IDOH)

Results of the Project:

The 2023 *Healthcare Leadership Conference*, *"Building a Culture of Care - Preventing Abuse in Nursing Homes,"* was held on October 17, 2023. There were 700 attendees, including representatives from nursing homes and IDOH survey staff. The event was offered both virtually and in person. Speakers included our State Health Commissioner, Dr. Lindsay Weaver, Keynote - *Building a Culture of Care* - Christopher Ridenhour, Brenda Buroker, IDOH Long-term Care Division Director, and Dr. Beth Nolan from Teepa Snow's *Positive Approach to Care*. Over 90% of responses to the evaluations indicated the presentations were helpful, the content was good, very good, or excellent, and the presenters' knowledge of the topic was good, very good, or excellent.

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

Project Title: NFEA-2021 SAGE, otherwise known as The Culturally Responsive Rainbow Care Project

Unique Identifier: MI-0120-GEMN-531

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $1,385,823.05

Total Amount of CMP Funds Expended During CY 2023 for this Project: $398,098.48

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project's purpose is to facilitate cultural change through in-person and online training and educational workshops for nursing home staff, as well as educational sessions for residents. The program will produce new consumer information about rights and best practices for residents and families, and conduct outreach on crucial issues and best practices for lesbian, gay, bisexual, transgender, and queer (or questioning) (LGBTQ) residents in Michigan skilled nursing facilities. The project team will conduct staff continuing education and educational workshops with residents at 100 skilled nursing facilities and six advocacy organizations. The project will collaborate with over 20 stakeholder partners, including residents and resident councils, through a Training Review Advisory Council and an Educational Workshop Team to refine curricula and produce two informational briefs and one *Residents' Rights Consumer Guide*. SAGE (Services and Advocacy for LGBT Elders) Metro Detroit's extensive experience in training, consumer guides, and outreach regarding LGBTQ older adults makes it the ideal organization to lead this project. The training and materials will increase awareness of the rights and needs of LGBTQ residents and improve their overall care and quality of life. In addition to enhancing cultural change for LGBTQ residents in nursing facilities throughout Michigan, the project aims to transform nursing facility services by providing core person-directed values and inclusive care for LGBTQ residents.

Funded Entity(ies):

Gay Elders of Metro Detroit dba SAGE Metro Detroit

Results of the Project:

The *Rainbow Care Project* provides culturally responsive training to health and other providers working with lesbian, gay, bisexual, transgender, and queer (or questioning) (LGBTQ+ older adults and those who care for them in qualified facilities across Michigan. Originally envisioned as a primarily in-person, instructor-led

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

initiative, the project has had to pivot several times due to challenges related to COVID-19, staffing, infrastructure, and other factors. In addition to virtual and in-person instructor-led training, the team has developed the Action, Reflection, Commitment (A.R.C.) curriculum, an online, asynchronous series of 12 modules that focus on entry-level and advanced topics related to LGBTQ+ older adult care and operational infrastructure. Additionally, the team has developed resident-focused training and empowerment tools, including the *Residents' Rights Guide* and LGBTQ+ training toolkit. All trainings are approved to provide CEU certification for nurses, social workers, and nursing home administrators. A facility-wide credentialing platform and environmental scan/assessment have been developed and are being piloted while offering technical assistance and other support. All training also meets the Implicit Bias Medical Licensure requirement (when paired with the in-person workshops, as with the A.R.C. modules). The final project results showed that, to date, the project has provided 59 instructor-led trainings to qualified facilities, 47 A.R.C. trainings, and eight additional trainings in the pipeline. The graphic design for the Residents' Rights Guide and toolkit is complete, and these items have been previously shared. Additionally, materials have been translated into Spanish and have expanded to include an overall LGBTQ+ Inclusivity guide for practitioners and providers, a Caregiver guide for families and other caregivers, and a facility pre- and post-audit, along with certificates of completion and other visibility materials. A comprehensive training landing page has been added to the website. Corktown Health, Henry Ford Health System, the State Unit on Aging, and others are leaning into MiGen as the Michigan trainer for working with LGBTQ+ older adult populations. A detailed program brochure was updated and added to the training toolkit.

Project Title: Brain Injury Training

Unique Identifier: MI-0120-MPHI-535

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $543,282.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $78,081.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to create a training program empowering nursing home staff to provide residents with brain injuries with individualized and evidence-based care they need to feel supported and experience the best possible health and quality of life outcomes. In collaboration with nursing home and clinical provider partners, the Michigan Public Health Institute (MPHI) will develop a professional development program that

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

provides training and information for nursing home staff working with residents who have sustained a brain injury or are at risk of sustaining a brain injury. The program will also include education and training on the differences between brain injury and dementia. The design and implementation features will also be informed by lessons learned from the previous implementation of similar programs in nursing homes. The program will include self-study modules and in-person, on-site training. Notably, the training program will incorporate input from residents with brain injuries and their families. Residents will also enhance the program's content by sharing their personal stories of brain injuries through short videos, along with their family members and care workers. In addition, the training and education program will include tools and strategies to incorporate Person-Centered Thinking (PCT) and practice into daily interaction with residents and the delivery of services. Creating person-centered plans will also be emphasized, including reviewing the unique perspective of people with TBI who want to engage in PCP and are interested in moving on after the injury. The program's long-term goal is to be widely adopted by nursing home staff across the state, and it aims to become the national standard for training nursing home staff working with residents who have sustained a brain injury.

Funded Entity(ies):

Michigan Public Health Institute (MPHI)

Results of the Project:

The Michigan Public Health Institute (MPHI), in collaboration with nursing home and clinical provider partners, implemented a traumatic brain injury (TBI) education and training program for skilled nursing facility (SNF) caregivers to support residents with a brain injury or at-risk brain injury. Training materials were initially developed by specialists with vast experience in brain injury rehabilitation and considerable expertise in developing TBI training programs, both at the state level and nationally. Training materials reflect the latest literature on SNF residents with TBI and their trajectories, including the effects of specific or nonspecific care provided and their functional recovery, as well as the achievement of other outcomes, such as community discharge. The results also informed the topic selection of surveys conducted with pre-admission screening and resident review (PASRR) assessors and past participants in a basic TBI online training program. Training materials were also reviewed, revised as necessary, and finally approved by an Advisory Committee with representation from various stakeholder groups, including brain injury educators and rehabilitation specialists, nursing facility staff, caregivers, and brain injury survivors. The project faced significant challenges due to the pandemic's impact on nursing homes and, subsequently, with the CMP funding pause during the final stages of the implementation. However, a fully functioning training program is now in place to provide original TBI education and training for SNF caregivers, other professionals, family members, and other stakeholders.

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

The project results are below:

- The MPHI surveyed Pre-Admission Screening and Resident Review (PASRR) assessors to determine the extent to which a) skilled nursing facility (SNF) residents with TBI are currently missing needed services and b) there is sufficient appreciation of the need for TBI training in SNFs. The survey link was sent via email in September 2022. A total of 321 respondents completed the survey. First, this survey asked respondents to estimate the frequency with which individuals with a TBI diagnosis are screened as positive for readmission or during annual screening under PASRR as needing specialized services related to the diagnosis. Results showed that positive screenings were estimated to occur with a frequency below 50% across all screening categories. However, results also showed that positive screens associated with mental health were estimated to be slightly more frequent compared to developmental disabilities.
- Second, the survey asked respondents whether their nursing facility or organization would be interested in using an online program with training and information resources for individuals working with persons with brain injuries. Results showed that 79% of respondents reported that their nursing facility or organization would be interested in using the online training program. In addition, another 10% were unsure or felt they lacked the authority to decide.
- Third, the survey collected suggestions from survey respondents about topics to be covered in the online training. The six most frequent topic suggestions provided by survey respondents included general training on TBI, training on behavioral and/or developmental disabilities, improving communication techniques, nursing care, discharge-related issues, and resources or information in addition to formal training.
- In addition to the PASRR assessor survey, a survey was conducted of individuals, including nurses, nursing facility administrators, brain injury specialists, and caregivers, who had completed basic TBI training (*Michigan Traumatic Brain Injury Online Training*, 2012) within the last four years. The online survey was conducted in October 2021. A total of 215 respondents completed the survey. Findings from the survey provided valuable information to guide the development of the training's content, scope, and delivery method. First, as with the PASRR survey, this survey also collected suggestions from survey respondents about topics to be covered in the online training. Second, the survey of past training participants also asked respondents to provide recommendations regarding the delivery method and structure of the online training. The six most frequent recommendations provided by survey respondents included understanding the diagnosis, TBI's impacts on cognitive and psychosocial aspects, communication barriers and strategies to overcome, care planning and case management, behavioral management, mental health implications, and mobility and motor control.

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

Project Title: United Methodist Retirement Community (UMRC) Life Enrichment Enhancement for Skilled Nursing Residents

Unique Identifier: MI-0120-UMRC-540

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $180,811.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $37,522.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to enhance the well-being and overall health of nursing facility residents by refining the Life Enrichment program, based on the Six Dimensions of Health and Wellness: physical, emotional, spiritual, intellectual, occupational, and social. United Methodist Retirement Community (UMRC) Life Enrichment teams across three skilled nursing centers (Chelsea Retirement Community's Kresge Health and Rehabilitation Center, Porter Hills Village's Health and Rehabilitation Center, and Porter Hills Village's Green House Homes) will address the Six Dimensions of Health and Wellness and recognizing the interconnected nature of holistic wellness. The proposed activities include expanded access to and offerings in technology, the arts, spiritual life, and aquatic exercise and fitness. In addition to improving the well-being and overall health of residents, the project aims to enhance life enrichment activities and offerings based on residents' wishes and interests, nurture every aspect of their lives, and improve overall wellness and joy.

Funded Entity(ies):

United Methodist Retirement Community (UMRC) Foundation

Results of the Project:

United Methodist Retirement Community (UMRC) Life Enrichment teams across three skilled nursing centers (Chelsea Retirement Community's Kresge Health and Rehabilitation Center, Porter Hills Village's Health and Rehabilitation Center, and Porter Hills Village's Green House Homes) utilized the Six Dimensions of Health and Wellness to address the overall health and well-being of its residents who require round-the-clock skilled nursing care. The iN2L machines have increased all aspects of residents' well-being since the purchase. Residents can engage in problem-solving games that enhance their intellectual well-being through daily practice. Residents' emotional and spiritual well-being has increased

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

through their usage of the included music programs and Karaoke on the device. Residents' physical well-being has improved with the use of the included exercise programs on the device. Residents' social well-being has increased, as the device is often used within a group setting to allow connections between residents through its programs. In the last six months of the grant, 216 total hours of music therapy were provided to the skilled nursing residents.

The project's final results demonstrated the following:

- Objective 1: This project has given nursing facility residents at UMRC a greater choice of activities. Surveys completed by residents and their families indicate that the average satisfaction score regarding life enrichment activities increased from 4.18 in 2019 to 4.74 out of 5 in 2022.
- Objective 2: Nursing facility residents at UMRC will feel greater overall satisfaction and quality of the organization due to this project. In 2019, the average satisfaction score for overall quality was 4.4 out of 5. In 2022, the year-to-date average score given for overall quality among long-term skilled nursing residents was 4.5. This average increased to 4.73 out of 5 for overall quality when the survey was given in February 2023. In addition, 96.46% of short-term skilled nursing residents surveyed said they would return in the future if needed, and 96% of residents overall would recommend the skilled nursing communities.

Project Title: Comprehensive Best Practices for Person and Relationship-Centered Dementia Care

Unique Identifier: MI-0722-MCM-1000

Project Duration: 10/1/2022 to 9/30/2025

Total Amount of CMP Funds Approved for this Project: $746,570.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $260,417.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide a platform to help hardwire person-centered and relationship-centered dementia care practices, empowering individuals living with dementia and those who support them. It will engage nursing home teams as active participants in self-directed, online learning focused on the fundamentals of person-centered/ person-directed dementia care. Education will be provided through

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

eVOLVE Online Learning from The Eden Alternative, featuring a 6-course series titled "*Living Well with Dementia with Artificial Intelligence (AI) Power*." Access to the online courses will be limited to four nursing home employees on the organizational teams, as well as participating surveyors and ombudsmen, totaling up to 58 individuals per year and 174 individuals over the three years. It will also engage nursing home teams in a participatory, online learning collaborative process that involves lecture, discussion, coaching, accountability, and participant application of best practices learned over nine months. The project aims to have all participating nursing homes complete all the training components provided. The Stress Blueprint will also engage nursing home teams in participatory, virtual learning experiences focused on stress management, emotional intelligence, communication, and self-leadership, aiming to enhance the quality of care provided to residents with dementia and increase staff retention and resilience. Finally, the Michigan Society for Post-Acute and Long-Term Care Medicine project will summarize the grant work annually and collaborate with medical directors to improve communication between health professional team members focused on providing person-centered and relationship-driven dementia care.

Funded Entity(ies):

Michigan County Medical Care Facilities Council

Results of the Project:

The Michigan County Medical Care Facilities (MCMCF) implemented a *Comprehensive Best Practices for Person and Relationship-Centered Dementia Care* experiential platform to help hardwire person- and relationship-centered dementia care practices that truly empower individuals living with dementia and those who support them. MCMCFC retained commitment from all 34 county-owned nursing homes for this project. MCMCFC has partnered with three expert organizations: The Eden Alternative, *The Stress Blueprint*, and *The Michigan Society for Post-Acute and Long-Term Care Medicine*. In each of the three years, a cohort of 10-12 facilities will be recruited for intensive work on relationship-centered dementia care practices—interim project results are shown below. Final project results are pending.

Year one project summary:

Objective #1: Engage nursing home teams* as active participants in self-directed, online learning focused on the fundamentals of person-centered/person-directed dementia care. This education is provided through eVOLVE Online Learning from The Eden Alternative and features *"The Groundwork"* and the 6-course series, *Living Well with Dementia with AI Power*. Access to these online courses is limited to the nursing home employees on the organizational teams.

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

The Groundwork results: Twelve project participants completed The Groundwork. Six of the nine participating homes had at least one team member complete the training. Three homes did not have a team member to complete the training.

Living Well with Dementia results: As of Sept. 13th, twenty-four team members across the nine homes and the State of Michigan completed 98 courses by the Year One completion date.

- Ten individuals completed the entire six-course series,
- Four individuals completed five of the six courses.
- Two individuals completed four of the six courses.
- Two have completed two of the six courses.
- Six individuals completed one of the six courses.

In-person coaching session results: In terms of Coaching Session participation, all teams had at least one member attend a session, with most homes having multiple team members attending multiple sessions. Overall, the sessions were well attended, and members were engaged. See Table 3 in the Appendix for a full breakdown of participants by organization.

Objective #2: Engage nursing home teams* in a participatory, online learning collaborative process that involves lecture, discussion, coaching, accountability, and participant application of best practices learned over nine months. The four employee members of the organizational team may be joined by any interested family members and/or residents. Participating ombudsmen and surveyors may also participate in these LIVE online sessions. Review of specific content from the 6-course series, "Living Well with Dementia with Al Power, MD

- Designated best practice processes.
- Implementation ideas for the best practice processes
- Drawing connections to the Eden Alternative Domains of Well-being®
- Homework is to be completed before the next session.
- Specific best practice processes to put into action before the subsequent session.

Results:

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

- Fifteen out of twenty-two individuals (68%) who completed a pre- and post-assessment reported progress on specific person- and relationship-centered outcomes for dementia care (as detailed in *Raising the Bar: A Practice Guide for Nursing Home Communities*) based on a composite score of all *RTB* practices from the pre- to post-timeframe.
- Eight participating homes had team members complete pre- and post-assessments.
- Five teams reported progress based on the *Raising the Bar* composite score.

Overall, the relatively short timeframe for the project's implementation and lower post-test response rates likely impacted the results. Additionally, several individuals and homes reported lower implementation rates from the pre-assessment to the post-assessment. This often occurs when individuals learn more about person-directed living through education and exposure to more in-depth concepts.

Objective #3: Engage nursing home teams in a participatory, online stress management platform. This learning experience will help support better staff retention, resilience, and quality of care. The project is ongoing through 9/30/2025. No project results are available.

Objective #4: Collaborate with Medical Directors to improve communication between health professional team members focused on providing person-centered and relationship-driven dementia care. The project is ongoing through 9/30/2025. No project results are available.

Blueprint Empowerment Circle (Cohort 1) - Final Summary

The *Stress Blueprint* carried out the *Blueprint Empowerment Circle (BEC)* program to enhance stress management, communication, emotional intelligence, and self-leadership skills among healthcare professionals caring for residents with dementia. The *Blueprint Empowerment Circle* organized virtual webinars on stress management, communication, emotional intelligence, and self-leadership from February to September, concluding in October. These live webinars were well-received, with an average attendance of 32 participants. Additionally, 59 attendees accessed the webinar recordings on the educational portal. 96-100% of attendees reported the sessions were beneficial and provided actionable takeaways for their personal and/or professional lives. In an ad hoc survey, 100% of attendees expressed willingness to recommend the training to other healthcare institutions. The *BEC's* comprehensive approach to nurturing emotional intelligence, enhancing communication, and promoting self-leadership has exceeded expectations and garnered unanimous praise from participants.

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

Project Title: Spectrum Health Rehabilitation and Nursing Center Resident Life Enrichment with iN2L (It's Never Too Late)

Unique Identifier: MI-0822-SHH-1003

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $45,196.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $43,996.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement the *It's Never Too Late* (iN2L) program in four skilled nursing facilities in West Michigan, benefiting over 300 long-term care residents. Spectrum Health Rehabilitation and Nursing Centers will train and educate employees on utilizing the iN2L technology to create individualized, custom content for residents based on their history and preferences. Implementing iN2L activities focuses on enhancing the overall quality of life for more than 300 residents at Spectrum facilities through resident-centered programming, reduced pharmacological interventions, and decreased social isolation. The expected outcomes at each participating facility include the following:

- Residents' antipsychotic medication use will be below the state and national averages measured by the CASPER report (Certification and Survey Provider Enhanced Report).
- Residents' participation in individual activities will increase by 20% from the baseline.
- The Quality-of-Life Survey measuring tool indicates that the resident's overall quality of life is expected to increase by 20%.
- The residents' behaviors will decrease by 20%, as evidenced by the behavior tracking logs.
- Create My Page individual content pages/buttons for at least 30% of residents.
- Create digital biographies for at least 305 of the residents.
- Increase opportunities to learn new skills and awaken old interests, which is expected to promote better cognitive function and improve residents' well-being.
- Enhance connections with the community via the Internet, which is expected to reduce institutional isolation.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

- Increase enrichment options available in medical situations where isolation is necessary (e.g., COVID-19) by implementing the iN2L program at Spectrum's facilities. This enables staff to enhance engagement with measurable outcomes that prioritize physical well-being.

Funded Entity(ies):

Spectrum Health Hospitals

Results of the Project:

Spectrum Health Rehabilitation and Nursing Centers implemented the It's Never Too Late (iN2L) program in four skilled nursing facilities in West Michigan to improve the quality of life of nursing facility residents. Overall, the iN2L system utilization outcomes demonstrate sustained increased resident engagement and positive physical, emotional, spiritual, social, and cognitive health results.

Concluding this final grant period, Corewell Health announced the closure of the Spectrum Health Kelsey Hospital and RNC, a beneficiary of this MDHHS award. The Spectrum Health leadership team secured approval from MDHHS for the relocation of the (1) iN2L Group Display 55" Touch Screen TV from RNC Kelsey to another Spectrum Health RNC location, which allows for the continued long-term care resident use and benefit of this iN2L Group Display TV beyond the reporting period.

The project's final results and outcomes at each participating facility demonstrated the following:

- The baseline (months Jan-March 2023) data for the four Spectrum Health Rehabilitation and Nursing Centers averaged 11.07%, which is significantly lower than both the state average of 14.5% and the national average of 14.7% for resident antipsychotic medication (L) use published in the MDS 3.0 Facility-Level Quality Measure (QM) Reports. Additionally, through the iN2L launch and implementation period of April through August 2023, the 4 four Spectrum Centers demonstrated a statistical reduction of 0.12% in residents' antipsychotic medication (L) from baseline.
- The Spectrum Health Foundation supplied five iN2L tablets to each of the four skilled nursing facilities. Four group TVs were provided through the MDHHS grant. Residents' participation in online individual activities increased twofold with the introduction of iN2L tablets. Of the thirty-three (33) Spectrum residents who completed surveys, 90.91% responded "yes" to the question "Has iN2L enhanced your participation in activities?"
- Residents were surveyed both before and after the implementation of IN2L across all Spectrum participating facilities. Before the launch of iN2L, 75% of surveyed residents reported that existing activities adequately met their needs. After implementing iN2L, 90% of residents reported that

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

existing activities adequately met their needs. Residents identified preferences and activities to try in individual and group settings. Quality of Life teams used this survey data to engage iN2L content with residents based on resident responses at the four Spectrum Health Rehabilitation and Nursing facilities.

- Spectrum facilities reported no behavior decreases, as evidenced by behavior tracking logs. Some residents displayed behaviors where the system could have potentially made an impact; however, the iN2L intervention was refused.
- Create My Page individual content pages/buttons for at least 30% of residents. The four facilities created individual profiles and content pages/buttons in iN2L for 44.5% of the residents, exceeding the target goal of 30%.
- The Quality-of-Life team members at the four Spectrum facilities create digital biographies for residents interested in developing and sharing them.
- 64% of the Spectrum Health residents surveyed responded that they have increased opportunities to learn new skills and pursue interests with iN2L content. A group of residents enjoys the Family Feud game, which typically generates high engagement, lots of laughter, and a sense of connectedness. Many residents accessed content most often for inspirational and spiritual purposes, music and audio listening, and individual games, with the "Aquarium" game being accessed 335 times from April to August 2023.
- The total number of unique content items accessed averages between 350 and 400, but this varies between each site based on resident preferences. The residents have utilized iN2L to engage in group games and therapeutic relaxation, make Skype calls with friends and family, and enhance and explore their connections with their community of interest, such as Native prayers, Baptist podcasts, or accessing live puppy webcams. On average, the daily usage per active device is approximately five hours.
- Residents identified Bingo as an iN2L group activity that they would like to participate in remotely, in the event of in-room isolation, via iN2L tablet participation. iN2L is actively developing a Bingo feature that allows residents to participate in the iN2L group TV Bingo activity via an iN2L tablet while in isolation.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2023: $188,860.62

MI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MI Active CMP Funded Projects in CY 2023: 6

Project Title: GLEE: Greenville Life Enrichment Endeavor

Unique Identifier: MI-0822-MPG-1004

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $29,698.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $29,698.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The purpose of the project is to install three It's Never Too Late (iN2L) resident engagement systems for the residents of Mission Point Greenville as an innovative means of life enrichment. Mission Point of Greenville will train staff on the iN2L system for implementation into life enrichment programming, aiming to observe a five percent (5%) reduction in psychotropic medication use and falls. In addition to implementing the iN2L mobile computer system in life enrichment programming, the project aims to improve resident engagement, reduce isolation, improve restorative care, and address the psychological and behavioral symptoms of dementia in a non-pharmacological manner.

Funded Entity(ies):

Mission Point of Greenville

Results of the Project:

Mission Point of Greenville installed three It's Never Too Late (iN2L) resident engagement systems into its life enrichment programming. The project's final results show that before implementing iN2L, the average Brief Interview for Mental Status (BIMS) score was 11.05, and the average PHQ-9 (Patient Health Questionnaire-9) score was 2.6. After implementing the iN2L resident engagement systems, the average BIMS score was 10.8, and the average PHQ-9 score was 2.75. The findings show only a small decline in both cognitive function and depressive symptoms. Mission Point of Greenville maintained both cognitive function and depressive symptoms overall in the facility with the use of the iN2L equipment.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

Project Title: Cycling Without Age (CWA)

Unique Identifier: MN-0219-CWA-219

Project Duration: 12/7/2019 to 1/1/2023

Total Amount of CMP Funds Approved for this Project: $184,980.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project enables up to 30 Minnesota nursing facilities to establish *Cycling Without Age (CWA)* bicycle trishaw ride programs.

b) Goals/Objectives: Provide equipment for the *CWA* program and train 30 nursing facilities to establish and sustain a local CWA chapter. It will also train ride captains and facility staff on issues related to resident rides, including how to support and maintain ride programs, as well as the care and maintenance of the equipment. Ride activity will be tracked throughout the project. The *CWA* program will be incorporated into the facility's activities programming.

c) *CWA* offers a unique bicycling ride program that "connects" residents through interaction with volunteer pilots and other ride participants. This program offers residents a unique form of outdoor recreation, helping them reconnect with the community beyond the nursing facility.

d) Participating nursing homes and community residents.

Funded Entity(ies):

Cycling Without Age (CWA)

Results of the Project:

The goal was for up to 30 facilities to participate in the program. However, only 23 facilities did so.

- Goal: Receive equipment. Outcome: All participating facilities received the trishaws and other equipment they ordered.
- Goal: Training. Outcome: All participating facilities received orientation and training on the program, how to support and maintain ride programs, issues related to resident ride safety, and the care, use, and maintenance of the Trishaws for staff, volunteers, and ride captains. Over 45 individuals

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

received training. Additionally, the facilities were also trained on how to establish *Cycling Without Age (CWA)* chapters, integrate Trishaw activities into community events, and recruit volunteers.

- Goal: Tracking ride activity. Outcome: Over 1,621 Trishaw rides were provided throughout the project, representing more than 590 unique residents (who often take multiple rides over time).
- Goal: Incorporation into the facility's activities programming. Outcome: The *CWA* program has been incorporated into each facility's regular resident activities programming.

A follow-up survey was conducted on facilities, staff, and some residents. Results were positive, with some calling the *CWA* program a "lifeline," as the program implementation began just as the COVID-19 outbreak started. Resident activities and interaction with the outside world were severely curtailed during this time. The *CWA* program allowed some residents to leave the facility while maintaining social distancing.

Project Title: Bingocize: A Health Promotion Program to Improve Quality of Life

Unique Identifier: MN-0820-NSE-661

Project Duration: 1/4/2021 to 1/31/2024

Total Amount of CMP Funds Approved for this Project: $50,513.50

Total Amount of CMP Funds Expended During CY 2023 for this Project: $9,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will implement the *Bingocize* program for residents in up to 30 nursing homes in Minnesota.

b) Quantifiable goals and objectives: Provide nursing home staff in up to 30 nursing facilities with training on the *Bingocize* program, including basic exercise information, resident recruitment, motivational strategies, safety and training principles, fall prevention, dementia characteristics that may affect exercise or movement techniques, communication techniques for residents with dementia, and the basics of the *Bingocize* program itself - to implement a *Bingocize* program in up to 30 facilities. The number of individual sessions held and the number of residents participating in the program will be tracked throughout the project. The facility will incorporate this program into its regular programming activities.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

c) Implementing the *Bingocize* program will enable residents to participate in a fun and engaging activity while enhancing their overall health through physical movement.

d) Nursing home residents.

Funded Entity(ies):

Monarch Health Care-North Shore Estates

Results of the Project:

- Goal: Participation of 30 skilled nursing facilities. Outcome: 30 facilities participated in this project.
- Goal: Program training: Outcome: All facilities and 135 staff received training on the project.
- Goal: Program equipment. Outcome: All participating facilities received their equipment, program materials, curricula, and access to online video training through Blackboard.
- Goal: Track resident participation. Outcome: Over 1,900 individual *Bingocize* sessions have been held, with more than 2,700 resident participants (note that some resident numbers may be duplicated, as individuals may attend multiple sessions in the same facility).Goal: Incorporate the program into the facility's activity programming. Outcome: All facilities hold Bingocize sessions on an ongoing basis as part of their regular activity programming. The program was well-received by residents participating in it.

Project Title: Cycling Without Age (CWA)

Unique Identifier: MN-0920-CWA-666

Project Duration: 7/26/2021 to 7/26/2023

Total Amount of CMP Funds Approved for this Project: $155,010.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $6,200.40

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project will allow 25 Minnesota nursing facilities to establish *Cycling Without Age (CWA)* bicycle trishaw ride programs.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

b) Quantifiable goals: Train 25 nursing facilities on the *Cycling Without Age* program, including training for staff, ride captains, and volunteers on how to establish and maintain a ride and volunteer program, and training on the care and maintenance of the equipment. The project also provides the Trishaw cycling equipment. Ride activity will be tracked throughout the project. The Trishaw ride program will be incorporated into the facility's activities programming.

c) *CWA* offers a unique bicycling ride program that "connects" residents through interaction with volunteer pilots and other ride participants. The project offers residents a unique form of outdoor recreation, helping to reconnect them with the community beyond the nursing facility.

d) Not applicable

Funded Entity(ies):

Cycling Without Age (CWA)

Results of the Project:

- Goal: Participation of 25 facilities. Outcome: A total of 12 facilities participated in the program. Post-COVID-19 facility staffing and supply-chain issues did result in lower-than-expected facility participation. Feedback from staff and residents on the program was positive.
- Goal: Equipment. Outcome: All participating facilities received the trishaws and other equipment they ordered.
- Goal: Training. Outcome: All participating facilities received orientation and training on the program, how to support and maintain ride programs, issues related to resident ride safety, and the care, use, and maintenance of the Trishaws for staff, volunteers, and ride captains. Thirty-four individuals received training. Additionally, the facilities were also trained on how to establish *Cycling Without Age (CWA)* chapters, integrate Trishaw activities into community events, and recruit volunteers.
- Goal: Track ride activity. Outcome: Throughout the project, over 630 Trishaw rides were provided, representing more than 275 unique residents (who often take multiple rides over time).
- Goal: Incorporation into the facility's activities programming. Outcome: The *CWA* program has been incorporated into each facility's regular resident activities programming.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

Project Title: Improving Dementia Care Capability and Resident Outcomes Utilizing CARES® Online Staff Training

Unique Identifier: MN-1220-HCI-703

Project Duration: 11/29/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $196,289.16

Total Amount of CMP Funds Expended During CY 2023 for this Project: $32,715.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project enables up to 30 Minnesota nursing facilities to participate in *HealthCare Interactive (HCI) - CARES® Online Dementia Care* training.

b) Goals: Provide online training to up to 30 nursing facilities. Provide training to approximately 20% of participating facility direct care staff on the *CARES®* system for dementia care. Provide *CARES®* Dementia Specialist certification to up to five staff from each participating facility.

c) *HCI—CARES® will provide facility staff with training that emphasizes person-centered values and practices for residents with dementia, thereby improving the quality of care and life* for these residents.

d) Participating nursing homes and their residents.

Funded Entity(ies):

HealthCare Interactive (HCI)

Results of the Project:

Thirty facilities participated in this project, receiving access to training materials, program support, and the *Healthcare Interactive (HCI) - CARES* online training system. Three thousand two hundred seventy-nine (3,279) staff completed a portion of some training (exceeding the 20% goal). Of this number, 1,230 became certified in dementia basics, and 1,007 became certified in dementia-related behaviors, for 2,237 certified staff. In addition, 140 staff completed their Dementia Care Specialist Certification. Facilities praised the training offered as very helpful and accessible to staff, thanks to its online nature.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

Project Title: The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond

Unique Identifier: MN-0121-PH-716 / MN-0821-PH-821

Project Duration: 10/12/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $149,400.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project seeks to reduce social isolation and loneliness in nursing facility residents.

b) Quantifiable goals/objectives: Provide education and training for facility staff and residents in up to 11 nursing facilities to allow for resident participation in the *Java Music, Memory, and Mentoring* programs. These programs will be incorporated into the facility activities program. The participating facilities will see an increase in happiness scores and a decrease in social isolation and loneliness scores for the program participants (using the Java scale).

c) The project utilizes *Java Music*, *Memory*, and *Mentoring* programs to leverage peer groups and peer interactions, thereby reducing resident social isolation and loneliness and increasing resident engagement.

d) Resident councils, family, and community volunteers.

Funded Entity(ies):

Presbyterian Homes and Services

Results of the Project:

All facilities received complete sets of Java *Music, Memory, and Mentoring* program materials. A total of 11 facilities participated in all three *Java* programs *(Music, Memory, and Mentoring*) and received training for both staff and volunteers. Each program aspect (*Music, Memory, and Mentoring*) was offered regularly within each facility and is a regular part of their activity programs. The *Java Music Club* resulted in 710 resident encounters (averaging about 19 participating residents per facility). The *Java Memory Care* program resulted in 580 resident encounters (averaging about 15 participating residents per facility). The *Java Mentorship* program resulted in 67 resident visits (averaging about two participating residents per

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Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

facility). Utilizing the Java scale, over the year, the program resulted in an average decrease in social isolation of 54% (5.4 on a 10-point scale), an average reduction in loneliness of 51% (5.1 on a 10-point scale), and an average increase in happiness of 56% (5.6 on a 10-point scale).

Project Title: Care Providers of Minnesota for Align Employee Engagement Project

Unique Identifier: MN-0121-CPM-730

Project Duration: 12/1/2021 to 12/1/2024

Total Amount of CMP Funds Approved for this Project: $446,616.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $5,808.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project seeks to improve employee engagement on multiple levels.

b) Quantifiable goals and objectives: Implement the *Align Employee Engagement Project* in 150 skilled nursing facilities, including facility training and implementation of the *Align* employee engagement platform (including a portal, targeted employee communications, employee surveys, reminders, data, and reporting functions) and vendor support as well as consultation and support through their respective provider advocacy organizations (Care Providers and LeadingAge) - to increase employee engagement.

c) Implementing an employee engagement program will help stabilize the workforce and reduce staff turnover, which in turn will lead to a higher quality of resident care.

d) Nursing home direct care staff.

Funded Entity(ies):

Care Providers of Minnesota

Results of the Project:

Twenty-eight facilities participate fully in the project, and three partially participate (at least one employee engagement cycle). Interim results show that 57% of participating facilities increased their response rate and 63% increased their staff engagement scores. Final project results are pending.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

Project Title: Virtual Infection Preventionist Basic Bootcamp for Long-Term Care Facilities

Unique Identifier: MN-0221-CVC-743

Project Duration: 10/25/2021 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: $46,823.60

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project enables 15 Minnesota skilled nursing facilities to participate in a *Virtual Infection Preventionist "Bootcamp"* training program.

b) Goals: Over the project term, provide education and training in infection prevention basics for up to 15 facilities (a maximum of 152 nursing staff).

c) Care Ventures will provide facility nursing staff with infection preventionist training and best practice information, enabling them to enhance their focus on infection prevention and provide a better quality of care for their residents.

d) Participating nursing home staff and the residents they serve.

Funded Entity(ies):

Care Ventures Cooperative

Results of the Project:

Seven facilities participated in this project, and all received training materials. Twenty-three (23) staff were trained on new infection preventionist protocols and regulations. The participating facilities reported that the training was helpful and comprehensive.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

Project Title: ResoLute-Supporting the Work of Aging Program

Unique Identifier: MN-0221-EMP-748

Project Duration: 1/10/2022 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $128,630.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $2,572.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to reduce the fear and stigma that residents experience when discussing aging topics, specifically end-of-life decisions.

b) Quantifiable goals: Provide up to 50 skilled nursing facilities and their staff with training in the ResoLute peer mentoring program. Subsequently, they hold resident peer groups and incorporate the program into the facility's activities programming.

c) Improve the resident's quality of life by providing opportunities to participate in peer groups that support residents in exploring end-of-life decisions and values.

d) Families will also be involved in this project.

Funded Entity(ies):

Empira

Results of the Project:

Three facilities participated in this project, with approximately 95 resident and family groups engaged. Participating facilities received an eight-hour orientation to *ResoLute* training, which included the *ResoLute* toolkit, marketing materials, a guide, and connection and reflection journals. Additionally, participants participated in monthly coaching and collaboration calls and had access to facilitator video clips. One hundred percent (100%) of participating facilities had at least one staff member trained as a facilitator. One hundred percent (100%) of facility administrators "would recommend" or "highly recommend" that other facilities participate in this program. One hundred percent (100%) of participating facilities advertise *ResoLute* groups to residents and families. Fifty-five percent (55%) of the residents and 60% of family participants completed a satisfaction survey. Of the respondents, 70% "would recommend" or "highly recommend" the program.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

Project Title: The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond

Unique Identifier: MN-0821-CAS-824

Project Duration: 2/7/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $117,600.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project seeks to reduce social isolation and loneliness in nursing facility residents.

b) Quantifiable goals and objectives: The project will provide 12 skilled nursing facilities training in the *Java Music, Memory, and Mentoring* programs by training staff, residents, and other participants and holding peer groups. Facilities will see an increase in happiness scores and a decrease in social isolation and loneliness scores for the program participants (using the Java Scale).

c) The project utilizes Java Music, Memory, and Mentoring programs to leverage peer groups and peer interactions, thereby reducing resident social isolation and loneliness and increasing resident engagement.

d) Resident councils, family, and community volunteers.

Funded Entity(ies):

Cassia Life

Results of the Project:

All facilities received complete sets of the *Java Music, Memory, and Mentoring* program materials. A total of 12 facilities participated in all three of the *Java programs (Music, Memory, and Mentoring*) and received staff and volunteer training. Each program aspect (*Music, Memory, and Mentoring*) was offered on a weekly or bi-weekly basis, depending on the facility. The *Java Music Club* resulted in 3,546 resident encounters (averaging 68 participating residents per facility). The *Java Memory Care* program resulted in 1,584 resident encounters (averaging 30 participating residents per facility). The *Java Mentorship* program resulted in 399 resident visits (averaging about nine participating residents per facility). Utilizing the Java Scale, over the year, the program resulted in an average decrease in social isolation of 32% (3.2 on a 10-

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

point scale), an average reduction in loneliness of 31% (3.1 on a 10-point scale), and an average increase in happiness of 31% (3.1 on a 10-point scale).

Project Title: Rendever/Rendever Fit

Unique Identifier: MN-0822-MHM-1012

Project Duration: 1/1/2023 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $179,500.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $119,500.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to reduce social isolation and enhance the physical well-being of nursing home residents.

b) Quantifiable goals and objectives: Provide training for 10 skilled nursing facilities, enabling these facilities to implement the *Rendever/Rendever Fit* virtual reality technology program in their facilities. Offer approximately 12 - 15 monthly sessions in participating facilities for a minimum of 12 - 15 residents. Offer this programming as part of the facility's regular activities programming.

c) Virtual reality programming aids residents by allowing them to enjoy experiences they might not otherwise have had the opportunity to experience. Additionally, it helps residents build strength and improve their range of motion using the virtual exercise platform. This project supports the nursing facility by mitigating the effects of social isolation and enhancing physical wellness among resident participants. Utilizing virtual reality, participants will be able to positively impact balance and fatigue levels, attention, memory, as well as symptoms of depression and other signs of social isolation.

d) Not applicable

Funded Entity(ies):

Monarch Healthcare Management

Results of the Project:

- Goal: Participation in ten facilities. Outcome: Ten (10) facilities participate in this project.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

- Goal: Receive program materials. Outcomes: All participating facilities have received all program materials, including virtual reality headsets, chargers, hand controllers, and cycles, as well as all necessary training materials.
- Goal: Receive training. Outcome: Participating facilities receive ongoing virtual training, with over 35 staff members trained.
- Goal: Incorporate into the facility's activities program. Outcome: All participating facilities have incorporated the activity into their programming. Residents are offered regular sessions each month, and facilities are working to expand the number of sessions.

Project Title: LifeBio - Improving Person-Centered Care through Engagement, Reminiscence, and Life Stories

Unique Identifier: MN-0922-LBI-1013

Project Duration: 12/20/2022 to 2/19/2024

Total Amount of CMP Funds Approved for this Project: $99,604.83

Total Amount of CMP Funds Expended During CY 2023 for this Project: $29,668.80

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to enhance person-centered care by utilizing reminiscence and life stories.

b) Quantifiable goals and objectives: Provide training and project management for 27 skilled nursing facilities to participate in the *LifeBio* project, with participation for a minimum of 20 residents per facility (with resulting interviews, story books, snapshots, and journals) and provide access to training and resources for facility staff and volunteers.

c) By providing personalized insights into a resident's life, preferences, and background, staff, volunteers, and family members can have more meaningful conversations and view the individual more personally, rather than merely from a medical perspective.

d) Information from these documented personal interviews can be easily translated into actionable, personalized care plans for activities, dietary preferences, and other relevant details, allowing facility staff to better understand and care for the residents they serve.

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2023: $101,987.83

MN CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MN Active CMP Funded Projects in CY 2023: 11

Funded Entity(ies):

LifeBio Inc. (for participating facilities to receive grants to implement a *LifeBio* program).

Results of the Project:

Twenty-seven nursing facilities participated in this project. All facilities received their project training, orientation, and associated materials. Sixty-one staff members and volunteers were trained. In addition, all facilities have received their project materials (getting-started box, promotional flyers/postcards) and have or will soon receive the Life Story Books, About Me Journals, and Snapshots. Four hundred twenty-two (422) resident interviews were completed. As a result, 142 books, snapshots, and action plans have been delivered to facilities. Due to varying project start times at facilities, another 280 books, snapshots, and action plans will be delivered in May. Completed snapshots and action plans are posted to impact care and demonstrate the impact of life story work. In addition, snapshots and action plans will also be used in care planning (creating personalized activities) for residents and onboarding of new facility staff. Facilities report a high rate of engagement and satisfaction with this project.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

Project Title: Dementia Live

Unique Identifier: OH-0219-ATI-224

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $760,189.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Dementia Live*® project aims to improve the quality of care and life of long-stay nursing home residents in Ohio with dementia or dementia-related conditions. *Dementia Live is an experiential learning program that simulates cognitive and sensory impairments, providing participants with a* real-life experience of living with dementia. Through the *Dementia Live*® program, participants are empowered with new tools for improved communication skills and care practices that can be implemented as they work in the nursing home. These improved communication skills and care practices will ultimately help decrease resident behavioral symptoms that arise from dementia and dementia-related conditions, and increase resident well-being. The specific goals and objectives of this project are to reduce physical, verbal, and behavioral symptoms and decrease the rejection of care among participating residents. Goals also include a 95% staff competency score using *Dementia Live*® competency tools and a 95% completion rate for in-house training for staff and family caregivers. Due to the impact of the COVID-19 pandemic, the project was granted a no-cost extension from 3/31/2022 to 3/31/2023.

Funded Entity(ies):

AGE-u-cate Training Institute (ATI)

Results of the Project:

Project goals and outcomes:

- A total of 140 skilled nursing facilities participated in the *Dementia Live*® model.
- 2,130 skilled nursing facility staff were trained in the *Dementia Live*® model with an average score of 95%.
- A total of 80% of the staff trained in *Dementia Live*® report that they agree with the following survey statements describing their experience:

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

Attendees reported the following:

- I feel more effective dealing with resident behaviors and care needs - 88%.
- My relationship with the residents has improved by 83%.
- I feel more equipped to respond to behavioral expression in people with dementia - 88%.
- Behavioral expression in people I care for will decrease because I have new skills in interacting with them to prevent behaviors, 84%.

Project results:

- A 20% reduction in observed physical behaviors.
- A 17% reduction in observed verbal behaviors.
- A 14% reduction in signs of ill-being (other behavioral symptoms).
- A 23% increase in well-being (cooperation with care).

Project Title: Opening Minds Through Art, Phase II

Unique Identifier: OH-0519-SGC-315

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $872,907.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $47,310.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Opening Minds Through Art (OMA) is an intergenerational art-making program for residents with dementia. It is designed to provide creative self-expression and social engagement opportunities for residents with Alzheimer's and other neurocognitive disorders. The program also allows students to develop positive attitudes and practical communication skills when interacting with older adults with dementia. Additionally, the project aims to evaluate the OMA facilitator training and program implementation to enhance training techniques and ensure program fidelity. The applicant aims to provide *OMA* to 40 Ohio nursing homes paired with 40 University of Ohio students preparing to become physicians, nurses, occupational therapists,

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

and speech therapists. The project is a three-year extension to the previous three-year *OMA* project. The project was granted a no-cost extension from October 1, 2022, through September 30, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Miami University and the Scripps Gerontology Center

Results of the Project:

The project reported the following outcome results:

- Thirty-six (36) skilled nursing facilities participated from 16 Ohio counties.
- A total of 148 residents participated in the *Opening Minds Through Art (OMA)* project.
- Nursing home residents rated their experience as 2.6 out of a possible three (3) points.
- A total of 71 staff members from all 36 participating nursing homes (100%) completed the *OMA Facilitator Training* course.
- The training evaluation had an overall average of 4.7 out of a possible five (5) points.
- 11% of facilities could not complete the program due to staffing issues. Twenty-one (21) universities partnered with the program.

Project Title: Ohio's Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: OH-0722-VWPF-987 / OH-0622-VWPF-975

Project Duration: 10/1/2022 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: $155,049.30

Total Amount of CMP Funds Expended During CY 2023 for this Project: $100,625.20

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Ohio Wound Care Excellence Program* is designed to provide preventive pressure ulcers and acute and chronic wound education to close the knowledge gap in wound care by awarding scholarships to 200

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

eligible nurses in up to 200 skilled nursing facilities across Ohio. The project provides a self-paced continuing education program for wound care. The course content follows the evidence-based Vohra Wound Physicians wound care model. An eligible applicant must meet the following criteria: have an active license (registered nurse or licensed practical nurse) and work in a certified nursing home in Ohio. Participants either provide wound care to patients as the designated wound care nurse or assist the designated wound care nurse. The project aims to provide each participating nurse with access to learning materials for the 11 courses required for wound care certification, as well as two bonus modules, a final exam, a personalized wound care certificate available online, and lifetime access to the courses and learning materials for review and knowledge sharing.

Funded Entity(ies):

Vohra Wound Physicians of Florida, LLC

Results of the Project:

The project reported the following interim results: Each participating nurse will receive access to learning materials for the 11 courses required for wound care certification, plus two bonus modules, a final exam, a personalized wound care certificate that will be available online, and lifetime access to the courses and learning materials for review and knowledge sharing. The project has not yet reached its goal of 200 eligible participants. However, it has trained 184 eligible nurses from 108 skilled nursing facilities, which participated in the project. Participating nursing homes were from 53 out of the 88 counties served.

Project Title: Nursing Facility Competency Certification

Unique Identifier: OH-0919-PMR-416

Project Duration: 12/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $268,071.95

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Proactive Medical Review, aims to provide 80 skilled nursing facilities with competency-based training designed to improve staff competency and compliance with current requirements. The

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

applicant will develop and implement a train-the-trainer certification series for nursing facility leadership, enabling participants to implement competency-based training in their facilities. The initial two-day training is followed by a 90-day practice implementation period during which the participants will implement at least one competency program area for their staff. During the 90 days, participants must complete at least three of the 12 on-demand training webinars, each covering a different competency topic area. At the end of the training, participants will receive certifications and are expected to continue developing their competency-based training programs within their facilities. Due to the impact of the COVID-19 pandemic, the project was granted a no-cost extension from 6/30/22 through 6/30/2023.

Funded Entity(ies):

Proactive Medical Review

Results of the Project:

The project reported the following outcomes:

- Eighty percent (80%) of participants will identify at least one solution to overcome an identified barrier: Outcome met - 100% of program participants successfully identified solutions.
- At least 40 participants will complete all portions of the program and achieve Train-the-Trainer Certification: This outcome was partially met—35 participants completed 100% of all required items to achieve certification to date.
- At least 40 participants will complete a minimum of three online competency webinar modules available via Webinar™ on-demand: The outcome was met—21 participants viewed at least three webinars, with 49 total participants completing a minimum of three online competency webinar modules.

Project Title: SNFClinic

Unique Identifier: OH-0919-SNF-418

Project Duration: 11/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $746,400.23

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement an electronic learning management system (eLMS) across 15 nursing facilities. Through developed in-service training and videos, the applicant seeks to provide nursing staff instructions on performing basic to advanced nursing skills. The applicant will also provide the participating nursing facilities with checklists and premade operating procedures to help nursing staff better adhere to changing regulations. The applicant will track results from the training, procedure implementations, and ongoing communication throughout the project duration. This project aims to reduce survey deficiencies, improve the scope and severity of survey tags, and improve overall survey compliance, thereby increasing resident satisfaction and person-centered care. The project was granted a no-cost extension from October 31, 2022, through June 30, 2023, due to the impact of the COVID-19 pandemic.

Funded Entity(ies):

Long Term Care Consultants, LLC

Results of the Project:

The project reported the following goals and outcome results:

- Nine of the 14 participating facilities (64%) improved their overall CMS quality star rating. The average improvement was 1.33 stars.
- Seven of 12 (58%) of the participating facilities (with sufficient data) reduced the number of days it took to submit an acceptable Plan of Correction (POC) after a survey. The average improvement or reduction was 47.21%.
- Nine of 13 (69%) participating facilities reduced their most severe health deficiency.
- Twelve of 13 (92%) participating facilities eliminated or avoided all Level G and above deficiencies.
- Twelve of 13 (92%) participating facilities reduced their health deficiencies. The average facility reduced the number of health deficiencies by 54.48%.
- Eleven of 13 (85%) participating facilities reduced or improved their health inspection scores during the project term. The average facility reduced or improved its health inspection score by 69.21%.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

Project Title: Reducing Falls with Artificial Intelligence (AI); Proactive Approach to Mobility Improvement and Fall Prevention

Unique Identifier: OH-0919-VST-405

Project Duration: 12/1/2019 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: $395,640.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, VirtuSense Technologies, aims to partner with ten nursing facilities in Ohio to identify and reduce the risk of falls. The applicant will train each facility's staff on using VSTBalance. VSTBalance can assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes. Staff members can then use those results to improve and tailor their care for residents. This project aims to enhance residents' gait speed and balance, thereby reducing the incidence of falls, hip fractures, and other injuries, and improving residents' quality of life. The project was granted a no-cost extension from November 30, 2022, through May 31, 2023, due to the impact of the COVID-19 pandemic.

Funded Entity(ies):

VirtuSense Technologies

Results of the Project:

The project reported the following outcomes:

- Ten skilled nursing facilities participated in the project.
- Project goal: 10% reduction in falls and a 10% reduction in falls with injury. This improvement would correlate to a 10% reduction in the score for Minimum Data Set (MDS) items J1800 and J1900 (Any Falls Since Admission /Entry or Reentry or Prior Assessment, whichever is more recent).
- The goal of improving function assessment scores by 15% in residents identified to have balance or function deficiencies and who were provided treatment was not met. The actual result was 7%, not the anticipated 15%.

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

- Residents who were identified to have balance and function deficiencies and were provided treatment will show, on average, an improvement of at least 15% in balance assessment scores: Outcome = 47%.
- Twenty percent (20%) improvement in resident gait speed: Outcome = 29%.
- Resident satisfaction of at least 75%: Outcome = 88%.

Project Title: Compassionate Touch

Unique Identifier: OH-1118-ATI-182

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $687,904.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Compassionate Touch* project aims to provide a non-pharmacological solution, *Compassionate Touch® (CT)*, to help reduce the unnecessary use of antipsychotic medications in dementia care while actively engaging nursing home residents, staff members, and their families. The applicant aimed to recruit 140 nursing homes across geographically diverse areas in the state of Ohio. Activities include facility recruitment, project promotion, on-site staff training, CT Coach (train-the-trainer e-learning workshop), in-house training, and project support through data analysis and reporting. In addition, the project aims to reduce physical, verbal, and other behavioral symptoms, decrease rejection of care, and decrease the use of antipsychotic medications by residents. The project also aims to achieve a 95% staff competency score using Dementia Live competency tools and a 95% completion rate for in-house training for staff and family caregivers. The project was granted a no-cost extension from March 31, 2022, to March 31, 2023, due to the impact of the COVID-19 pandemic on project activities.

Funded Entity(ies):

AGE-u-cate Training Institute (ATI)

Results of the Project:

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

The project reported the following goals and outcome results:

- One hundred forty-five (145) skilled nursing facilities (SNF) participated in the project from 51 of Ohio's 88 counties. The total number of skilled nursing facility staff trained in the *Compassionate Touch*® model was 289.
- One hundred sixty-two (162) individuals completed the online *Compassionate Touch*® Coach training with an average score of 92.5%.
- The project achieved an 18% reduction in observed physical behaviors, a 27% reduction in observed verbal behaviors, a 29% reduction in signs of ill-being (other behavioral symptoms), and an increase of 32% in well-being (cooperation with care).

Project Title: Rhythm of the Day

Unique Identifier: OH-TOB-0819-395

Project Duration: 11/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $835,050.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Rhythm of the Day* project proposes to offer participating Ohio skilled nursing facilities a comprehensive, holistic memory care program with center-focused interventions, hereafter known as *Rhythm of the Day*© (known nationally as Memory in Rhythm®). The project focuses on developing a person-centered, 24-hour-a-day, seven-day-a-week dementia and Alzheimer's care program aimed at reducing challenging behaviors and enhancing the resident's quality of life. The project provides training and support for nursing home personnel in communicating and dealing with residents with dementia, focused on "attaining or maintaining the highest practicable physical, mental, and psychosocial well-being of each resident" and providing educational and emotional support to families of residents in the program. Specific goals of the project include reducing the use of antipsychotic medications, decreasing the incidence of urinary tract infections and falls, decreasing physical, verbal, and other behavioral symptoms, and decreasing turnover among memory care staff. The project was granted a no-cost extension from November 1, 2022, through June 30, 2023, due to the impact of the COVID-19 pandemic.

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2023: $164,624.00

OH CMP Funds Expended for Emergency Uses in CY 2023: $2,206,000.00

OH Active CMP Funded Projects in CY 2023: 8

Funded Entity(ies):

Tobin and Associates, Inc

Results of the Project:

The project reported the following outcomes:

- Thirty facilities from 23 counties participated in the project.
- A 21.2% reduction in the use of antipsychotic medication.
- A 45.36% reduction in urinary tract infections (UTI) in the last 30 days.
- A 48.15% reduction in falls since admission or readmission.
- A 64.29% reduction in physical behaviors with others.
- A 52.50% reduction in verbal behavior with others.
- There was a 48.91% reduction in other behaviors not directed at others (sundowning, wandering, anxiousness, restlessness, not sleeping).

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WI Active CMP Funded Projects in CY 2023: 7

Project Title: Cycling Without Age- MMC-BD Hillside Manor

Unique Identifier: WI-0722-HSM-989

Project Duration: 12/1/2022 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: $16,540.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to increase the social connectedness of Hillside Manor residents by establishing and maintaining a *Cycling Without Age (CWA)* program.

b) The project will provide a *CWA* program at Hillside Manor (trishaw vehicle and volunteer pilots); by the end of 2023, the project (using UCLA 3-item Loneliness Scale) will have measurable results in resident participation and an increase in meaningful relationships between facility staff, volunteers, residents, and community members.

c) The *CWA* project has been identified as an intervention that will promote factors that build a sense of belonging and an opportunity for connection to physical and social places in the home and community for residents of skilled nursing facilities. According to the Marshfield Medical Center—Beaver Dam (MMC-BD) 2021 Community Health Needs Assessment, "behavioral health" is a health priority for Dodge County residents. By increasing social connections through *CWA*, the mental health of Hillside Manor residents will be improved. Hillside Manor identified *CWA* as a complement to existing services and activities offered to residents.

d) The project intends to build and increase meaningful relationships between Hillside Manor and Marshfield Medical Center-Beaver Dam (MMC-BD) staff, volunteers, residents, families of Hillside Manor, and community members.

Funded Entity(ies):

Hillside Manor

Results of the Project:

Progress report: Bike route loops were developed to provide pilots and residents with scenic and safe routes. Marshfield Medical Center (MMC)-Beaver Dam hosted a community event kicking off the *Cycling*

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WI Active CMP Funded Projects in CY 2023: 7

Without Age (CWA)-Hillside Manor project. Volunteer training was implemented in coordination with the Wisconsin Bike Federation. The Trishaw bike was purchased. Beginning in June 2023, the *CWA*-Hillside Manor project provided 27 rides, with one volunteer pilot covering a total of 91 miles of cycling. Residents, volunteer pilots, and staff were surveyed using the UCLA 3-item Loneliness Scale. Respondents reported a 30% increase in feeling more connected to people between November 2022 and April 2024; respondents reported a 27% increase in their perception of having skills and knowledge to be more connected to others (November 2022 to April 2024). Resident feedback includes testimonials such as, "Resident enjoyed going on trips with our wonderful volunteer 'driver' Tom. He liked chatting with Tom as they went around town. He enjoyed getting out and seeing the town, as he rarely left the manor. He is very excited to see more changes this year!"

Project Title: Maryhill Manor: Building Competent and Empathetic Care Partners for Persons Living with Dementia

Unique Identifier: WI-0722-MHM-988

Project Duration: 11/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $6,970.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $6,970.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to improve the quality of care for long-term residents with dementia at Maryhill Manor. *Dementia Live*® provides an experiential learning program that simulates cognitive and sensory experiences.

b) Goals: Three staff members will be appointed as Dementia Live® coaches, and one will be appointed as the Results Measurement Coordinator. The named coaches will then begin taking online *Dementia Live*® coach training on AGE-u-cate's Learning Management System.

c) Fewer behaviors and better communication and relationships.

d) Improved relationships with staff.

Funded Entity(ies):

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WI Active CMP Funded Projects in CY 2023: 7

Maryhill Manor, Inc.

Results of the Project:

The *Maryhill Manor* project lead has met the staffing appointment goals. Additionally, the report shows the following data: 22% lower physical behaviors, 37% lower verbal behaviors, 11% lower other behaviors, 29% lower resistance to care, 84% reported better communication, and 84% reported better relationships with residents.

Project Title: Live Therapeutic Music, Ainsworth Hall, Wisconsin Veterans Home, King, Wisconsin

Unique Identifier: WI-0722-THF-990

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $3,960.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $2,860.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The purpose of the *Live Therapeutic Music* Project will focus on ten to twelve nursing home residents with late-stage dementia and limited psycho-social interaction.

b) Live therapeutic music can be a valuable and unique intervention to improve resident healthcare. Music is an art based on the science of sound. A therapeutic musician utilizes the inherent healing elements of live music to enhance the environment for the residents in the nursing home setting, making it more conducive to the healing process.

c) Music affects the whole person because its effects are fourfold: physical, emotional, mental, and spiritual.

d) Happy residents will create a happy environment at the nursing home.

Funded Entity(ies):

Therapeutic Harp and Flute

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WI Active CMP Funded Projects in CY 2023: 7

Results of the Project:

Project results provided through testimonials, staff accounts, and evaluations show:

- 70% lower anxiety,
- 70% lower restlessness, and
- 70% improved mood among participants

Project Title: Expanded Technical Assistance to Cycling Without Age

Unique Identifier: WI-0821-BFW-825

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $151,696.69

Total Amount of CMP Funds Expended During CY 2023 for this Project: $33,721.04

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide safe and engaging piloted cycling along bike paths and greenway trails for nursing home residents.

b) *Cycling Without Age (CWA)* will train 280 trishaw pilots (two-seat, three-wheel bikes) and 20 train-the-trainer pilots who will coordinate rides for residents within 54 Wisconsin skilled nursing facilities. CWA will engage in various outreach efforts to reach and recruit volunteer pilots and participating skilled nursing facilities.

c) Nursing home residents will benefit from the stimulating experience of riding a bike outdoors on paths, greenways, and trails around their residences.

d) *Cycling Without Age* provides residents with a welcome, safe, and enriching recreational outlet.

Funded Entity(ies):

Bicycle Federation of Wisconsin Educational Foundation

Results of the Project:

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WI Active CMP Funded Projects in CY 2023: 7

Interim results: The Bike Federation *Cycling Without Age (CWA)* team communicated with 82 skilled nursing facilities in 49 cities and 24 counties to assess the status and needs, and inform about upcoming *CWA* opportunities. The *CWA* Team continued to serve the Year 1 communities of Racine and Green Bay, as well as the Year 2 communities of Beaver Dam, Elkhorn, Hudson, Madison, and West Bend, while also laying the groundwork for the Year 3 communities of Eau Claire, La Crosse, and Whitewater. A total of 327 pilots have been trained, and 17 new trainers have been trained. Trishaw rides were provided to 433 passengers at events, community introductions, and training that included residents of skilled nursing facilities. Forty nursing homes have established a *CWA* program. "*Cycling Without Age*" webpages were created to provide resources for the nursing staff and others to learn more about the *CWA* program details.

Project Title: Project UNSILO: University Students to Address Social Isolation and Loneliness in Older Adults

Unique Identifier: WI-0821-UWW-827

Project Duration: 11/1/2021 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: $80,041.92

Total Amount of CMP Funds Expended During CY 2023 for this Project: $71,820.28

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to address social isolation and loneliness and enhance social connectedness among older adults through an intergenerational volunteer training program, thereby improving their quality of life.

b) *Project UNSILO: University Students to Address Social Isolation and Loneliness in Older Adults (UNSILO)* will recruit 36 student volunteers to be trained and engage with 90% of nursing home residents, using technology to deliver TimeSlips during the COVID-19 pandemic and high-influenza season.

c) In addition to engaging nursing home residents and addressing social isolation, the project aims to improve the quality of life for all residents engaged in this program.

d) Building community-university partnerships and engaging students with older adults invites the potential to promote student interest in aging and grow a much-needed long-term care workforce.

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WI Active CMP Funded Projects in CY 2023: 7

Funded Entity(ies):

The University of Wisconsin-Whitewater

Results of the Project:

The *Project UNSILO* Project Director reports:

- 48 volunteers recruited and trained, exceeding the goal of 36 recruits and reflecting 133% of the goal.
- A total of 18 Fairhaven skilled nursing residents were engaged by the University of Wisconsin-Whitewater students using TimeSlips.

Project outcomes:

- a 16% increase in residents' level of social engagement,
- a 10% reduction in feelings of loneliness,
- a 6% increase in self-perceived health, and
- a 7% increase in a general sense of well-being.

Project Title: Alzheimer's Poetry Project

Unique Identifier: WI-0921-CCS-840

Project Duration: 3/1/2022 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $99,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $27,300.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to utilize telepresence robots to enhance the quality of life for individuals living with Alzheimer's disease and related dementias by facilitating creative expression through poetry, the arts, including music and movement.

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WI Active CMP Funded Projects in CY 2023: 7

b) The Center for Community Stewardship will provide eight (8) hours of staff training to six (6) Wisconsin nursing homes in an arts intervention program titled *Alzheimer's Poetry Project (APP)*, conduct dementia arts mapping at each nursing home, and provide two (2) events in a Prime Speaker Series each week for 36 weeks (72 total events).

c) The program's goal and objective are to improve the quality of life of residents with dementia and other psychosocial needs.

d) The program will help create sustainable art therapy programming that nursing homes can utilize after it concludes.

Funded Entity(ies):

Center for Community Stewardship

Results of the Project:

The Center for Community Stewardship provided the following outcomes: 56 hours of staff training with nursing home partners and 58 hours of prime speaker series. Dementia arts mapping occurred at each nursing home (six (6) nursing homes). Results show a measurable increase in the domain of "laughing/feeling joy" from pre at 7% to post at 51%, an increase in the domain of "fully participating" at 54% pre and 90% post. Additionally, the mapping revealed no instances of residents "constantly vocalizing," whereas the post reported 77%. There was also an increase in "revealing emotions" from pre-3.5% to post-28%.

Project Title: Back to the Basics: Pressure Injuries and Diabetic Neuropathic Foot Ulcers

Unique Identifier: WI-1221-WHCA-894

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: $269,612.38

Total Amount of CMP Funds Expended During CY 2023 for this Project: $7,926.38

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WI Active CMP Funded Projects in CY 2023: 7

a) The purpose of this project is to prevent an increase in the number of avoidable pressure injuries and diabetic foot ulcers from occurring.

b) The program will provide ready-to-use, evidence-based training and competency evaluation for licensed staff and certified nursing assistants (CNAs).

c) Besides reducing avoidable pressure injuries, the project aims to support the improved identification of neuropathic foot ulcers, allowing for more effective treatment and improved resident outcomes. The nursing home will benefit from using wound care mannequins, as this approach reduces the need for expensive training mannequins, thereby alleviating the burden on nursing homes and enhancing compliance with minimum regulatory requirements by addressing competency training for clinical staff.

d) This project will recognize the CNAs as integral to pressure injury prevention practices.

Funded Entity(ies):

Wisconsin Health Care Association and Wisconsin Center for Assisted Living

Results of the Project:

- Wisconsin Health Care Association and Wisconsin Center for Assisted Living reported the following project outcomes: number of licensed staff trained - Goal 500/Actual 1,250.
- Certified Nursing Assistants (CNAs) trained - Goal 700/Actual 2,400.
- Nursing homes (NHs) receiving pressure injury kits and training - Goal 50/Actual 51.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2023: $0.00

AR CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AR Active CMP Funded Projects in CY 2023: 3

Project Title: Implementation of Palliative Care Principles in Skilled Nursing Homes and Long-Term Care Facilities

Unique Identifier: AR-0919-MAC-439

Project Duration: 2/21/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $961,177.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $49,676.90

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Meaningful Approach Consulting, LLC, will provide palliative care training and resources to 72 skilled nursing facilities (SNFs) across Arkansas. Providing facility staff with appropriate training on end-of-life care aims to enhance the quality of life and care for residents. Palliative care helps to ensure that residents receive care at the proper level.

Funded Entity(ies):

Meaningful Approach Consulting, LLC

Results of the Project:

Throughout the project, surveys were conducted with residents and family members who had not participated in an advance care planning (ACP) session, as well as with those who had. Sixty-one percent (61%) of completed surveys indicated they were satisfied with having their individual goals, values, wishes, and treatment choices and preferences met and honored after having ACP sessions, compared with 48% of those who had not participated. Fifty-seven percent (57%) of respondents were completely satisfied with managing their physical symptoms after ACP sessions compared to 52% of those who had not participated in a session. Seventy percent (70%) of respondents were completely satisfied with the management of their spiritual symptoms after having ACP sessions, as compared to 52% of those who had not participated in a session. Fifty-five percent (55%) were completely satisfied with managing their emotional symptoms after ACP sessions, compared to 37% of those who had not participated. Fifty-nine percent (59%) were completely satisfied with the knowledge and competency of staff and providers in treating their symptoms after having ACP sessions, versus 41% of those who had not participated in a session. Fifty percent (50%) were completely satisfied with the staff and provider communication after ACP sessions, versus 33% of those who had not participated.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2023: $0.00

AR CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AR Active CMP Funded Projects in CY 2023: 3

Project Title: The Well-Being Model for Behavioral Health

Unique Identifier: AR-1120-MAC-688

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $678,364.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $55,757.52

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to expand the *Well-Being Model for Dementia Care* in long-term care settings to meet the behavioral and mental health needs of all long-term care residents, in light of recent changes to the nursing home structure brought on by the COVID-19 pandemic. This new program adopts an interdisciplinary approach that involves active collaboration among psychiatry, primary care clinicians, direct care staff, residents, and families.

Funded Entity(ies):

Meaningful Approach Consulting. Inc.

Results of the Project:

The project took the tenets of the *Well-being Model for Dementia Care (WBM)* and applied this practice to those with mental health issues and behavioral health concerns while continuing to focus on those living with dementia. The training curriculum was developed for direct care staff (DCS) members working in the 75 facilities, and a curriculum was designed specifically for the 60 medical providers who serve as the primary care providers (PCPs) within the facilities. Monthly live webinars and recordings were used to educate direct care staff (DCS) and medical providers on mental health conditions specifically brought on by COVID-19, as well as conditions that have been present in facilities for years, such as depression, anxiety, bipolar, schizophrenia, Huntington's Chorea, Tourette's, sleep disorders, Post-Traumatic Stress Disorder (PTSD), and delirium. The *WBM* provides a framework for delivering a proactive, person-centered approach where residents' needs are assessed and addressed individually. Each monthly webinar has had approximately 200 registrants. Pre- and post-educational surveys showed that webinar participants felt they had gained knowledge on the topic and were more confident in providing care to residents in their facility following each webinar. Survey feedback was also used to guide the development of future educational sessions. Approximately 415 DCS and 60 medical providers were provided with scope-appropriate online

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2023: $0.00

AR CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AR Active CMP Funded Projects in CY 2023: 3

learning libraries containing enduring materials that are updated monthly for on-demand educational sessions and resource review. Throughout the project, average inappropriate antipsychotic use has remained stable and well below the national and state average because of the implementation of the WBM. Sixty-four percent (64%) of participating facilities with staff trained on the *Well-being Model for Behavioral Health (WBMBH)* have maintained inappropriately prescribed antipsychotic rates below 8%; 96% of facilities have inappropriately prescribed antipsychotic rates below the national average of 14.5%; 93% of facilities have inappropriately prescribed antipsychotic rates below the Arkansas state average of 12.6%.

Project Title: iN2L "It's Never Too Late"

Unique Identifier: AR-0223-CHE-1063

Project Duration: 4/27/2023 to 4/27/2024

Total Amount of CMP Funds Approved for this Project: $46,816.99

Total Amount of CMP Funds Expended During CY 2023 for this Project: $46,816.99

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to enhance nursing home residents' involvement, participation in activities, and social connectedness.

b) It's Never Too Late *(iN2L)* utilizes touchscreen televisions and computers to access person-centered computer-based experiences and activities. The *iN2L* program aims to create personalized experiences for each resident, fostering camaraderie, meaning, and a sense of purpose.

c) The technology will provide residents individualized opportunities to stay engaged and have person-centered experiences that enhance their quality of life.

d) Not applicable

Funded Entity(ies):

Cavalier Healthcare of England

Results of the Project:

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2023: $0.00

AR CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AR Active CMP Funded Projects in CY 2023: 3

It's Never Too Late *(iN2L)* allows nursing homes to engage in training for the *iN2L* program. Survey responses collected from 65 nursing home residents at Cavalier Healthcare nursing home showed a 60% reduction in resident depression, irritability, and apathy and a 70% increase in enjoyment of activities and social interaction. Sixty-five testimonials detailing resident improvement in imagination and creativity, community contribution, talking, and laughing serve as qualitative indicators.

- Participation increased amongst residents who don't regularly attend activities by 5% each quarter. The current average is 30% per month (monitored through the It's Never Too Late monthly reports and recreation participation records in the facility's electronic medical record.
- The project saw an overall improvement in resident satisfaction to 90% (monitored through a satisfaction survey given to residents and families involved in *iN2L*). *iN2L* trained staff to enable interaction and activity with residents on many different levels of daily living and connection, as well as certified lead facilitators. It held face-to-face and virtual coaching sessions for technical assistance. In addition to improving activity participation and social connectedness, the project reduced challenging behaviors, decreased the use of antipsychotic medications, and fostered positive engagement between staff and residents.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

Project Title: Reducing the Incidence of Facility-Acquired Pressure Ulcers in Long-Term Care

Unique Identifier: LA-1219-LSU-486

Project Duration: 3/1/2020 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $1,110,529.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $22,064.96

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

a) Provide education to staff in 131 skilled nursing facilities (SNFs) to reduce the rates of long-stay residents who acquire pressure ulcers (PrUs) in the facility.

b) Implement PrU preventive measures and reduce the formation of pressure ulcers in residents; increase staff understanding of areas within systems and processes that require attention based on residents' risk stratification. Measure the nursing home's success by reviewing Minimum Data Set (MDS) reports, quality metrics, and self-reported quality improvement programs. The project will solicit feedback and collect data on practices and strategies adopted to reduce pressure ulcer incidence rates.

c) The project aims to improve the quality of care provided to residents at high risk for pressure ulcer development and to reduce the incidence of facility-acquired pressure ulcers.

d) Not applicable

Funded Entity(ies):

Louisiana State University School of Allied Health

Results of the Project:

The project's initial start date was March 1, 2020; however, it experienced delays due to the impacts of the COVID-19 pandemic. The project began conducting nursing home training visits in January 2021. The goal was to provide education to 131 SNFs; however, the training was achieved in 106 Louisiana (LA) skilled nursing facilities (SNFs) located in all nine (9) state regions, with 3,276 SNF staff members receiving

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

pressure ulcer prevention training impacting 9,160 residents (impact based on average daily census). On-site training was resumed following consultation with the Louisiana Survey and Certification Agency and after vaccination had begun for residents and medical personnel. Training scheduling depended on the local community and nursing home COVID-19 infection rates. According to pre- and post-training statistics, facilities receiving prevention of facility-acquired pressure ulcer training had an average decrease of 36% in facility-acquired pressure ulcers.

Project Title: Improving Oral Health Care Among Louisiana Nursing Home Residents

Unique Identifier: LA-0320-TMF-580

Project Duration: 2/1/2021 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $801,714.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Improving Oral Health Care Among Louisiana Nursing Home Residents* project aims to:

a) Provide 100 skilled nursing facilities (SNFs) with training to improve daily oral health to facilitate positive oral health outcomes in SNF residents

b) Provide SNF staff resources and education related to daily oral care (setting up, special needs adaptations) and oral care problems (identification, causes, and prevention). Key goal measurements for the project's success include:

- 93% of participating skilled nursing facilities complete baseline oral health activity assessments on selected residents;
- 75% of participating facilities' improvements in oral health post-program oral health assessment on selected residents;
- 90% of participating facilities' toolkit usage (i.e., website account creation and toolkit downloads)
- 85% of SNF staff improved knowledge, attitudes, and strategies learned based upon the pre- and post-training assessments;

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

- 100% of participating SNFs will receive train-the-trainer resources for onboarding new employees.

c) Improve daily resident oral hygiene and reduce acquired infection risk related to oral health.

d) Improve SNF staff oral care skills and knowledge. The training materials and resources will be accessible after the project ends.

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

Seventy-six skilled nursing facilities (SNFs) agreed to participate in the project; 62% provided baseline assessment data, and 44% completed post-assessment surveys. Post-assessment surveys reported an average improvement of 25% in daily oral hygiene care and related conditions among the surveyed residents. Ninety-nine percent (99%) of participating SNFs created a website account, and 87% of participating SNFs downloaded the toolkit and created a website account. Four separate pre- and post-training assessments measured the improvement in knowledge; the results are as follows:

- 95% of the participants in the 76 SNFs demonstrated improved knowledge and awareness of clinical complications due to poor oral health;
- 90% of participants in 73 SNFs demonstrated an improved knowledge of brushing techniques and positions;
- 99% of participants in 67 SNFs demonstrated an improved knowledge of appropriate techniques to use to reduce care-resistant behaviors;
- 67% of participants in 63 SNFs demonstrated an improved knowledge of addressing resident preferences in daily routine. Only nineteen (19) of the 63 SNFs were well-versed in resident daily routine preferences before completing training, scoring 100% on the pre- and post-assessment.
- Both the COVID-19 pandemic and Hurricane Ida significantly impacted participation efforts and staff availability in participating facilities. A post-project implementation plan included an on-demand option to facilitate online completion of the training courses via the *Smile Proud Louisiana (LA)* website. The plan assisted SNFs that were unable to complete 100% of the training due to

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

unforeseen circumstances. The website will remain available to all participants after the project and for onboarding new employees.

Project Title: Reducing Falls in Long-Term Care Facilities

Unique Identifier: LA-0221-LSUHSC-754

Project Duration: 7/1/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $1,382,110.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $299,736.71

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to:

a) Provide 125 skilled nursing facilities (SNFs) on-site fall prevention education to nursing facility staff to reduce the incidence of resident falls.

b) Implement fall-preventative measures and reduce the occurrence of falls; enhance staff understanding of systems and processes that need to be addressed to mitigate the fall risk of SNF residents. The project will measure the nursing home's success by record review of Minimum Data Set (MDS) reports, quality metrics, and self-reported quality improvement programs. The project will solicit feedback and collect data on practices and strategies adopted to reduce fall incidence rates.

c) Improve the quality of care provided to residents by reducing the risk of falls.

d) SNF staff

Funded Entity(ies):

Louisiana State University Health Sciences Center

Results of the Project:

The project trained 124 skilled nursing facilities (SNFs) in Louisiana, with 4,184 facility staff members in attendance. Training involved SNFs in all nine (9) state regions, including rural and underserved

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

communities. The final data analysis indicates a statistically significant post-training reduction in fall percentages of 2.78% and a computed reduction of 307 fewer falls in trained facilities.

Project Title: Prevent, Act, Report: The Nursing Home Abuse and Neglect Training Program

Unique Identifier: LA-0321-EQHA-761

Project Duration: 7/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: $601,881.85

Total Amount of CMP Funds Expended During CY 2023 for this Project: $61,665.04

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a two-year continuation project of LA-1219-EQH-493.

a) The project aims to reduce abuse and neglect in nursing homes by training healthcare workers using *PAR (Prevent, Act, Report)* educational modules, and to have more than 70% of Louisiana skilled nursing facilities (SNFs) utilize the *Prevent, Act, Report* e-learning program by completing the project.

b) Using online educational modules, educate nursing home staff about the signs and symptoms of abuse, steps to take, and timely reporting.

c) Reduce the incidence of resident abuse and neglect in nursing homes

d) SNF staff will increase awareness and knowledge about potential indicators, timely reporting, and appropriate steps to rectify harmful situations related to abuse.

Funded Entity(ies):

eQHealth AdviseWell, Inc.

Results of the Project:

The project achieved a combined attendance of 3,316 skilled nursing facility (SNF) staff attendees. The total number of attendees is a duplicate count of persons across both courses. The project achievements of

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

the 82 participating SNFs included 77% of SNFs completing both courses, and 23% of SNFs completing only one of the two courses offered. Of those in attendance, 68% "Strongly Agreed" the courses met expectations, with 72% "Strongly Agreeing" Course 2 was appropriate for their practice, and 68% "Strongly Agreed" Course 1 was appropriate for their practice. The intended audience for Course 1 (Modules 1-3) was frontline staff, and for Course 2 (Modules 1-6), nursing or administrative staff. Modules within the courses are as follows: *Overview of Abuse and Neglect, Signs of Abuse, Frontline Action and Reporting, Management Level Action and Reporting, Investigation, Regulations.*

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: LA-1221-PHC-892

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $417,461.49

Total Amount of CMP Funds Expended During CY 2023 for this Project: $115,884.16

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to:

a) Implement the *Eldergrow GARDEN* project in nine skilled nursing facilities (SNFs), bringing nature indoors for the SNF residents with mobile, indoor therapeutic sensory gardens and therapeutic horticulture training classes.

b) The project includes an indoor therapeutic sensory garden, facility staff training, bi-monthly horticultural classes led by professional trainers, and recommendations for additional engagement opportunities. It strives to reach an attainable goal of 80% physical and emotional engagement in the gardens by measuring the wellness categories of socialization, sensory stimulation, cognitive stimulation, motor skills, spatial awareness, and creative expression during each session.

c) Allow SNF residents to nurture life and feel a sense of purpose. They reduce boredom, isolation, and depression while engaging with the gardens. These indoor gardens are at standing height, allowing residents to enjoy themselves regardless of weather or mobility challenges.

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

d) Provide a positive program to support staff with a quality engagement activity for the SNF residents to enjoy.

Funded Entity(ies):

Paramount Healthcare Consultants (Eldergrow)

Results of the Project:

The project is an ongoing program, with a 119% increase in the number of participating residents since its inception. Currently, over 500 residents actively participate in this project. To date, the outcomes of this project have demonstrated the positive impact that therapeutic sensory gardens continue to have on residents of skilled nursing facilities (SNFs). Ninety-nine percent (99%) of the participating residents have achieved wellness and engagement goals set by the American Horticulture Therapy Association, which include creative expression, cognitive stimulation, motor skills development, sensory stimulation, socialization, and spatial awareness. One hundred percent (100%) of the participating residents have reported having attained, maintained, or both since participating in the gardening and horticultural activities, either individually or as part of a social group.

Project Title: It's Never Too Late (iN2L) Louisiana iNSIGHT Project

Unique Identifier: LA-1221-iNL-893

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $758,918.09

Total Amount of CMP Funds Expended During CY 2023 for this Project: $86,055.21

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to:

a) Improve the quality of life and decrease social isolation of skilled nursing facility (SNF) residents.

b) Enable SNFs to provide personalized life-enriching, re-engaging, and redirecting activities to residents by creating resident profiles for 80% of residents, obtaining quality of life (QOL) surveys for

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

20% of the residents, and utilizing engagement technology to increase resident involvement in activities by 20%.

c) Improve the quality of life, decrease social isolation among residents, offer an improved connection to family and friends, and increase participation in activities through technology.

d) Incorporating technology and resources into daily routines and activities will improve the quality of life for the residents involved.

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

This is an ongoing project. The overall average usage has increased by approximately 50% since the project began. One of the primary objectives is to enhance the quality of life (QOL) and reduce social isolation among residents. Comparing the baseline data and most recent quarterly statistics, progress towards these objectives is as follows: Conducting QOL surveys for 20% of the skilled nursing facility (SNF) population: 60% of participating SNFs have submitted surveys at or above 20% of their average census. Creating individual resident profiles for 80% of the SNF census: 53% of the participating SNFs have met the goal. Increase residents' participation in individualized and group activities using engagement technology by 20%: 2.06% increase in participation in residents' involvement.

Project Title: SNFClinic

Unique Identifier: LA-0222-LTCC-915

Project Duration: 10/1/2022 to 9/30/2025

Total Amount of CMP Funds Approved for this Project: $738,500.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $268,850.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an extension of OH-0909-SNF-14, *SNFClinic Project*. The project will:

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

a) Provide comprehensive training to staff in 25 skilled nursing facilities (SNFs) through a centralized technology-based system encompassing training, staff management, and resident care resources. Preference is given to (25) lower-star-rated SNFs.

b) The program aims to improve the quality of person-centered care overall by tracking 13 quality measures (QMs) (401, 406, 410, 419, 434, 451, 453, 471, 521, 522, 551, 552) from the Minimum Data Set (MDS) data and improvements in the overall health inspection scores via quarterly SNF data released by the Centers for Medicare and Medicaid (CMS).

c) Improves the quality of life and care for skilled nursing facility residents.

d) Provides staff and management resources.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

This is an active and ongoing project. As of December 2023, 64% of the participating facilities had achieved a 42% or greater overall improvement in quality measure (QM) performance. Thus far, metric results received for 17 of the 25 participating facilities indicate progress has been made in the recertification survey. Based on the number of deficiencies and their severity levels, a 53% decrease in the deficiency tag count and a 41% decrease in the health inspection score associated with substandard care were calculated.

Project Title: Cathy's Healing Harp

Unique Identifier: LA-0322-CHH-921

Project Duration: 4/1/2022 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: $136,864.16

Total Amount of CMP Funds Expended During CY 2023 for this Project: $64,764.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

The project is a 24-month continuation of the previously approved project, LA-0121-CHH-725, *Cathy's Healing Harp*, initially started in April 2021. This project will:

a) Provide live therapeutic music (LTM) at the bedside to individual nursing home residents in seven (7) skilled nursing facilities (SNFs), addressing the negative consequences of feelings of isolation and loneliness.

b) Provide one-on-one therapeutic harp sessions with residents and conduct evaluation surveys to assess the success of relieving anxiety, pain, and loneliness, while enhancing the ability to breathe, sleep, and experience a sense of happiness and contentment. The indicators of success are measured by:

- Approximately 500 residents per year receive LTM sessions.
- The music practitioner completes the resident log, which reports on observed and verbal responses from each resident.
- Completing the resident survey provides responses regarding the effect on quality of care and quality of life following the LTM session.
- Completion of quarterly surveys by facility staff to determine whether the therapeutic music sessions elicit desired results for the referred residents.

c) Providing therapeutic harp sessions as a psychosocial intervention improves the quality of life and well-being by providing relief from anxiety and pain.

d) The project focuses on those residents who are bed-bound, unable to attend group activities, and do not receive regular visitors.

Funded Entity(ies):

Catherine R. Anderson

Results of the Project:

The project ended in March 2024. Throughout the project, a total of 4,263 live therapeutic harp music (LTHM) sessions were delivered to 2,019 residents in the seven participating nursing facilities. Resident logs completed after each session reflected that 82% verbally requested a return visit, and 18% could not respond due to being asleep or experiencing cognitive or verbal limitations. Less than 1% of residents chose not to have a future session. Based on the number of residents and skilled nursing facility (SNF) staff

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

satisfaction surveys, 92% reported satisfaction with LTHM sessions and observed an improved quality of life (QOL) for residents. Facility staff and residents praised the program, citing mood enhancement, calming influences, increased social interaction, memory therapy, and comfort for those residents receiving palliative care in the SNF. Many expressed gratitude for the opportunity to experience *Cathy's Healing Harp* program.

Project Title: Eversound Resident Engagement and Interaction Project

Unique Identifier: LA-0722-EVER-986

Project Duration: 1/1/2023 to 12/31/2025

Total Amount of CMP Funds Approved for this Project: $514,093.33

Total Amount of CMP Funds Expended During CY 2023 for this Project: $370,337.82

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is designed to:

a) Help offset social isolation in (19) skilled nursing facilities (SNFs) during COVID-19 precautionary distancing, enabling residents to stay engaged while being safely apart by delivering sounds directly and without distraction into the ears of those with hearing deficiencies or who lack focus due to dementia. *Eversound* is an engagement modality that eases the consequences of hearing impairment.

b) To increase residents' engagement in group and one-on-one activities and improve the quality of life of all the participating communities by reducing social isolation and decreasing the impact of hearing and sensory processing impairment on well-being.
The measurements of success include:

- Increase the *Eversound* amplification system usage from once to three times per week by mid-project.
- By offering and using Eversound, increase accessibility for 1:1 interactions (e.g., family visits, therapy appointments, care planning sessions, and telehealth visits) for hard-of-hearing residents.

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

- Increase resident-reported or observed quality of life indicators by 20% by the completion of the project.
- SNF staff will conduct the quarterly survey with 10% of the average daily census for that quarter, providing at least five survey responses per quarter on questions regarding resident engagement and sentiment towards Eversound as an engagement tool.

c) Enhance auditory health by providing an accessibility tool to mitigate the effects of social isolation and foster engagement with the care team, fellow residents, and family members.

d) Benefits include providing staff with an accessible intervention that can support residents experiencing hearing loss or psychosocial distress and offer overall quality of life improvement for residents.

Funded Entity(ies):

TouchTown, Inc., formerly known as Headphone Events Inc. (dba Eversound)

Results of the Project:

The project is ongoing in 19 skilled nursing facilities (SNFs). To date, the project has made the following achievements:

- 30% of residents surveyed utilized the equipment four (4) or more times per week.
- 49% of residents expressed that it has increased their engagement in activities, 1:1 staff interactions, group and individual activities, and visiting with family and friends.
- According to SNF staff quarterly surveys, 94% of respondents agree that the project has improved residents' quality of life and their ability to engage in group and 1:1 activities.

Project Title: Facility Emergency Preparedness Solution

Unique Identifier: LA-1022-LDH-1028

Project Duration: 11/1/2023 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: $53,418.20

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to:

a) Modernize current procedures while maintaining compliance with State law by transforming the design of its current Facilities Emergency Preparedness Survey Plan into an electronic, all-encompassing solution to be used by all nursing homes in the State of Louisiana to report required Emergency Preparedness Plans. In addition, the proposed solution would capture any changes to the facility's status before, during, and after disaster events.

b) Serve as data analytics services that can meet the ever-changing programmatic needs for insights into these Emergency Preparedness Plans and possible quick solutions to evolving emergent situations. Accomplishing development, testing, and training milestones to streamline SNF emergency preparedness efforts. Measurement and evaluation of this project will be conducted by a skilled nursing facility (SNF) satisfaction survey meeting the following metrics:

- 90% of SNF satisfaction ratings are “Good” for simplification in the submission process of SNF emergency preparedness plans.
- 90% of nursing facilities will report a reduced time in submission as compared to the current system.
- 100% of nursing homes are trained and can use the online system.

c) Ensure the health and safety of residents in several ways by allowing for early recognition and allocation of resources, facilitating real-time communication, and accurately locating residents to identify their needs and respond accordingly.

d) Family members, the Louisiana Department of Health (LDH), SNF staff, and other state agencies will participate in piloting the solution before implementation.

Funded Entity(ies):

Louisiana Department of Health, Health Standards Section

Results of the Project:

This is an ongoing project. Phase 1 began in November 2023 and is scheduled to run until June 2024; however, a completion date as early as April is anticipated. The contractor has specified that at least 50%

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

of this phase is currently done. Phase 1 includes developing and expanding user-friendly and effective document management features to upload, store, and securely retain various file types. Additional results and outcomes are pending.

Project Title: Furry Friends Project

Unique Identifier: LA-1122-AIN-1034

Project Duration: 5/1/2023 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: $455,079.86

Total Amount of CMP Funds Expended During CY 2023 for this Project: $385,228.19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

a) Enrich the lives of skilled nursing facility (SNF) residents, providing a practical alternative to traditional pet therapy. Such benefits include non-pharmacological interventions for distressed residents, a sense of comfort that encourages better interactions, and fosters a sense of joy and well-being while providing respectful, person-centered, and individualized care for those who have benefited from lifelong interactions with pets, such as dogs and cats.

b) By working with care staff in the 51 participating communities, the quality of life of residents with dementia will be improved by 20%, and the incidence of depressive symptoms will be reduced by 20%. Nursing home staff will complete a Resident Mood/Quality of Life Assessment survey to measure outcomes.

c) Provide residents with a sense of fulfillment and comfort, increasing social interactions, spontaneous conversations, attention to activities, and interest in being more involved with their surroundings. For many residents, brushing, petting, and talking to their pup or cat restores a sense of purpose and self-worth, which are important factors in reducing anxiety and depression. Interactions with pets can also elevate mood and provide relaxation. Improve well-being and reduce anxiety and distressed resident behaviors by using an alternative to pet therapy, without the safety concerns and difficulties associated with keeping a live animal on site.

d) SNF staff.

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2023: $34,571.98

LA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

LA Active CMP Funded Projects in CY 2023: 11

Funded Entity(ies):

Ageless Innovation

Results of the Project:

The project is active and ongoing. Each of the 51 participating skilled nursing facilities (SNFs) has received pets, and training has been completed. The SNF residents have adopted 1,220 pet dogs and 1,005 pet cats. However, six (6) months or less of data metrics have been received since project training was provided and the pets were delivered.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NM CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NM Active CMP Funded Projects in CY 2023: 5

Project Title: Employee Retention and Quality Improvement

Unique Identifier: NM-0719-PIVC-365

Project Duration: 3/22/2019 to 3/30/2023

Total Amount of CMP Funds Approved for this Project: $37,222.98

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Employee Retention and Quality Improvement* program will support Santa Fe Care Center and Casa Rael by providing targeted and comprehensive support to help the facility meet the needs of all resident and stakeholder groups, thereby delivering exceptional care. The program will focus on administrators, the management team, and direct caregiving and nursing staff regarding methods and procedures designed to achieve the intended outcomes related to resident life and well-being. The results of this program will be staff retention, employee job satisfaction, improved quality of care provided by these nursing home employees, improved quality of life for all residents of Santa Fe Care Center and Casa Rael, as well as increased stakeholder (community resources, resident family, administrator, management company) involvement. The program will focus on administrators, the management team, and direct caregiving and nursing staff, providing methods and procedures to improve employee relations and communication skills, enabling staff to collaborate effectively. Pivotal Consulting will assist the Administrator and management team in developing and rolling out the facility's QAPI (Quality Assurance Performance Improvement) plan and work with the governing body to ensure this plan includes retaining and training quality caregiving staff in ways that improve the quality of care they deliver.

Funded Entity(ies):

Pivotal Consulting

Results of the Project:

The project was approved on May 13, 2021. Initially approved for Santa Fe Care, the grant was subsequently transferred to Casa Rael due to a change in administration at Santa Fe Care. The remaining ten months of the grant were implemented at Casa Rael. The *Employee Retention and Quality Improvement* program executed the whole program over the two sites under one (same) Administrator and ten months working with the leadership team at Casa Real to retain and train quality caregiving staff in

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NM CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NM Active CMP Funded Projects in CY 2023: 5

ways that improved the quality of care the staff deliver to residents, improved employee' relations and communication skills so that all staff can collaborate in providing quality of life experiences to residents and quality of life perceived by resident's families. Genesis Management agreed to allow Pivotal Consulting to work only with staff for employee retention. Resident satisfaction was not a part of the project at Casa Real. The residents' satisfaction with improving the quality of care and quality of life, as well as increasing stakeholder involvement, was not accessible. The *Employee Retention and Quality Improvement* program assisted the Administrator and Director of Nursing in recruiting new staff members and training existing staff. One-on-one sessions, learning circles, and team-building exercises were conducted to assess staff needs and develop skills to become the residents' best and most suitable caregivers. Administrative staff demonstrated a passion for caring, a commitment to residents and their families, and a willingness to acquire the necessary skills to provide the best care. The project created an environment of effectiveness, trust, and team collaboration, allowing staff retention, employee job satisfaction, and improved quality of care for these nursing home employees. Staff retention at the project's conclusion was 83%. Employee job satisfaction was not measured because the facility's parent company did not share or provide the results of the internal employee satisfaction surveys.

Project Title: HealthCare Interactives, Inc.'s CARES Online Dementia Training

Unique Identifier: NM-0321-LCHS-757

Project Duration: 6/15/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $5,999.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

HealthCare Interactives, Inc.'s CARES Online Dementia Training is for nurses' aides and other staff. The training incorporates evidence-based strategies from the Alzheimer's Association and six area modules: Dementia Basics, Dementia Advanced Care, Dementia-Related Behavior, Activities of Daily Living, End-of-Life *Dementia Care*, and *Dementia Care for Families*. The training is approximately 33 hours. The project will benefit nursing home residents by equipping all staff with greater skills and knowledge about dementia, thereby fostering a deeper understanding of the condition. The training will enable staff to provide more person-centered care to residents, thereby enhancing their quality of life. The project aims to reduce the

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NM CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NM Active CMP Funded Projects in CY 2023: 5

use of antipsychotic drugs by 10% over the next three years and increase staff satisfaction and retention by improving their understanding of dementia.

Funded Entity(ies):

Northgate Unit of Lakeview Christian Home of the Southwest, Inc

Results of the Project:

The *CARES Online Dementia Training* project has had barriers. The administration has changed at the facility. As of November 2022, 80% of the facility's staff had completed the training; however, a change in staffing has occurred, and the new administration and staff have yet to complete the training. The goal of reducing the use of antipsychotic drugs by 10% over the next three years has not been measured. The new administration is aware of the project and has been trying to utilize the online training for new staff.

Project Title: Interactive Support for Dementia and Other Cognitive Challenges in the Long-Term Care Setting

Unique Identifier: NM-0321-SRV-758

Project Duration: 1/30/2022 to 1/30/2023

Total Amount of CMP Funds Approved for this Project: $76,013.10

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Suites Rio Vista (Suites) is a 136-bed facility with about 59% of the community members diagnosed with dementia or other cognitive impairments. The project will concentrate on the recreational engagement of dementia and other cognitively impaired residents by increasing activity participation and decreasing residents' sense of boredom, self-isolation, and feelings of depression. The facility will have two tables in various locations, allowing multiple groups or individuals to use the programming simultaneously without disturbing other residents who want to participate in a different activity.

Funded Entity(ies):

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NM CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NM Active CMP Funded Projects in CY 2023: 5

The Suites Rio Vista

Results of the Project:

The Interactive Support for Dementia and Other Cognitive Challenges in the Long-Term Care Setting project provided two Ideum 65" Platform II touch tables with integrated computers. The core platform stimulated interactive activities with a digital multitouch screen. Given that the project presented something new and outside the residents' experience, basic memory activities were programmed rather than asking residents what they wished, as initially planned. The game was tested but subsequently deleted, as it did not serve its intended purpose—the original design considered using the table for one, two, or four simultaneous users. The programming for that proved difficult and would have required much rebooting to change between the options, so the decision was made to leave the giant screen divided into four possible simultaneous games. The level of residents' participation was not determined. Residents seem to prefer either easy or hard levels, with fewer choosing the medium level of programming. A survey was conducted among residents (seven out of 10 respondents), and 83% of respondents reported enjoying the tables. 50% of respondents reported that they came out of their rooms more because of the tables. Twenty percent of residents stated they had increased their socialization, and thirty percent of the respondents indicated that their socialization remained the same. Since this project presented something new and not in the residents' experience, basic memory activities were programmed rather than asking residents what they wished, as initially planned. The game was tested but did not serve its intended purpose and was subsequently deleted. The original design had considered using the table for 1, 2, or 4 simultaneous users. The programming for that proved difficult and would have required much rebooting to change between the options, so the decision was made to leave the giant screen divided into four possible simultaneous games. The results indicate fairly even use of the options, with a notable favorite for word search on the easy level. Residents prefer either easy or hard levels, with fewer opting for the medium level. No resident identifier is captured, so the number of residents who used the tables can't be reported. The facility had a depression score of 1.4%, which is slightly improved compared to the state score of 3.0% and a higher federal score of 8.5%. The facility observed that residents with severe dementia do not have the attention span to attempt to use the tables, even with help. However, residents with milder cognitive gaps have been seen to enjoy using the tables. Residents from the long-term care and skilled nursing wing had access to and used the tables.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NM CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NM Active CMP Funded Projects in CY 2023: 5

Project Title: New Mexico's Wound Care Excellence Program for Skilled Nursing

Unique Identifier: NM-0421-VWPM-765

Project Duration: 9/1/2021 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: $39,978.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $6,332.89

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *New Mexico Wound Care Excellence Program for Skilled Nursing Facilities* is specifically designed for nurses in skilled nursing facilities to improve the care they deliver, increase their educational level, and close the knowledge gap in wound care across the State of New Mexico. The *New Mexico Wound Care Excellence Program* will address the high prevalence and expense of chronic wounds in skilled nursing facilities and close the knowledge gap related to wound care. The program consists of an online educational component comprising 11 courses, downloadable study guides, course quizzes, and a final exam, which must be passed to earn the certificate. The program aims to train and certify 37 nurses in the critical areas of wound care. Patients, families, nursing facilities, and payers will benefit immediately, as comprehensive education is expected to improve the quality of care. The program's success is measured by the number of certified nurses who complete the course and are awarded a certificate.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC

Results of the Project:

The *New Mexico Wound Care Excellence Program* provided 37 scholarships to nurses working in skilled nursing facilities over a 12-month period. The program launched on September 1, 2021. The program launched on September 1, 2021, when Vohra Wound Physicians Management, LLC created a custom portal and website. Upon completing the website, registration became available, and the nursing clinical staff began accessing the clinical modules. Due to the award of only 19 scholarships, the project was granted a one-year extension. Nineteen registered for the project, seven nurses completed the course, and 12 accounts were inactive (let the course lapse). Ninety-five percent of the registrants were female, and five percent were male. Furthermore, eight nurses, or 42% of the registrants, held an associate degree, and six, or 32% of the nurses, held a bachelor's degree or higher. The remaining nurses (five or 26%) have a

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NM CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NM Active CMP Funded Projects in CY 2023: 5

vocational qualification. The 19 registrations reached six nursing facilities. Additionally, the program reached certified nurses in four counties, of which 16 nurses, or 84%, reside in Bernalillo and San Juan Counties. On average, it took participants 76 days to complete the course after registering. The program could impact the quality of care for facility residents when a nurse undergoes training and earns their certification in wound care. Despite the low registration numbers and the fewer scholarships awarded than desired, it was an invaluable learning experience, and positive feedback was received from nurses and their respective facilities. Many participants expressed how they enjoyed the course and gained valuable and deeper insight into wound care management.

Project Title: Workforce Solutions

Unique Identifier: NM-1022-NMHC-1029

Project Duration: 1/1/2023 to 12/30/2025

Total Amount of CMP Funds Approved for this Project: $431,084.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $143,694.80

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Workforce Solutions* project provides funding to collaborate with facilities on implementing ideas and best practices designed to retain experienced individuals. These efforts aim to identify specific challenges and help develop solutions to the staffing crisis across New Mexico. The project goals for each facility are to decrease turnover in front-line staff by 10% each year of the program. Increase staff by 10% annually during the program to help facilities reach optimal levels. The project aims to decrease survey citations related to staffing by 10% annually during the program. The project's performance will be measured through quarterly follow-ups with all participating facilities. New Mexico Health Care Association (NMHCA) staff will monitor the turnover of new hires and seek information on reactions to changes in incentives offered. After two full quarters of implementing ideas, facilities that are not on track to meet the three measurable goals will participate in a one-on-one analysis of their efforts, and different approaches will be applied. After year three, NMHCA will provide all facilities with a general written report highlighting the most successful methods of retention, as well as a report that discusses both successful and unsuccessful efforts in their facilities. Nursing home residents will benefit from the Workforce grant, as it focuses on both the recruitment and retention of long-term caregivers, leading to a more stable workforce that will result in improved quality of care and resident quality of life.

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NM CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NM Active CMP Funded Projects in CY 2023: 5

Funded Entity(ies):

New Mexico Health Care Association

Results of the Project:

During the fourth quarter of 2024, the New Mexico Health Care Association (NMHCA) conducted four site visits. Visits were planned but were canceled due to COVID-19 outbreaks. There was also one-on-one outreach to facilities with new administrators, sharing information with them, as well as discussions about revisiting the environment. NMHCA provided multiple training opportunities at the annual convention. NMHCAA spoke with staff members from various departments at New Mexico nursing facilities. These staff members were chosen randomly as they went through their normal shift duties. The goal of the interviews was to provide an opportunity for staff to provide honest feedback without fear of judgment or retaliation. Questions were designed to elicit a conversation about their experiences with coworkers and supervisors, as well as their feelings about the level of appreciation they and others received. Specific questions on preferred benefits and recognition were asked. Pre-interview questions were sent to the facilities on specific benefits and pay rates for various departments, and information was reviewed. Most facilities visited reported offering a full spectrum of benefits, including health, dental, short-term disability insurance, retirement plans, and education reimbursement. Some of the more common issues in facilities included communication problems, deficiencies in onboarding new staff, and a lack of teamwork across various departments. The direct care staff turnover rates for the facilities visited in the fourth quarter,

- Bear Canyon: 56.6
- Fiesta Park: 38.1
- Las Palomas: 69.1
- La Vida Buena: CMS data shows “unavailable,” but the estimate at the facility was 89.5.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2023: $118,007.26

OK CMP Funds Expended for Emergency Uses in CY 2023: $0.00

OK Active CMP Funded Projects in CY 2023: 1

Project Title: Oklahoma (OK) Senior Smiles Project

Unique Identifier: OK-1219-OSDH-489

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $1,035,141.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $124,549.43

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The program aims to equip nursing home staff with the knowledge and tools necessary to enhance resident oral health, overall well-being, and quality of life. Program objectives include:

a) Educate nursing home (NH) staff and residents about the connection between overall health and oral health to improve oral care.

b) Develop an oral health toolkit, provide two oral health training sessions to NH staff, conduct ten in-mouth basic screening surveys on ten participating facility residents, and disseminate oral health materials to the public.

c) Improve oral health, reduce pain, reduce depressive symptoms, minimize weight loss, and encourage residents to take an active role in their oral health.

d) The targeted audience beyond nursing home residents is families, caregivers, certified nursing assistants, and the public.

Funded Entity(ies):

The Oklahoma State Department of Health (OSDH) - Dental Department

Results of the Project:

The *Oklahoma Senior Smiles* Advisory Group (OKSSAG) met quarterly. The advisory group discussed the project's strengths, weaknesses, opportunities, and threats at each quarterly meeting. Some outcomes included forging a partnership with Variety Care Mobile Dental Clinic, which will provide statewide dental care, including tooth extractions, cleanings, and x-rays, in the future. Additionally, the *Oklahoma Senior Smiles (OKSS)* project partnered with D-Dent to provide resources for long-term care residents to get free or reduced-cost dentures. Most of the barriers faced by the *OKSS* project included COVID-19 restrictions,

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2023: $118,007.26

OK CMP Funds Expended for Emergency Uses in CY 2023: $0.00

OK Active CMP Funded Projects in CY 2023: 1

rescheduling dental training and screenings, and high administrative turnover rates in the homes. Despite these barriers, the *OKSS* successfully reached 55 out of the 100 targeted new facilities in Oklahoma over a three-year period.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Project Title: Direct Patient Care and Facility Education in Nursing Homes

Unique Identifier: TX-0219-UTHSA-234

Project Duration: 8/1/2019 to 12/15/2023

Total Amount of CMP Funds Approved for this Project: $5,719,442.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The School of Dentistry at the University of Texas (UT) Health San Antonio project is a direct patient care and facility education dental care project in local nursing homes. The project will involve care and education by students, dental residents, staff, and faculty from the University of Texas. The project includes purchasing two mobile dental units, along with the necessary transportation and portable dental equipment, which can be quickly moved and set up at nursing homes across multiple care sites in Central and South Texas. Nursing homes will enroll in the program with all necessary agreements and approvals for care delivery as required by the State of Texas. The School of Dentistry will also ensure good relations with existing oral health providers at local nursing homes to avoid displacing or unfairly competing with them.

Funded Entity(ies):

The University of Texas Health - San Antonio

Results of the Project:

The *Direct Patient Care (DPC)* program team completed 3,066 patient encounters and coded for more than 8,134 dental procedures at 35 nursing homes throughout San Antonio and surrounding areas. Oral health services provided include emergency dental extractions, treatment for dental abscess (tooth infection), treatment of dental caries, dental impressions and the delivery of new dentures, refitting of dentures, deep cleaning of teeth and gums (i.e., full mouth debridement and scaling and root planning), toothbrushing, preventive services, and many more dental procedures. Due to the impacts of the COVID-19 pandemic, the project was granted a no-cost extension through 12/15/2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Project Title: SNFClinic Project

Unique Identifier: TX-0220-LTC-577

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $738,750.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $118,750.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Over the course of three years, the project implemented the *SNFClinic* electronic learning management system (eLMS) in 25 skilled nursing facilities. *SNFClinic* will assist each facility in developing systems to demonstrate better pathways that contribute to improved resident satisfaction and outcomes, benefiting both residents and the facility through evidence-based educational training to enhance care delivery for residents. To help accomplish this goal, *SNFClinic* contains the following:

- Basic, Intermediate, and Advanced Nursing Skills
- In-Service Training
- "What If?" Checklists
- Policies and Procedures Developed by Industry Leaders
- F-Tag Training and CMS Form 2567 Plan of Correction Database
- Training Progress Reports
- Message Center and Updates
- Assessments Database
- PointClickCare Training Database
- Care Plan Library
- Diseases and Conditions Database

Funded Entity(ies):

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Long Term Care Consultants, LLC

Results of the Project:

During the project, 25 Texas nursing home facilities were enrolled in the *SNFClinic* electronic learning management system (eLMS) over 36 months. Certain facilities were removed and replaced throughout the project due to non-participation. As a result, 35 facilities participated in the project for an appreciable period. The data shows that nearly half (16 of 35, or 46%) of participating facilities improved their CMS overall star rating during the project. The average overall star rating increase was 1.5 stars. The data also shows that facilities experienced greater benefits the longer they used *SNFClinic*. The average time to completion for facilities that improved their CMS overall star rating was 20 months.

Project Title: Rekovo for Improved Balance Function Project

Unique Identifier: TX-0420-REK-597

Project Duration: 9/15/2020 to 9/14/2023

Total Amount of CMP Funds Approved for this Project: $132,152.70

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement the Rekovo rehabilitation system in five facilities and train nursing home staff on its use and tracking. The Rekovo system is a combination sensor, screen, and HIPAA (Health Insurance Portability and Accountability Act) compliant software program that allows residents to engage in care. The Rekovo system will supplement current physical therapy by introducing an additional level of interactivity to therapy sessions. The Rekovo system has been shown to improve resident outcomes. It is likely to improve the overall quality of care for residents by helping to reduce the rate of falls and rehospitalizations.

Funded Entity(ies):

Rekovo, LLC

Results of the Project:

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Overall, Rekovo has maintained positive outcomes in reducing fall risk. Two tests are used as a standard measure to determine a resident's overall balance and fall risk before treatment, and then tested again afterward to measure the overall effectiveness of therapy. Rekovo's primary goal is to enhance balance, muscle strength, and endurance during physical activities, and this improvement is evident in the Tinetti test scores and a reduction in falls across the facilities.

Project Title: Senior Connect

Unique Identifier: TX-0420-MM-607

Project Duration: 10/15/2020 to 10/14/2023

Total Amount of CMP Funds Approved for this Project: $84,186.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Morningside Ministries seeks funding to provide It's Never Too Late (iN2L) programming in two facilities. With the implementation of the iN2L program, the two Morningside facilities can provide personalized life-enriching, re-engaging, and redirecting activities. The iN2L system will provide fun and stimulating activities to engage Morningside Ministries nursing home residents, regardless of their physical and cognitive abilities. This technology will provide an effective and fun way for residents living with dementia to "rekindle the spark within." Residents and staff will easily access a vast and continually updated library of senior content, covering Wellness, Lifelong Learning, Entertainment, Reminiscence, Therapy, Life Story, Brain Training, and CMS information.

Funded Entity(ies):

Morningside Ministries

Results of the Project:

For many residents, It's Never Too Late (iN2L) was the first time they had seen or used interactive technology. Residents soon discovered that they could successfully use it and that it was entertaining.

The usage of the iN2L system evidences the success of the project:

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

- Total Hours Used - 4,201.8 hours.
- Average Daily Usage (ADU) – 4.6 hours.
- Average Daily Usage per Device (four iN2L devices available) – 1.04 hours.

Project Title: Honoring the Past Initiative Project

Unique Identifier: TX-0420-SOC-608

Project Duration: 11/1/2020 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: $59,137.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant seeks to provide its residents with the It's Never Too Late (iN2L) technology. iN2L offers residents a variety of activities designed to enhance resident engagement. Being a rural community, the facility is limited in the activities it can offer, compared to those available in more urban areas. With the iN2L, SOC will be able to provide more meaningful activities that will cater to a wide variety of interests accessible through the iN2L System. Engagement technology can provide older adults with the tools to help reduce the complications from chronic disorders and consequently slow their physical and cognitive decline, leading to fewer office visits and hospitalizations and significant healthcare cost savings.

Funded Entity(ies):

Shinnery Oaks Community

Results of the Project:

Shinnery Oaks Community never implemented the project. No CMP funds were expended on the project.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Project Title: Austin Memory Care at Retirement and Nursing Center

Unique Identifier: TX-0520-RNC-612

Project Duration: 11/1/2020 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: $67,572.31

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Retirement and Nursing Center requests funding to train and certify two contracted staff as Certified Alzheimer's Disease and Dementia Care Trainers (CADDCT) for the new memory care wing. The project will provide training to direct care staff in the facility's new memory care unit and purchase dementia toolkits and other memory care-related items. This project is expected to enhance the' quality of care and life for memory care residents.

Funded Entity(ies):

Retirement and Nursing Center Austin

Results of the Project:

The applicant never implemented the project. No CMP funds were expended.

Project Title: Implementation of It's Never Too Late: iN2L Project

Unique Identifier: TX-0520-WPL-616

Project Duration: 11/1/2020 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: $84,107.11

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

The skilled nursing facility seeks to provide its residents with an It's Never Too Late (iN2L) system. iN2L offers residents a range of applications for recreation, social engagement, and memory care activities. The applicant aims to enhance the quality of life for residents.

Funded Entity(ies):

Wisteria Place Living

Results of the Project:

Wisteria Place Living never implemented the project. No CMP funds were expended on the project.

Project Title: Enrichment for All Project

Unique Identifier: TX-0520-CHE-617

Project Duration: 10/15/2020 to 10/14/2023

Total Amount of CMP Funds Approved for this Project: $126,602.94

Total Amount of CMP Funds Expended During CY 2023 for this Project: $19,286.48

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to purchase and install an It's Never Too Late (iN2L) system within two of its facilities. iN2L offers residents a range of applications for recreation, social engagement, and memory care activities. With the implementation of the iN2L Program, applicants can provide personalized, life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants.

Funded Entity(ies):

Capstone Healthcare Estates at Veterans Memorial (Formerly Grace VM Holdings Group LP dba Grace Care Center at Veterans Memorial)

Results of the Project:

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Activity Directors have collected anonymous baseline Quality of Life surveys from 20% of residents at Capstone Healthcare Estates at Veterans Memorial and Capstone Healthcare Estates on Orem. The goals of the project are to:

- Improve or maintain ADL function.
- Increase resident engagement in scheduled recreation and rehabilitative groups.
- Improve residents' quality of life by enriching restorative care intervention.

During the project, the facility identified areas that required further attention. These include the percentage of long-stay residents whose need for help with daily activities increased, the percentage of long-stay residents whose ability to move independently worsened, and the percentage of short-stay residents who made improvements in function that stayed about the same. While no significant improvements were realized during this project, the applicant is committed to addressing these issues in future work.

Project Title: Resident Engagement and Calming Technology – REACT Project

Unique Identifier: TX-1021-MRC-865

Project Duration: 2/1/2022 to 1/31/2025

Total Amount of CMP Funds Approved for this Project: $45,202.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $6,220.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to ensure residents enjoy a comfortable setting rich with activities and sensory stimulation. This program will further enhance the environment for Mirador residents through technology offered by It's Never Too Late (iN2L). iN2L allows residents with dementia or other chronic or temporary medical conditions to stay engaged and connected through thousands of computer-based experiences and life-enriching activities. Additionally, the system can be used in rehabilitation and ongoing restorative programs designed to increase residents' ability to provide for themselves and function as independently as possible.

Funded Entity(ies):

MRC Senior Living Corpus Christi dba MRC Mirador

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Results of the Project:

- Outcome #1: To improve residents' quality of life and satisfaction. Indicators include 12-month averages on the following metrics from WeCare Connect Resident Satisfaction Surveys:
  - Overall Resident Satisfaction = 83 with a peer benchmark of 81 (Pre-project value 89).
  - Satisfaction with Life Enrichment Services = 100 with a peer benchmark of 93 (Pre-project value 100).
- Outcome #2: To support resident improvements during rehabilitation therapy and restorative programs. It is measured using information from the quality measures reported on the CMS Nursing Home Compare website.
  - The percentage of long-stay residents needing increased ADL (activities of daily living) help = 19.6%, with the Texas average of 16.9% (Pre-project value 24.2% - lower is better).
  - The improvement in mobility for short-stay residents is 70.5%, compared to the Texas average of 69.2% (Pre-project value 81.4%, higher is better).

Project Title: Culture Transformation through The Eden Alternative Training

Unique Identifier: TX-1121-MRC-869

Project Duration: 1/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $61,755.64

Total Amount of CMP Funds Expended During CY 2023 for this Project: $22,555.24

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The keystone of the proposed project is a comprehensive educational experience developed by The Eden Alternative® entitled *Certified Eden Associate Training*. The three-day training provides practical tools, resources, and inspiration that empower nursing home employees to initiate an effective and sustainable culture change journey based on person-directed practices in their communities. Methodist Retirement Community (MRC) will partner with The Eden Alternative to provide person-directed care training that promotes hope and well-being, reduces harmful drug use, enhances employee retention, drives positive change, and improves performance outcomes. This project aims to empower skilled nursing facility staff by

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

equipping them with the knowledge, tools, and skills necessary to create and sustain a person-centered culture of care.

Funded Entity(ies):

Methodist Retirement Communities (MRC)

Results of the Project:

- OUTCOME #1: Following the initial training, participants will exhibit a positive shift of at least 5% in their overall perceptions of and approaches to care, person-directed. The average growth for participants in all four training sessions, from pre-test to post-test, was 13.6%.
- OUTCOME #2: Six months after the initial training, participants will maintain at least a 5% positive shift toward person-directed perceptions of and approaches to care and a 5% increase in daily application of these approaches. The average growth for participants in all four trainings, pre- to 6-month post-test, was 12.8%.
- OUTCOME #3: In the final quarter of the grant period, resident/family overall satisfaction will improve by at least 5% over the quarter immediately preceding the initial training. The baseline resident satisfaction score in the SNFs of the six participating MRC communities from October through December 2021 (the quarter just before the project start date) was 94. The same score from April 2023 was 81, combined for all participating communities.

Project Title: iN2L (It's Never Too Late)

Unique Identifier: TX-1121-SLP-872

Project Duration: 2/15/2022 to 2/14/2025

Total Amount of CMP Funds Approved for this Project: $1,361,398.18

Total Amount of CMP Funds Expended During CY 2023 for this Project: $176,440.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

The project's goal is to improve care and quality of life for all residents through engagement in physical and cognitive exercise using the It's Never Too Late (iN2L) programs to reduce declines in activities of daily living (ADLs) and decrease the prevalence of depression and psychotropic medication use.

Funded Entity(ies):

SLP Operations LLC

Results of the Project:

The project used the following Minimum Data Set (MDS) quality measures (QM) to assess its success: (Long Stay) Help with activities of daily living (ADLs) in quarter three (Q3) 2023 (SLP Operations)-All centers average) shows an increase of 17%. This is higher than the state average of 15% and the national average of 15%. The QM (Long Stay): The percentage of patients who received antipsychotic medication decreased to 9%. This is lower than the state average of 10% and the national average of 15%.

Project Title: Snoezelen Room

Unique Identifier: TX-1121-NXH-880

Project Duration: 2/1/2022 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: $70,756.74

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Snoezelen Room* project aims to enhance the quality of life for residents. It is the goal of t*he Snoezelen Room* to reduce the use of antipsychotic medications, reduce anxiety, and reduce behavior issues. Additionally, it will provide a quiet, serene, and stimulating environment for the dementia population, thereby enhancing their quality of life.

Funded Entity(ies):

Nexion Health

Results of the Project:

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

January 2023: All initial residents have improved their metrics, and feedback from residents, staff, and visitors has been overwhelmingly positive. Five successful gradual dose reductions were completed in tandem with the *Snoezelen Room* for behavioral interventions, and three residents in the expanded sample size have seen a 56% reduction in falls compared to the baseline three months prior.

Project Title: Improving Culture and Quality of Care Through Virtual Intelligence

Unique Identifier: TX-1221-LMG-889

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: $128,342.30

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

It's Never Too Late (iN2L) applications and games will increase residents' opportunities for education and lifelong learning, decrease intergenerational and cultural gaps, and strengthen resident and community connections. The therapeutic aspects of iN2L will facilitate longer, more thorough, and interesting treatment sessions for all therapy disciplines. The iN2L's Resident Profile Pages will provide personalized portals, including preferred activity content and a library of photos and text messages from family and friends. Personalized activity programming through iN2L will empower residents to take ownership of their social interests and remain better connected to the community.

Funded Entity(ies):

Legacy Management Group (Bryan OpCo and Cameron OpCo) dba Legacy Nursing and Rehabilitation

Results of the Project:

The first expected outcome, a 50% improvement in resident satisfaction, will be measured by assessing resident satisfaction before the project begins to establish the baseline, as well as during and after the project. The second expected outcome is a 25% increase in residents' time using the program, getting out of their rooms, participating in more programs, and socializing. This increase in engagement is a promising sign of the project's success. They will measure this by polling the number of residents who use the facility's social, therapy, and activity programs before and after the project. The iN2L software package is

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

used daily in the facilities to enhance therapy activities, social activities, and meal times. Residents from each facility were asked about their emotional status, time spent in activities, community interactions, and feelings of connection. Forty-three percent (43%) of residents felt full of pep in the past month; 65% responded that they have been able to find joy in the nursing home; 65% answered that they feel calm all of the time; 65% responded that they feel rested and relaxed; 79% answered that they rarely feel disinterested; 65% rarely feel restless or fidgety; 50% responded that they rarely feel sad; 57% participate in daily activities; 63% participate in one on one activities daily; and 72% participate in social activities daily. Eighty percent (80%) felt connected to families, staff, and other residents at the homes. With the positive trend in data, residents are more satisfied with their community and the array of activities offered at the facility. The census has grown considerably since the beginning of this project, which is often a direct correlation to resident happiness and satisfaction. The iN2L software package is used daily to enhance therapy activities, social activities, and meal times.

Project Title: Enrichment for All - Magnolia Place

Unique Identifier: TX-1221-MPWR-896

Project Duration: 3/15/2022 to 3/14/2025

Total Amount of CMP Funds Approved for this Project: $60,918.89

Total Amount of CMP Funds Expended During CY 2023 for this Project: $9,167.08

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Using the It's Never Too Late (iN2L) person-based technology, Magnolia Place will offer ongoing activity and rehabilitation enrichment that results in goal achievement, an improved sense of well-being, increased resident engagement, and improved activities of daily living scores.

Funded Entity(ies):

Jefferson Post-Acute 2015 OPCO LLC dba Magnolia Place Wellness and Rehabilitation

Results of the Project:

The project is ongoing; interim results are not yet available.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Project Title: Bingocize: Social and Physical Engagement to Enhance Quality of Life

Unique Identifier: TX-1221-TAM 897

Project Duration: 4/1/2022 to 3/31/2025

Total Amount of CMP Funds Approved for this Project: $374,501.02

Total Amount of CMP Funds Expended During CY 2023 for this Project: $167,109.29

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Bingocize* project aims to improve the quality of life for residents of certified nursing facilities (CNFs) in San Antonio and its surrounding areas. As CNF residents belong to the fastest-growing age group in the area (i.e., 65 years and older), the project team is excited to partner with the State of Texas Department of Health and Human Services to serve the community partners by implementing this evidence-based intervention for CNF residents in 24 CNFs.

Funded Entity(ies):

Texas A&M University-San Antonio

Results of the Project:

Focus group data with certified nursing facility (CNF) staff and participating undergraduate students show a positive impact of the program during the intervention period and beyond. The graduate program assistant and program evaluator collect pre- and post-test data for CNF staff (by implementation) and undergraduate students (by semester). Responses to the pre-implementation surveys of CNF staff indicated that they were optimistic about the program. Post-implementation surveys also indicated that Bingocize was a generally positive experience for both residents and staff. Students generally had warm feelings about the program in the retrospective focus group at the end of the Summer semester. They believed they had excellent experiences and opportunities to develop their caregiving skillsets.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Project Title: Restorative Program Initiative – iN2L (It's Never Too Late)

Unique Identifier: TX-1221-SRFH-901

Project Duration: 2/15/2022 to 2/14/2025

Total Amount of CMP Funds Approved for this Project: $47,753.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The iN2L (It's Never Too Late) program will enable Sarah Roberts French Home to provide personalized, life-enriching, engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants.

Funded Entity(ies):

The Sarah Roberts French Home

Results of the Project:

The It's Never Too Late (iN2L) program results stay consistent. The residents are actively engaged and willing to participate in both the surveys and the activities. Most of the time, residents feel more energized, as evidenced by the results of some survey questions. The results show that, with the iN2L program, the improved quality of life, mood, and increased energy level are sustainable and do not fade once the novelty wears off.

Project Title: Courtyard Grant

Unique Identifier: TX-0422-LONR-942

Project Duration: 6/24/2022 to 6/23/2023

Total Amount of CMP Funds Approved for this Project: $2,697.76

Total Amount of CMP Funds Expended During CY 2023 for this Project: $674.93

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project focuses on improving the quality of life and reducing residents' risk for depression through dementia-friendly outdoor activities in the facility's courtyard.

Funded Entity(ies):

Legend Oaks Nursing and Rehabilitation – New Braunfels

Results of the Project:

The project assessed 83 residents this quarter with the Patient (Health Questionnaire-9 (PHQ-9), added all the scores together, and obtained a score of 313. 313/83 = 3.77 average score per resident, indicating a mild risk of depression. This is similar to the facility's performance in the previous quarter, which was 3.1. However, the results are much lower than the baseline scores and results for the second quarter. Baseline: 4.25. First Quarter: 6.81, Second Quarter: 3.1, Final Quarter: 3.77.

Project Title: Drumming Around with Rehab

Unique Identifier: TX-0422-SPM-949

Project Duration: 10/18/2022 to 10/17/2024

Total Amount of CMP Funds Approved for this Project: $11,603.40

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to enhance the quality of life, alleviate behavioral and psychological symptoms, mitigate stress, promote physical activity, foster social interaction, strengthen interpersonal relationships, and improve interactions between residents and others. San Pedro Manor intends to utilize an established drumming protocol for its residents.

Funded Entity(ies):

West Ashby Healthcare, Inc. DBA San Pedro Manor

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Results of the Project:

This project has continued to benefit their residents. The facility continues to observe increased socialization and alertness in residents who have a history of decreased participation in other group activities. Residents have demonstrated improved receptive language skills in response to verbal commands during the drumming circle. They have observed a decrease in agitation and behavioral issues among residents participating in the drumming program. Residents participating in the program have also exhibited improved motor planning, enhanced seated dynamic balance and trunk control to reduce the risk of falls, as well as improved sustained grasp and forward reaching to maximize participation and independence during daily tasks. The project has been observed to be effective across a wide range of cognitive levels, from severe to within functional limits.

Project Title: Music Therapy Program (Music Therapy for Memory Care)

Unique Identifier: TX-0123-CCY-1043

Project Duration: 6/1/2023 to 5/31/2026

Total Amount of CMP Funds Approved for this Project: $54,536.10

Total Amount of CMP Funds Expended During CY 2023 for this Project: $7,863.05

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The program will provide CC Young Memorial Home residents with meaningful musical activities in partnership with Music Therapy Solutions over a three-year period. Certified Music Therapists will offer group sessions for residents twice a week to help reduce agitation behaviors, exit-seeking behaviors, repetitive and non-purposeful behavior, and increase eye contact. Along with quality nursing care and pharmaceutical therapies, the music project can help reduce residents' agitation and anxiety, making their lives more joyful.

Funded Entity(ies):

CC Young Memorial Home

Results of the Project:

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

Each session provides residents with the opportunity to make choices. Residents could sing along with songs, play an instrument, re-create the lyrics to certain songs, or recall family memories related to travel, holidays, and experiences. During the second quarter, the therapist introduced acting into the sessions, and participants were guided to act out a career or a moment in time. Data used to track resident interaction was measured in the following way: members who made choices, members who moved to music, members who played an instrument, and members who sang. Each session also tracked residents' improvement from start to finish; individuals who were not engaged at the beginning of the session were fully engaged by the end of the session.

Project Title: Smile Proud: Improving Oral Health Among Texas Nursing Home Residents

Unique Identifier: TX-0123-TMF-1046

Project Duration: 6/1/2023 to 5/31/2025

Total Amount of CMP Funds Approved for this Project: $563,881.73

Total Amount of CMP Funds Expended During CY 2023 for this Project: $203,964.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Smile Proud* project aims to improve daily oral hygiene to impact oral health-related conditions among Texas nursing home (NH) residents. Improving daily oral hygiene leads to positive oral health outcomes, such as the early detection of oral cancers, reduced oral health-related emergency room visits, fewer incidents of oral infections, and a decrease in serious illnesses, including pneumonia, reported among older Texans. TMF has recruited 39 nursing homes to receive in-person education from a registered dental hygienist (RDH).

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

One hundred fifty-five (155) staff members have been trained; of the 118 scores reviewed, 91% of participants scored 80% or higher on the post-assessment. The most commonly missed questions pertain

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

to the relationship between oral and systemic health, as well as the causes of plaque and gum disease. Pre-training baseline oral health activities (BLOHAs) have been completed for 20 nursing homes, representing 209 residents.

Project Title: Providing LifeBio Memory App and Practices to Improve Person-Centered Care

Unique Identifier: TX-0123-LBI-1048

Project Duration: 5/15/2022 to 5/14/2023

Total Amount of CMP Funds Approved for this Project: $115,371.09

Total Amount of CMP Funds Expended During CY 2023 for this Project: $32,034.06

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LifeBio is an evidence-informed approach to life story work and reminiscence. The program will target 30 participants at each of the 12 participating nursing homes. There are no exclusions to participation, as the program can be adjusted for differences in individual ability. LifeBio captures life stories, but it is also a program for well-being that fosters engagement, reduces loneliness (and social isolation), and increases feelings of worth and meaning. Reminiscence therapy is particularly effective with seniors because it reminds people of experiences, people, places, and events they may enjoy sharing with others. It is a natural part of the aging process. It provides people with something meaningful to discuss. Sometimes, it helps people view past events in a different light. In many cases, people are reminded about their uniqueness.

Funded Entity(ies):

LifeBio Inc.

Results of the Project:

Goal: LifeBio will work with 12 skilled nursing facilities (SNFs), aiming to complete and print resident stories for 30 residents per facility. Progress: All sites have completed onboarding and have started the interview process. Snapshots and Action Plans for participating individuals will be posted to impact care and to demonstrate the impact of life story work. Progress: The Snapshots and Action Plans will be created as the

Texas

TX CMP Funds Expended for Administrative Uses in CY 2023: $178,011.33

TX CMP Funds Expended for Emergency Uses in CY 2023: $0.00

TX Active CMP Funded Projects in CY 2023: 20

interviews are completed. Goal: Staff members will be trained in interview techniques and conversing with people with or without dementia. Staff members will also have the tools to communicate the LifeBio Project. Progress: All sites have completed their site planning meeting, which took place after they completed the online LifeBio Memory training. Goal: Set up Subscription accounts for each site to give them access to the LifeBio Memory application and their LifeBio account. Progress: Subscriptions have been set up, logins and access codes have been created for each site, and all sites have started the interview process—goal: Ship "Getting Started Boxes" to each site. The "Getting Started Boxes" were examined and used during the site planning meeting in the training. Sites have posted the posters (photo included) and included LifeBio in their newsletters and community emails.

Iowa

IA CMP Funds Expended for Administrative Uses in CY 2023: $118,066.28

IA CMP Funds Expended for Emergency Uses in CY 2023: $2,549,717.45

IA Active CMP Funded Projects in CY 2023: 3

Project Title: Enhancing Mental Health Support in the Wake of the COVID-19 Pandemic

Unique Identifier: IA-1221-LAI-888

Project Duration: 6/1/2022 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: $269,150.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $54,242.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to provide training to help de-stigmatize mental health issues, increase early detection, and improve the quality of response and support to mental health and substance abuse issues in long-term care. The *Enhancing Mental Health Support in the Wake of the COVID-19 Pandemic* project will train nursing home staff in Mental Health First Aid and offer the option to continue their training to become certified Adult Mental Health First Aid Instructors. This approach extends the project's impact by increasing the number of Adult Mental Health First Aid Instructors who can continue to train additional staff on Mental Health First Aid.

Funded Entity(ies):

LeadingAge Iowa

Results of the Project:

Forty-three skilled nursing facilities have participated in *Mental Health First Aid* training. One hundred fifty-three (153) attendees have learned strategies to address the cultural stigma of mental health issues. Sixteen workplaces have registered for *"Make It OK"* training. Project results demonstrated a decrease in resident depressive symptoms from 3.5% to 2.2% and a decline in residents using antipsychotics from 17.8% to 15.6%. Attendees appreciated the opportunity to participate in this educational event.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Iowa

IA CMP Funds Expended for Administrative Uses in CY 2023: $118,066.28

IA CMP Funds Expended for Emergency Uses in CY 2023: $2,549,717.45

IA Active CMP Funded Projects in CY 2023: 3

Project Title: Purchasing Dementia Sensory Therapy

Unique Identifier: IA-1122-SRC-1030

Project Duration: 3/1/2023 to 2/28/2024

Total Amount of CMP Funds Approved for this Project: $3,012.36

Total Amount of CMP Funds Expended During CY 2023 for this Project: $3,012.36

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Purchasing Dementia Sensory Therapy* project will purchase items suitable for visual and tactile stimulation therapy. The project aims to provide the items to 24 nursing home residents with dementia in the memory care neighborhood.

Funded Entity(ies):

Sunrise Retirement Community

Results of the Project:

The project intended to reduce altercations in the memory care neighborhood, reduce falls by 50%, and reduce the use of psychotropic and anxiety-reducing medications by 20%. Therapy pets and dolls were so popular that residents became territorial. Additional pets and dolls were purchased, and no altercations have been reported. Falls decreased from 22% to 11%, and the use of psychotropic and anxiety medications decreased from 70% to 13%.

Project Title: Akron Care Center's Quality Improvement Initiative

Unique Identifier: IA-1122-ACC-1032

Project Duration: 3/1/2023 to 2/28/2026

Total Amount of CMP Funds Approved for this Project: $44,688.26

Total Amount of CMP Funds Expended During CY 2023 for this Project: $27,321.00

Iowa

IA CMP Funds Expended for Administrative Uses in CY 2023: $118,066.28

IA CMP Funds Expended for Emergency Uses in CY 2023: $2,549,717.45

IA Active CMP Funded Projects in CY 2023: 3

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Akron Care Center will adopt engagement technology by implementing iN2L's (It's Never Too Late) systems and software. The project includes the purchase of two iN2L mobile systems, each equipped with battery packs and iN2L engagement packages. The system comprises a 23-foot touchscreen monitor with iN2L content suites, loaded onto a motorized, height-adjustable cart featuring an articulating arm. The system can be used for group activities, therapy, and one-on-one activities, improving the quality of care and resident satisfaction.

Funded Entity(ies):

Akron Care Center

Results of the Project:

Implementation of the project has been impacted by the late delivery of the system, equipment failure, and key staff turnover (Activity Director). Staff have been trained on the project; however, floor staff have been slow to integrate the system into their daily activities. Therapy staff use the system consistently. An activities calendar was used to indicate which activities will use iN2L. Residents have increased participation in social and interactive group activities and report feeling more connected to family, friends, and staff. Forty-five residents have profiles, and usage of the system has increased from 11% to 41% of residents.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Kansas

KS CMP Funds Expended for Administrative Uses in CY 2023: $98,452.12

KS CMP Funds Expended for Emergency Uses in CY 2023: $0.00

KS Active CMP Funded Projects in CY 2023: 1

Project Title: MoodSpark Digital Companion

Unique Identifier: KS-0522-DGL-971

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $159,720.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $159,720.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Delmar Gardens of Lenexa aims to implement the *MoodSpark Digital Companion* project. The program will provide an adjunctive tool to assist and support nursing home (NH) resident behavior management, aiming to improve the quality and consistency of care for residents. The project aims to achieve a twenty percent reduction in acute agitation and anxiety episodes as measured by the Neuropsychiatric Inventory-Nursing Home Version (NPI-NH), a 25% increase in resident family involvement in quality of care as measured by observational surveys, and a 25% reduction in caregiver burden as measured by the Caregiver Burden Inventory (CBI). The project offers residents a program on demand from the comfort of their rooms to support their sense of confidence, achievement, respect from others, self-esteem, and purpose.

Funded Entity(ies):

Delmar Gardens of Lenexa

Results of the Project:

MoodSpark recruited one nursing home to train for the *Digital Reminiscence Therapy Program.* Seventy-five (75) resident families at Delmar Gardens were interviewed, but did not support continued efforts to make the technology useful for residents. The systems in place were effective in collecting data from the environment. Personal photos worked much better than general photos during reminiscence exercises. The program succeeded with in-person therapy for reducing resident agitation, anxiety, and agitation. The project did not increase family involvement in quality of care or reduce caregiver burden.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2023: $0.00
MO CMP Funds Expended for Emergency Uses in CY 2023: $240,714.29
MO Active CMP Funded Projects in CY 2023: 2

Project Title: Quality Improvement Project of Missouri (QIPMO)

Unique Identifier: MO-422-QIPMO-946

Project Duration: 7/26/2022 to 7/25/2023

Total Amount of CMP Funds Approved for this Project: $1,134,923.55

Total Amount of CMP Funds Expended During CY 2023 for this Project: $779,098.68

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Quality Improvement Project of Missouri (QIPMO)* provides quality improvement-related consultation to long-term care nursing facility staff and hospital-based skilled nursing unit staff by contacting all long-term care nursing facilities and hospital-based skilled nursing units in the state to offer quality improvement-related consultation. *QIPMO* offers technical assistance and clinical support to long-term care nursing facility staff and hospital-based skilled nursing unit staff in their adoption of evidence-based clinical care and their advancement of excellence in long-term care facilities and hospital-based skilled nursing units, focusing on quality indicators (QIs), quality measures (QMs), and clinical best practices accepted in the industry, including key QIs and QMs identified by the Centers for Medicare and Medicaid Services (CMS). The *QIPMO* program is unique and different each year as the focus is on other areas of concern as identified by deficiencies cited by the Department of Health and Senior Services (DHSS), national and state trends of concern, as well as concerns identified by individual facilities through their QM or QI monitoring and their quality assurance (QA) and quality improvement (QI) processes. It is the goal of the *QIPMO* program that at least 50% of participating providers will improve resident outcomes in at least one of the following clinical areas as measured by quality measure (QM) performance for this application period (July 1, 2022- June 30, 2023):

- Reduction in the prevalence of long-stay residents needing help with late-loss activities of daily living (ADLs) has increased compared to the prior assessment. A reduction in score on the QM Percentage of Long-Stay Residents Whose Need for Help with Daily Activities has Increased CMS ID N028.02 will be measured. Reduction in the prevalence of long-stay residents who experience a decline in locomotion independence during the target period.

- The QM Percentage of Long-Stay Residents Whose Ability to Move Independently Worsened, CMS ID N035.03, will be measured.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2023: $0.00
MO CMP Funds Expended for Emergency Uses in CY 2023: $240,714.29
MO Active CMP Funded Projects in CY 2023: 2

- Reduction in the prevalence of high-risk residents with Stage II-IV or unstageable pressure ulcers. A reduced score on the QM Percentage of Long-stay High-risk Residents with Pressure Ulcers CMS ID N015.03 will measure this.
- Reduction in the prevalence of long-stay residents with urinary tract infections. A reduced score on the QM Percentage of Long-stay Residents With an Urinary Tract Infection CMS ID N024.02 will measure this.
- Reduction in the prevalence of long-stay residents receiving antipsychotic drugs in the target period. This will be measured by a reduced score on the QM Percentage of Long-stay Residents Who Got an Antipsychotic Medication CMS ID N031.03.

QIPMO Leadership Coaches will develop a "Special Focus Facility Toolkit" to provide resources and evidence-based best practices, aiming to institute systematic improvements that increase the likelihood of participating facilities addressing the systemic problems in homes with an inconsistent survey history. The toolkit will include resources and education in the following areas: Navigating the participation requirements, Nursing Home Compare, staff stability, tools, resources, and best practices based on the Federal Regulatory Groups for Long-Term Care. The toolkit will be made available to all providers via the *QIPMO* website. The completion date for the toolkit is targeted to be January 31, 2023. Missouri providers appearing on the Special Focus Facility Program List (SFF) as of the June 29, 2022, update will be contacted directly and provided information on the availability of the resource. The toolkit will be provided to 100% of SFF in Missouri (including those on the candidate list) via email or direct mailing no later than April 30, 2023. *QIPMO* team members will also host regional in-person or virtual education sessions, also known as "SFF Support Groups," for providers who introduce the toolkit between May 1, 2023, and June 30, 2023. With a collaborative learning design, the goal is to achieve at least 50% participation in the education by providers listed on the June 2022 SFF List (including candidates) by June 30, 2023. The SFF List will be monitored by team members between July 1, 2022, and May 31, 2023, to ensure that all providers appearing on the list during this application period have the opportunity to benefit from the resource. Long-term care facilities that participate in *QIPMO* encourage staff to develop quality improvement programs and to identify “best practices” for the care of residents in areas such as late-loss ADLs (activities of daily living), independence of locomotion, pressure ulcer prevention, and urinary tract infections, and antipsychotic drug use, which can improve the quality of care and outcomes of their residents. The leadership coaching services are expected to result in the following improvements: prevention of nursing home closures and resident relocations, reduced administrator turnover, reduced staff turnover, fewer citations, improved business “bottom lines,” and enhanced job satisfaction.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2023: $0.00
MO CMP Funds Expended for Emergency Uses in CY 2023: $240,714.29
MO Active CMP Funded Projects in CY 2023: 2

Funded Entity(ies):

Curators of the University of Missouri

Results of the Project:

Interim results for the *Quality Improvement Program for Missouri* (*QIPMO*) project:

An analysis of key quality measures (QMs) for skilled nursing facilities (SNFs) that utilized QIPMO services over the past several quarters was conducted to provide a longitudinal view of program effectiveness. The analysis was designed to provide a comprehensive evaluation of *QIPMO* using the six key quality measures (QMs) (activities of daily living (ADLs), catheter, urinary tract infection (UTI), antipsychotics, locomotion, and high-risk pressure ulcer). The program also developed a composite quality measure to track the progress of each of the four quartiles of nursing homes, categorized by the intensity of *QIPMO* expertise used. Data on nursing homes, collected from April 2020 to September 2022, were gathered from the Centers for Medicare & Medicaid Services (CMS) publicly available website. The program identified the 510 facilities that underwent study interventions (contacts) and merged them with the intervention data file that included the type and frequency of intervention. The project analyzed all QMs of interest and the QM composite for the facilities receiving *QIPMO* services. Three QMs had small but statistically significant changes: UTI, antipsychotics, and locomotion. Group 1, the Lowest Resource Intensity Use, started with the best Composite QM score (lower scores are "good") but improved their QM score using *QIPMO* services. Group 2, Moderate Resource Intensity Use, started with the "worse" overall QM score but improved to the level of the best-performing group by the end of the measurement period. It may be interpreted as they were "ready to improve," jumped into implementing the changes suggested and guided by *QIPMO*, and subsequently improved the most. Group 3, More Resource Intensity Use, started with the second-worst composite QM score, then improved. However, the improvement required more resources from *QIPMO* site visits and other contacts to help them improve. Group 4, which had the most resource-intensive use, showed the least improvement compared to the other groups, but required the highest intensity of services from *QIPMO*.

QIPMO Coaching Summary: The *QIPMO* Administrator Coaches conducted 191 on-site consultations, 123 of which were to distinct facilities (facilities with one or more visits). A total of 988 contacts (site visits, emails, phone calls, texts, etc.) were made. Evaluation surveys are provided to facility participants following a site visit and are completed voluntarily. Eighteen evaluation surveys were returned. Sixteen (16) surveys yield "very much/definitely" responses for all three questions.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2023: $0.00
MO CMP Funds Expended for Emergency Uses in CY 2023: $240,714.29
MO Active CMP Funded Projects in CY 2023: 2

Project Title: 2023 Annual Long Term Care Provider Meetings

Unique Identifier: MO-0623-MDHSS-1096

Project Duration: 9/6/2023 to 10/5/2023

Total Amount of CMP Funds Approved for this Project: $32,902.58

Total Amount of CMP Funds Expended During CY 2023 for this Project: $32,902.58

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The purpose of holding the provider meetings is to provide the Section for Long Term Care Regulation (SLCR) staff with an opportunity to update representatives from the long-term care industry on current activities, issues, and legislation affecting the regulation and operation of approximately 1,165 long-term care facilities in the State of Missouri.

b) Specific training topics will include infection control and prevention, guardianship, resident rights, Minimum Data Set (MDS) updates, healthcare coalitions, long-term care engagement, emergency preparedness, and artifacts of culture change. SLCR estimates that a total of 1,500 long-term care provider staff will attend. SLCR staff estimates that 1,500 long-term care provider staff will attend.

c) The meetings will improve the overall quality of residents' care by updating providers on relevant issues facing the long-term care industry, providing training in identified areas, and providing opportunities for industry representatives to work with regulators to identify “best practices” related to nursing home residents' care.

d) SLCR surveyors, supervisors, and management staff.

Funded Entity(ies):

Missouri Department of Health

Results of the Project:

The seven meetings held throughout the state had 1,208 attendees, with an average evaluation score of 4.61.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Nebraska

NE CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NE CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NE Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

Project Title: Validation® Training in Four Colorado Nursing Homes and Beyond

Unique Identifier: CO-1019-EDUC-462

Project Duration: 11/1/2020 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: $53,730.48

Total Amount of CMP Funds Expended During CY 2023 for this Project: $24,040.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The applicant, Edu-Catering, will provide *Validation® Training* workshops in Colorado skilled nursing facilities.

b) The applicant will develop a curriculum, train staff in Colorado skilled nursing facilities, and deliver post-training evaluations. The *Validation® Training* workshop will consist of five (5) two-hour courses at each participating facility.

c) *Validation Training* will improve the care of residents living with dementia by creating prevention-focused environments. The training will equip nursing home staff with dementia-focused communication skills and provide opportunities for practice and support.

d) Nursing home staff.

Funded Entity(ies):

Edu-Catering

Results of the Project:

The *Validation® Training in Four Colorado Nursing Homes and Beyond* project recruited ten skilled nursing facilities for the *Validation Method®* training. *Validation Method®* training provides support, tactics, and practice in communication skills targeting residents with dementia-related illnesses. Positive feedback was received from all participating nursing homes. The aim is to reduce confusion and trauma, thus creating a safer living environment.

- Ten Colorado-certified nursing homes participated in the project. Eight nursing homes completed the 30-hour curriculum. The training in two nursing homes was partially completed due to staffing challenges and the impact of the COVID-19 pandemic.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

- Thirty-four (34) of 38 residents whose behavioral expressions were tracked had decreased behavioral expressions. Eight nursing homes saw a reduction in occurrences or no increase in occurrences.
- Seven nursing homes saw a decrease in staff injuries or no increase in staff injuries. Six of the nursing homes saw a reduction in abuse reports or no increase in abuse reports. One of the nursing homes remained at zero abuse reports. Five of the nursing homes saw a decrease in abuse allegations, or no increase in abuse allegations. Two stayed at zero abuse allegations, and six saw a reduction in antipsychotic medication use or no increase in antipsychotic medication use.
- The project was granted a no-cost extension from October 31, 2023, through November 30, 2023, due to the impacts of the COVID-19 pandemic.

Project Title: The Culture Change Revolution- Equipping The Western Slope

Unique Identifier: CO-1219-CCC-505

Project Duration: 4/1/2022 to 11/30/2024

Total Amount of CMP Funds Approved for this Project: $84,406.97

Total Amount of CMP Funds Expended During CY 2023 for this Project: $21,362.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to revive the inspiration and passion for culture change and person-directed care in skilled nursing facilities by offering *Certified Eden Educator Training* and *Certified Eden Associate Training.*

b) The project will send three individuals for *Eden Alternative* trainer certification. After the trainers are certified, they will conduct three *Certified Eden Associate* trainings annually, with 20 attendees each.

c) As a result, the *Eden Alternative* training will increase well-being, not only for nursing home residents, families, staff, and all care partners.

d) Nursing home staff, families, and care partners.

Funded Entity(ies):

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

Colorow Health Care LLC

Results of the Project:

Interim results: Three individuals completed the *Eden Alternative* trainer certification, and 44 completed the *Certified Eden Associate* training. Additional training is being scheduled for years two and three.

Project Title: The Live Oak Project

Unique Identifier: CO-1219-FC-506

Project Duration: 8/4/2022 to 8/3/2024

Total Amount of CMP Funds Approved for this Project: $218,992.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $77,482.94

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) Learning, empowerment, and growth for each person and the community are stimulated through a daily Live Oak Community meeting, which routinely addresses the quality-of-life needs for physical, emotional, intellectual, spiritual, and social growth and connection. Due to the impacts of the COVID-19 pandemic, the project was granted a no-cost extension through 8/3/2024.

b) The project aims to introduce the living culture of the Live Oak Regenerative Community to ten long-term care communities in Colorado.

c) The meetings allow residents to routinely engage with staff members and managers, enabling them to be recognized as whole persons, have their voices heard, and learn how the home functions to meet their needs.

d) Nursing home staff.

Funded Entity(ies):

Focus Consultation, LLC

Results of the Project:

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

Interim results: Four skilled nursing facilities participated in the first year of the *Live Oak Project* and have been committed to continuing ongoing community meetings and participation during year two. Focus Consultation is working on recruiting three additional nursing homes for the second year.

Project Title: Crisis Prevention Institute's Colorado Skilled Nursing Facility Initiative

Unique Identifier: CO-0220-CPI-550

Project Duration: 7/1/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $352,550.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $16,008.84

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The applicant aims to provide in-person *Crisis Prevention* training in 55 Colorado skilled nursing facilities (SNFs).

b) The training equips staff with the skills to use safe, respectful, and non-invasive methods for managing challenging resident behaviors, thereby reducing incidents of resident-to-resident and resident-to-employee abuse.

c) After becoming certified as Crisis Prevention Institute (CPI) instructors, the instructors will be qualified to train staff at their facility in nonviolent crisis intervention.

d) Nursing home staff

Funded Entity(ies):

Crisis Prevention Institute

Results of the Project:

Crisis Prevention Institute's Colorado Skilled Nursing Facility Initiative provided training to direct care staff on guidance necessary to de-escalate situations in a nonviolent manner. Sixty-five total instructors from 59 different nursing homes were certified in Non-violent Crisis Intervention. Each has received blended online learning and course workbooks to train nursing facility employees. A total of 3,731 seats and workbooks

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

were awarded to instructors. This directly equates to the number of direct care staff who can be reached for initial and refresher training using the provided materials.

Project Title: RememberStuff Colorado

Unique Identifier: CO-0921-EPE-856

Project Duration: 2/7/2022 to 2/7/2023

Total Amount of CMP Funds Approved for this Project: $26,434.20

Total Amount of CMP Funds Expended During CY 2023 for this Project: $260.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The applicant will assist nursing homes in implementing an activities lab program using *RememberStuff* technology.

b) The applicant aims to implement the program in three skilled nursing facilities in Colorado. Each participating facility will receive three *RememberStuff* desktop units. The applicant will install the units, assist nursing homes in implementing the program, and track usage data.

c) The *RememberStuff* desktop units are a closed system that provides participating residents with access to various subject matter content, including activities and programming designed to stimulate cognitive activity and increase resident engagement for cognitively impaired residents and others. The program will assist the activities staff in increasing resident engagement.

d) Nursing home staff.

Funded Entity(ies):

Eperture LLC

Results of the Project:

The *RememberStuff Colorado* project was implemented in three certified nursing homes. Three *RememberStuff* units were installed in each facility, providing residents with access to purpose-centered, self-directed content that stimulates cognitive activity and increases resident engagement. Data shows that

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

RememberStuff was accessed over 14,000 times. Observations and surveys revealed an improvement in resident mood during use, as well as a reduction in staff workload and stress.

Project Title: SNFClinic

Unique Identifier: CO-1121-LTCC-881

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: $715,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $261,250.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) *SNFClinic* provides centralized technology-based systems for training, staff management, and resident care resources.

b) The project aims to reduce survey deficiencies and improve Minimum Data Set (MDS) quality measures (QM), thereby improving the overall quality of care in skilled nursing facilities. The project will provide 25 one-, two-, and three-star skilled nursing facilities with *SNFClinic* technology.

c) The project will improve residents' care levels through staff training. The project will aid nursing homes by reducing survey deficiencies, improving MDS QM performance, and successfully submitting a plan of correction (POC).

d) Nursing home staff.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

Interim results: The *SNFClinic* project is in its second year of a three-year project. Twenty-five one-, two-, and three-star nursing homes participate in the project. Of the 25 participating facilities, only 12 (48%) have been the subject of a recertification survey since the project began. Five of the 12 facilities surveyed (42%) improved in reducing survey deficiencies and improving the scope and severity of survey tags. Five of 12 (42%) failed to improve in both. The remaining two facilities (16%) had mixed results. All facilities

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

successfully submitted a plan of correction (POC) in response to their most recent recertification surveys. Twenty-four (96%) of the participating facilities improved their overall Minimum Data Set (MDS) quality measures (QM) performance. The average facility improved in half (50%) of their MDS QMs. Twenty-five (100%) participating facilities outperformed the statewide averages in at least two MDS measures.

Project Title: Reading2Connect®: A One-of-a-Kind Program to Enhance the Social-Emotional Wellbeing of Long-Stay Residents Through the Power of Age/Dementia-Friendly Books

Unique Identifier: CO-1121-AGE-882

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: $299,286.22

Total Amount of CMP Funds Expended During CY 2023 for this Project: $137,973.89

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) AGE-u-cate® provides skilled nursing facilities with materials and training to facilitate independent, resident-directed reading of specialized age, dementia-friendly books.

b) The applicant aims to implement the *Reading2Connect*® program in 30 skilled nursing facilities (SNFs). The program involves an online course, a hands-on practicum, and a device-friendly training course.

c) The program provides residents with dementia-friendly books. It provides staff with training to improve the quality of care for residents with dementia.

d) Nursing home staff.

Funded Entity(ies):

AGE-u-cate Training Institute®

Results of the Project:

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

Interim results - *Reading2Connect®: A One-of-a-Kind Program to Enhance the Social-Emotional Wellbeing of Long-Stay Residents Through the Power of Age/Dementia-Friendly Books* is in year two of the project. Fifteen nursing homes participated in the first year, and 15 were added in the second year. Participating facilities are provided with 75 adapted books and supporting accessories. Survey results indicate that staff consistently observe a positive response from residents and have seen an increase in resident interest in participating in activities.

Project Title: Miles of Smiles Colorado

Unique Identifier: CO-1221-MSC-899

Project Duration: 4/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $47,937.60

Total Amount of CMP Funds Expended During CY 2023 for this Project: $12,780.38

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Miles of Smiles Colorado* project aims to allow residents to engage with their physical surroundings and provide cognitive stimulation through fresh air, sunshine, and visual stimulation of the outdoors.

b) The project aims to provide trishaw bikes at four skilled nursing facilities (SNFs). Volunteers and trained trishaw cyclists will provide the scheduled trishaw rides. The goal is to increase resident participation and mood, which will be tracked via surveys.

c) The trishaw bikes will allow residents to ride outside and experience a sense of freedom, thus improving their mental health. Nursing home staff will benefit from being outside and enjoying riding the trishaws with residents.

d) Nursing home staff and resident families.

Funded Entity(ies):

Miles of Smiles Colorado, Inc.

Results of the Project:

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

Interim results: *Miles of Smiles Colorado* has recruited three skilled nursing facilities to participate in the project. Trishaws have been delivered, and training has been completed at all three nursing homes. Trishaw rides were delayed due to shipping time and weather. The project will resume in the spring.

Project Title: Colorow Partners with The Dream Catcher Center

Unique Identifier: CO-0222-CCC-916 / CO-1019-CCC-459

Project Duration: 7/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $13,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $5,200.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to provide nursing home residents with access to human and animal companionship, as well as the opportunity to experience the outdoors. Interaction with animals has been shown to impact agitation, depression, and quality of life positively and is also known to counteract tendencies of isolation, which is often associated with depression.

b) Colorow will complete twenty weekly, two-hour equine therapy sessions for up to ten skilled nursing home residents. The goal is to reduce the occurrence of behaviors and depression, which will be tracked using the Patient Health Questionnaire-9 (PHQ-9) and behavior tracking.

c) Residents will experience interactions to combat depression, agitation, and physical and social isolation. The interactions will also benefit nursing home staff.

d) Nursing home staff.

Funded Entity(ies):

Colorow Health Care LLC

Results of the Project:

The *Colorow Care Center and Catching Dreams* project completed 20 equine therapy sessions. Twenty-three residents participated in the equine therapy project, which is one-fourth of the community residents. Evaluation results:

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

- Cognitive capacity: One resident increased cognitive capacity, 17 maintained cognitive capacity, and one decreased cognitive capacity.
- Depression: Three residents went from moderate to mild depression, nine maintained a mood state, and seven currently show no signs of depression.
- Mood challenges: Four residents had a decrease in mood challenges, eight had no minimal or no behavior challenges, five had behavior challenges during the months that equine therapy was not offered, and two had behavior challenges associated with a condition with which they are living.

Project Title: Daffodils for Dementia

Unique Identifier: CO-0422-HHNH-938 / CO-1019-HHNH-464

Project Duration: 8/1/2022 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: $32,680.51

Total Amount of CMP Funds Expended During CY 2023 for this Project: $26,900.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Daffodils for Dementia* program will provide skilled nursing facility staff with a deeper understanding of the dementia disease process and specialized training in effective techniques for assessing residents' needs and behavior to provide appropriate care interventions. The program will also offer supportive programming and implement defined non-pharmacological interventions.

b) The applicant will complete the *Positive Approach to Care (PAC)* enhanced dementia training and provide supportive programming and non-pharmacological interventions. The goal is to maintain lower-than-average antipsychotic medication and behaviors affecting others, which will be tracked via CASPER (Certification and Survey Provider Enhanced Reports) reporting.

c) Residents will benefit from the supportive and engaged environment. Nursing home staff will gain specialized training in appropriate care interventions.

d) Nursing home staff.

Funded Entity(ies):

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

Holly Heights Nursing Home

Results of the Project:

Interim results: The *Daffodils for Dementia* project completed initial *Positive Approach Care (PAC)* training for 97% of the facility staff. As of September 2023, Holly Heights remains at 8.2% in the nation regarding CMS Casper Report Quality Measures of long-term antipsychotic use (under the national average of 14.7% and state average of 17.3%). As of September 2023, Holly Heights remains at 4.3% in CASPER (Certification and Survey Provider Enhanced Reports) regarding behaviors affecting others (under the national average of 18.8% and state average of 20.7%). Results also show a 10% decrease in resident altercations. The project also implemented defined non-pharmaceutical interventions and completed 16 music therapy sessions.

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: CO-0323-ELGSS-1069

Project Duration: 7/1/2023 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $15,379.65

Total Amount of CMP Funds Expended During CY 2023 for this Project: $9,894.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Java Project: Addressing Social Isolation and Loneliness* will introduce weekly resident peer support and mentoring programs facilitated by staff. The three programs included in the *Java* project are *Java Music Club*, a resident peer support program; *Java Memory*, peer support for residents living with dementia; and *Java Mentorship*, a peer mentoring program that engages residents who do not typically attend programs.

b) The nursing home will implement the Java Group Programs. The target goal is to reduce observed rates of loneliness and social isolation and to improve observed rates of happiness, which will be tracked through surveys.

c) The project improves the quality of life for residents by decreasing social isolation and loneliness. The project will support staff in fostering a new culture of connection and helping others, thereby enhancing the quality of life among residents.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2023: $43,053.65

CO CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CO Active CMP Funded Projects in CY 2023: 11

d) Nursing home staff.

Funded Entity(ies):

The Evangelical Lutheran Good Samaritan Society-Fort Collins Village

Results of the Project:

Interim results: The *Java Project* has implemented the *Java Music Club* and *Java Memory* portions of the project and is currently implementing the Java Mentorship component. Evaluations show an average decrease in observed social isolation between 60% and 70%, an average reduction in observed loneliness between 40% and 55%, and an average increase in observed happiness between 50% and 65%.

Montana

MT CMP Funds Expended for Administrative Uses in CY 2023: $107,573.10

MT CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MT Active CMP Funded Projects in CY 2023: 4

Project Title: Reverie Harps to Promote Healing and Relaxation for Nursing Home Residents

Unique Identifier: MT-1219-BH-501

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $6,384.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $700.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide easy-to-use harps in three nursing homes for resident use. Reverie harps are easy to use and provide soothing, therapeutic music for residents. The project will ensure that staff are trained on the benefits of the harp program and its use.

Funded Entity(ies):

Benefis Hospitals, Inc.

Results of the Project:

Reverie harps were purchased as planned, and learning sessions were held for staff at each of the four skilled nursing facilities. A total of 21 people were trained, with 100% of attendees indicating high satisfaction with the training. COVID-19 subdued quantifiable data; however, senior services leadership has noted that staff can better empathize with residents who are hard of hearing, have vision loss, neuropathy, or loss of sensory perception. The training has helped staff assess and accept each resident at their current level, providing care accordingly.

Project Title: Brain Injury Training for Nursing Home Support Staff and Health Professionals

Unique Identifier: MT-1219-BIA-503

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $150,000.00

Montana

MT CMP Funds Expended for Administrative Uses in CY 2023: $107,573.10

MT CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MT Active CMP Funded Projects in CY 2023: 4

Total Amount of CMP Funds Expended During CY 2023 for this Project: $10,430.12

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide training for nursing facility staff based on a specialty care curriculum on brain injury awareness, support, and prevention. The curriculum will include an introduction to traumatic brain injury (TBI), communication, promoting skills for independence, understanding and managing cognitive and behavioral changes, and working with families after a TBI. The training will include quarterly in-person classes and bi-monthly online courses for at least ten sessions annually. The project aims to enhance the quality of care for residents and equip staff with the knowledge to reduce stress, frustration, and turnover.

Funded Entity(ies):

Brain Injury Alliance

Results of the Project:

As of January 31st, 2023, 289 students completed the program and received a certificate of training. Another 121 individuals enrolled after that and will start training, with completion expected by the program's end in March. To measure the results of the training, attendees were provided with surveys of pre-training knowledge, post-training knowledge, goal training samples, goal training evaluations, and feedback. Common answers were "yes" to questions like "Was the training helpful to you, and was it relevant to you and your job?" With the success of the training, the applicant is confident that it has directly improved the quality of life for Montana long-term care residents by equipping staff with the knowledge that will continue to benefit them in their positions.

Project Title: Dementia Care Practice Recommendations: Organization-Wide Coaching and Implementation in Montana

Unique Identifier: MT-0820-AA-654

Project Duration: 5/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $380,689.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $105,073.57

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Montana

MT CMP Funds Expended for Administrative Uses in CY 2023: $107,573.10

MT CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MT Active CMP Funded Projects in CY 2023: 4

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide person-centered dementia care practices that effectively decrease behavioral symptoms and psychotropic medication use in residents with dementia in long-term care. Person-centered care practices also positively affect residents' quality of life, reduce agitation, improve sleep patterns, and maintain self-esteem. Additionally, staff-related benefits of person-centered care models include reduced stress, burnout, and job dissatisfaction, which may also lead to reduced staff turnover, a significant challenge within long-term care. Person-centered practices and culture change principles are associated with a better quality of life for residents with dementia and improved working conditions for staff. Nursing homes will be able to focus on areas that are most important to them through collaboration with the coach, setting priorities based on their specific needs.

Funded Entity(ies):

Alzheimer's Association

Results of the Project:

Of the 70 qualifying communities, 11 signed coaching agreements, nine completed the coaching process, one community participated in a webinar rather than the six-month coaching project (due to staffing challenges), and another community closed before they could start their coaching. Five communities participated in completing surveys to gauge interest in additional resources and engaging in support for person-centered care, such as the hour-long coaching session. Three communities participated in one-hour coaching sessions, and 14 communities participated in the *essentiALZ*© training and certification (100 codes were disseminated). A total of 35 engagements with 25 unduplicated communities impacted over 2300 lives. A total of 85 action steps were written, with almost half (39) completed during the coaching time and the rest to be completed as communities continue this work of best practice implementation. Sustainability is built in as the communities use the coaching model demonstrated and practiced during the coaching sessions to complete these action steps and make new ones. It is noted that these remaining steps may take longer to implement than anticipated due to staffing shortages.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Montana

MT CMP Funds Expended for Administrative Uses in CY 2023: $107,573.10

MT CMP Funds Expended for Emergency Uses in CY 2023: $0.00

MT Active CMP Funded Projects in CY 2023: 4

Project Title: Seek to Understand; Seek to Change

Unique Identifier: MT-0922-CRNHR-1020

Project Duration: 1/1/2023 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $2,505.26

Total Amount of CMP Funds Expended During CY 2023 for this Project: $2,488.91

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide materials for a multi-sensory room to serve residents with dementia, increasing sensory engagement and overall quality of life.

Funded Entity(ies):

Copper Ridge Nursing Home

Results of the Project:

Following the acquisition of the identified materials for the multi-sensory room, facility-wide training was implemented to help staff learn how to assist residents with engagement and participation in the multi-sensory room. The goal was to enhance the quality of life for residents by engaging them in the designated room for the targeted population. Data was reviewed through quality of life (QOL) and depressive questionnaires and monitored biweekly, monthly, and quarterly. Per data monitoring of QOL screening from implementation to the current month, 26 residents were evaluated through the 12 months, with data indicators of 92% of residents had improved QOL screenings from baseline data; 7% of residents had unchanged QOL screening from baseline data; 1% of resident(s) had worsened QOL screening from baseline data. Review of Patient Health Questionnaire-9 (PHQ-9) screenings completed from quarter one to quarter four of 2023: sample data monitoring 16 out of 61 residents: 56.3% had unchanged symptomology per depression screenings; 31.3% had improvement per depression screenings; 12.5% had worsened symptomology per depression screenings. Overall, the multi-sensory room and monitoring of quality of life and depressive mood symptomatology within the identified population have demonstrated a positive outcome, with improvements in QOL and enhancement of depressive mood symptomatology for residents living with dementia through the project's implementation. Despite the many challenges that residents face within a skilled nursing home, data review indicates improvements in depressive presentations and also in maintenance, with minimal overall decline.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

North Dakota

ND CMP Funds Expended for Administrative Uses in CY 2023: $0.00

ND CMP Funds Expended for Emergency Uses in CY 2023: $0.00

ND Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SD CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SD Active CMP Funded Projects in CY 2023: 1

Project Title: South Dakota Positive Approach® to Care

Unique Identifier: SD-0821-LTCOP-823

Project Duration: 12/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $201,184.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $89,811.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is designed to promote cultural change related to dementia in South Dakota's 97 long-term care facilities, which care for residents with dementia through Teepa Snow's Positive Approach *to Care*. The project will provide resources and training within four primary components: skill-building course series to become a Dementia Care Change Champion; consultant certification for professionals who offer advice to families and clinicians working through dementia-related challenges; providing resources and materials to Dementia Care Change Champions; and state-led trainer certifications to promote person-centered dementia care within the participating nursing homes. The project is anticipated to decrease the use of antipsychotic medications and decrease complaints regarding resident care, autonomy, and discharge. Additionally, the project aims to enhance facility staff's knowledge of dementia, reduce acute care visits, increase nursing home employee retention, decrease discharges based on behavioral issues, increase competence in hands-on techniques and practical strategies, improve resident and family satisfaction, and equip staff with additional skills to address and manage challenging situations and behaviors.

Project goals:

- Reduction in falls
- Reduction in the use of PRN (as needed) antipsychotic medications.
- Reduction in the use of scheduled antipsychotic medications
- Improved quality of life for residents
- Improved job satisfaction for facility staff training participants
- Lower staff turnover
- Improved family satisfaction

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2023: $0.00

SD CMP Funds Expended for Emergency Uses in CY 2023: $0.00

SD Active CMP Funded Projects in CY 2023: 1

Funded Entity(ies):

South Dakota Long-Term Care Ombudsman Program

Results of the Project:

- Since January 2023, 64 individuals (facility staff members/program representatives) representing 37 nursing facilities participated in Champion Skills Courses 1 and 2 during the South Dakota Health Care Association (SDHCA) training sessions.
- Six individuals started and/or completed the consultant certification, and 15 individuals started and/or completed the trainer certification, with several qualitative comments regarding the positive impact of the certifications on their residents, facility, staff, and themselves.
- The vendor prepared packets for nursing facilities to provide dementia awareness and education to facility staff, residents, and/or family (community) members. These packets were delivered to all 97 nursing facilities.
- The vendor tracked ten facilities that completed the training at the end of 2022 and early 2023. The data from the CMS Compare website show the following measures: antipsychotic rate per long-stay, antianxiety or hypnotic rate per long-stay, and turnover rate. This information was gathered approximately six months before the project's commencement and again in November 2023. Facility participation was anywhere from eight (8) to 11 months.
- After reviewing the information on Care Compare, the following results were determined:
  - Five of ten facilities noted improvement in the post-antipsychotic rate CMS long-stay measure.
  - Five of 10 facilities noted improvement in the antianxiety or hypnotic CMS long-stay measure.
  - One of 10 facilities noted improvement in the total nursing post-turnover.
- Overall, fifty-four facilities, 110 verified unduplicated individuals, and 55 additional individuals (unable to verify unduplicated county) attended sessions, gained certifications, or attended Champion Skills training.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Utah

UT CMP Funds Expended for Administrative Uses in CY 2023: $0.00

UT CMP Funds Expended for Emergency Uses in CY 2023: $0.00

UT Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Wyoming

WY CMP Funds Expended for Administrative Uses in CY 2023: $0.00

WY CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WY Active CMP Funded Projects in CY 2023: 1

Project Title: Implementing Culture Change throughout Wyoming: Affecting Resident-Directed Living and Team Member Retention

Unique Identifier: WY-0719-EDUC-360

Project Duration: 4/9/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $130,000.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $55,787.88

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Edu-Catering will support the start-up of the Wyoming Culture Change Coalition. The coalition will bring knowledge about culture change to the State of Wyoming via monthly webinars and a Culture Change conference. Each year, the coalition will work with a subset of skilled nursing homes in Wyoming to teach and implement culture change practices aimed at increasing nursing home team member retention.

Funded Entity(ies):

Edu-Catering

Results of the Project:

An analysis of the data showed an increase in culture change practices in each participating nursing home, and five homes recorded their culture change journey in a video. Monthly training on culture change topics was offered to each nursing home. Over half of Wyoming's nursing homes attended the statewide culture change conference, with representatives from the Quality Improvement Organization (QIO), ombudsman program, nursing home associations, and the State Survey Agency in attendance. The data from the conference revealed an increase in participant knowledge in the following areas: changing institutional language, leadership by all in crises, restorative sleep, and caring for and engaging families as partners. Improvement in staff retention was also demonstrated.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2023: $29,196.80

AZ CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AZ Active CMP Funded Projects in CY 2023: 2

Project Title: Meaningful Roles and Activities for Individuals with Dementia

Unique Identifier: AZ-0921-TPA-847

Project Duration: 2/11/2021 to 2/11/2023

Total Amount of CMP Funds Approved for this Project: $7,060.34

Total Amount of CMP Funds Expended During CY 2023 for this Project: $3,710.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to implement a Montessori-based program to create a person-centered approach to managing residents with dementia.

b) The *Meaningful Roles and Activities for Individuals with Dementia* project will train all staff at Tempe-Post Acute, a single nursing facility. Staff members will complete the 12-hour self-paced online Montessori program training and the three-hour *Reading2Connect* coach training. In addition, the project will purchase dementia-specific books, materials, and wheelchair-accessible pedestal tables. Additionally, it will establish an "engagement room" at the facility, where Montessori materials will be freely available to all residents for use at any time.

c) The project aims to increase resident participation, with at least 70% of residents actively participating in the program regularly. Further, this project aims to track functional gains in orientation, social interaction, cognition, and motor skills. These measurement areas will be utilized in the questionnaire scores specifically for the project. Residents with dementia will benefit from this project by experiencing increased independence, reduced repetitive questioning, decreased anxiety, decreased boredom, increased socialization and interaction opportunities, improved areas of concentration and focus, and preserved fine motor, language, and learning skills. The program will enhance creativity and imagination, stimulate the senses, and improve overall quality of life.

Funded Entity(ies):

Tempe Post-Acute

Results of the Project:

The facility procured dementia-specific books and materials and established the engagement room, where the Montessori materials are freely available to all residents. The facility met its first goal of having at least

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2023: $29,196.80

AZ CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AZ Active CMP Funded Projects in CY 2023: 2

70% of the long-term care (LTC) residents actively participate in the program. They encountered challenges tracking the functional gains of the residents due to residents moving on to the next level of care (secured memory care unit) and others due to a change in medical condition or passing away. Frequent lockdowns due to a COVID-19 outbreak in the facility meant residents could not access the engagement room or the materials during the project, which lasted from two to three weeks. Among the four areas tracked through a questionnaire, the residents showed the most significant gains in orientation and social interactions. Over the past year, the program has completed individualized assessments for many long-term care (LTC) residents. It developed meaningful engagement plans, identified roles and activities for the residents based on their skills and interests, and developed memory books and wallets. Some residents volunteered for various facility roles, such as running an activity and caring for the garden. Residents also enjoyed exploring the engagement room, where they could find materials and tasks to keep them happy and engaged. Many residents said they liked the big-print dementia-friendly books because they were easy to read. The project facilitated caregiver education and created awareness of the importance of person-centered approaches to managing individuals with dementia in an LTC setting.

Project Title: Compassionate Touch®: A Clinical Practice to Improve Resident Wellbeing

Unique Identifier: AZ-1221-AGE-886

Project Duration: 10/1/2021 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $139,600.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The *Compassionate Touch* project aims to enhance clinical practice in long-term care facilities and improve overall resident well-being by creating an environment that fosters comfort, attachment, inclusion, and love.

b) The *Compassionate Touch* program works directly with long-term care facilities in a two-part comprehensive education. The first part is a web-based educational program taken by administrative and nursing leaders in each facility. The model is similar to that of a train-the-trainer approach. AGE-u-cate administers the academic training, and the second phase involves onsite training at each

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2023: $29,196.80

AZ CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AZ Active CMP Funded Projects in CY 2023: 2

participating facility. This is the portion of the program where education is implemented by creating procedures and a culture at the skilled nursing facility, allowing leaders to train staff in this concept. AGE-u-cate provides guidance and support on an as-needed basis to each facility for an additional year after completing the onsite phase of the program. The overall outcome for the facility is that all staff and employees will receive training on integrating touch techniques that will calm, soothe, and connect with residents in daily care. After the designated staff (administrators, directors, training leaders, managers, and marketing liaisons) have completed the training, they are considered coaches who can teach the *Compassionate Touch* program to all staff members and their families. Additionally, coaches can also become involved in community outreach endeavors.

c) Residents benefit from a positive living environment with a holistic approach to person-centered care. This personalized approach combines a focused, skilled touch with a compassionate presence, allowing care partners to connect with the person rather than the disease or condition. The program aims to alleviate the physical and emotional distress that residents experience while fostering strong relationships with caregivers.

d) The project aims to engage with 20 skilled nursing facilities in Arizona.

Funded Entity(ies):

AGE-u-cate Training Institute®

Results of the Project:

This project was not reimbursed or paid, as Age-u-cate could not provide documentation that the materials were delivered to the facility. The facilities could also not provide documentation that they received the materials from Age-u-cate. The facilities did not report any project-related activity during 2023.

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California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

Project Title: Integrate Fun, Sustainable, Programming That is Innovative, Rewarding, and Enriches (iNSPIRE) Project

Unique Identifier: CA-0719-LCF-358

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $2,671,487.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $86,448.97

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The purpose of the *Integrate Fun, Sustainable, Programming That is Innovative, Rewarding, and Enriches (iNSPIRE) Project* was to achieve a measurable reduction in antipsychotic medication and improve the quality of life for skilled nursing facility (SNF) residents with dementia, depression, or isolation.

b) The two primary objectives were: 1) reduced antipsychotic use by 20% and 2) increased participation in person-centered activities by 20%.

c) The project evaluated the improvements in quality of care and quality of life of nursing home residents through the implementation of an engaging, computer-based program known as "It's Never Too Late" (iN2L). Nursing home residents benefited from individualized, online recreational and leisure activities. The over 4,000 social, educational, and spiritual content options benefited nursing home residents undergoing cognitive decline. NH residents also benefited from one-on-one activities that included 1,000 games, puzzles, movies, audiobooks, and Video Chat for virtual visits.

d) The three-year project, which involved 30 residents at 60 SNFs (1,800 study participants), provided nursing homes with evaluations to determine changes achieved over time.

Funded Entity(ies):

LeadingAge California

Results of the Project:

Final project results: The goal of this project was to reduce the use of antipsychotic medication and improve the quality of life for skilled nursing facility residents with dementia, depression, or isolation. “It’s Never Too Late” (iN2L) is a computer-based program to engage residents. At the end of the project, an overall 20%

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California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

reduction in antipsychotic use and a 20% increase in participation in person-centered activities were not achieved. However, project evaluations and anecdotal evidence from staff and residents showed improved quality of life. It's Never Too Late (iN2L) units had significantly greater usage in Quarter 1, 2021, compared to Quarter 4, 2020, and in Quarter 3, 2021, compared to Quarter 2, 2021. The baseline for antipsychotic medication usage in iNSPIRE facilities was 9.3%. At the end of the project, the usage had increased to 10.2%. Although antipsychotic medication usage in iNSPIRE facilities was lower than the state and national averages for the duration of the project, antipsychotic medication use in iNSPIRE facilities increased during each quarter of 2022. It is unclear whether the project had the desired effect on antipsychotic medication use. An average higher quality of life (QOL) score was observed in most quarters from the baseline score of 3.5/5. However, there were no statistically significant differences in QOL scores throughout the project, as the average for all participants ranged from 3.5 to 3.7. The first data report for Quarter 2, 2021, established a baseline of 3.1 for the average Activity Participation. Subsequent quarter scores ranged from 3.0 to 3.3. The final quarter average Activity Participation score was 3.2. Seventy-one percent (71%) of participating skilled nursing facilities chose to continue the iN2L subscription at their own cost; 43 out of 60 SNFs saw direct benefits to residents and continued the iN2L subscription on some or all of the CMP-funded systems. Seventy-one percent (71%) of participating skilled nursing facilities chose to continue the iN2L subscription at their own cost.

Project Title: SNFClinic

Unique Identifier: CA-0220-LTCC-568

Project Duration: 10/1/2020 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: $738,750.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $153,900.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Long-Term Care Consultants, LLC proposes to provide *SNFClinic*, an electronic learning management system, to 10 participating skilled nursing facilities (SNFs). *SNFClinic* will provide comprehensive, accurate, and cost-effective tools to ensure that facilities provide high-quality care to their residents. The project aims to increase the quality of resident care by providing staff with the necessary tools in the following areas: Basic, Intermediate, and Advanced Nursing Skills, In-service training, Training Progress Reports, Policies and Procedures, Assessments Database, Survey Training and Tools, Centers for Medicare and Medicaid

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

Services (CMS) 2567 Plan of Correction Database, Compliance Tracking, and PointClickCare. *SNFClinic* will assist the facility in developing systems to demonstrate better pathways, contributing to improved resident satisfaction and outcomes, and benefiting both residents and the facility through evidence-based educational training to enhance care delivery for residents. Both nursing home staff and residents will benefit from this project. Objectives are to

- increase overall resident satisfaction, obtain a compliance rate of 100% of facility staff completing assigned training, and increase the overall quality of person-centered care at participating facilities;
- 20% reduction in survey deficiencies reported on the Department of Health and Human Services Centers for Medicare and Medicaid Services Form OMB NO. 0938-0391 (Form CMS 2567); (C)
- a 20% improvement in the scope and severity of the deficiencies cited for participating nursing facilities, including a reduction of 50% in assigned Level G and above deficiencies; and (D) 50% improvement in the compliance aspects of the provider's development of Plans of Corrections that meet the requirements of the Department of Health and the survey team.

Results will be measured through surveys, training records, test scores, and the tracking of Minimum Data Set (MDS)-based person-centered care indicators, as applicable. Based on CMS updates in October 2022, Objective B now aims to reduce health deficiency scores by ten percent (10%) and improve each facility's Quality Measures to at least meet the state average or improve by ten percent (10%), depending on whether the facility is already outperforming the state average.

Funded Entity(ies):

Long Term Care Consultants, LLC (LTCC)

Results of the Project:

Final project results:

SNFClinic provided participating facilities with computer technology for staff training and resident care.

- CMS star ratings were provided per facility:
- 46% of facilities improved their overall CMS star rating
- 27% of facilities avoided being placed in or graduated from CMS's Special Focus Facility Program
- 31% of facilities' star ratings stayed the same

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

- 23% of facilities' star ratings went down by one star

Long Term Care Consultants (LTCC) were prevented from administering resident satisfaction surveys due to visitation restrictions caused by COVID-19, resulting in insufficient data for the surveys. Person-centered care provided at facilities was measured using quality measure data tracked by the Centers for Medicare & Medicaid Services (CMS). The overall improvement in Quality Measure (QM) data points was 58%, with all facilities achieving a 100% improvement in their overall QM scores.

SNFClinic's final progress report (September 2023) reflected the increased quality of person-centered care provided at the facilities. This was measured by tracking baseline and current quality measures (QM) data, as tracked by CMS. The data sets used to measure increases are the bullets below.

- The percentage of long-stay residents who need help with daily activities has increased (Measure Code 401).
- Percentage of long-stay residents with a catheter inserted and left in their bladder (Measure Code 406).
- Percentage of long-stay residents with a urinary tract infection (Measure Code 407).
- Percentage of long-stay residents experiencing one or more falls with major injury (Measure Code 410).
- Percentage of long-stay residents who received an antipsychotic medication (Measure Code 419).
- Percentage of short-stay residents who newly received an antipsychotic medication (Measure Code 434).
- Percentage of long-stay residents whose ability to move independently worsened (Measure Code 451).
- Percentage of high-risk long-stay residents with pressure ulcers (Measure Code 453).
- Percentage of short-stay residents who improved function (Measure Code 471).
- Percentage of short-star residents re-hospitalized after a nursing home admission (Measure Code 521).
- Percentage of short-stay residents who had an outpatient emergency department visit (Measure Code 522).
- Number of hospitalizations per 1,000 long-stay resident days (Measure Code 551).

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

- Number of outpatient emergency department visits per 1,000 long-stay resident days (Measure Code 552).
- Fifty-four percent (54%) of the facilities reduced their scope and severity of recertification health inspection survey deficiencies and improved their health inspection score. On average, these facilities reduced their survey deficiencies by 34% and improved their health inspection scores by 42%.
- Eight percent (8%) of facilities had mixed results, while 38% failed to improve in either category. 62% of the facilities improved overall in their survey performance.
- Eighty-five percent (85%) of facilities had sufficient data to measure compliance; 45% improved the time required to develop and submit acceptable POCs (Plan of Correction) to CMS (average 24% reduction).
- LTCC tracked the number of days it took for facilities to submit an acceptable Plans of Corrections survey--this tracked improvement in compliance aspects.
- Eighty-five percent (85%) of facilities had sufficient data to measure compliance, and 45% improved the time required to develop and submit acceptable Plans of Corrections to CMS.

Project Title: The Java Project: Addressing Social Isolation and Loneliness, COVID-19 and Beyond

Unique Identifier: CA-1020-LAC-680 / CA-0821-LAC-835

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: $1,944,076.40

Total Amount of CMP Funds Expended During CY 2023 for this Project: $596,956.79

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Java Project will introduce peer-centric mentoring and inclusiveness activities to 100 nursing homes in the state. Residents will benefit from giving and receiving mentoring activities in the three programs to be implemented in the facilities: *Java Music Club* creates a safe group where residents can share emotionally about the issues and trauma they have been experiencing; *Java Memory Care* is a structured emotional

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

support program designed for residents living with more advanced dementia; and *Java Mentorship* provides team training and support for residents to reach out and engage with at-risk residents who do not usually participate. The programs will address resident isolation and give residents a sense of purpose. Objectives: (i) to implement a structured approach to emotional and social support between residents through the Java Group Programs; and (ii) to assess program participation from the perspective of the resident, volunteer, and staff participants. Residents will be assessed using the Java Scale before and after participation once for each of the three programs. The intended outcomes are an observed reduction in indicators of loneliness and social isolation, as well as improvements in happiness for most participants.

Funded Entity(ies):

LeadingAge California Foundation

Results of the Project:

As of January 2024, six virtual training sessions were administered to the 100 participating skilled nursing facilities (SNFs) in the *Java Project*. The California Department of Public Health (CDPH) was notified that one SNF would be closing; CMS advised that the *Java Project* would distribute the closing SNF's materials to another SNF that is already participating.

SNFs submitted surveys using observations from November, December, or January Java sessions. Eighty (81) SNFs completed the Observer survey, while 79 SNFs completed the Facilitator survey. Not all surveys were completed due to staffing issues, resident language barriers, or the implementation of the *Java Music Club*, not *Java Memory Care*. Training was offered to discuss the evaluation components and assist those who did not understand how to complete the surveys. The LeadingAge Grant Manager conducted six on-site observations and thirteen drop-in visits for those who had difficulty completing the surveys. Surveys of residents in the 79 facilities indicate that the project is achieving its goal of reducing indicators of loneliness and social isolation, as well as improving happiness, as evidenced by average increases in participation (1.6%), emotional connection (1.5%), and happiness (1.8%).

Java Project completed the project goals of:

- Resident assessment.
- Submission of training webinar presentation.
- Submission of progress reports.

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

Project Title: Dementia Care Project

Unique Identifier: CA-1021-CPRH-861

Project Duration: 7/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $77,614.40

Total Amount of CMP Funds Expended During CY 2023 for this Project: $6,495.57

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

California Park Rehabilitation Hospital's *Dementia Care Project* will improve care for residents with sensory disorders such as dementia. The project includes developing a comprehensive education and training program for staff. It will provide a designated area for a Snoezelen Multisensory Unit, offering a calm and soothing space for residents who are over-stimulated and an exciting, stimulating space for those who are under-stimulated. Project goals are for direct care staff to exceed four hours of annual mandatory dementia care training, to furnish a Snoezelen Multisensory Unit, to create a self-sustaining dementia care training program, and to increase the quality of performance in four areas associated with negative outcomes in residents with dementia and memory care deficits (falls, resident to resident abuse incidents, use of anti-anxiety/hypnotics, and behavioral symptoms affecting others). Measurable goals are to see a 10% reduction upon each 90-day evaluation of (1) Falls in the Dementia Care Unit (DCU), (2) Resident to Resident Abuse Notification incidents in the DCU, (3) Antianxiety/Hypnotic Utilization for Long-Term Residents, and (4) Behaviors/Symptoms Affecting Others.

Funded Entity(ies):

California Park Rehabilitation Hospital (CPRH)

Results of the Project:

Carescape Consulting continues to make monthly visits. CareScape is a subcontractor selected to coordinate in-service, question-and-answer sessions, and review with California Park Rehabilitation Hospital (CPRH) facility staff to integrate Montessori training and schedule dementia care consulting, education, and consulting for the creation of Snoezelen multi-sensory units. Baseline dementia testing with staff continues. Eleven directors completed in-house *Montessori Dementia PowerPoint Presentation* training to improve their training and communication with facility staff. Four directors enrolled in and completed the train-the-trainer program. They are now certified as Dementia Care practitioners and

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

trainers. Support dolls were ordered and given to residents. A budget revision has been requested, and the California Department of Health (CDPH) is working with CPRH to determine the next best steps.

January - March 2023 project progress:

- Resident-to-resident events (0% all three months), falls (15%, 16%, and 38% respectively; two residents with high fall risks were accepted), use of antianxiety/hypnotics treatment (30.6%, 36.1%, and 39.4% respectively), behaviors affecting others (39.5%, 25% and 22.2% respectively).
- The goal to decrease the use of antianxiety/hypnotics has not been met; instead, it has increased. CDPH is working further with the project to obtain more details on this deliverable.
- Behaviors affecting others have decreased from 39.5% to 25% and 22.2%, respectively.

Project Title: Memory Book Project

Unique Identifier: CA-1021-HSSC-862

Project Duration: 7/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $54,920.08

Total Amount of CMP Funds Expended During CY 2023 for this Project: $45,391.19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Memory Book Project* aims to enhance the quality of life for residents of Height Street Skilled Care by implementing a reminiscence therapy program that utilizes scrapbooking and memory books. A project coordinator will be available to residents interested in creating a memory book. Funds will also be used for craft supplies for the memory books. The program is expected to have positive outcomes on overall resident depression and cognition rates. Height Street Skilled Care has established a baseline and aims for a 30% increase in mood and cognition in participants by the end of the project. This will be monitored through medical chart reviews and personal interviews with residents to assess psychotropic, anti-anxiety, and anti-depressant use; PRN (unscheduled medication) use; hospitalizations; and overall health status.

Funded Entity(ies):

Height Street Skilled Care

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

Results of the Project:

Final project results: Height Street Skilled Care LLC utilized a form of reminiscence therapy by compiling a physical memory book, offering a positive and beneficial outlet for participating residents to reconnect with their families, memories, and loved ones, as many of them face separation and transition challenges. Residents worked with a graphic designer on a weekly basis to collect individualized photos of their memories, and their families were contacted to gather additional details about the residents. Fifty-two residents participated in the program, and 103 family members helped with the project. Registered nurses reviewed 14 randomly selected resident charts from participants in the *Memory Book Project*. The review included behavioral episodes, psychotropic use, and mood changes. Thirty percent (30%) of residents had significant reductions in behavioral episodes; three residents had a 100% reduction in behavioral episodes with all psychotropics discontinued; 47% of residents remained with stable moods and no behavioral episodes nor commencement of psychotropics, and 5% of resident increased in behavioral episodes and commencement of psychotropics. These findings indicate significant increases in mood. Only 5% experienced negative mood increases during the project. Cognition was difficult for Height Street Skilled Care to track, and concrete data was not compiled. However, the California Department of Health (CDPH) is working with the grantee to obtain more details on this deliverable.

Project Title: Enlightenment

Unique Identifier: CA-1221-LAC-883

Project Duration: 1/1/2023 to 12/31/2025

Total Amount of CMP Funds Approved for this Project: $1,430,210.45

Total Amount of CMP Funds Expended During CY 2023 for this Project: $839,408.66

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge California aims to implement the *Enlightenment* project. The program will partner with Obie to provide programs, exercises, and games through EyeClick (produced by Obie). The activities aim to help alleviate issues for nursing home residents surrounding social isolation and loneliness caused by COVID-19. Utilizing Obie technology and programs, activities will stimulate cognitive, motor, and social interaction. Obie technology will enable residents to interact with a virtual image, providing the environment with enhanced infection control and unique engagement opportunities without requiring direct staff interaction. Fifty nursing homes in California will benefit from this program.

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

Funded Entity(ies):

LeadingAge California

Results of the Project:

As of December 2023, the *Enlightenment* project had seen consistent usage of the Obie projectors by facilities that had incorporated the system. Residents practice fine motor skills, practice ranges of motion, and enjoy other holistic benefits from social play with the Obie projector. Some skilled nursing facilities (SNFs) incorporated Obie into their monthly activities; others left Obie in the activity rooms for easy access by residents, while others activated Obie during the night for residents who struggled to sleep. The *Enlightenment* project faces the challenge of game usage data not being retrieved from facilities because the Obie projector is disconnected from the Wi-Fi network. LeadingAge California coordinates meetings with the facility's team to resolve the firewall issue and find the correct Wi-Fi network, as the data is key to determining the project's progress. Tracking individual participant progress has been difficult since many games are multiplayer. Therefore, LeadingAge is collaborating with EyeClick to develop methods for measuring individual progress. The program manager has been hosting participant workshops via Zoom every other month, allowing staff to share their experiences and express their concerns. This also helps track staff turnover. The *Enlightenment* project has achieved at least a 50% reduction in loneliness, social isolation, and unhappiness among participating residents. More specifically, 29 out of 50 facilities responded. The program manager sent reminders to complete the surveys, aiming to increase the response rate.

Project Title: Creativity Never Gets Old

Unique Identifier: CA-0222-COF-912

Project Duration: 1/1/2023 to 12/31/2025

Total Amount of CMP Funds Approved for this Project: $444,032.37

Total Amount of CMP Funds Expended During CY 2023 for this Project: $69,651.13

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) The project aims to improve the quality of life of skilled nursing facility (SNF) residents through the Creative Spark training and activity program suite (Well Connected, Well Connected Español, and Social Call). The focus will be on enhancing well-being, reducing loneliness and depression, and

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

improving job satisfaction among nursing home staff who are responsible for the quality of life of their residents.

b) Objectives include: 1) Execute Creative Spark's 6-week training to SNF direct service staff and administrators on the science, art and implementation of creative engagement programs in skilled nursing facilities (SNF), 2) Promote Creative Spark's training and deliver training to activity and wellness staff, 3) Develop and deliver Creative Spark's training to Certified Nursing Assistants at all participating SNFs, 4) Develop and deliver online guide and video training resources to SNF staff, 5) Ensure SNF residents have access to creative connection program opportunities, 6) Demonstrate measurable impact to staff and residents through the creative connection programs, 7) Demonstrate improvements in quality of life experienced by residents through surveys and field observation, and 8) Assess future growth of the Creative Spark project.

c) Residents may readily access one or more programs to create meaningful connections with new people outside their residence through one-on-one or group virtual support and learning activities.

d) Creative Spark will train SNF staff in customizing resident engagement methods using creative aging principles, resulting in more spontaneous and meaningful interactions with residents. This program also aims to increase staff job satisfaction. The Creative Spark aims to instill new knowledge, inspiration, energy, and fulfillment into the organization's workforce and their work. Staff will learn how to provide access to and engage residents in Covia's 290 free phone and online-based activities.

Funded Entity(ies):

Covia Foundation (Front Porch Communities Foundation)

Results of the Project:

As of September 2023, the Covia Foundation identified relationship building and workflow solutions as its two most significant challenges in the database.

- Custom boxes were delivered to five (5) communities, and one Virtual Kickoff Party was completed to spread awareness of the program.
- In-person site visits were completed at five (5) sites, and some key insights were:
  - The creation of communal spaces for training is needed, especially for those without access to computers and email.

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

- Materials need to be provided to all staff.
- Lack of staff available at skilled nursing facilities (SNFs) and high turnover.
- Low morale among residents may be attributed to the use of masks.
- Surveys need to be converted to a digital platform that is easily accessible.

- The Explore Academy curriculum was reviewed and revised after site visits, and case studies were gathered from these site visits. This curriculum provided attendees with more information on their needs, pain points, and special interests.
- Pre- and post-evaluation surveys were developed to collect and analyze resident participant feedback.

Project Title: GARDEN Project: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: CA-0222-LAC-914

Project Duration: 7/1/2023 to 12/31/2025

Total Amount of CMP Funds Approved for this Project: $3,996,224.72

Total Amount of CMP Funds Expended During CY 2023 for this Project: $1,221,138.22

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge California will implement a program titled CA-0222-LAC-914, *GARDEN Project*: *Garden Access Responds to Diagnosis & Environmental Needs,* into 75 skilled nursing facilities (SNFs) in California. Therapeutic horticulture is a scientifically proven, non-pharmacological approach to wellness for residents living in a skilled nursing facility. Eldergrow's indoor therapeutic sensory garden, combined with the hands-on work of its educators in collaboration with facility staff, helps alleviate behavioral issues and psychological symptoms of dementia, thereby improving the quality of life for residents, staff, and families. The Eldergrow classes engage the residents' five senses, allowing them to become more engaged with their surroundings and opening the door to opportunities for socialization through the therapeutic horticulture garden program.

Funded Entity(ies):

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

LeadingAge California

Results of the Project:

As of December 2023, the *GARDEN Project* has 73 skilled nursing facilities (SNFs) participating (after two SNF closures). One of the closing SNF's materials is being moved to another participating SNF, while the other SNF's materials cannot be moved to another participating SNF.

- The *GARDEN Project* has installed all GARDENS and administered all kick-off events by the end of Quarter 3 (July 1, 2023 - September 30, 2023). The only challenge was the delay of the deliveries and kick-off events due to COVID-19 outbreaks. Since many staff attended the kick-off events, staff training was administered directly after.
- Horticulture classes are being administered in 73 SNFs. As of March 2024, 1,976 Horticulture classes have been administered. Each of the 150 gardens is administered classes twice per month per garden.
- Eight hundred seventy-two (872) evaluation forms were submitted as of March 2024, and 91% of residents met or partially met their goals set by the educator in each class. At the start of each class, three goals were chosen from this list: Sensory Stimulation, Cognitive Stimulation, Creative Expression, Socialization, Motor Skills, and Spatial Awareness.
    - 86% of residents remained positive or showed improvement in participation throughout the class period. Based on these findings, resident participation and enthusiasm remain positive.
- Resident outcomes and resident emotional state are assessed by educators and documented through therapy evaluation forms. LeadingAge has received positive feedback from SNF staff about the classes and resident participation: “The residents enjoy the garden! It has been receiving a lot of love from our residents, staff, and family and friends who visit. Overall, our experience is great. We have seen a few residents come out of their shells to participate in the garden activities.”

Project Title: SPARKing Creativity, Joy, and Arts Engagement

Unique Identifier: CA-0322-SCA-936

Project Duration: 1/1/2023 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $516,701.69

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

Total Amount of CMP Funds Expended During CY 2023 for this Project: $365,363.61

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) SilverKite Community Arts, LLC will support the *SPARKing Creativity, Joy, and Arts Engagement* program in 151 nursing homes in California. This one-year project extends WA-0620-LAW-624, *SPARKing Conversation, Connection, and Fun! During COVID-19 Project*. The project will provide nursing facilities with SPARK Arts Activity Boxes containing individualized arts engagement toolkits and community-wide access to SilverKite's online arts programs.

b) Project goals and objectives include: 1) Provide residents with art engagement opportunities, 2) Provide online art workshops, and 3) Monitor the progress of the project, as well as resident responses to the project.

c) The SPARK Boxes stimulate and engage residents during periods of quarantine, isolation, or illness. SilverKite staff will also host online workshops for the residents to provide technical assistance with the art activities. The art programs aim to uplift resident moods, enhance communication skills, stimulate cognitive function, and foster safe social interaction.

d) Nursing homes will benefit from lifting residents' moods, improving communication with residents, and promoting a better quality of life, thereby enhancing the overall nursing home environment.

Funded Entity(ies):

SilverKite Community Arts, LLC

Results of the Project:

By July 31, 2023, SilverKite had assembled and shipped 15,609 SPARK Boxes to 151 skilled nursing facilities (SNFs). Three different surveys were administered to SNFs: an initial survey, a survey within two (2) weeks of receiving SPARK boxes, and quarterly surveys. Ninety-six (96) online art workshops were conducted; after completing the program, participants could download and save the recordings. Ninety-six (96) "live" online art workshops were administered via Zoom. This is 39% of SNF participant communities. Residents were emailed about upcoming workshop opportunities, and a link to the online workshop evaluation form was provided. Two language translation workshops were also provided, as requested by the residents. Based on the online workshop evaluations sent to participants, findings included:

- 51.9% were actively engaged in the workshop, while 5.8% were engaged less than 25% of the time.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

California

CA CMP Funds Expended for Administrative Uses in CY 2023: $273,593.00

CA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

CA Active CMP Funded Projects in CY 2023: 9

- 71.2% of residents seemed to enjoy the workshop, 38.2% of residents' moods and energy levels positively changed from participating in the workshop, and 2.2% of residents were frustrated with the workshop.
- Surveys, emails, phone calls, online workshop reports, and online workshop chat sessions provided qualitative and quantitative data.
- 94.6% of survey respondents reported that at least 50% of their residents received SPARK boxes and regularly engaged with them--the project goal was 50%.
- 99.2% indicated boxes were easy to use--the project goal was 100%.
- 94.32% indicated there was a positive impact on the residents who engaged with a SPARK Box--the project goal was 90%.
- 39% of participant communities engaged in the live online workshops--the project goal was 30-40%.
- An average of 76.5% of respondents indicated that residents engaged in the workshops at least 75% of the time--the project goal was 75%.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Hawaii

HI CMP Funds Expended for Administrative Uses in CY 2023: $0.00

HI CMP Funds Expended for Emergency Uses in CY 2023: $0.00

HI Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Nevada

NV CMP Funds Expended for Administrative Uses in CY 2023: $0.00

NV CMP Funds Expended for Emergency Uses in CY 2023: $0.00

NV Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Alaska

AK CMP Funds Expended for Administrative Uses in CY 2023: $2,588.63

AK CMP Funds Expended for Emergency Uses in CY 2023: $0.00

AK Active CMP Funded Projects in CY 2023: 0

The state reported no CMP-funded projects in calendar year 2023.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2023: $0.00

ID CMP Funds Expended for Emergency Uses in CY 2023: $0.00

ID Active CMP Funded Projects in CY 2023: 2

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental

Unique Identifier: ID-0222-IHCA-906

Project Duration: 5/1/2022 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: $1,659,432.41

Total Amount of CMP Funds Expended During CY 2023 for this Project: $375,713.13

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

a) Eldergrow horticulture is a non-pharmacological approach to wellness for residents of skilled nursing facilities. It helps residents benefit from interaction with nature and gardens. The Eldergrow gardens will be placed in 43 Idaho skilled nursing facilities (SNFs).

b) Eldergrow will strive to reach an 80% resident attainment rate of the following goals:

- Increase the quality of life by improving residents' emotional well-being.
- Improve the quality of care by focusing on the six therapeutic horticulture wellness goals, Sensory Stimulation, Motor Skills, Cognitive Stimulation, Spatial Awareness, Creative Expression, and Socialization, set forth by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

c) Eldergrow's indoor therapeutic sensory garden, combined with the hands-on work of its educators in collaboration with facility staff, will help alleviate behavioral issues and psychological symptoms of dementia, thereby improving the quality of life for residents, staff, and their families. Provides nursing home residents with an activity option.

d) Nursing home staff and resident family members

Funded Entity(ies):

Idaho Health Care Association (IHCA)

Results of the Project:

Due to COVID-19 outbreaks, other community closure events, and staffing challenges, educators were unable to teach in-person classes consistently, so a customer-focused online informational portal was

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2023: $0.00

ID CMP Funds Expended for Emergency Uses in CY 2023: $0.00

ID Active CMP Funded Projects in CY 2023: 2

designed. Staff members were provided online or in-person guided training to acquaint them with various resources available 24/7. The customer portal provided community staff with access to various do-it-yourself (DIY) classes, bonus activities, garden care resources, resident engagement videos, and an innovative enhanced marketing package designed to help communities build their census. Eldergrow's therapeutic horticulture programming provided the residents with a connection to nature. During the calendar year 2023, 2,673 class participants engaged in 384 Eldergrow classes. Each formal class focused on three wellness goals: sensory stimulation, cognitive stimulation, motor skills, creative expression, spatial awareness, and socialization. Residents had an opportunity to celebrate nature through the year with lessons such as Earth Day, Eggcellent Microgreens, Mother's Day Viola Tea Sandwiches, Wonderful World of Bees, Trinket Leaf Print Bowls, and Scarborough Fair Herbs, Summer Harvest Salads, Ikebana; the Art of Flowering Arranging, Scented Botanical Greeting Cards, Plant Spirits and Flower Fairies, Frida Floral Portraits and Flower Terminology and Herb-Infused Oil. Informal Mini-Activities: Staff were also provided with informal mini-activities designed to engage residents daily with the gardens, thereby giving them a sense of purpose and ownership. Mini-activities included sensory activities, watering activities that taught residents how to check for moisture and when to water the garden, and garden observation activities during which residents observed and measured the plants in the gardens.

The project data for 2023: Wellness Goals/Engagement:

- Total percentage who met or partially met goals: 97.6%;
- Total % who met goals: 92.9%;
- Total % who partially met goals: 5.5%;
- Total % other outcomes: 2.36%.Emotional State:
- Total percentage whose emotional state was maintained positively or improved: 94.75%;
- Total percentage whose emotional state was maintained positively: 87.8%;
- Total percentage whose emotional state improved: 3.03%;
- Total percentage of other outcomes: 5.2%.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2023: $0.00

ID CMP Funds Expended for Emergency Uses in CY 2023: $0.00

ID Active CMP Funded Projects in CY 2023: 2

Project Title: ENGAGE Project (E – Enhance, N – Nurture, G – Grow, A – Accommodate, G – Gain, and E – Energize), also known as LifeLoop

Unique Identifier: ID-1022-VVCC-1024

Project Duration: 12/1/2022 to 11/30/2025

Total Amount of CMP Funds Approved for this Project: $195,386.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $133,356.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Engage Project* activities will utilize It's Never Too Late (iN2L) equipment and subscriptions to support nursing home residents with behavioral challenges, aiming to reduce negative behaviors and increase positive social interactions. Additionally, Project Engage will facilitate positive interactions between residents and staff within the facilities. Valley Vista Care Corporation operates two skilled nursing facilities in Idaho. The project's primary goals are to increase activity engagement and improve the quality of life. The iN2L tool allows the facility to address individuals based on their needs and tailor the program to each person.

Additional benefits:

- Witnessing other residents in activity, joy, engagement, connection, and concentration.
- Peer connections bring together individuals with similar and diverse interests, connecting residents who may not have interacted outside the facility.
- Connecting family and friends through reminiscing and relationship building.
- Physical and cognitive wellness through therapeutic programming.
- Community building:
  - Unify residents and staff by fostering connections through shared activities.
  - The greater St. Maries and Sandpoint communities will discover the powerful outcomes of using this platform and hope nursing home perceptions change.
  - Staff engagement leads to resident benefits through enhanced holistic person-centered care concepts.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2023: $0.00

ID CMP Funds Expended for Emergency Uses in CY 2023: $0.00

ID Active CMP Funded Projects in CY 2023: 2

Funded Entity(ies):

Valley Vista Care Corporation

Results of the Project:

The quarterly breakdown of average usage shows that LifeLoop has been successfully implemented at both Valley Vista skilled nursing facilities. The project team has analyzed the data and systems and determined that the facilities can expand their reach. The facilities are planning a reorganization within their Activity Department, which will benefit the *ENGAGE Project* by emphasizing and spotlighting its capabilities, including outreach to families and volunteers.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2023: $0.00

OR CMP Funds Expended for Emergency Uses in CY 2023: $1,000,000.00

OR Active CMP Funded Projects in CY 2023: 2

Project Title: Nursing Facility Behavioral Health and Pandemic Impact Project (NFBHPI)

Unique Identifier: OR-0921-OEN-842

Project Duration: 3/1/2022 to 12/31/2025

Total Amount of CMP Funds Approved for this Project: $508,983.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $258,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Oregon *ECHO (Extension for Community Healthcare Outcomes)* Network implemented a post-COVID-19 series of the virtual program titled *Nursing Facility Behavioral Health and Pandemic Impact ECHO Program.* The project will create a post-pandemic COVID-19 cohort of the *Nursing Facility Behavioral Health ECHO (NFBH)* program. *ECHO* is a 24-session group telementoring format that builds the capacity of participants to manage common conditions typically referred to a specialist outside their setting. The project aims to develop more knowledgeable and skilled nursing facility (SNF) staff who are better equipped to deliver person-centered care and address their residents' mental health concerns and behavioral issues in the post-COVID era. The program will be targeting fifteen skilled nursing facilities in the state of Oregon. This project will provide remote access to training and geriatric mental health expertise, sharing information and connections to available community resources without requiring staff to leave their facility. The program aims to develop more knowledgeable, skilled, and confident nursing facility staff, better equipped to deliver person-centered care to address their residents' mental health concerns and behavioral issues. Project goals: recruit, engage, and retain 12 to 15 nursing facilities to participate; develop and deliver a series of three 12-session events; provide a forum for peer-to-peer contact and didactic review of deidentified cases with experts for advice in providing care to challenging residents. Each session lasts approximately 60 minutes and includes a 20-minute, process-oriented expert presentation by a specialist, followed by a discussion of one case with specialists and caregiver participants. Project format: The project consists of three 12-session *ECHO* virtual programs that meet bi-weekly and will launch a new series annually through 2025.

Funded Entity(ies):

Oregon ECHO Network, Oregon Rural Practice-based Research Network

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2023: $0.00

OR CMP Funds Expended for Emergency Uses in CY 2023: $1,000,000.00

OR Active CMP Funded Projects in CY 2023: 2

Results of the Project:

Following the program's first year, previous updates included written status reports on facility recruitment, curriculum development, participant recruitment, and planning for the kickoff event. The current interim success report and status update include attendance records, survey and feedback results, as well as curriculum details. Forty individuals representing 14 unique counties across Oregon participated in the *Nursing Facility Behavioral Health and Pandemic Impact ECHO* series. All 40 participants indicated that this was their first ECHO series, and 37 attended at least one session in the cohort series. While it is common with ECHO participation, attendance and survey responses dropped off after the first few sessions. The primary reason for this decline was reportedly directly associated with care provider staffing shortages, changes in ownership, and COVID-19 outbreaks within the participating nursing facility. To reengage these participants, emails were sent once to twice weekly to reduce barriers to attendance and address questions in advance. Post-program surveys were sent to all participants between cohorts. Fifteen of the 37 participants who attended at least one session completed the post-program survey, yielding a response rate of 41%. Overall, participants rated their knowledge and skills in recognizing behavioral health conditions as showing positive changes from pre- to post-tests on all topics included in the series. For example, after having completed the program, participants scored higher on knowledge scores on person-centered care, the impact of sleep on behavioral health, and recognizing the risk of suicide. 100% of the participants who responded to the post-survey indicated that the program helped improve their access to expertise in behavioral health management and allowed them to learn about the experiences of other communities regarding behavioral health, and 86% said they were likely to use the new information they learned in *Project ECHO* while caring for their residents. In April 2023, a new Community of Practice will launch to continue supporting previous ECHO participants with case consultations and access to experts in behavioral healthcare. Final project results are pending.

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: OR-0921-LAO-845

Project Duration: 7/1/2022 to 7/30/2025

Total Amount of CMP Funds Approved for this Project: $310,115.07

Total Amount of CMP Funds Expended During CY 2023 for this Project: $56,710.03

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2023: $0.00

OR CMP Funds Expended for Emergency Uses in CY 2023: $1,000,000.00

OR Active CMP Funded Projects in CY 2023: 2

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge Oregon aims to improve the lives of residents living in Oregon's skilled nursing facilities (SNFs) through the *Eldergrow GARDEN* project in partnership with Eldergrow's therapeutic horticulture program through more meaningful group and one-on-one interactions. The *GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)* is an interactive and purposeful resident activity program that combines nature indoors with mobile, indoor therapeutic sensory gardens and a team of Eldergrow educators who teach bimonthly therapeutic horticulture classes. The program will provide 12 indoor mobile gardens for nine participating skilled nursing facilities, offering two monthly educational interactions to guide residents and their guests, or inviting family members to engage in gardening activities and sensory experiences. Additionally, therapeutic horticulture classes will be provided for the residents. Therapeutic horticulture has been proven to deliver tangible wellness benefits, including improved self-esteem, improved memory, reduced depression, improved motor skills, and increased socialization. Eldergrow educators will teach hands-on, therapeutic gardening classes that engage the residents' five senses. Throughout the classes, educators focus on six therapeutic wellness goals set forth by the American Horticultural Therapy Association: socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. After each class, the Eldergrow educator evaluates these therapeutic objectives for all participating residents. Program success measures will be reflected in the number of ongoing participants, project feedback, and the overall number of residents who remain engaged throughout the project. The *GARDEN Project* aims to achieve an 80% resident attainment rate of the following goals and objectives:

- Increase the quality of life by improving residents' emotional well-being.
- Improve the quality of care offered by focusing on the six therapeutic horticulture wellness goals the American Horticultural Therapy Society set forth.

Funded Entity(ies):

LeadingAge Oregon

Results of the Project:

GARDEN PROJECT - Interim progress report as of the end of 12/31/2023: The project goals and objectives continue to be reported quarterly. All nine participating nursing facilities have received the initial training webinars. All gardens and carts have been delivered and installed (two carts were provided to three participating nursing facilities based on their census and their licensed bed capacity). All nine participating

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On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2023: $0.00

OR CMP Funds Expended for Emergency Uses in CY 2023: $1,000,000.00

OR Active CMP Funded Projects in CY 2023: 2

facilities have received and continue to receive in-person therapeutic horticulture lessons, presentations of special project opportunities, and ongoing garden maintenance consultations approximately every two months. Feedback from participating *GARDEN* communities indicates more livelihood and energy surrounding the *GARDEN* carts as residents care for and nurture the non-toxic plants growing in their respective carts. Each formal educational garden class has focused on at least three of six wellness goals, including sensory stimulation, cognitive stimulation, motor skills, creative expression, spatial awareness, and socialization. The most recent report collected 44 *GARDEN* class reviews from 256 participants. Results from these reviews indicated that 100% of participants met, or partially met, their wellness goals, with 89.8% indicating that they fully met these goals. Over 96% further revealed that the *GARDEN* classes directly improved or positively impacted their emotional state. Ongoing engagement will continue to be measured following their participation in special classes, activities, and seasonal opportunities such as *Earth Day Sunflower Gifts*, *Eggcellent Microgreens!, Mother's Day Viola Tea Sandwiches*, and *The Wonderful World of Bees.*

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: Moments of Truth to Engage, Nurture, Stimulate, Inspire, Grow, and Network with iN2L (It's Never Too Late)

Unique Identifier: WA-0220-PHW-548

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: $638,065.91

Total Amount of CMP Funds Expended During CY 2023 for this Project: $90,622.08

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement the It's Never Too Late (iN2L) engagement technology in nine participating skilled nursing facilities (SNFs). The iN2L engagement technology will allow residents, families, and staff to *Engage, Nurture, Stimulate, Inspire, Grow, and Network (ENSIGN)*. iN2L technology will also provide a greater opportunity to implement innovative tools to reduce falls and opioid and antipsychotic medication usage. This project proposes to 1) Increase positive emotions experienced by residents by 25% facility-wide. It will be measured using the iN2L Quality of Life survey, which will be given to residents at the beginning of the project period and the following intervals: a. 12 months after the initial survey, b. 24 months after the initial survey, c. 36 months after initial survey; 2) Create at least four to 25 digital life stories in each facility with help from family members. The biographies will be incorporated into the facility's new hire orientation and training protocol. The iN2L monthly usage reports will verify the creation of these biographies. 3) Create at least four to thirty personalized resident "pages" in each facility that reflect residents' interests and preferences.

Funded Entity(ies):

Pennant Healthcare, Washington

Results of the Project:

All nine participating communities successfully utilized their equipment to create meaningful engagement for their residents, partially meeting the overall goals of increasing the quality of life and reducing antipsychotic medication use. Most participating communities tracked an average of well over 200 hours a month for their grant-funded equipment. Many communities consistently used over 200 hours a month over the last year of the project. At the end of the project, 108 resident profiles were created in the nine participating communities. Throughout the project, residents completed quality-of-life surveys. There was a

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

12% increase in positive emotions when comparing the initial baseline and final results. COVID-19 reduced the ability to survey some residents throughout the grant, impacting the final results. Although the residents benefited from the engagement technology, the initial specific metrics were unmet.

Project Title: Garden Access Responds to Diagnosis and Environmental Needs

Unique Identifier: WA-0520-PH-618

Project Duration: 8/1/2020 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: $419,450.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $58,805.85

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)* project is an interactive and purposeful resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens. A team of Eldergrow educators provides therapeutic horticulture classes in nine facilities. Educators teach hands-on, therapeutic gardening classes that engage the residents' five senses. Throughout the classes, educators focus on six therapeutic wellness goals set forth by the American Horticultural Therapy Association (AHTA): socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. Eldergrow strives to reach an 80% resident attainment rate on both project goals:

- Increase the quality of life by improving residents' emotional well-being.
- Improve the quality of care by focusing on the six therapeutic horticulture wellness goals.

Funded Entity(ies):

Pennant Healthcare, WA

Results of the Project:

Eldergrow provided 415 educator-led therapeutic horticulture sessions to the nine nursing home communities throughout the project. These touched the lives of 3,344 residents. Ninety-four percent of the residents met or partially met the activity goals, and ninety-six percent maintained a positive mood or

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

showed an improved emotional state. Pennant Healthcare stated, "Words cannot adequately express how grateful the Pennant communities were to have received the funding for the Eldergrow *GARDEN* program for their nine nursing home communities." They stated that the *GARDEN* program is one of the best resident programs they have experienced.

Project Title: Enriching Our Seniors' Lives with It's Never Too Late (iN2L)

Unique Identifier: WA-0620-FHHR-623

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: $25,712.14

Total Amount of CMP Funds Expended During CY 2023 for this Project: $3,276.29

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will purchase and install the It's Never Too Late (iN2L) technology system for residents. The iN2L system will provide personalized life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. Project goals are to improve residents' quality of life by providing social, cognitive, and continuous learning opportunities and advancing the facility teams' ability to provide the highest quality of care that will include active and engaging programming such as the use of the therapeutic music, trivia games, travel experiences that are meant to spark memories and exploration.

Funded Entity(ies):

Franklin Hills Health Spokane

Results of the Project:

The COVID-19 pandemic significantly impacted this project, resulting in facility outbreaks and staffing challenges. Franklin Hills gradually increased its use of It's Never Too Late (iN2L) over time to meet identified goals: 1) improve the quality of life of residents by providing a more person-centered, accessible option, which 2) will address their life enrichment needs, including social, cognitive, and continuous learning and by advancing the ability of our facility teams to provide the highest quality of care. Despite COVID-19 outbreaks and staffing shortages, Franklin Hills consistently used its systems daily. The facility utilized

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

2,764 unique content items throughout the project, including active and engaging programming, such as therapeutic music, trivia games, and travel experiences, to spark memories and exploration.

Project Title: Use of Virtual Reality (VR) Technology for Improved Social and Behavioral Support

Unique Identifier: WA-0920-SHR-665

Project Duration: 12/1/2020 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: $63,687.53

Total Amount of CMP Funds Expended During CY 2023 for this Project: $16,200.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will utilize virtual reality (VR) technology to improve the quality of life and care for residents who are experiencing increased depression, anxiety, failure to thrive, and loneliness as a result of the COVID-19 pandemic. Residents will experience an improved quality of life when the VR technology stimulates cognition, reduces anxiety and depression, and boosts morale to reverse some of the emotional and physical impacts caused by the social isolation residents have experienced during the public health emergency. The performance is measured using existing resources and the addition of specific tools used to measure changes in depression, anxiety, and behavior. Residents will use the VR visor or the Wii console. Various measures will be used for residents participating in the program using either the VR or Wii console, including:

- Changes in physical conditions (blood pressure, heart rate, weight changes, pain scale), 10% change over baseline clinical measures during the first year.
- Changes in symptoms that are indicative of the failure to thrive. A 10% change over baseline clinical measures during the first year.
- Activity participation levels. The project will review Minimum Data Set (MDS) data and clinical records to assess activity participation and identify a 10% change from baseline measures.
- A decrease in the number of unwanted behavioral manifestations. The program's effectiveness is measured through caregiver interviews. The target is a 10% reduction in the number of negative behaviors exhibited by the residents. Decreased use of behavior or mood-altering prescription

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

medications. GDR (Gradual Dose Reduction) meetings to assess decreased medication needs and reduced use of these medications. The goal is a 10% reduction in usage during the first year.

- Scaled questions of behaviors using the GAD-7 (General Anxiety Disorder), PHQ-9 (Personal Health Questionnaire), and Quality of Life Measure for the Elderly will show a 10% change during the first year.

Funded Entity(ies):

Sunshine Health and Rehabilitation

Results of the Project:

The facility continued using the virtual reality (VR) technology with residents throughout the project. Unfortunately, the facility experienced COVID-19 outbreaks, which restricted the use of the equipment at various times, and faced numerous staffing challenges, including those involving the administrator, who was the project lead. The residents were offered the technology as often as possible and continued to enjoy it. One of the biggest challenges was resident participation, as the population consisted of a majority of short-term residents who were primarily focused on rehabilitation and returning home or to a lower level of care. The trauma-informed team (TIT) remained heavily involved in implementing and monitoring the project. Updates on residents actively involved in the program were presented to the TIT. Following these updates, the TIT continued to search for new residents to introduce to the program. New residents could monitor active users and determine if they wanted to continue with the Oculus equipment. There were no adverse effects on residents, and the facility observed improvements in resident symptoms and behaviors, although the specific metrics were not fully met. The facility plans to continue to use the equipment with residents to engage them and improve their quality of life. The project goals were not met because the facility was unable to report specific metrics against the quantitative goals.

Project Title: Best Practices for Serving Vulnerable Populations in Washington State Long-Term Care Communities Project

Unique Identifier: WA-0920-UWHGC-667

Project Duration: 2/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: $580,421.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $201,395.79

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Safe Home* training program will address the unique barriers to accessing care that vulnerable older adults face in up to 36 nursing homes. This program addresses the distinct and intersecting needs of the LGBTQ (lesbian, gay, bisexual, transgender, and queer or questioning) and racial and ethnic minorities in long-term care communities in the State of Washington. The training will be skill-based, ensuring that direct care staff develop specific and transferable skills, resulting in more inclusive care for health-disparate, underserved populations. This will include an emphasis on LGBTQ+ and black, indigenous, and people of color (BIPOC) terminology, pronouns, and inclusive care practices serving these specific populations of older adults.

Funded Entity(ies):

University of Washington's Healthy Generations Center

Results of the Project:

This project has made strides in enhancing the care for vulnerable older and underserved adults in Washington's long-term care (LTC) communities. The University of Washington (UW) developed and implemented the comprehensive *Safe Home* training program to educate direct care staff and administrators on best practices for person-centered care in serving LGBTQ+ (lesbian, gay, bisexual, transgender, and queer or questioning), black, indigenous, and people of color (BIPOC) older adults. The program developed and implemented a comprehensive evaluation strategy to assess the effectiveness of the *Safe Home* training program in tandem with a suite of formative and summative assessments to quantify progress toward meeting key training objectives (i.e., knowledge, communication, and behavioral skills development). The training content, which emphasizes LGBTQ+ and BIPOC issues, terminology, pronouns, and inclusive care practices, has been well-received. Participants report increased awareness and understanding of their unique needs and skills, enabling them to serve these communities better. The *Safe Home* program has trained 21 skilled nursing facilities (SNFs) with a diverse range of 2,269 professionals (e.g., certified nursing assistants (CNAs), nursing staff, social and behavioral health staff, and administrators). The project was granted a four-month no-cost extension through May 31, 2024, due to the impacts of the COVID-19 pandemic. Further results are pending.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-1020-CHS-681

Project Duration: 1/1/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: $245,068.64

Total Amount of CMP Funds Expended During CY 2023 for this Project: $32,870.52

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Eldergrow GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* project was implemented in five Cornerstone Healthcare Services nursing homes. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project's goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Cornerstone Healthcare Services, LLC

Results of the Project:

For the most recent quarter of this project, statistics for the two main goal categories — Wellness Goals/Engagement and Emotional State — were compiled from 40 Class Review Forms covering 241 participants who could attend the bimonthly therapeutic nature lessons from October 1 to December 31, 2023. Ninety-eight point three percent of residents met or partially met their wellness goals, and ninety-two point nine percent reported a positive or improved emotional state. Due to the impacts of the COVID-19 pandemic, the project received a six-month no-cost extension through June 30, 2024. Further results are pending.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: Creating a Culture of Person-Directed Dementia Care

Unique Identifier: WA-1120-EDEN-684

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $521,606.89

Total Amount of CMP Funds Expended During CY 2023 for this Project: $22,639.28

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Creating a Culture of Person-Directed Dementia Care* project will train nursing home staff in person-directed dementia care to combat loneliness, helplessness, and boredom for nursing home residents. This project will support up to 30 skilled nursing facilities, combining in-depth training with personalized coaching and consulting. Residents in these nursing homes will benefit from the project through person-directed care strategies that will improve their quality of life and help reduce the use of antipsychotics for nursing home residents. The project was granted a no-cost extension through December 31, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

The Eden Alternative, Inc.

Results of the Project:

The project engaged two cohorts, comprising 22 nursing homes and 172 registrants, via the eVOLVE online training platform. Participants completed 218 online courses throughout the duration of the project. Of responses to post-course surveys, 94% responded positively if the content they experienced provided valuable information, and 89% responded positively when asked if they could envision ways to use the content in their roles. Fifty-nine participants attended online *Skill Building Summits*, with high satisfaction ratings (93% or above) for ten educational statements, including the item: 'I am inspired to change my care practices based on what I learned this session.' Ten nursing homes signed up for Cohort Two coaching and consultation, resulting in 10 site visits and 14 coaching calls with Dr. Power and Dr. Carson. The COVID-19 pandemic and staffing in the communities significantly impacted the project. It made a difference in the self-reported quality of care and life for residents in the participating facilities. However, it was short of the original goals.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: Increasing Resident Engagement and Interaction with Eversound - COVID and Beyond

Unique Identifier: WA-1120-NGH-687

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $231,242.91

Total Amount of CMP Funds Expended During CY 2023 for this Project: $55,588.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eversound, the project will be implemented in seven skilled nursing facilities (SNFs). Hearing loss and impaired sensory processing are challenges faced by nursing home residents, and these are linked to psychosocial distress, decreased well-being, and quality of life. This project will equip nursing homes with Eversound technology and provide the necessary training for staff to use it with residents, enabling them to engage fully, regardless of their level of hearing loss. Eversound is an "engagement amplifier" designed to help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

During the project's first year, when residents were isolated in their rooms due to COVID-19 precaution closures, the Eversound programs and equipment were used consistently in the seven participating facilities. It was used for communicating during remote and hallway activities, as well as for distance communication with staff and family members. One facility closed midway due to fire and did not reopen during the project period. Their equipment was relocated to two other facilities. The culmination of this project had varied results. One of the participating facilities consistently met the intended goal of increased engagement, as evidenced by at least ten residents using the equipment three times a week in both group and one-to-one program opportunities. Other facilities experienced increased engagement with select residents, but the numbers usually ranged from one to four weekly. The Eversound equipment was used in concert with other grant projects, such as the *GARDEN* project with Eldergrow and It's Never Too Late (iN2*L*). Challenges to using Eversound equipment included residents' perception that they no longer

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

needed hearing support once they could participate in group programs, and the discomfort associated with the headphones. At the end of the project, the facilities did not choose to continue funding for the program, but they fully expect to continue using their equipment going forward. The activity directors at each facility will support residents with hearing challenges and employ the equipment for future isolation closures.

Project Title: Garden Access Responds to Environmental Needs (Garden) Project

Unique Identifier: WA-1220-NGHC-715

Project Duration: 4/1/2021 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $359,620.92

Total Amount of CMP Funds Expended During CY 2023 for this Project: $65,189.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the project will implement the *GARDEN (Garden Access Responds to Environmental Needs)* program in five to seven facilities. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

For the most recent quarter of this project, statistics for the two main goal categories, Wellness Goals/Engagement and Emotional State, were compiled from 58 Class Review Forms covering 272 participants who could attend the bimonthly therapeutic nature lessons from October 1 to December 31, 2023, 97.5% of residents met or partially met wellness goals and reported a maintained positive or improved emotional state. The project serves six communities; one is closed due to a fire and has not yet

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

been reopened. The applicant received a no-cost nine-month extension through December 31, 2023, due to the impacts of the COVID-19 pandemic. Final results are pending.

Project Title: PARO Robotic Seal Initiative

Unique Identifier: WA-0321-LAW-755

Project Duration: 6/1/2021 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: $44,688.02

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

PARO, the Robotic Therapy Seal, will provide nursing home staff with the tools to provide more person-centered care. Interaction with *PARO* potentially satisfies five needs essential in person-centered care: comfort, identity, attachment, occupation, and inclusion. The project will provide three nursing homes with *PARO* and address isolation, depression, socialization, pacing behavior, and anxiety. It may also potentially reduce the use of antipsychotic medication.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

This *PARO* project was successful for the residents of the three nursing homes, either in a group session with five to seven participants or an individual session. Staff reported that the residents who engaged with *PARO* reflected a 98% score of one on a 1-5 scale, with a score of one being the highest. Two percent of residents scored on a 2-5 scale, assessing anxiousness, upset, confusion, dislike, and other related emotions. Positive experiences include being used as a sleep aid when a resident is anxious or sad when going to bed or awake in the middle of the night, separation anxiety after visits, aggression or frustration, and when in need of medical treatment. On average, *PARO* was brought out on a weekly or bi-weekly basis. The project results reflect increased socialization, a willingness to share, increased stimulation, more positive experiences, and definite positive changes in mood, particularly when emotions were previously suppressed. The robotic pets served as a tool for staff and family members to interact with residents, and

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

they exceeded the set goals and expectations. The participating skilled nursing facilities faced the impact of the COVID-19 pandemic and staffing issues throughout the project.

Project Title: Pennant Healthcare - Eversound Resident Engagement Project - COVID and Beyond

Unique Identifier: WA-0421-PHW-770

Project Duration: 10/1/2021 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: $318,821.03

Total Amount of CMP Funds Expended During CY 2023 for this Project: $38,907.01

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eversound, the project will be implemented in 13 skilled nursing facilities. Hearing loss and impaired sensory processing are challenges faced by nursing home residents, and these are linked to psychosocial distress, decreased well-being, and quality of life. This project will equip nursing homes with Eversound technology and provide the necessary training for staff to use it with residents, enabling them to engage fully, regardless of their level of hearing loss. Eversound is an "engagement amplifier" designed to help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia.

Funded Entity(ies):

Pennant Healthcare

Results of the Project:

During the most recent quarter of the project, 11 of the 13 facilities completed surveys for 85 residents. Sixty percent reported using Eversound one to three times per week, and 15.3% reported using it four to five times per week. Eversound is used during family visits, one-on-one interactions with staff, group activities, and individual activities. Residents often expressed that Everound improved their ability to engage in 1:1 interactions. Seventy percent of staff strongly agreed that Eversound improves the quality of life for residents, and 70% also agreed that Eversound improves residents' ability to engage in group and 1:1 activities. Further results are pending.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: LeadingAge Washington's PARO Robotic Therapy Seal Initiative

Unique Identifier: WA-0621-LAW-805

Project Duration: 8/1/2021 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: $344,520.48

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

PARO, the Robotic Therapy Seal, will provide nursing home staff with the tools to provide more person-centered care. Interaction with *PARO* potentially satisfies five needs essential in person-centered care: comfort, identity, attachment, occupation, and inclusion. This project will provide 25 skilled nursing facilities with *PARO* and address isolation, depression, socialization, pacing behavior, and anxiety. It may also potentially reduce the use of antipsychotic medication.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

PARO successfully reached the specific residents in need who participated in the project. Sixty percent (60%) of nursing home communities participated in group session activities (five to seven sessions) or individual 1:1 sessions weekly, or as needed; 40% met bi-weekly and as needed. Staff reported that the residents who engaged with *PARO* reflected a 95% score of one on a 1-5 scale, with 5% of residents scoring between 2 and 5. *PARO* was effective when used as an aid to help residents who became frustrated or loud in a group setting. The robotic pets would have an immediate calming impact, as the resident would stroke or whisper to PARO, serving as a sleep aid when the resident is anxious or sad, etc. The results reflected increased socialization, a willingness to share, increased stimulation, positive experiences, and definite positive changes in current moods and emotions that were not previously observed.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0621-LAW-807

Project Duration: 8/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: $142,382.57

Total Amount of CMP Funds Expended During CY 2023 for this Project: $44,147.29

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The program includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and recommendations for extracurricular activities provided to facility staff for additional engagement opportunities. Data will be collected, compiled, and evaluated every month by a program administrator who will oversee the project. The project's goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Throughout the project, Eldergrow provided 209 educator-led therapeutic horticulture sessions to the nursing home communities. These touched 1,130 residents. 89.5% of the residents met or partially met the activity goals, and 97.1% remained positive or showed an improved emotional state. Feedback from the communities was very positive. "I have never been disappointed with this program; our educator is the absolute best!" "Residents seemed to love it! Loved seeing a resident who never attends activities like this so engaged the entire class."

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)

Unique Identifier: WA-0721-LAW-818

Project Duration: 10/1/2021 to 1/31/2024

Total Amount of CMP Funds Approved for this Project: $157,403.24

Total Amount of CMP Funds Expended During CY 2023 for this Project: $44,771.04

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and recommendations for extracurricular activities provided to facility staff for additional engagement opportunities. Data will be collected, compiled, and evaluated every month by a program administrator who will oversee the project. The project's goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals established by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals. The project was granted a four-month extension due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Eldergrow provided 270 educator-led therapeutic horticulture sessions to the four nursing home communities throughout the project. These touched 2,044 residents. 93.4% of the residents met or partially met the activity goals, and 96.8% remained positive or showed an improved emotional state. Feedback from the four communities was very positive. "Lots of fun and laughter," "Strong bonds forming with residents. Noticing resident engagement improvement with specific residents with advanced dementia". "Eldergrow classes are fantastic!"

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: Cycling Without Age "Let's Go For a Ride"

Unique Identifier: WA-0721-LAW-820

Project Duration: 10/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $397,011.19

Total Amount of CMP Funds Expended During CY 2023 for this Project: $12,180.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will be implemented in eight LeadingAge Washington member skilled nursing facilities (SNFs). The project will directly benefit nursing home residents by providing trishaws and trikes and allowing them to experience the outdoors. Residents can socialize with others and engage in the familiar and beloved biking activity despite limited mobility. Residents can experience “the wind in their hair” and enjoy a ride around the surrounding area to get fresh air, a change of scenery, and a sense of freedom. For many residents who have experienced a decline in function as they age, a “bike ride” can provide reminiscing, sensory stimulation, and enjoyment, all of which contribute to feelings of well-being and an improved quality of life. The project aims to achieve a 65% decrease in Patient Health Questionnaire-9 (PHQ-9) scores for depression. The pilots will record positive comments or indicators of enjoyment, such as smiles and laughter, for each resident ride, to include those who cannot participate verbally in the questionnaire. The project was granted a no-cost extension through March 31, 2023, due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

After a slow “pilot” rollout, *Cycling Without Age (CWA)* created a successful marketing campaign to recruit volunteers to pilot the trishaws. A scheduling application (app) was also created for staff to communicate with family members, interested staff, and outside volunteers who were willing to help. Residents were able to experience “the wind in their hair” and enjoy a ride around their community, getting fresh air, a change of scenery, and a sense of freedom, including “first” for many, a site seeing ride around the lake, a coffee shop, visits to their neighboring farmers market, etcetera. For those who have experienced a decrease in function, a “bike ride” has allowed for reminiscing, sensory stimulation, and enjoyment, all of which have

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

contributed to feelings of well-being and improved quality of life. Weather permitting, an average of 60% of the communities schedule rides weekly, serving six to eight residents each time, and 40% are scheduled monthly or bi-weekly, serving a range of eight to ten residents each time. Post-ride log sheets reflect no emotion, surprise, or laughter, and they are very happy upon return from the rides. One hundred percent (100%) of the residents engaged reported enjoying the trishaws and encouraged other residents to participate in the project. Data was not collected regarding a decrease or increase in depression scores.

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0821-CHS-839

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $266,685.79

Total Amount of CMP Funds Expended During CY 2023 for this Project: $35,947.38

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and recommendations for extracurricular activities provided to facility staff for additional engagement opportunities. Data will be collected, compiled, and evaluated every month by a program administrator who will oversee the project. The project goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals outlined by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Cornerstone Healthcare Services, LLC

Results of the Project:

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

For the most recent quarter of this project, statistics for the two main goal categories, Wellness Goals/Engagement and Emotional State, were compiled from 48 Class Review Forms covering 257 participants who were able to attend the bimonthly therapeutic nature lessons from October 1 through December 31, 2023, 98.4% of residents met or partially met wellness goals, and 85.8% of residents reported a maintained positive or improved emotional state. Further results are pending.

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)

Unique Identifier: WA-1121-PHW-866

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: $198,896.06

Total Amount of CMP Funds Expended During CY 2023 for this Project: $42,333.46

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will bring the *Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)* project to four additional Pennant Healthcare skilled nursing homes. *GARDEN* is an interactive and purposeful resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens. A team of Eldergrow educators teaches therapeutic horticulture classes in nine facilities. Educators teach hands-on, therapeutic gardening classes that engage the residents' five senses. Throughout the classes, educators focus on six therapeutic wellness goals set forth by the American Horticultural Therapy Association (AHTA): socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. The project goals are: 1) increase the quality of life by improving the residents' emotional states and 2) improve the quality of care by focusing on the six therapeutic horticulture wellness goals. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Pennant Healthcare, Washington

Results of the Project:

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

For the most recent quarter of this project, statistics for the two main goal categories, Wellness Goals/Engagement and Emotional State, were compiled from 18 class review forms covering 177 participants who were able to attend the bimonthly therapeutic nature lessons from October 1 through December 31, 2023, 99.2% of residents met or partially met wellness goals, and 92.3% of residents reported a maintained positive or improved emotional state. Further results are pending.

Project Title: SilverKite MOREArts ArtKits

Unique Identifier: WA-1121-LAW-874

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: $306,168.97

Total Amount of CMP Funds Expended During CY 2023 for this Project: $89,253.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with SilverKite Community Arts, LeadingAge Washington will implement the project in 11 member skilled nursing facilities (SNFs). The program will equip nursing home staff with the tools, skills, and experience to develop and deliver high-quality, engaging, and inspiring arts engagement programs for residents. Each quarter, SilverKite will design and create classroom-sized ArtKits filled with carefully curated art supplies and arts activity instruction cards for staff members to use in group settings. The project's goals are 1) ArtKit usage: 85% of communities use the tools in the kits (at least twice per month) in arts programming and activities. In addition, 100% of communities find the kits easy to use. 2) Engagement goals: 75% of communities have an average of seven residents engaging with the materials during each art activity program offered using the ArtKits. A 90% rate of engagement (active participation) was achieved during the programs, and 3) The effect of engagement goals: 90% of the residents attending each art workshop enjoyed the experience, and 75% indicated a change in their mood or energy level due to their participation.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

The project is currently meeting its quantitative goals. Surveys and interviews indicate that 100% of the project's participating communities use the ArtKits at least twice a month, with most communities using them four or more times a month. An average of three to ten residents engage in each ArtKit activity facilitated in their communities; 100% of participating community survey respondents reported that participating in ArtKit activities improved resident mood and energy levels. Further results are pending.

Project Title: SPARKing Conversation, Connection, and Fun! During COVID-19 and Beyond

Unique Identifier: WA-0222-WHCA-908

Project Duration: 4/1/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: $57,504.07

Total Amount of CMP Funds Expended During CY 2023 for this Project: $7,658.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with SilverKite Community Arts, this extension project will provide individual arts engagement toolkits and online art programming to residents in an additional 17 Washington Health Care Association member nursing facilities. The project aims to reduce resident stress, strengthen communication skills, and boost self-esteem, directly improving the residents' quality of life. The SPARK boxes contain high-quality art supplies, instructions, and ideas to SPARK conversation, connection, and fun!

Funded Entity(ies):

Washington Health Care Association

Results of the Project:

This extension project was completed in March 2023 and exceeded its quantitative goals. Participating community survey respondents indicated the SPARK boxes were easy to use (100%), and box engagement benefited resident mood and energy levels (95.83%). The “live” online workshops were attended by 52% of the participating communities, with a majority of additional communities (12%) engaging in the workshops by downloading and viewing the videos, with a total of 64% engagement in the

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

online workshops, 85.52% of the participating communities attending the live workshops or watched the recordings indicated that the workshops also had a positive impact on resident mood and energy levels.

Project Title: Increasing Resident Engagement and Interaction with iN2L (It's Never Too Late)

Unique Identifier: WA-0222-NGH-910

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: $387,766.16

Total Amount of CMP Funds Expended During CY 2023 for this Project: $85,339.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide the It's Never Too Late (iN2L) engagement technology to seven nursing homes. iN2L is a multi-dimensional approach to engaging residents in life-enriching activities and rehabilitation interventions. iN2L offers thousands of computer-based experiences through technology, along with continuous training and support from staff, to ensure program consistency and sustainability. The *Increasing Resident Engagement and Interaction with iN2L* goals are to 1) reduce social isolation by addressing the life enrichment needs and individual interests of residents in participating communities, and 2) increase their activity engagement. To achieve these goals, 1) Create My Page unique content pages/buttons for 30% of residents. 2) Increase the participation of residents' involvement in group activities by 15%, and 3) Increase the participation of residents' involvement in individualized activities by 15%. The Validated Activity Engagement Survey, which measures the individual's positive and negative emotional status over the previous two-week period, will be used and can be completed manually or online. Residents will be offered assistance by staff and volunteers with the survey and assured complete anonymity and confidentiality. The program will transfer the survey responses to the online version, and iN2L will provide the resulting reports. Program data reporting is delivered quarterly. The iN2L system also tabulates the number of system usage hours.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

All six participating communities (one is temporarily closed due to a fire and is set to reopen in the fall of 2024) have been able to utilize their equipment to create meaningful engagement for their residents and have made progress toward the identified goal of increasing the quality of life for residents. Four nursing home communities are tracking over 100 uses based on the usage from January 2024. A total of 283 resident profiles have been created in the six communities. Additionally, three of the six communities report using iN2L in over 40% of their scheduled group activities. Further results are pending.

Project Title: "Moments of Truth" to Engage, Nurture, Stimulate, Inspire, Grow, and Network (ENSIGN) – Extension Project

Unique Identifier: WA-0322-PHW-937

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $304,665.57

Total Amount of CMP Funds Expended During CY 2023 for this Project: $34,994.72

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide the It's Never Too Late (iN2L) engagement technology in four additional Pennant Healthcare, Inc. skilled nursing facilities. The iN2L engagement technology will allow residents, families, and staff to *Engage, Nurture, Stimulate, Inspire, Grow, and Network* (*ENSIGN*). iN2L technology will also provide a greater opportunity to implement innovative tools to reduce falls and opioid and antipsychotic medication usage. This project proposes to 1) Increase positive emotions (happy/joyful/peaceful) experienced by residents by 25% facility-wide. Project progress will be measured using the iN2L Quality of Life survey, which will be administered to residents at the beginning of the project period and the following intervals: a. 12 months after the initial survey, b. 24 months after the initial survey, c. 36 months after initial survey; 2) Create at least four to 25 digital life stories in each facility with help from family members. The biographies will be incorporated into the facility's new hire orientation and training protocol. The iN2L monthly usage reports will verify the bios. 3) Create at least four to 30 personalized resident "pages" in each facility that reflect residents' interests and preferences.

Funded Entity(ies):

Pennant Healthcare, Washington

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Results of the Project:

All four communities have been gradually increasing their use of It's Never Too Late (iN2L) to meet the identified goals of enhancing residents' quality of life through engagement in life enrichment activities, redirection, and rehabilitation interventions. The initial project rollout was slow due to supply and demand challenges, as well as communities dealing with COVID-19 outbreaks and staffing shortages. Since that time, iN2L has been fully integrated into the communities. As of January 2024, three communities tracked over 200 hours of usage for the month. Additionally, the communities have begun incorporating resident profiles to promote a person-centered experience. To date, there has been a 45% increase in positive emotions and engagement among residents across the facility. Further results are pending.

Project Title: Eversound Resident Engagement and Interaction Project

Unique Identifier: WA-0422-LAW-940

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: $257,187.72

Total Amount of CMP Funds Expended During CY 2023 for this Project: $44,777.18

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide the Eversound equipment to 12 skilled nursing facilities (SNFs) in Washington. Hearing loss and impaired sensory processing are challenges nursing home residents face and are linked to psychosocial distress, decreased well-being, and quality of life. Additionally, the applicant will provide project training to ensure staff can fully engage, regardless of their level of hearing loss. Eversound is an "engagement amplifier" designed to help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia. The goals of the Eversound project are to (1) increase the accessibility of group programming and one-on-one interactions, and (2) improve the quality of life for residents in participating communities by reducing social isolation and increasing engagement for those impacted by hearing or sensory processing impairments.

Funded Entity(ies):

LeadingAge Washington

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Results of the Project:

This project began on August 1, 2022, initiating the shipment of Eversound equipment to all participating facilities. Since the project kickoff, comprehensive onboarding procedures have been conducted at all facilities, including on-site visits. Analysis of data gathered from the 12 participating LeadingAge Washington facilities reveals that, over six quarters, a total of 529 residents have been surveyed. Among them, 65.5% have reported experiencing increased engagement through the use of Eversound headphones, with usage ranging from occasional to daily. Additionally, 44% of respondents utilize headphones for one-on-one interactions, including care planning meetings, family visits, and individual activities, while 56% incorporate them into group activities. The facilities have reported improved socialization and a better quality of life among residents since implementing Eversound. Further results are pending.

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0422-WHCA-941

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: $781,833.67

Total Amount of CMP Funds Expended During CY 2023 for this Project: $173,980.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in 17 skilled nursing facilities (SNFs). The program brings nature indoors with mobile sensory gardens, enabling residents to nurture life and feel a sense of purpose. Eldergrow educators will facilitate therapeutic horticulture classes twice each month. Residents in these communities need meaningful activities to support their psychosocial and physical well-being, especially since the COVID-19 pandemic. Eldergrow educators monitor residents' physical and emotional engagement after every session using the categories of met, partially met, or did not meet the six wellness goals set forth by the American Horticultural Therapy Association: socialization, sensory stimulation, cognitive stimulation, motor skills, spatial awareness, and creative expression. Additionally, educators assess emotional states before and after class to measure Eldergrow's impact on residents' emotional well-being. Eldergrow strives to reach an 80% resident attainment rate on both goals.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Funded Entity(ies):

Washington Health Care Association

Results of the Project:

For the most recent quarter of this project, from October to December 2023, 819 participants attended 127 Eldergrow educator-led therapeutic horticulture sessions in 19 skilled nursing facilities. Ninety-eight point two nine percent of residents met or partially met their wellness goals, and ninety-five point two four percent reported a positive or improved emotional state. Further results are pending.

Project Title: The GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0622-LAW-976 / WA-0220-LAW-559

Project Duration: 7/15/2022 to 7/14/2023

Total Amount of CMP Funds Approved for this Project: $73,015.79

Total Amount of CMP Funds Expended During CY 2023 for this Project: $33,104.89

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, this extension project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in six additional facilities of LeadingAge Washington. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are: 1) to enhance the quality of life by improving residents' emotional well-being, and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals outlined by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Results of the Project:

This project concluded in July 2023, having met its two primary objectives. Eldergrow exceeded a 90% resident attainment rate when communities were open to group activities, achieving both goals. Specifically, 90.1% of residents maintained a positive or improved emotional state during classes (Goal 1), and 97.6% of residents met or partially met therapeutic goals during classes (Goal 2). As the nursing home communities carefully brought visitors and vendors back into their facilities, Eldergrow offered two types of programming to accommodate both open and closed communities.

Project Title: Window to the Arts

Unique Identifier: WA-0622-ECA-977

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: $77,779.50

Total Amount of CMP Funds Expended During CY 2023 for this Project: $0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will be implemented in six nursing homes to enhance the quality of life for nursing home residents and combat isolation through live performances and customized, responsive arts experiences. A creative therapist will participate in each event and provide interactive arts workshops following the performances. Creative therapy interactions will provide nursing home residents with meaningful experiences that offer sensory stimulation, personal engagement, validation, and comfort. The program will promote self-expression through singing, music-making, improvisation, and songwriting. Variables measured include changes in feelings of loneliness, anxiety, or isolation for nursing home residents; interpersonal relationships and social connectedness between residents; and levels of communication between residents and between residents and caregivers. A decrease in loneliness, anxiety, or isolation within nursing home residents by more than 20% from pre-intervention to post-program is anticipated. The program aims to enhance interpersonal relationships and social connectedness among residents, with a 20% increase in social connectedness anticipated by the end of the project period. In addition, the project anticipates a 10% increase in communication between residents and between residents and caregivers.

Funded Entity(ies):

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Edmonds Center for the Arts

Results of the Project:

The program visited eight sites from July to October 2023. Despite encountering challenges in arranging visits to some intended sites, the program adeptly pivoted to engage seniors at alternative approved locations, including the Washington Veterans Home and Lynwood Rehabilitation Center. During these site visits, the program achieved its target of a 20% improvement in participants' moods. Interventions at the Washington Veterans Home resulted in a 25% to 32% decrease in loneliness and a 33% to 72% increase in social connectedness, showcasing significant improvements in resident engagement and well-being. Lynnwood Post Acute Rehabilitation Center reduced loneliness, anxiety, or isolation by 23%, strengthened interpersonal relationships and social connectedness by 61%, and increased communication by over 100% in its final site visit. Programs at the Arcadia Medical Resort of Parkside and Landmark Care and Rehabilitation, where mood improvements and increased social connectedness were also recorded. In the first block, a 9.5% decrease in loneliness, anxiety, or isolation (less than the targeted 20%), a 12% increase in social connectedness (below the 20% target), and an 89% improvement in communication, at Arcadia Medical Resort and a 23% decrease in loneliness, anxiety, or isolation, a 25% increase in social connectedness, and a 63% increase in communication at Landmark Care and Rehabilitation. Upon revisiting in the fall, loneliness, anxiety, and isolation decreased by 42% at Aradia Medical Resort, and there was a 23% increase in social connectedness, accompanied by significant improvements in communication among residents at Landmark Care and Rehabilitation. Further results are pending.

Project Title: iNSPIRE (Integrate Fun, Sustainable, Programming that is Innovative and Enriches)

Unique Identifier: WA-0622-LAW-980 / WA-0520-LAW-613

Project Duration: 8/1/2022 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: $73,957.26

Total Amount of CMP Funds Expended During CY 2023 for this Project: $71,303.98

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a one-year extension of WA-0520-LAW-613, which will be implemented in four additional skilled nursing home communities through July 31, 2023. The facilities will be able to provide personalized

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

life-enriching, re-engaging, and redirecting activities to residents, resulting in increased quality of life for all participants with the implementation of the It's Never Too Late (iN2L) program. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) improve the quality of life (QOL) of residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

This was a one-year extension of project WA-0520-LAW-613. All participating communities utilized their equipment to create meaningful engagement for their residents and met the identified goals of increasing their quality of life and reducing antipsychotic medication use. Three communities tracked over 200 hours of use consistently based on the usage from 2022 to 2023. As of the project's end, 141 resident profiles had been created in the four participating communities. The project concluded with a 23.84% decrease in antipsychotic medication usage and a four percent increase in quality of life. Throughout the project, COVID-19 impacted the ability to conduct surveys, and reports of antipsychotic medication increased; however, the residents greatly benefited from the engagement technology.

Project Title: SAIDO Learning

Unique Identifier: WA-0822-LAW-1007

Project Duration: 11/1/2022 to 10/31/2025

Total Amount of CMP Funds Approved for this Project: $367,381.74

Total Amount of CMP Funds Expended During CY 2023 for this Project: $27,705.35

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge Washington will implement the project in eight skilled nursing facilities (SNFs). *SAIDO Learning* was developed by the Kumon Learning Therapy Center, part of the Kumon Institute of Education in Japan, as a program designed for individuals with memory impairment. Residents with Alzheimer's and other dementias meet with trained staff for structured sessions of mental exercises, focusing on simple

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

arithmetic, writing, and reading aloud, to increase engagement among residents. The process fosters confidence and often improves abilities and quality of life. Project goals:

- By December 31, 2023, *SAIDO Learning* will have presented and trained 200 staff in eight nursing homes on how to become a *SAIDO* supporter and successfully host *SAIDO* Learning sessions. Of the 200, 90% will complete the training and pass the skills exam. *SAIDO Learning* will have assisted the eight partnering communities in completing diagnostic testing for 160 or more residents.
- By September 30, 2025, *SAIDO Learning* will show favorable outcomes in 70% of residents actively participating in the program. Outcomes are described through both quantitative and qualitative results. Quantitative outcomes are defined as a decline of 1.5 points or less per year, depending on the level of dementia (mild, moderate, severe) at the program's start.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

SAIDO Learning training has been conducted in seven skilled nursing communities. Three communities launched the program; two are preparing to begin in the next several months, while one no longer qualifies due to the closure of the skilled nursing unit. The projected timeline and numbers of staff trained have not yet been met due to post-COVID-19 challenges, changes in leadership, staffing shortages, and several communities having to drop out and be replaced by others. Of the supporters trained, 98% passed the skills exam on the first try. All passed after further review. All active communities were trained and proficient in conducting diagnostic testing under the supervision of the SAIDO Team. By September 30, 2025, *SAIDO Learning* will demonstrate favorable outcomes in 70% of residents who actively participate in the program. Outcomes are described through both quantitative and qualitative results. Quantitative outcomes are defined as a decline of 1.5 points or less per year, depending on the level of dementia (mild, moderate, severe) at the program's start. Further results are pending.

Project Title: JCC Easy Rider Grant Cycling Project

Unique Identifier: WA-1022-JCC-1023

Project Duration: 12/1/2022 to 11/30/2024

Total Amount of CMP Funds Approved for this Project: $36,678.20

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Total Amount of CMP Funds Expended During CY 2023 for this Project: $29,250.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide two trishaws, the necessary equipment, and training to implement the cycling project with residents of the Josephine Caring Community (JCC). Residents will experience the outdoors, socialize with others, and engage in the familiar activity of biking, even with limited mobility. The project aims to enhance the well-being of residents. The primary objective of this project is to enhance the quality of life for residents at Josephine Caring Community. Sixty-five percent of residents participating in the program will see a decrease in their (Patient Health Questionnaire-9) PHQ-9 Depression Scale scores during the program, and 65% of residents who participate in the program will report an increase in positive emotion as measured by a brief questionnaire given before and after each ride. Additionally, the pilots will record positive comments or indicators of enjoyment, such as smiles and laughter, for each resident's ride, including those who cannot participate verbally in the questionnaire.

Funded Entity(ies):

Josephine Caring Community (JCC)

Results of the Project:

The project got off to a challenging start. The bikes were damaged during shipping and required new parts and repair before use. The weather was also challenging, with frequent rain and cold temperatures. The project spent that time training staff and completing paperwork so the program would be ready to ride when the weather improved. The trishaw program has assisted nearly 70% of participating residents to meet or exceed the goal of attaining or maintaining the highest practicable physical, mental, and psychosocial well-being to the best of their ability as measured by the Patient Health Questionnaire-9 (PHQ-9) mood and behavior score and in the fourth quarter of the project 87.5% of residents demonstrated improvement or stability in mood. The fifth quarter was again met with inclement weather, COVID-19, and Respiratory Syncytial Virus (RSV). Still, residents enjoyed reminiscing about prior rides and excitedly looking forward to future rides, which will begin in the spring of 2024. Further results are pending.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Title: Access to Arts

Unique Identifier: WA-1222-SCA-1038

Project Duration: 3/1/2023 to 2/28/2026

Total Amount of CMP Funds Approved for this Project: $89,802.61

Total Amount of CMP Funds Expended During CY 2023 for this Project: $54,924.39

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project aims to expand the *Access to Art* project to 11 skilled nursing homes, enabling participants to experience improved overall health and well-being. The expected outcomes are that 80% of residents present will be engaged either actively or passively in art programming, and at least 75% of those engaging in programming will be reported to have maintained positive or improved mental or physical well-being after participating in workshops.

Funded Entity(ies):

Seniors Creating Art

Results of the Project:

Results from the most recently completed quarter indicate that 98.29% of residents present were either actively or passively engaged, and 100% of those engaged in programming reported that they maintained or improved their mental or physical well-being after participating in the workshop. Residents participating in the art workshops are on track to experience better overall health and well-being. Further results are pending.

Project Title: Briarwood at Timber Ridge/SNFClinic

Unique Identifier: WA-1222-BTR-1039

Project Duration: 4/1/2023 to 3/31/2026

Total Amount of CMP Funds Approved for this Project: $36,200.00

Total Amount of CMP Funds Expended During CY 2023 for this Project: $6,750.00

Washington

WA CMP Funds Expended for Administrative Uses in CY 2023: $85,553.84

WA CMP Funds Expended for Emergency Uses in CY 2023: $0.00

WA Active CMP Funded Projects in CY 2023: 30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project aims to address the issues of high staff turnover and the need for a centralized system to manage training, staff, and resident care resources. The funding for the project will provide a centralized computer-based system for, among other things, training new hires and ensuring that staff have access to quality in-service and nursing training, as well as care plans, assessments, policies, procedures, and other essential tools. *SNFClinic* will benefit nursing home residents by enhancing staff training and providing services that enhance the overall quality of care.

Funded Entity(ies):

Briarwood at Timber Ridge

Results of the Project:

The nursing home was onboarded onto the *SNFClinic* electronic learning system in May 2023. All key staff have been trained on the project. As of the last report period, no difficulties have been experienced. Improvements in the overall quality of person-centered care are measured by tracking baseline and current quality measures, as data are collected and reported by CMS. During the last reporting period, the facility maintained its improvement in seven of the quality measure categories compared to its baseline. Further results are pending.

On 9/29/2025, CMS announced revisions to the Civil Money Penalty Reinvestment Program (CMPRP) in memorandum QSO-25-26-NH. CMS has restructured the CMPRP program and updated the criteria for allowable and non-allowable uses of CMP funds. Please review CMS memorandum QSO-25-26-NH before submitting a future CMP application to ensure all project criteria are met.